

QUALITY AGENDA

WILL COUNTY COMMUNITY HEALTH CENTER

QUALITY COMMITTEE

May 1, 2024 @ 4:15p.m.

The mission of the Will County Community Health Center is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration, service and education.

PURPOSE: *Fulfilling the Healthcare needs of Individuals and Our Community*

CORE VALUES: *Quality, Respect, Effective Communication, Accountability, Teamwork*

I. CALL TO ORDER

II. ROLL CALL AND DETERMINATION OF QUORUM

III. MISSION STATEMENT

IV. APPROVAL OF MINUTES:

V. DISCUSSION

- A. 1 qtr. Patient Satisfaction survey report
- B. 1 qtr. Patient Satisfaction comments
- C. 2024 1st qtr.
 - a. Incident Reports
 - b. Complaints
- D. Clinical Risk Assessment
- E. Performance Indicator
- F. 2024 Training Calendar
- G. Peer Review

VI. ACTION

VIII. ADJOURNMENT

Next Quality Committee meeting will be held on Wednesday, August 7, 2024 @ 4:15pm