## WILL COUNTY COMMUNITY HEALTH CENTER GOVERNING COUNCIL Wednesday, April 3, 2024

#### MEMBERS PRESENT

Alan Dyche – Chairperson
Judy Easley
Paul Lauridsen
Nicole Luebke
Vernice Warren – Vice Chairperson
Michael Crowner – Treasurer
Cindy Brassea

### **MEMBERS ABSENT**

Edith Cline-Kabba Marie Lindsey Frank Sandoval

# WCCHC STAFF PRESENT

Mary Maragos, Chief Executive Officer
Dr. Jennifer Byrd, Chief Medical Officer
Stacy Baumgartner, Director of Operations
Bose Oshin, Billing Supervisor
Heather Forbes, Front Office/Patient Registration Supervisor
June Reisner, Administrative Assistant

## WCHD STAFF PRESENT

Elizabeth Bilotta, Executive Director Denise Bergin, Assistant Executive Director Mary Kilbride, Executive Assistant

## OTHERS PRESENT

Adam Lipetz, Assistant State's Attorney

# • CALL TO ORDER:

- Mr. Dyche called the meeting to order at 5:05pm
- Pledge of Allegiance
- Mission Statement: Read by Mr. Dyche

# ROLL CALL AND DETERMINATION OF QUORUM: Quorum met at 5:05pm.

# REVIEW AND APPROVAL OF THE MINUTES:

- Board minutes from March 6, 2024, approved by: Ms. Easley, seconded by Ms. Warren
- Mr. Dyche abstained.

## CHAIRMAN'S COMMENTS:

No chairman comments.

# PUBLIC COMMENT FOR AGENDA ITEMS ONLY:

None

# VOTE ON ACCEPTANCE OF NEW BOARD MEMBERS, Mr. Matthew Glowiak & Julia Koklys

• Motion moved by Mr. Lauridsen, seconded by, Ms. Easley, motion carries.

## REPORTS:

### **CEO REPORT:**

HRSA site visit is April 9, 2024, through April 11, 2024, Ms. Baumgartner asked that five members join the Governing meeting.

- CHC has a capital improvement transition changing the records room into a call center, it is going to County Board for approval in April.
- CHC has enhanced their collaboration with Joliet's detention center, helping follow ups with adults coming
  out of incarceration for all their mental or medical needs. They are on the VIP list at CHC so they can be seen
  first
- CHC school-based facility is now fully staff, a licensed social worker has filled an open position at Brooks.

#### CMO REPORT:

Dr. Byrd was out ill, if any questions, please reach out to Dr. Byrd or Ms. Baumgartner

### **CDO REPORT:**

- Mobile dental unit service was a day care and serviced 20 patients at the one facility in one day.
- Dr. Garg give credit to her dental assistant who has been coordinating site visits.
- The Dental department has received 83 internal referrals from CHC medical providers in March.

### REVENUE AND EXPENSES REPORT

- Ms. Baumgartner stated CHC has exceeded the revenue target but has underspent in the audit process of 2023.
- Revenue has a variance of 13.9%, as the months go on, this number will go up.

### PATIENT AND VISITS REPORT

Mr. Jass asked that we table this report until May's meeting. The report was not printing properly.

### PROVIDER PRODUCTIVITY

It was proposed we do these reports quarterly.

## **DISCUSSION:**

- Governance chair Ms. Easley discussed about the meeting.
- Governance reviewed and interviewed the two new candidates and moved forward with adding them on the Governing Committee.
- It was reported the slate of candidates for Governing Council.
- It was reported the Governing Council Self Evaluation, the new member was not aware of one item.
- Ms. Baumgartner stated she will have a new member meeting to discuss the Governing Council and their role.
- Council reviewed the Bylaws, did not find any changes to make.
- Ms. Harkins presented a presentation about community outreach. Ms. Harkins discussed how her staff helps patients sign up for Medicaid and insurance. She also mentioned the community outreach happening throughout the year.
- Ms. Baumgartner presented an update to quarter one of the Strategic Plan.

### • ACTION ITEMS:

- A motion was made by Ms. Warren and seconded by Mr. Lauridsen to approve the Contract of Quest lab contract. Motion carries.
- A motion was made by Ms. Easley and seconded by Ms. Warren to approve the consent agenda for 2024 Governing Council Members approval. Motion carries.
- A motion was made by Mr. Lauridsen, seconded by Ms. Easley, to approve the Medical Sliding Fee Scale. Motion carries.
- A motion was made by Ms. Warren, seconded by Ms. Luebke, to approve the 2024 Bylaws. Motion carries.
- A motion was made by Ms. Warren, seconded by Ms. Brassea, to approve Policy BR-0001. Motion carries.
- A motion was made by Ms. Warren, seconded by Ms. Brassea, to approve Policy BR-0011. Motion carries.
- A motion was made by Mr. Lauridsen, seconded by Ms. Easley, to approve the Consent Agenda for all Policies with no changes. Motion carries.
- A motion was made by Ms. Easley, seconded by Ms. Luebke, to approve the renewal of Dr. Sharma contract. Motion carries.
- A motion was made by Ms. Easley, seconded by Ms. Warren, to take off the table the approval of Dr. Dan Garganega's contract. Motion carries.

- A motion was made by Ms. Easley, seconded by Ms. Luebke, to approval of Dr. Dan Garganera contract.
   Motion carries.
- A motion was made by Ms. Warren, seconded by Ms. Easley, for the approval of credentialing of Dr. Dan Garganera contract. Motion carries.
- Public concerns and comments: NONE
- Council members' concerns and comments. Mr. Lauridsen expressed his gratitude to Ms. Maragos on all she has done for the Community Health Center and wished her well in retirement.
- ADJOURNMENT: was at 6:11pm.

QUALITY COMMITTEE MEETING WILL BE: Wednesday, May 1, 2024, 4:15pm GOVERNING COUNCIL MEETING WILL BE: Wednesday, May 1, 2024, 5:00pm

Prepared by:

June Reisner, Administrative Assistant to CEO

Vernice Warren - Vice Chairperson