

GOVERNING COUNCIL MEETING

Wednesday, July 10, 2024

Will County Community Health Center – Conference Room

A. Roll Call

B. Pledge of Allegiance & Mission Statement

The mission of the Will County Community Health Center is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration,

C. Review and Approval of the Minutes

A. Dyche

- Board minutes from June 5, 2024 – **ACTION ITEM** (pgs)

D. Chairman’s Comments:

A. Dyche

E. Public Comment for Agenda Items Only

A. Dyche

F. REPORTS:

- Chief Executive Officer (pgs) S. Baumgartner
- Chief Medical Officer (pgs) Dr. Byrd
- Chief Dental Officer (pgs) Dr. Garg
- Revenue & Expenses Report (pgs) S. Baumgartner
- Patients & Visits Report (pgs) Phil Jass

G. DISCUSSION

- Discussion NBO Location Change S. Baumgartner
- Discussion of Provider Quality Bonuses P. Jass
- Discussion of FY 2024/2025 Family Planning Fee and sliding fee scale B. Oshin
- Discussion of the Strategic Plan Update S. Baumgartner
- Discussion on the 2024 Training Plan update & Training Calendar Change P. Jass
- Discussion on the “Will Baby Come Back” campaign restart A. Dyche

H. ACTION ITEMS

I. Approval of Family Planning Fee Schedule FY 2024/2025

J. Approval of Family Planning Sliding Fee Scale FY 2024/2025

- Approval of Provider Quality Bonuses
- Approval of updated Policy AD - 0027 Employee Education Plan & Policy
- Approval of updated Policy BR - 0023 Client Refund Policy & Procedures
- Approval of updated Policy QRM – 0005 Credentialing and Privileging
- Approval of Policy QRM – 0007 Patient Satisfaction Surveys
- Approval of updated Policy QRM – 0008 Late Arrival
- Approval of changes to Policy QRM - 0011 Patient / Visitor Complaint & Grievance Resolution
- Approval of the 2024 Training Plan update & Training Calendar Change

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- Approval of the BCBS Contract
- Approval of updated Bradley University Contract
- Approval of updated Lewis University Contract
- Approval of updated Purdue University Contract
- Approval of Ngozi Eboru, MSN, APRN Contract Renewal

POLICIES BELOW – CONSENT AGENDA – NO RECOMMENDED CHANGES

- Approval of updated Policy AD - 0029 Purchasing Policy
- Approval of updated Policy BR - 0005 Accounting Basis
- Approval of updated Policy BR - 0025 Medicaid Presumptive Eligibility
- Approval of update to Policy PCS - 0012 Hospitalized Patients and Follow up
- Approval of Date change to Policy QRM - 0069 Amendment of Health Information

Approval of credentialing / recredentialing:

- NONE

K. PUBLIC CONCERNS AND COMMENTS

L. COUNCIL MEMBERS' CONCERNS AND COMMENTS

M. ADJOURNMENT

A. Dyche

Quality Committee Meeting on August 7, 2024, @ 4:15pm to 5:00pm

Governing Council Meeting on August 7, 2024, @ 5pm to 6:30pm