

**AGENDA**  
**GOVERNING COUNCIL**  
**Wednesday, January 7, 2026, 5:00pm**  
**CONFERENCE ROOM - 1106 Neal Avenue, Joliet, IL 60433**

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- I. CALL TO ORDER / ROLL CALL** M. Glowiak
- II. PLEDGE OF ALLEGIANCE**
- III. MISSION STATEMENT**  
*The mission of the Will County Community Health Center is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration, service and education.*
- IV. APPROVAL OF THE MINUTES** M. Glowiak  
A. December 3, 2025 – **Motion** (pgs. 2-5)
- V. CHAIRMAN COMMENTS** M. Glowiak
- VI. PUBLIC COMMENT - FOR AGENDA ITEMS ONLY** M. Glowiak
- VII. WILL COUNTY HEALTH DEPARTMENT UPDATE** E. Bilotta / D. Bergin
- VIII. WILL COUNTY COMMUNITY HEALTH CENTER STAFF PRESENTATION** Armando Reyes
- IX. REPORTS FROM MANAGEMENT & COMMITTEE CHAIR:**
- a. Report from the Governance Committee Chairperson F. Sandoval
  - b. Chief Executive Officer (pg. 7) S. Baumgartner
  - c. Chief Medical Officer (pgs. 9-12) Dr. Byrd
  - d. Chief Dental Officer (pg. 14-15) Dr. Garg
  - e. Revenue & Expenses Report (pgs. 17-19) S. Baumgartner
  - f. Patient & Visits Report (pgs. 21-22) P. Jass
  - g. Community Outreach Report (pgs. 24-29) K. Harkins
- X. OLD BUSINESS / ACTION ITEMS**
- a. Discussion of the results of the 2025 Door Decorating Contest S. Baumgartner
- XI. CONSENT AGENDA**  
Discussion & approval of the following:
- Updated policy BR-0003 Fee Scheduling & sliding Fee Discount Scale (pgs. 31-33) B. Oshin
  - Updated policy BR-0022 Client Refund Policy (pgs. 35-39) B. Oshin
  - Updated policy LAB-0019 Critical Values (pg. 41) Dr. Byrd
  - Updated policy PCS-0012 Hospitalization Patients (pgs. 43-44) Dr. Byrd
  - Updated policy QRM-0005 Credentialing and Privileging (pgs. 46-54) Dr. Byrd
  - Updated policy QRM-0050 Referral Tracking (pgs. 56-57) Dr. Byrd
  - Updated policy QRM-0052 Diagnostic Testing (pgs. 59-60) Dr. Byrd
  - Updated policy QRM-0070 Claims Management (pgs. 62-64) Dr. Byrd

**Motion** on Consent Agenda

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**XII. NEW BUSINESS / ACTION ITEMS**

- a. Discussion & approval of the IL Department of Healthcare & Family Services 2026 Encounter Rates – Motion (pgs. 66-67) S. Baumgartner
  - b. Discussion & approval of the renewal of Whitney Lipscomb Agreement – Motion (pgs. 69-70) Dr. Byrd
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- XIII. APPROVAL OF CREDENTIALING / RE-CREDENTIALING OF LICENSED PROVIDERS:** M. Glowiak
  - a. None
- XIV. PUBLIC CONCERNS AND COMMENTS** M. Glowiak
- XV. COUNCIL MEMBERS' CONCERNS AND COMMENTS** M. Glowiak
- XVI. EXECUTIVE SESSION** M. Glowiak
  - a. None
- XVII. ADJOURNMENT - Motion** M. Glowiak

Governing Council Meeting on February 4, 2026, 5pm to 6:30pm