



Quality Committee Meeting August 7, 20204

Will County Community Health Center – Conference Room

A. Roll Call

B. Pledge of Allegiance & Mission Statement

C. MISSION STATEMENT

The mission of the Will County Community Health Center is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration,

D. Review and Approval of the Minutes

A.

Dyche

- Board minutes from February 7, 2024, and May 1, 2024 – **ACTION ITEM** (pgs. 2-6)

E. Public Comment for Agenda Items Only

A. Dyche

F. DISCUSSION

- Discussion of the Quality Performance Measures Report (pgs. 7-10)

P. Jass

- Patient Satisfaction Survey (pgs. 11-13)

P.

Jass

- Patient Complaints (pg. 14)

P. Jass

- Incident Report (pg. 15)

P.

Jass

- Clinical Risk Assessment (pgs. 16-25)

P.

Jass

G. ACTION ITEMS

H. ADJOURNMENT

A. Dyche

Quality Committee Meeting on November 6, 2024, @ 4:15pm to 5:00pm

Governing Council Meeting on November 6, 2024, @ 5pm to 6:30pm