

AGENDA

GOVERNING COUNCIL

Wednesday, January 7, 2026, 5:00pm

CONFERENCE ROOM - 1106 Neal Avenue, Joliet, IL 60433

I.	CALL TO ORDER / ROLL CALL	M. Glowiak
II.	PLEDGE OF ALLEGIANCE	
III.	MISSION STATEMENT <i>The mission of the Will County Community Health Center is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration, service and education.</i>	
IV.	APPROVAL OF THE MINUTES A. December 3, 2025 – Motion (pgs. 2-5)	M. Glowiak
V.	CHAIRMAN COMMENTS	M. Glowiak
VI.	PUBLIC COMMENT - FOR AGENDA ITEMS ONLY	M. Glowiak
VII.	WILL COUNTY HEALTH DEPARTMENT UPDATE	E. Bilotta / D. Bergin
VIII.	WILL COUNTY COMMUNITY HEALTH CENTER STAFF PRESENTATION	Armando Reyes
IX.	REPORTS FROM MANAGEMENT & COMMITTEE CHAIR: a. Report from the Governance Committee Chairperson b. Chief Executive Officer (pg. 7) c. Chief Medical Officer (pgs. 9-12) d. Chief Dental Officer (pg. 14-15) e. Revenue & Expenses Report (pgs.17-19) f. Patient & Visits Report (pgs. 21-22) g. Community Outreach Report (pgs. 24-29)	F. Sandoval S. Baumgartner Dr. Byrd Dr. Garg S. Baumgartner P. Jass K. Harkins
X.	OLD BUSINESS / ACTION ITEMS a. Discussion of the results of the 2025 Door Decorating Contest	S. Baumgartner
XI.	CONSENT AGENDA Discussion & approval of the following: <ul style="list-style-type: none">• Updated policy BR-0003 Fee Scheduling & sliding Fee Discount Scale (pgs. 31-33)• Updated policy BR-0022 Client Refund Policy (pgs. 35-39)• Updated policy LAB-0019 Critical Values (pg. 41)• Updated policy PCS-0012 Hospitalization Patients (pgs. 43-44)• Updated policy QRM-0005 Credentialing and Privileging (pgs. 46-54)• Updated policy QRM-0050 Referral Tracking (pgs. 56-57)• Updated policy QRM-0052 Diagnostic Testing (pgs. 59-60)• Updated policy QRM-0070 Claims Management (pgs. 62-64)	B. Oshin B. Oshin Dr. Byrd Dr. Byrd Dr. Byrd Dr. Byrd Dr. Byrd Dr. Byrd Dr. Byrd Dr. Byrd

Motion on Consent Agenda

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XII. NEW BUSINESS / ACTION ITEMS

- a. Discussion & approval of the IL Department of Healthcare & Family Services 2026 Encounter Rates – Motion (pgs. 66-67) S. Baumgartner
- b. Discussion & approval of the renewal of Whitney Lipscomb Agreement – Motion (pgs. 69-70) Dr. Byrd

XIII. APPROVAL OF CREDENTIALING / RE-CREDENTIALING OF LICENSED PROVIDERS: M. Glowiak

- a. None

XIV. PUBLIC CONCERNS AND COMMENTS M. Glowiak

XV. COUNCIL MEMBERS' CONCERNS AND COMMENTS M. Glowiak

XVI. EXECUTIVE SESSION M. Glowiak

- a. None

XVII. ADJOURNMENT - Motion M. Glowiak

Governing Council Meeting on February 4, 2026, 5pm to 6:30pm