

Quality Committee Meeting

February 4, 2026

A. Roll Call

B. MISSION STATEMENT

The mission of the Will County Community Health Center is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration,

C. Review and Approval of the Minutes

V. Warren

- Board minutes from November 5, 2025 – **ACTION ITEM** (pgs. 3–6)

D. Public Comment for Agenda Items Only

V. Warren

E. DISCUSSION

- Discussion on Performance Indicators (pgs.) P. Jass
- Discussion on Incident Reports (pg.) P. Jass
- Discussion on Complaints (pgs.) P. Jass
- Discussion on Patient Satisfaction Surveys/Comments (pgs.) P. Jass

F. ACTION ITEMS

- Approval of CQIPM Plan (pgs.) P. Jass
- Approval of Training Plan (pg.) P. Jass

G. ADJOURNMENT

V. Warren

Finance Committee Meeting on March 4, 2026, @ 4:30pm to 5:00pm

Governing Council Meeting on March 4, 2026, @ 5pm to 6:30pm