Internship Handbook

Table of Contents

Important Contacts and Information Section	n 1
Acknowledgment of receipt of training materials	
WCHD Telephone Directory	
Behavioral Health Programs All Staff Meeting Schedule	
Pay Schedule	
Holiday Schedule	
Training Materials Section	n 2
Mission Statement and Training Model	
Program Philosophy and Required Training Activities	
Administrative and Financial Assistance	
Diversity and Multicultural Awareness	
Day in the Life of an Intern	
Didactic Training Schedule	
Didactic Training Syllabi and Grading Criteria	
FormsSection	on 3
CIS Electronic Signature (Password) Agreement	
CIS User Request Form (Student Orientation Information Sheet)	
Critical Incident Form	
Supervision Agreement Form	
Doctoral Intern Evaluation Form	
Intern Exit Survey Form	
Student Request for Time Off Form	
Policies & Procedures Sectio	n 4
CTP-1 Due Process and Grievance	
CTP-2 Intern Eligibility and Selection	
CTP-3 Intern Performance Evaluation	
CTP-4 Onboarding Process for Interns and Externs	
CTP-5 Provision of Supervision	
CTP-6 Crisis Intervention	
ADM-15 Personal Appearance and Dress Code	
Brochures and CertificatesSectio	n 5
CTP Internship Program Brochure	
Certificate of Completion of Internship	



Will County Health Department

Behavioral Health Services - Clinical Training Program

l,	acknowledge that I have received the following documents and
	ed to read and reference them throughout the training year:
	Intern Handbook (electronic link)
	Illinois Dept. of Children & Family Services:
	Manual for Mandated Reporters
	Signature Page for CIS Computer System
_	inderstand that I will be held accountable and responsible for learning and applying the contained in these documents.
Driveto d Blown	e:
rinted Nam	C
Signature:	
Date:/_	

SECURITY DESK 3589 Behavioral Health Programs Direct All Calls To:	Ustupski, Izabela
Alonso, Ana *3226 Baskin, Stephanie 8142 Bjerga, Ellen (B) 7025 Burke, Kathleen 5953 Cappelli, Cagney (B) 7024 Cajigas, Anamariah 8410 Castro, Leslie 5931 Catchings, Donica 5925 Cios, Kathleen 5913 Coble, Myra 5915 Coburn, Lisa +7022 Cordova, Maria 5902 DeLeon, Lisette 4444 Delrose, David 8694 Dewall, Connie 6092 Edwards, Mena 4493 Ezeji-Okoye, Ijeoma 8827 Fieldhouse, Myranda 5912 Fowler, Charnea (B) 8123 Gaston, Melissa 8847 Giggleman, Janice 5065 Gray, Dr. Rita 5904 James, Erica 8801 Karmia, Bill 8513 Kleffman, Ryan 8487 Korso, John 5900 Lopez, Kelsey 8841 Martin, Don 8695 Mispagel, Stacey 5932	Dr. Troupe 5920 Dr. Trum 5906 Nurse (Licheal) 5917 Billing 8437 CMR 3592 STOP 5074 Group Rm 2203 (C&A) 5017 Group Rm 2262 (center) 5015 Group Rm 2255 (adult) 5018 Conf. Rm 2270 5016 Work Rm/kitchen 3210 Licensed Clinical Psychologist/Contractual: Dr. Les Cox Dr. Patch Laksanaprom





"Deliver sustainable programs and policies in response to the public health needs of the community"

PAID HOLIDAYS - 2023

New Year's Day (observed)

Monday, January 2, 2023

Martin Luther King Jr. Day

Monday, January 16, 2023

Lincoln's Birthday (observed)

Monday, February 13, 2023

Presidents Day

Monday, February 20, 2023

Good Friday

Friday, April 7, 2023

Memorial Day

Monday, May 29, 2023

Juneteenth Day

Monday, June 19, 2023

Independence Day

Tuesday, July 4, 2023

Labor Day

Monday, September 4, 2023

Columbus Day

Monday, October 9, 2023

Veteran's Day (observed)

Friday, November 10, 2023

Thanksgiving Day

Thursday, November 23, 2023

Day following Thanksgiving

Friday, November 24, 2023

Christmas Day

Monday, December 25, 2023

BEHAVIORAL HEALTH PROGRAMS

ALL STAFF MEETING SCHEDULE 2023-24

AUGUST 4th

SEPTEMBER 1st

OCTOBER 6th

NOVEMBER 3rd

DECEMBER 1st

(2024)

JANUARY 5th

FEBRUARY 2nd

MARCH 1st

APRIL 5th

MAY 3rd

JUNE 7th

JULY 5th

AUGUST 2nd

SEPTEMBER 6th

OCTOBER 4th

NOVEMBER 1st

DECEMBER 6th

^{*}MEETINGS BEGIN @ 9:00AM-12PM ON THE 1ST FRIDAY OF EACH MONTH (unless specified otherwise)

Training Materials

Mission Statement

The Clinical Training Program's aim is to prepare interns to become competent and ethical Psychologists who practice within a holistic and integrative model of behavioral health service delivery that enhances collaboration and partnerships within the community.

Training Model

The Doctoral Internship Program is grounded in a scholar-practitioner model and is designed to provide a broad-based professional training experience in psychological service delivery. The internship is designed to provide excellent training and supervision in the various activities and responsibilities practiced by a professional psychologist. The training staff is highly committed to an internship program that encourages participants to gain a broad exposure to a variety of professional activities and services with diverse populations that exist in a community setting. At the completion of the internship, interns will be prepared to assume positions of responsibility within the profession.

Program Philosophy

The program utilizes a developmental approach wherein the internship is organized in a cumulative and sequential manner advancing to increased degrees of complexity as the year progresses. This developmental approach is followed in both the didactic trainings as well as in experiential activities. In following the developmental approach, interns first undergo a comprehensive and thorough orientation to the agency over a 4 week period. Fundamental skills and knowledge are initially emphasized as a foundation for more complex skills. clinical issues and applications. The intent of this approach is to foster and maintain interns' continued growth and development within a safe learning environment.

Required Training Activities

Experiential activities include but are not limited to clinical psycho-diagnostic assessment, direct face to face interventions in the forms of group, individual and family therapy, crisis intervention, outreach and case management services. These are accomplished while utilizing multiple theoretical orientations such as cognitive behavioral therapy, behavior modification, solution-focused and others. Additional experiential components of the program are formal face to face individual and group supervision by licensed clinical psychologists, didactic trainings, interdisciplinary staffing, division staff meetings, agency seminars and trainings, and supervision of practicum students. Administrative and paperwork components include psychodiagnostic assessment reports, mental health assessments, clinical evaluations, progress notes, treatment plans and other relevant clinical documentation.

Mobile Crisis Response (MCR Training Activities)

<u>Clinical Services</u>: Interns maintain a caseload of 20-25 clients and provide the following services: mental health assessments, person centered treatment, individual therapy, case management, crisis intervention, transition and discharge, and referral and linkage to other services. Interns are expected to engage in ongoing consultation with psychiatrists, nurses, psychologists, social workers, case managers, and language translators as well as participate in monthly staff Division and weekly program meetings.

Behavioral Health Services: Interns are expected to provide mental health screenings, mental health assessments, crisis response services and referral and linkage. In addition, interns work collaboratively within a multidisciplinary treatment team to develop treatment plans which may include: individual and family therapy, medication monitoring, and case management services. In this setting interns are expected to engage in ongoing consultation with their intern cohort and clinical staff and attend weekly multidisciplinary staff meetings.

<u>Psychodiagnostic Testing:</u> Interns are expected to complete a minimum of four comprehensive psychological assessments and psychological reports. Interns will conduct testing for individuals who have been referred from the following programs: Adult Behavioral Health, Forensics, the Will County Mental Health Court, Child and Adolescent Behavioral Health and the Community Health Center.

<u>Peer Supervision:</u> Interns are expected to develop their skills in providing supervision of psycho-diagnostic and therapy externs. Supervision tasks include but are not limited to the following:

- Assisting in psychodiagnostic testing administration, scoring, analysis, and data integration
- Reviewing drafts of psychological reports
- · Collaborating on case consultation
- Assisting with diagnostic formulation
- · Assisting with the development of Interventions/treatment plans

Administrative Assistance – Clerical and Technical Support

<u>Clerical Support:</u> The WCHD Clinical Training Program is supported by a number of staff members who provide clerical support to the clinical staff as well as the interns and externs in the program. The members of clerical support consist of the following full-time positions: office supervisor, administrative and registration clerks, medical secretaries, reimbursement specialists, translators and human resources personnel.

Office Supervisor's responsibilities include the following:

- Supervising and training all Administrative and Registration Clerks and all Medical Secretaries
- Distributing, collecting, and processing initial paperwork, such as background checks, fingerprinting and the actual application, as well as any contracts (if applicable)
- Setting up the network access Custom Information Solutions (CIS) and email addresses
- Importing electronic signatures into CIS
- Keeping a roster of all students in the Clinical Training Program (CTP) and updating it regularly for monthly CTP committee meetings
- Collecting and processing interns' time sheets, payroll and distributing paychecks Maintaining and storing interns' electronic records
- Facilitating reimbursement for mileage
- Upon completion of the training, collecting students' ID badges and terminating their access to CIS/email
- Informing interns about upcoming trainings and assisting with registration
- Ensuring that all office and other supplies are ordered and available
- Providing additional administrative assistance as needed

Administrative Clerks' and Registration Clerks' responsibilities include the following:

- Greeting clients and notifying interns of their arrival
- Assisting clients with completing initial paperwork
- Scheduling appointments and making reminder phone call
- Data entry
- Accepting payments
- Scanning client records into the Electronic Medical Records system
- Assisting interns with CIS functions

Medical Secretaries' responsibilities include the following:

- Overseeing the storage and distribution of clients' charts
- Assisting with medical records releases
- Retrieving closed charts

Reimbursement Specialists' responsibilities include the following:

- Training students on coding functions
- Meeting with clients for financial registration
- Assisting with enrolling clients for the Affordable Care Act
- Submitting billing for all transactions

Translators' responsibilities include the following:

Providing translation services

Human Resources Personnel's responsibilities include the following:

- Processing initial on-boarding paperwork
- Conducting background checks and fingerprinting
- Processing applications and contracts
- Providing ID badges

Technical Support Team's responsibilities include the following:

- Providing access to computers, internet, word processing, and the electronic charting system
- Maintaining and providing technical support for computer and telecommunication resources
- Providing e-mail accounts to all interns, externs, and all training staff

Financial Assistance

The Division of Behavioral Health's financial base is supported by revenues from the tax levy of Will County and is supplemented by additional funding from the Department of Mental Health/Alcohol and Substance Abuse Services, and State and Federal grants. From these revenue sources the Director of the Division of Behavioral Health creates an annual budget that provides the following line items in support of the Clinical Training Program:

- Interns' stipends (\$25,000 per 2000-hour training year)
- Supervisors' salaries
- Materials and supplies
- Trainings/ In-services/Workshops/Conferences

Long range strategic planning by the Will County Board, the Board of Health and the organization's executive administrators maintain the institution's financial stability.

Diversity and Multicultural Awareness

The Clinical Training Program is committed to recruiting and retaining diverse clinical supervisors and interns to foster a climate of inclusion, promote socially responsible practice, and cultivate healthier local and global communities. To uphold that commitment, candidates from diverse ethnic, racial, cultural, sexual orientation, and religious backgrounds are encouraged to apply. Interns are expected to enhance their understanding and appreciation for multicultural approaches to treatment and persons served. Cultural competency is one of the main factors in closing the disparities gap in behavioral health service delivery. The Clinical Training Program promotes services that are respectful of and responsive to the health beliefs, practices, and cultural and linguistic needs of diverse clients with the goal of positive health outcomes. Culture specific value orientations determine how individuals relate to and understand their world, themselves, and others. Cultural factors influence how individuals manifest symptoms, how they cope, the extent of family and community support, as well as whether or not to seek treatment.

The Will County Health Department's Internship Program is currently applying for Accreditation on Contingency from the American Psychological Association. Accreditation information can be obtained from the Office of Program Consultation and Accreditation, American Psychological Association, 750 First Street NE; Washington, DC 20002-4242. Phone: 202-336-5979; TDD/TTY: 202-336-6123. Website: http://www.apa.org/ed/accreditation/index.aspx.

A DAY IN THE LIFE OF AN INTERN

ntern:	Internship Date:	

DAY 1 – Tuesday

TIME	ACTIVITY
8:30 AM -9:00 AM	Arrival, check-in, review email and appointments
9:00 AM – 10:00 AM	Scheduled appointments with clients
	(60 min-therapy or 90 min assessment IM+Cans)
10:00 AM - 11:00 AM	(1 hour) Individual Supervision with Licensed Psychologist
11:00 AM – 12:00 PM	De-brief, outreach calls to clients, progress notes,
	documentations, and review emails and appointments
12:00 PM - 4:30 PM	Professional Development (off-site)
	Release for dissertation and research

DAY 2 - Wednesday

TIME	ACTIVITY
8:30 AM – 9:00 AM	Arrival, check-in, review email and appointments
9:00 AM – 10:00 AM	Adult Program (1-hour-Group Supervision)
10:00 AM – 12:00 PM	Scheduled appointments with clients
	(60 min-therapy or 90 min assessment IM+Cans)
12:00 PM – 1:00 PM	Lunch
1:00 PM - 3:30 PM	Scheduled appointments with clients
	(60 min-therapy and/or 90 min assessment with IM+Cans)
3:30 PM - 4:30 PM	De-brief, outreach calls to clients, progress notes,
	documentations, and review emails and appointments
4:30 PM	Departure from WCHD

DAY 3 - Thursday

TIME	ACTIVITY
8:30 AM - 9:00 AM	Arrival, check-in, review email and appointments
9:00 AM – 11:00 AM	Scheduled appointments with clients
	(60 min-therapy and/or 90 min assessment with IM+Cans)
11:00 AM – 12:00 PM	(1 hour) Intern Supervision of a Practicum Student
12:00 PM – 1:00 PM	Lunch
1:00 PM - 2:30 PM	Scheduled appointments with clients
	(60 min-therapy and/or 90 min assessment with IM+Cans)
2:30 PM - 3:30 PM	Co-facilitator of Social Skills Group
3:30 PM - 4:30 PM	De-brief, outreach calls to clients, progress notes,
	documentations, and review emails and appointments
4:30 PM	Departure from WCHD

A DAY IN THE LIFE OF AN INTERN

Intern:	Internship Date:	

DAY 4 - Friday

TIME	ACTIVITY
8:30 AM – 9:00 AM	Arrival, Sign-in, check email and appointments
9:00 AM – 12:00 PM	Scheduled appointments with clients
	(60 min-therapy or 90 min assessment IM+Cans)
12:00 PM – 1:00 PM	Lunch
1:00 PM - 1:30 PM	Outreach calls to clients, progress notes, documentations
1:30 PM – 3:30 PM	(2 hour) Didactic Training and Competency
	Demonstration with Licensed Psychologist
3:30 PM - 4:30 PM	De-brief, outreach calls to clients, progress notes,
	documentations, and review emails and appointments
4:30 PM	Departure from WCHD

DAY 5 - Saturday

TIME	ACTIVITY
8:00 AM – 9:00 AM	Arrival, Sign-in, check email and appointments
9:00 AM – 11:00 AM	(2 hour) Group Supervision with Licensed Psychologist – Assessment, Case Review, and Didactic Training
11:00 AM – 12:00 PM	(1 hour) Individual Supervision with Licensed Psychologist
12:00 PM - 1:00 PM	Lunch
1:00 PM - 3:30 PM	Scheduled appointments with clients (60 min-therapy or 90 min assessment IM+Cans)
3:30 PM - 4:00 PM	De-brief, outreach calls to clients, progress notes, documentations, and review emails and appointments
4:00 PM	Departure from WCHD

Didactic Training Schedule 2023-2024

Date	Training Objective/Competency	Didactic or Other Training Title
08/21/2023	Internship Orientation	Internship Orientation Overview for 2023-2024 Training Year
08/22/2023	Internship Orientation	Electronic Medical Records & the Custom Information Solutions (CIS)
08/23/2023	Internship Orientation	Overview of Mobile Crisis Response Program
08/24/2023	Internship Orientation	Illinois Medicaid Comprehensive Assessment of Needs & Strengths
08/25/2023	Internship Orientation	Operational Aspects, Accreditation, Medicaid, Revenue Sources
08/28/2023	Internship Orientation	Clinical Intake Procedures and Documentation
08/29/2023	Internship Orientation	Case Conceptualization, Diagnostic Formulation
08/30/2023	Internship Orientation	Treatment Planning/Progress Notes
08/31/2023	Internship Orientation	Screening for Hospitalization
09/01/2023	Internship Orientation	Case Management, Referral & Linkage
09/04/2023	Internship Orientation	Team Integration
09/05/2023	Internship Orientation	Building a Caseload & Clinical Service Delivery
09/08/2023	Professionalism	Professionalism in Psychology
09/15/2023	Professionalism	Professionalism in Psychology
09/22/2023	Professionalism	Operating in an Interdisciplinary Environment
09/29/2023	Professionalism	Operating in an Interdisciplinary Environment
10/06/2023	Ethics	HIPAA, Confidentiality, Informed Consent, and Disclosure
10/13/2023	Ethics	HIPAA, Confidentiality, Informed Consent, and Disclosure
10/20/2023	Ethics	Mandated Reporting
10/27/2023	Ethics	Ethical Principles of Psychologists and Code of Conduct
11/03/2023	Ethics	Ethical Principles of Psychologists and Code of Conduct
11/10/2023	Holiday Observed	VETERAN'S DAY
11/17/2023	Supervision & Consultation	Essentials of Supervision and Consultation
11/24/2023	Holiday Observed	THANKSGIVING
12/01/2023	Supervision & Consultation	Essentials of Supervision and Consultation
12/08/2023	Ethics	Maintaining Appropriate Boundaries
12/15/2023	Ethics	Maintaining Appropriate Boundaries
12/22/2023	Psychotherapy	Clinical Interviewing and Assessment
12/29/2023	Psychotherapy	Clinical Interviewing and Assessment

Didactic Training Schedule 2023-2024

Date	Training Objective/Competency	Didactic or Other Training Title
01/05/2024	Intervention	Managing Therapists' Reactions to Clients
01/12/2024	Intervention	Managing Therapists' Reactions to Clients
01/19/2024	Psychotherapy	Client Engagement/Motivational Interviewing
01/26/2024	Psychotherapy	Client Engagement/Motivational Interviewing
02/02/2024	Intervention	Person-Centered Treatment Planning
02/09/2024	Intervention	Person-Centered Treatment Planning
02/16/2024	Diversity	Culture, Socio-Economic Status and Treatment Considerations
02/23/2024	Diversity	Culture, Socio-Economic Status and Treatment Considerations
03/01/2024	Psychodiagnostic Assessment	Intellectual and Achievement Functioning
03/08/2024	Psychodiagnostic Assessment	Intellectual and Achievement Functioning
03/15/2024	Psychodiagnostic Assessment	Personality Functioning: Objective Tests
03/22/2024	Psychodiagnostic Assessment	Personality Functioning: Objective Tests
03/29/2024	Psychodiagnostic Assessment	Personality Functioning: Projective Tests
04/05/2024	Psychodiagnostic Assessment	Personality Functioning: Projective Tests
04/12/2024	Psychodiagnostic Assessment	Psychological Report Writing
04/19/2024	Psychodiagnostic Assessment	Psychological Report Writing
04/26/2024	Diversity	Ethnicity, Language, Religion and Treatment Considerations
05/03/2024	Diversity	Ethnicity, Language, Religion and Treatment Considerations
05/10/2024	Intervention	Evidenced Based Treatment Interventions
05/17/2024	Intervention	Evidenced Based Treatment Interventions
05/24/2024	Ethics	Addressing Ethical Dilemmas
05/31/2024	Ethics	Addressing Ethical Dilemmas
06/07/2024	Diversity	Sexuality, Individual Identity and Treatment Considerations
06/14/2024	Diversity	Sexuality, Individual Identity and Treatment Considerations
06/21/2024	Diversity	Disabilities and Treatment Considerations

06/28/2024	Diversity	Disabilities and Treatment Considerations
07/05/2024	Research s	Applying Peer-Reviewed Literature in the Formulation of a Treatment Plan
07/12/2024	Research	Applying Peer-Reviewed Literature in the Formulation of a Treatment Plan
07/19/2024	Research	Using Research in the Formulation of Evidence-Based Interventions
07/26/2024	Research	Using Research in the Formulation of Evidence-Based Interventions
08/02/2024	Intervention	Transition and Termination (discussion with Supervisors)

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Will County Health Department Division of Behavioral Health Programs Clinical Training Program

PROFESSIONALISM: Professionalism in Psychology – (4 hours over 2 weeks)

INSTRUCTORS: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 09/08/2023 Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 09/15/2023 Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training describes the professional behavior that is expected of interns in their interactions with members of a multidisciplinary team.

LEARNING OBJECTIVES:

Upon completion of this didactic training interns will:

- Demonstrate knowledge of professional guidelines and standards of conduct
- Demonstrate knowledge of good professional judgment, a professional demeanor, as well as comfort with various professional roles and responsibilities
- Demonstrate knowledge of professional responsibility, attitude, and work ethic
- Demonstrate knowledge of how to manage time effectively, complete work in a timely manner, and following through on commitments
- Be knowledgeable of and act in accordance with each of the following:
 - Confidentiality and compliance with documentation and other professional requirements;
 - Current version of APA Ethical Principles of Psychologists and Code of Conduct;
 - Relevant laws, regulations, rules, and policies governing health service psychology at the organizational, local, state, regional, and federal levels; and relevant professional standards and guidelines;
 - Recognize ethical dilemmas as they arise, and apply ethical decision-making processes in order to resolve the dilemmas.
 - Conduct self in an ethical manner in all professional activities.

REQUIRED READINGS:

 Gray, R. and Laksanaprom, S. (2022). Professionalism in a multidisciplinary setting. (PowerPoint Presentation)

- Sharma, R. (2020). The unwritten rules of professional etiquette. Building a positive reputation in graduate school. Ventura, CA: Habile Press.
 - Chapter 1: Why Professionalism Matters
 - Chapter 2: Learning the Expectations

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

PROFESSIONALISM COMPETENCY DEMONSTRATION:

The interns are required to discuss:

- Professional guidelines and standards of conduct.
- Good professional judgment, a professional demeanor, as well as comfort with various professional roles and responsibilities.
- Professional responsibility, attitude, and work ethic.
- Managing time effectively, completing work in a timely manner, and following through on commitments.
- Respect for confidentiality and compliance with documentation and other professional requirements.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

<u>A grade of Fail</u> (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Supervisee:	Date:
Supervisor	Pass / Fail
Supervisor:	Pass / Fail

TITLE: Professionalism: Professionalism in Psychology

Grading Criteria	Unsatisfactory	Satisfactory
Knowledge of professional guidelines and standards of conduct	Does not demonstrate knowledge of professional guidelines and standards of conduct	Demonstrates knowledge of professional guidelines and standards of conduct
Roles & Responsibilities	Does not good professional judgment, a professional demeanor, as well as comfort with various professional roles and responsibilities	Demonstrates good professional judgment, a professional demeanor, as well as comfort with various professional roles and responsibilities
Roles & Responsibilities	Does not demonstrate professional responsibility, attitude, and work ethic.	Demonstrates professional responsibility, attitude, and work ethic.
Communication Strategies	Communication is illogical and unstructured	Communicates in a logical and structured way
Communication Strategies	Does not listen actively or encourage ideas and opinions of other healthcare professionals	Listens actively and encourages ideas and opinions of other healthcare professionals
Knowledge of unique needs of the persons served	Demonstrates lack of understanding of the unique needs of persons served in a respectful and professional manner	Demonstrates understanding of unique needs of persons served in a respectful and professional manner

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

Will County Health Department Division of Behavioral Health Programs Clinical Training Program

PROFESSIONALISM: Operating in an Interdisciplinary Environment – (4 hours over 2 weeks)

INSTRUCTORS:

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 09/22/2023

Time: 1:00 - 3:00 PM

Competency Demonstration:

Date: 09/29/2023

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of interprofessional collaborative practice, including interprofessional competencies, in order to provide interns with the opportunity to work effectively as members of clinical teams. At the end of this training session, interns will receive information/materials that will be used to complete a competency demonstration (see # 6 below) which will be evaluated the following session.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will be able to demonstrate knowledge in:

- How to effectively communicate within a team
- How to share evidence-based or best practice discipline specific knowledge with other healthcare professionals
- How to discuss one's roles and responsibilities clearly to other healthcare professionals
- How to demonstrate the ability to recognize and discuss their limitations in skills, knowledge and abilities to other healthcare professionals

REQUIRED READING:

- Interprofessional Education Collaborative Expert Panel. (2011). Core competencies for interprofessional collaborative practice: Report of an expert panel. Washington, D.C.: Interprofessional Education Collaborative.
- Gittell, J. H. (2012). Interprofessional collaborative practice and relational coordination: improving healthcare through relationships. *Journal of Interprofessional Care*, *27*(3), 210.

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written case presentation.

OPERATING IN AN INTERDISCIPLINARY ENVIRONMENT- COMPETENCY DEMONSTRATION:

Interns will be given a fully redacted psychological evaluation that includes a client's background information and referral question. The summary and recommendations sections have been omitted. Interns are required to conceptualize the case, formulate recommendations, and develop a treatment plan in the context of interprofessional collaboration. Interns are required to identify their role and responsibilities with the other healthcare professionals.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Supervisee:	Date:
Supervisor:	Pass / Fail

TITLE: Professionalism: Operating in an Interdisciplinary Environment

Grading Criteria	Į į s	Unsatisfactory	Satisfactory
Knowledge of professional guidelines and standards of conduct (Objective 1.3)		Does not demonstrate knowledge of professional guidelines and standards of conduct	Demonstrates knowledge of professional guidelines and standards of conduct
Roles & Responsibilities (Objective 3.2)		Does not demonstrate the ability to recognize and discuss their limitations in skills, knowledge and abilities to other healthcare professionals	Demonstrates the ability to recognize and discuss their limitations in skills, knowledge and abilities to other healthcare professionals
Roles & Responsibilities (Objective 3.2)		Does not share evidence- based or best practice discipline-specific knowledge with other healthcare professionals	Shares evidence-based or best practice discipline-specific knowledge with other healthcare professionals
Communication Strategies		Communication is illogical and unstructured	Communicates in a logical and structured way
Communication Strategies		Does not explain discipline specific terminology or jargon	Consistently explains discipline- specific terminology or jargon
Communication Strategies		Does not listen actively or encourage ideas and opinions of other healthcare professionals	Listens actively and encourages ideas and opinions of other healthcare professionals
Knowledge of unique needs of the persons served		Demonstrates lack of understanding of the unique needs of persons served	Demonstrates understanding of unique needs of persons served

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

Will County Health Department Division of Behavioral Health Programs Clinical Training Program

ETHICS: HIPAA, Confidentiality, Informed Consent, and Disclosure – (4 hours over 2 weeks)

INSTRUCTORS:

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date:

10/06/2023

Time: 1:00 - 3:00 PM

Competency Demonstration:

Date:

10/13/2023

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule. Included is a synopsis of the ethical guidelines and standards which govern professional conduct of psychologists related to Privacy and Confidentiality, Informed Consent, and Disclosure of Records/Communications.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will be able to identify the following:

- General HIPAA principles and standards which govern protected health information (PHI), client data collection, creation, maintenance and dissemination.
- Ethical guidelines and standards regarding protecting client privacy and confidentiality
- Limits of confidentiality
- Elements of informed consent

REQUIRED READING:

 American Psychological Association. (2017). Ethical principles of psychologists and Code of Conduct. Washington, DC: Author. Retrieved from http://apa.org/ethics/code/principles.pdf

- 740 ILCS 110/ Mental Health and Developmental Disabilities Confidentiality Act. Retrieved from http://ilga.gov/legislation/ilcs/ilcs3.asp?ActID=2043&ChapterID=57
- WCHD Informed Consent Form (Handout)

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

HIPAA, CONFIDENTIALITY, INFORMED CONSENT, AND DISCLOSURE COMPETENCY DEMONSTRATION:

The interns are required to discuss:

- a. Ethical guidelines and standards regarding protecting client privacy and confidentiality
- b. General HIPAA principles and standards which govern protected health information (PHI), client data collection, creation, maintenance and dissemination
- c. Limits of confidentiality
- d. Elements of informed consent

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

<u>A grade of Fail</u> (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Supervisee:	Date:
Suponinor	Dogo / Foil
Supervisor:	Pass / Fail

TITLE: Ethics: HIPAA, Confidentiality, Informed Consent, and Disclosure

Grading Criteria	Unsatisfactory	Satisfactory
General HIPAA principles and standards which govern protected health information (PHI), client data collection, creation, maintenance and dissemination	Does not demonstrate adequate knowledge of General HIPAA principles and standards which govern protected health information (PHI), client data collection, creation, maintenance and dissemination	☐ Demonstrates adequate knowledge of General HIPAA principles and standards which govern protected health information (PHI), client data collection, creation, maintenance and dissemination
Ethical guidelines and standards regarding protecting client privacy and confidentiality	☐ Does not demonstrate adequate knowledge of Ethical guidelines and standards regarding protecting client privacy and confidentiality	☐ Demonstrates adequate knowledge of Ethical guidelines and standards regarding protecting client privacy and confidentiality
Knowledge of Limits of confidentiality	☐ Does not demonstrate adequate knowledge of Limits of confidentiality	☐ Demonstrates adequate knowledge of Limits of confidentiality
Elements of informed consent	☐ Does not demonstrate adequate knowledge of Informed Consent as described in case presented	☐ Demonstrate adequate knowledge of Informed Consent as described in case presented

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

Will County Health Department Division of Behavioral Health Programs Clinical Training Program

ETHICS: Mandated Reporting – (4 hours over 2 weeks)

INSTRUCTORS: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training and Competency:

Date: 10/20/2023 Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of the Mandatory Reporting Laws in Illinois. Included is an overview of guidelines governing reporting of neglect and/or abuse of children, elderly, and adults with mental illness/developmental/physical disabilities.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will be able to:

- · Identify mandated reporters
- Identify types of abuse
- Identify how and when to consult
- Identify guidelines for calling DCFS, Elder Abuse, and Abuse and Neglect of Adults with Disabilities hotlines
- Identify steps to take if abuse is suspected
- Identify criteria for making a Hotline call

REQUIRED READING:

- Illinois Department of Children & Family Services: Children's Justice Task Force (September 2020). Manual for Mandated Reporters and training video: https://mr.dcfstraining.org/UserAuth/Login!loginPage.action
- Illinois Department of Human Services: Reporting Abuse/Neglect of People with Disabilities: https://www.dhs.state.il.us/page.aspx?item=29428#a toc1
- Illinois Department on Aging: What Professionals Need to Know (December 2019).

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

ETHICS- MANDATED REPORTING COMPETENCY DEMONSTRATION:

The interns are to provide a 10-15 minute oral presentation on a case vignette and identify whether or not mandated reporting is required and demonstrate understanding of the reporting process.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Supervisee:	Date:
Supervisor:	Pass / Fail

TITLE: Ethics: Mandated Reporting

Grading Criteria	Unsatisfactory	Satisfactory
Reporting abuse/neglect and danger to self/others to appropriate personnel and authorities (Objective 1.4)	☐ Does not demonstrate adequate knowledge of when to report abuse/neglect and danger to self or others to appropriate personnel and authorities	☐ Demonstrates adequate knowledge of when to report abuse/neglect and danger to self or others to appropriate personnel and authorities
Knowledge of reporting procedures	☐ Does not demonstrate adequate knowledge of reporting procedures	☐ Demonstrates adequate knowledge of reporting procedures
Knowledge of Ethical Principles and Code of Conduct (Objective 1.4)	□ Does not demonstrate adequate knowledge of the APA's Ethical Principles of Psychologists and Code of Conduct and Illinois Clinical Psychologist Licensing Act/ 225 ILCS 15	☐ Demonstrates adequate knowledge of the APA's Ethical Principles of Psychologists and Code of Conduct and Illinois Clinical Psychologist Licensing Act/ 225 ILCS 15
Performance in accordance with Code of Conduct	☐ Does not perform in accordance with Code of Conduct as described in case presented	☐ Performs in accordance with Code of Conduct as described in case presented

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

Will County Health Department Division of Behavioral Health Programs Clinical Training Program

ETHICS: Ethical Principles of Psychologists and Code of Conduct - (4 hours over 2 weeks)

INSTRUCTORS: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 10/27/2023

Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 11/03/2023

Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of the ethical guidelines and standards which govern professional conduct of psychologists.

LEARNING OBJECTIVES:

Upon completion of this didactic training the interns will be able to identify general principles and ethical standards which govern psychologists' professional conduct.

REQUIRED READING:

 American Psychological Association. (2017). Ethical Principles of Psychologists and Code of Conduct. Retrieved from: http://apa.org/ethics/code/index.aspx

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

ETHICAL PRINCIPLES OF PSYCHOLOGISTS AND CODE OF CONDUCT COMPETENCY DEMONSTRATION:

The interns are required to submit a brief written summary of a case in which one or more ethical guidelines or standards were violated and provide a 10-15 minute oral presentation. The case presented can be an actual or fictitious client.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Supervisee:	Date:
Supervisor:	Pass / Fail

TITLE: Ethics: Ethical Principles of Psychologists and Code of Conduct

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Identification of Violation(s) within case presentation	☐ Inaccurately identifies or does not identify violations of the code of conduct as applied to the case presentation	☐ Accurately identifies or does not identify violations of the code of conduct as applied to the case presentation
Knowledge of Code of Conduct (Objective 1.4)	□ Does not demonstrate adequate knowledge of the APA's Ethical Principles of Psychologists and Code of Conduct and Illinois Clinical Psychologist Licensing Act/225 ILCS 15	☐ Demonstrates adequate knowledge of the APA's Ethical Principles of Psychologists and Code of Conduct and Illinois Clinical Psychologist Licensing Act/225 ILCS 15

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

Will County Health Department Division of Behavioral Health Programs Clinical Training Program

SUPERVISION: Essentials of Supervision and Consultation -(4 hours over 2 weeks)

INSTRUCTOR: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 11/17/2023 Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 11/24/2023 Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of the various techniques and strategies associated with supervision and consultation.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will be able to identify the general principles and ethical standards of clinical supervision and supervision models.

REQUIRED READING:

- APA Guidelines for Clinical Supervision in Health Service Psychology. https://www.apa.org/about/policy/guidelines-supervision.pdf
- DeAngelis, T., Fostering successful clinical supervision. Monitor, vol 45, No.8, Sep 2014. https://www.apa.org/monitor/2014/09/clinical-supervision
- Smith, K.L. A Brief Summary of Supervision Models. Sep 2009.
 https://www.marquette.edu/education/graduate/documents/brief-summary-of-supervision-models.pdf

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

ESSENTIALS OF SUPERVISON AND CONSULTATION COMPETENCY DEMONSTRATION:

The interns are to provide a 10-15 minute oral presentation requiring them to:

- Demonstrate understanding the essentials of supervision and consultation.
- Identify the models of supervision.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Supervisee:	Date:
Supervisor:	Pass / Fail

TITLE: Essentials of Supervision and Consultation

Grading Criteria	Unsatisfactory		Satisfactory	
Knowledge of professional guidelines and standards of conduct		Does not demonstrate knowledge of professional guidelines and standards of conduct		Demonstrates knowledge of professional guidelines and standards of conduct
Roles & Responsibilities (Objective 3.2)		Does not demonstrate the ability to recognize and discuss their limitations in skills, knowledge and abilities to other healthcare professionals		Demonstrates the ability to recognize and discuss their limitations in skills, knowledge and abilities to other healthcare professionals
Roles & Responsibilities (Objective 3.2)		Does not share evidence- based or best practice discipline-specific knowledge with other healthcare professionals		Shares evidence-based or best practice discipline-specific knowledge with other healthcare professionals
Communication Strategies		Communication is illogical and unstructured		Communicates in a logical and structured way
Communication Strategies	6	Does not listen actively or encourage ideas and opinions of other healthcare professionals		Listens actively and encourages ideas and opinions of other healthcare professionals
Knowledge of unique needs of the persons served	l	Demonstrates lack of unique needs of persons served		Demonstrates understanding of unique needs of persons served

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

ETHICS: Maintaining Appropriate Boundaries - (4 hours over 2 weeks)

INSTRUCTOR: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

<u>Training:</u>

Date: 12/08/2023 Time: 1:00 – 3:00 PM

• Competency Demonstration:

Date: 12/15/2023 Time: 1:00 – 3:00 PM

DESCRIPTION

This didactic training is designed to provide an overview of the ethical guidelines and standards which govern professional conduct of psychologists regarding dual relationships and maintaining appropriate professional boundaries in providing psychological services.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will be able to identify the general principles and ethical standards which govern psychologists' professional conduct regarding dual/multiple relationships and boundary violations.

REQUIRED READING:

Bennett, B. E., Bricklin, P. M., Harris, E., Knapp, S., VandeCreek, L., & Younggren, J. N. (2006). Assessing and Managing Risk in Psychological Practice: An Individualized Approach. (pp.75-87). Rockville, MD: The Trust.

- Zur, O. (2007). Boundaries in Psychotherapy Ethical and Clinical Explorations.
 Washington, DC: American Psychological Association.
 - Chapter 4: A Decision-Making Process for Boundary Crossing and Dual Relationships
 - Chapter 9: Self-Disclosure

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

MAINTAINING APPROPRIATE BOUNDARIES COMPETENCY DEMONSTRATION:

The interns are to provide a 10-15 minute oral presentation requiring them to:

- Provide Examples of appropriate and inappropriate self-disclosure
- Demonstrate understanding of boundary crossings v. boundary violations
- Identify client factors and therapist factors associated with boundary violations.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:		
Supervisor:	Pass / Fail		

TITLE: Ethics: Maintaining Appropriate Boundaries

Grading Criteria	Unsatisfactory	Satisfactory
Self-disclosure	☐ Does not provide adequate examples of appropriate and inappropriate self-disclosure	☐ Provides adequate examples of appropriate and inappropriate self-disclosure
Maintaining appropriate boundaries (Objective 1.4)	☐ Does not demonstrate the ability to maintain appropriate boundaries	☐ Demonstrates the ability to maintain appropriate boundaries
Identification of therapist factors	☐ Does not identify client and therapist factors associated with boundary violations	☐ Adequately identifies client and therapist factors associated with boundary violations
Knowledge of Ethical Principles and Code of Conduct (Objective 1.4)	□ Does not demonstrate adequate knowledge of the APA's Ethical Principles of Psychologists and Code of Conduct and Illinois Clinical Psychologist Licensing Act/ 225 ILCS 15	□ Demonstrates adequate knowledge of the APA's Ethical Principles of Psychologists and Code of Conduct and Illinois Clinical Psychologist Licensing Act/ 225 ILCS 15
Performance in accordance with Code of Conduct (Objective 1.4)	☐ Does not perform in accordance with Code of Conduct as described in case presented	☐ Performs in accordance with Code of Conduct as described in case presented

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

PSYCHOTHERAPY: Clinical Interviewing and Assessment - (4 hours over 2 weeks)

INSTRUCTORS:

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date:

12/22/2023

Time: 1:00 - 3:00 PM

Competency Demonstration:

Date:

12/29/2023

Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training is designed to help participants utilize interviewing techniques to gather data, make decisions, and develop an understanding of the client's symptoms or concerns in order to formulate the most appropriate interventions and treatment plan. The focus will be on intake interviews and assessments, mental status exams, and crisis interviews.

LEARNING OBJECTIVES:

Upon completion of this didactic training, interns will be able to:

- Learn to efficiently obtain valid and reliable diagnostic or assessment information about clients and their problems.
- Utilize assessment information to identify clients' needs and goals.
- Consider cultural differences in the interview process.
- Appropriately utilize the CIS and necessary follow-up questions.

REQUIRED READINGS:

- Dale-Jones, K. (Spring 2010). The unstructured clinical interview. Journal of Counseling & Development, 88, 220-226.
- Adams, W. (August 2015). *Conducting semi-structured interviews-Chapter 19*. Handbook of practical program evaluation (4th ed), (pp. 492-505).

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

CLINICAL INTERVIEWING AND ASSESSMENT COMPETENCY DEMONSTRATION:

Through a case presentation, interns will demonstrate understanding of methods to conduct risk of harm assessments by identifying the most salient risk and protective factors as well as to provide appropriate interventions. The interns will provide a written response to the following questions:

- Is this person a high risk for suicide/homicide? Explain your answer.
- What are the protective factors and risk factors for this person?
- What interventions are needed based on your assessment of their current status?

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:		
Supervisor:	Pass / Fail		

TITLE: Psychotherapy: Clinical Interviewing and Assessment

Grading Criteria	Unsatisfactory	Satisfactory
Rapport Building (Objective 1.2)	Does not demonstrate the ability to establish and maintain rapport or engage clients effectively in the therapeutic process and collaborative treatment planning	☐ Demonstrates the ability to establish and maintain rapport or engage clients effectively in the therapeutic process and collaborative treatment planning
Knowledge of unique needs of the persons served	☐ Demonstrates lack of understanding of the unique needs of persons served	☐ Demonstrates understanding of unique needs of persons served
Utilize multiple sources	☐ Does not appropriately utilize information from family members and other resources	☐ Appropriately utilizes information from family members and other resources
Determine Risk	☐ Does not accurately assess if the client is at risk for suicide or homicide	☐ Accurately assesses if the client is at risk for suicide or homicide
Determine Protective and Risk Factors	☐ Does not accurately identify protective and risk factors	☐ Accurately identifies protective and risk factors
Treatment Planning (Objective 1.2)	□ Does not make appropriate treatment recommendations and adjustments based upon efficacy assessment	☐ Makes appropriate treatment recommendations and adjustments based upon efficacy assessment

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

INTERVENTION: Managing Therapist's Reactions to Clients (4 hours over 2 weeks)

INSTRUCTOR: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 01/05/2024 Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 01/12/2024 Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training outlines therapists' responses to the psychotherapeutic process. Included is the identification of the clinician's reactions/biases/attitudes toward clients/patients that may influence the therapeutic relationship and strategies for more effective, useful, and therapeutic responses.

LEARNING OBJECTIVES:

Upon completion of this didactic training, interns will be able to:

- Discuss therapists' reactions and their potential impact on the therapeutic relationship.
- Learn to identify attitudes/reactions/biases that may interfere with clinicians' objectivity and ability to provide appropriate treatment.

REQUIRED READINGS:

- Norcross, J. (2011). Psychotherapy relationships that work. *Psychotherapy* 48 (1), 4-8.
- Gelso, J. C. & Hayes, J. (2007). Countertransference and the therapist's inner experience: Perils and possibilities (pp. 71-92). Mahwah, NJ: Lawrence Erlbaum Associates, Inc.

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and/or oral case presentation.

MANAGING THERAPIST'S REACTIONS COMPETENCY DEMONSTRATION:

Interns will provide a 10 to 15 minute case presentation from their caseload where they are expected to:

- Identify a reaction/bias/attitude which may impact the therapeutic relationship
- Identify ways to manage their reactions, to remain effective with their clients, and seek out supervision as needed
- Identify instances of transference and countertransference

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:	
Supervisor:	Pass / Fail	

TITLE: Psychotherapy: Managing Therapist's Reactions to Clients

Grading Criteria	Unsatisfactory	Satisfactory
Identify impact of own culture on values and world-view (Objective 1.2)	☐ Does not adequately demonstrate the ability to identify impact of own culture on values and world-view	☐ Adequately demonstrates the ability to identify impact of own culture on values and world-view
Identifying and managing reactions to clients (Objective 1.2)	☐ Does not adequately demonstrate the ability to identify and manage reactions to clients	☐ Adequately demonstrates the ability to identify and manage reactions to clients
Identify and manage transference/countertransference (Objective 1.2)	☐ Does not adequately demonstrate the ability to identify and manage transference and countertransference	☐ Adequately demonstrates the ability to identify and manage transference and countertransference

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

PSYCHOTHERAPY: Client Engagement/Motivational Interviewing - (4 hours over 2 weeks)

INSTRUCTOR:

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date:

01/19/2024

Time: 1:00 – 3:00 PM

Competency Demonstration:

Date:

01/26/2024

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of the various techniques and strategies associated with motivational interviewing with focus on creating opportunities for behavior change. Participants are introduced to the foundation, theories and framework for implementing strength-based strategies for optimal outcomes.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will understand the four processes of MI (engaging, focusing, evoking, and planning) and effective implementation in diverse contexts.

REQUIRED READINGS:

- Miller, W. R., & Rollnick, S. (2023). Motivational Interviewing: Helping People Change (4th ed.).
 New York, NY: The Guilford Press.
- Chapter 2: What is Motivational Interviewing?
- Chapter 3: A Flowing Conversation
- Chapter 4: Engaging: "Can We Walk Together?"
- Chapter 5: Focusing: "Where Are We Going?"
- Chapter 6: Evoking: "Why Would You Go There?"
- Chapter 7: Planning: "How Will You Get There?"

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and/or oral case presentation.

CLIENT ENGAGEMENT/MOTIVATIONAL INTERVIEWING (MI) COMPETENCY DEMONSTRATION:

Provide a 10-15 minute oral case presentation in which interns demonstrate understanding of MI processes.

- Demonstrate basic knowledge of MI techniques
- Demonstrate effective treatment planning utilizing MI techniques and strategies in a case presentation
- Demonstrate utilization of MI techniques and strategies in establishing and maintaining rapport

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:		Date:	
Supervisor:	<i>X</i>	Pass / Fail	

TITLE: Psychotherapy: Client Engagement/Motivational Interviewing (MI)

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Knowledge of MI Techniques	☐ Does not adequately demonstrate knowledge of MI techniques in case presentation	☐ Adequately demonstrates knowledge of MI techniques in case presentation
Utilization of MI in establishing and maintaining rapport (Objective 1.2)	☐ Does not effectively apply MI techniques and strategies in establishing and maintaining rapport	☐ Effectively applies MI techniques and strategies in establishing and maintaining rapport

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

INTERVENTION: Person Centered Treatment Planning (4 hours over 2 weeks)

INSTRUCTOR: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 02/02/2024 Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 02/09/2024 Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training describes the functions of treatment plans and the effectiveness of a client-centered approach. Emphasis is on recovery, resilience, and identifying personal strengths as the basis for plan development.

LEARNING OBJECTIVES:

Upon completion of this didactic training interns will be able to:

- Identify the elements of the Person Centered Plan (PCP)
- Understand how to integrate client strengths, needs, abilities, & preferences (SNAP) in the development of the PCP

REQUIRED READINGS:

Gray, R. (2013) Fundamentals of Person Centered Planning. (PowerPoint Presentation).

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

PERSON CENTERED TREATMENT PLANNING COMPETENCY DEMONSTRATION:

Interns will present a Person Center Plan (PCP) which they have developed based on an actual client/patient with whom they are working. Case presentation should include all of the essential elements of PCP outlined in the PowerPoint presentation.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:	ē.
Supervisor:	Pass / Fail	

TITLE: Psychotherapy: Person Centered Treatment Planning

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Identification of PCP essential elements within case presentation	☐ Inaccurately identifies essential elements of PCP as related to case	☐ Accurately identifies essential elements of PCP as related to case
Demonstration of the ability to develop collaborative treatment plans utilizing SNAP (Objective 1.2)	☐ Demonstrates inadequate ability to develop collaborative treatment plans utilizing SNAP	□ Demonstrates ability to develop collaborative treatment plans utilizing SNAP

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

DIVERSITY: Culture, Socioeconomic Status and Treatment Considerations

(4 hours over 2 weeks)

INSTRUCTOR: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 02/16/2024

Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 02/23/2024

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training describes the impact that culture and socioeconomic status (SES) have on the therapeutic process, including establishing rapport, selecting treatment interventions and measuring treatment outcomes.

LEARNING OBJECTIVES:

Upon completion of this didactic training interns will be able to:

- Describe the impact of culture and SES on the therapeutic process as it applies to the client as well as the therapist.
- Recognize different cultures'/populations' beliefs and attitudes toward mental illness and receptivity to treatment.
- Demonstrate an understanding of how their own personal/cultural history, attitudes, and biases may affect how they understand and interact with people different from themselves.
- Demonstrate the ability to integrate awareness and knowledge of individual and cultural differences, including intersectionality, in articulating an approach to working effectively with diverse individuals and groups.
- Demonstrate the ability to work effectively with individuals whose group membership, demographic characteristics, or worldviews differ from their own.

REQUIRED READINGS:

- Counseling and Values, 1989, 33, pp. 164-176. In <u>Understanding Psychotherapy: Fifty Years of Client-Centered Theory and Practice</u>. PCCS Books, 2000.
- Farnsworth, J. K., & Callahan, J. L. (2013, June 3). A Model for Addressing Client—Clinician Value Conflict. Training and Education in Professional Psychology. Advance online publication. doi: 10.1037/a0032216.

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

CULTURE, SES AND TREATMENT CONSIDERATIONS COMPETENCY DEMONSTRATION:

Interns will present a case in which they will identify:

- How the therapist's or the client's SES/culture plays a role in the therapeutic process
- How the client's or therapist's SES/culture may impact the client's willingness to seek treatment, engagement and compliance
- How the therapist's own culture impacts their values and world view

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program

DIDACTIC TRAINING FAILURE:

<u>A grade of Fail</u> (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:		
Supervisor:	Pass / Fail		

<u>TITLE: Diversity-Culture, Socioeconomic Status and Treatment Considerations</u>

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Working with Diverse Clients (Objective 1.5)	□ Does not demonstrate knowledge, skills and attitudes necessary to understand, appreciate and work with diverse clients.	☐ Demonstrates knowledge, skills and attitudes necessary to understand, appreciate and work with diverse clients.
Engagement & Compliance	☐ Does not identify or inaccurately identifies how therapist or client's SES/culture may impact willingness to seek, engage, and comply with treatment	☐ Accurately identifies how therapist or client's SES/culture may impact willingness to seek, engage, and comply with treatment
Self-reflection (Objective 1.5)	☐ Does not identify how therapist's own culture may impact their values and world view	☐ Adequately identifies how therapist's own culture may impact their values and world view

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

PSYCHODIAGNOSTIC ASSESSMENT: Intellectual Functioning & Achievement

(4 hours over 2 weeks)

INSTRUCTOR:

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date:

03/01/2024

Time: 1:00 - 3:00 PM

Competency Demonstration:

Date:

03/08/2024

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of the available instruments for assessment of intellectual functioning and academic achievement of children, adolescents, and/or adults. Included is an overview of the information required to competently administer, score, and interpret WAIS-IV, WISC-V, WRAT-4, and/or WIATIII. At the end of this training session, interns will receive information/materials that will be used to complete a competency demonstration (see # 7 below) which will be evaluated the following session.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will be able to demonstrate knowledge in the administration, scoring and interpretation of intellectual and achievement functioning assessment instruments.

REQUIRED READING:

- Flanagan, D. P., & Kaufman, A. S. (2017). Overview of the WISC-V. In Essentials of WISC-V Assessment (2nd ed.) (pp. 1-44). Hoboken, New Jersey: John Wiley and Sons, Inc.
- Wechsler, David (2008). WAIS-IV: Technical and Interpretive Manual (4th Ed.). San Antonio, Texas: Pearson, Inc.
- Wilkinson, G.S. & Robertson, G.J. (2017). WRAT5 Manual (5th Ed.). San Antonio, Texas: Pearson, Inc.

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

INTELLECTUAL FUNCTIONING AND ACHIEVEMENT COMPETENCY DEMONSTRATION:

Interns will be given a fully redacted case that includes a client's background information and referral question as well as raw test data. Interns are required to check the accuracy of administration and scoring, interpret and provide appropriate recommendations in relationship to the unique needs of the population served. The interns are required to submit a brief written interpretive summary of the data and provide a 10-15 minute oral presentation to review and discuss their interpretations and recommendations.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:		
Supervisor:	Pass / Fail		

TITLE: Psychodiagnostic Assessment: Intellectual Functioning and Achievement

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Knowledge of administration and scoring of intellectual and achievement functioning assessment instruments (Objective 1.1)	☐ Inaccurately administers and/or scores intellectual and achievement functioning assessment instruments	☐ Accurately administers and/or scores intellectual and achievement functioning assessment instruments
Knowledge in the interpretation and recommendations based upon intellectual and achievement functioning assessment instruments (Objective 1.1)	☐ Inaccurately interprets and/or recommends based upon intellectual and achievement functioning assessment instruments	☐ Accurately interprets and/or recommends based upon intellectual and achievement functioning assessment instruments
Knowledge of unique needs of the persons served	☐ Demonstrates lack of understanding of the unique needs of persons served	☐ Demonstrates understanding of unique needs of persons served

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

PSYCHODIAGNOSTIC ASSESSMENT: Personality Functioning – Objective Tests

(4 hours over 2 weeks)

INSTRUCTOR:

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date:

03/15/2024

Time: 1:00 - 3:00 PM

Competency Demonstration:

Date:

03/22/2024

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of the available objective instruments for assessment of personality functioning of children, adolescents, and/or adults. Included is an overview of the information required to competently administer, score, and interpret PAI, PAI-A, MMPI-3, MMPI-A, MCMI-III, and MACI. At the end of this training session, interns will receive information/ materials that will be used to complete a competency demonstration (see # 7 below) which will be evaluated the following session.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will be able to demonstrate knowledge in the administration, scoring and interpretation of objective personality functioning assessment instruments.

REQUIRED READING:

- Delawalla, C. N., Lee, T. T. C., & Keen, M. A. (2023). The use of MMPI-3 scales to assess personality-based vulnerabilities for alcohol use and problems. *Psychological Assessment*, 35(8), 633–645. https://doi.org/10.1037/pas0001245
- Charles, N. E., Cowell, W. & Gulledge, L. M. (2022) Using the Personality Assessment Inventory-Adolescent in Legal Settings, Journal of Personality Assessment, 104:2, 192-202, DOI: 10.1080/00223891.2021.2019050

 Sellbom, M., Flens, J., Gould, J., Ramnath, R., Tringone, R., & Grossman, S. (2022) The Millon Clinical Multiaxial Inventory-IV (MCMI-IV) and Millon Adolescent Clinical Inventory-II (MACI-II) in Legal Settings, Journal of Personality Assessment, 104:2, 203-220, DOI: 10.1080/00223891.2021.2013248

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

PERSONALITY FUNCTIONING (OBJECTIVE TESTS) COMPETENCY DEMONSTRATION:

Interns will be given a fully redacted case that includes a client's background information and referral question as well as raw test data. Interns are required to check the accuracy of administration and scoring, interpret and provide appropriate recommendations in relationship to the unique needs of the population served. The interns are required to submit a brief written interpretive summary of the data and provide a 10-15 minute oral presentation to review and discuss their interpretations and recommendations.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

<u>A grade of Fail (F) is considered failure for the training.</u> A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:
Supervisor:	Pass / Fail

TITLE: Psychodiagnostic Assessment: Personality Functioning – Objective Tests

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Knowledge of administration and scoring of objective personality assessment instruments (Objective 1.1)	☐ Inaccuracy in the administration and scoring of objective personality assessment instruments	☐ Accuracy in the administration and scoring of objective personality assessment instruments
Knowledge in the interpretation and recommendations based upon objective personality assessment instruments (Objective 1.1)	☐ Inaccuracy in the interpretation and recommendations based upon objective personality assessment instruments	☐ Accuracy in the interpretation and recommendations based upon objective personality assessment instruments
Knowledge of unique needs of the persons served	☐ Lack of understanding of the unique needs of persons served	☐ Understanding of unique needs of persons served

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

PSYCHODIAGNOSTIC ASSESSMENT: Personality Functioning Projective Tests

(4 hours over 2 weeks)

INSTRUCTOR: Dr. Rita Grav. PsvD. RN

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 03/29/2024

Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 04/05/2024

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of the available projective instruments for assessment of personality functioning of children, adolescents, and/or adults. Included is an overview of the information required to competently administer, score, and interpret TAT, Rorschach, RISB, and projective drawings. At the end of this training session, interns will receive information/materials that will be used to complete a competency demonstration (see # 7 below) which will be evaluated the following session.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will be able to demonstrate knowledge in the administration, scoring and interpretation of projective personality functioning assessment instruments.

REQUIRED READING:

- Ames, P. & Riggio, R. (1995). Use of the Rotter Incomplete Sentences Blank with Adolescent Populations: Implications for Determining Maladjustment. Journal of personality assessment. 64. 159-67. 10.1207/s15327752jpa6401_11.
- Teglasi, H. (2001). Essentials of TAT and other storytelling techniques assessment. New York,
 NY: John Wiley & Sons.
 - Chapter 2: Essentials of Storytelling Administration

• Viglione, D.,J., Blume-Marcovici, A.C, Miller, H.L., Giromini, L. & Meyer, GJ. (2012). An interrater reliability study for the Rorschach Performance Assessment System. *Journal of Personality Assessment*, 94, 607-615

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

PERSONALITY FUNCTIONING (PROJECTIVE TESTS) COMPETENCY DEMONSTRATION:

Interns will be given a fully redacted case that includes a client's background information and referral question as well as raw test data. Interns are required to check the accuracy of administration and scoring, interpret and provide appropriate recommendations in relationship to the unique needs of the population served. The interns are required to submit a brief written interpretive summary of the data and provide a 10-15 minute oral presentation to review and discuss their interpretations and recommendations.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:
Supervisor:	Pass / Fail

TITLE: Psychodiagnostic Assessment: Personality Functioning - Projective Tests

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Knowledge of administration and scoring of projective personality assessment instruments (Objective 1.1)	☐ Inaccuracy in the administration and scoring of projective personality assessment instruments	☐ Accuracy in the administration and scoring of projective personality assessment instruments
Knowledge in the interpretation and recommendations based upon projective personality assessment instruments (Objective 1.1)	☐ Inaccuracy in the interpretation and recommendations based upon projective personality assessment instruments	☐ Accuracy in the interpretation and recommendations based upon projective personality assessment instruments
Knowledge of unique needs of the persons served	☐ Lack of understanding of the unique needs of persons served	☐ Understanding of unique needs of persons served

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

PSYCHODIAGNOSTIC ASSESSMENT: Psychological Report Writing (4 hours over 2 weeks)

INSTRUCTOR:

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date:

04/12/2024

Time: 1:00 - 3:00 PM

Competency Demonstration:

Date:

04/19/2024

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of the content, structure, and organization of psychological reports. Included is an overview of the information required to outline and integrate collected background information and test data into comprehensive yet concise psychological reports. At the end of this training session, interns will receive information/materials that will be used to complete a competency demonstration (see # 7 below) which will be evaluated the following session.

LEARNING OBJECTIVES:

Upon completion of this didactic training the interns will be able to demonstrate understanding of how background information and test data are integrated into a comprehensive report which addresses the referral question(s), formulates diagnoses, and develops appropriate recommendations.

REQUIRED READING:

Groth-Marnat, G. & Wright, J. A. (2016). The handbook of psychological assessment (6th ed.).
 Hoboken, NJ: John Wiley & Sons. Chapter 15: The Psychological Report

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and/or oral case presentation.

PSYCHOLOGICAL REPORT WRITING COMPETENCY DEMONSTRATION:

Interns will utilize the fully redacted case that was presented in the previous psychodiagnostic trainings. They will need to integrate data from the three previously written reports (Intellectual and Academic Functioning, Personality Functioning Objective Tests and Personality Functioning Projective Tests) to complete a comprehensive 8-10 page written psychological report.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

<u>A grade of Fail</u> (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:	
Supervisor:	Pass / Fail	

TITLE: Psychodiagnostic Assessment: Psychological Report Writing

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Interpretation (Objective 1.1)	☐ Inaccuracy in the interpretations of intellectual, objective, and projective assessment instruments	☐ Accuracy in the interpretation of intellectual, objective, and projective assessment instruments
Integration (Objective 1.1)	☐ Does not demonstrate the ability to adequately integrate information from a variety of sources into the written report	☐ Demonstrates the ability to adequately integrate information from a variety of sources into the written report
Report writing (Objective 1.1)	☐ Provides an inadequate or inaccurate report and/or does not utilize the information provided by the assessments appropriately	☐ Demonstrates a comprehensive and accurate report by utilizing the information provided by the assessment appropriately
Knowledge of unique needs of persons served	☐ Lack of understanding of the unique needs of persons served	☐ Understanding of unique needs of persons served

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

DIVERSITY: Ethnicity, Language, Religion and Treatment Considerations- (4 hours over 2 weeks)

INSTRUCTOR:

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date:

04/26/2024

Time: 1:00 - 3:00 PM

Competency Demonstration:

Date:

05/03/2024

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training describes the impact that ethnicity, language and religion have on the therapeutic process, including establishing rapport, selecting treatment interventions and measuring treatment outcomes.

LEARNING OBJECTIVES:

Upon completion of this didactic training interns will be able to:

- Describe the impact of ethnicity, language and religion on the therapeutic process as it applies to the client as well as the therapist.
- Recognize different populations' beliefs and attitudes toward mental illness and receptivity to treatment.

REQUIRED READINGS:

- Cardemil, E. V. & Battle, C. L. (2003). Guess who's coming to therapy? Getting comfortable with conversations about race and ethnicity in psychotherapy. *Professional Psychology: Research and Practice*, 34(3), 278-286.
- Williams, M. (2018). Ethnic and racial identity and the therapeutic alliance. Psychology Today. https://www.psychologytoday.com/us/blog/culturally-speaking/201803/ethnic-and-racial-identity-and-the-therapeutic-alliance

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

ETHNICITY, LANGUAGE, RELIGION AND TREATMENT CONSIDERATIONS COMPETENCY DEMONSTRATION:

Interns will present a case in which the therapist's or the client's ethnicity, language and/or religion play a role in the therapeutic process. Interns will identify:

- How the therapist's or the client's ethnicity, language and/or religion play a role in the therapeutic process including establishing rapport, selecting treatment interventions, and measuring treatment outcomes
- How the client's or therapist's ethnicity, language and/or religion may impact the client's willingness to seek treatment, engagement and compliance.
- How the therapist's own culture impacts their values and world view.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

<u>A grade of Fail</u> (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:	
Supervisor:	Pass / Fail	

TITLE: Diversity- Ethnicity, Language, Religion and Treatment Considerations

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Therapeutic Process	□ Does not identify or inaccurately identifies how rapport building, treatment interventions, and treatment outcomes may be impacted by ethnicity, language, or religion	☐ Accurately identifies how rapport building, treatment interventions, and treatment outcomes may be impacted by ethnicity, language, or religion
Engagement & Compliance	☐ Does not identify or inaccurately identifies how therapist or client's ethnicity, language, or religion may impact willingness to seek, engage, and comply with treatment	☐ Accurately identifies how therapist or client's ethnicity, language, or religion may impact willingness to seek, engage, and comply with treatment
Self-reflection (Objective 1.5)	☐ Does not identify how therapist's own culture may impact their values and world view	☐ Adequately identifies how therapist's own culture may impact their values and world view

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

INTERVENTION: Evidence-Based Treatment Interventions - (4 hours over 2 weeks)

INSTRUCTOR:

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date:

05/10/2024

Time: 1:00 - 3:00 PM

Competency Demonstration:

Date:

05/17/2024

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of evidence-based treatment interventions in the context of client characteristics, culture, and preferences. Emphasis is on implementation of evidence-based practices to improve clinical outcomes.

LEARNING OBJECTIVES:

Upon completion of this course interns will be able to:

- •Identify evidence-based treatment interventions (EBTI) for persons served
- Consider and apply EBTIs that are sensitive to client characteristics
- Become familiar with the criteria used to evaluate psychotherapy outcome studies

REQUIRED READINGS:

- APA Presidential Task Force on Evidence-Based Practice (2006). Evidence-based practice in psychology. American Psychologist, 61(4), 271-285.
- Kazdin, A. (2008) Evidence-based treatment and practice: New opportunities to bridge clinical research and practice, enhance the knowledge base, and improve patient care. *American Psychologist*, 63(3), 146-159.

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

This didactic training is designed to provide an overview of evidence-based treatment interventions in the context of client characteristics, culture, and preferences. Emphasis is on implementation of evidence-based practices to improve clinical outcomes.

LEARNING OBJECTIVES:

Upon completion of this course interns will be able to:

- Identify evidence-based treatment interventions (EBTI) for persons served
- Consider and apply EBTIs that are sensitive to client characteristics
- Become familiar with the criteria used to evaluate psychotherapy outcome studies

REQUIRED READINGS:

- APA Presidential Task Force on Evidence-Based Practice (2006). Evidence-based practice in psychology. *American Psychologist*, *61*(4), 271-285.
- Kazdin, A. (2008) Evidence-based treatment and practice: New opportunities to bridge clinical research and practice, enhance the knowledge base, and improve patient care. *American Psychologist*, 63(3), 146-159.

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

EVIDENCE-BASED TREATMENT INTERVENTIONS COMPETENCY DEMONSTRATION:

Through a 10-15 minute case presentation, interns will demonstrate knowledge and application of specific EBTl's and how outcomes are measured. Interns will choose a case from their individual caseload and provide the following:

- Client diagnosis and brief background
- Proposed EBT
- Peer-reviewed article related to EBT
- Proposed method of measuring treatment outcome

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

Supervisee:	Date:		
Supervisor:	Pass / Fail		

TITLE: Psychotherapy: Evidence-Based Treatment Interventions

Grading Criteria	Unsatisfactory	Satisfactory
Selection and Implementation (Objective 1.2)		
Assessment of Efficacy (Objective 1.2)	□ Does not adequately demonstrate the ability to assess the efficacy of chosen intervention	☐ Adequately demonstrates the ability to assess the efficacy of chosen intervention
Treatment Adjustment (Objective 1.2)	☐ Does not demonstrate the ability to make necessary adjustments based upon efficacy assessment	☐ Demonstrates the ability to make necessary adjustments based upon efficacy assessment
Diagnosis and Background	☐ Does not provide an accurate diagnosis and/or appropriate client background information	☐ Provides an accurate diagnosis and appropriate client background information
Article	☐ Does not provide applicable peer-reviewed article related to chosen EBT	☐ Provides applicable peer reviewed article related to chosen EBT
Outcome Measurement	☐ Does not demonstrate the ability to measure treatment outcome appropriately	☐ Demonstrates the ability to measure treatment outcome appropriately

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

Will County Health Department Division of Behavioral Health Programs Clinical Training Program

ETHICS: Addressing Ethical Dilemmas (4 hours over 2 weeks)

INSTRUCTOR: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 05/24/2024 Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 05/31/2024 Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of strategies and guidelines for addressing ethical dilemmas and avoiding ethical pitfalls. Included is an overview of the factors which affect both ethical vulnerabilities and ethical resilience.

LEARNING OBJECTIVES

Upon completion of this didactic training the students will be able to identify strategies and guidelines for addressing and resolving ethical dilemmas.

REQUIRED READING:

- Smith, D. (2003). 10 ways practitioners can avoid frequent ethical pitfalls. *Monitor*, 34(1).
- Tjeltveit, A. C., & Gottlieb, M. C. (2010). Avoiding the road to ethical disaster: Overcoming vulnerabilities and developing resilience. *Psychotherapy Theory, Research, Practice, Training, 47*(1), 98-110.

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns

must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and/or oral case presentation.

ADDRESSING ETHICAL DILEMMAS COMPETENCY DEMONSTRATION:

The interns are required to submit a brief written summary of a case in which they identify factors that can affect ethical vulnerabilities and ethical resilience, as well as strategies to avoid frequent ethical pitfalls. Interns will provide a 10-15 minute oral presentation. The case presented can be an actual or fictitious client.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Supervisee:	Date:
Supervisor:	Pass / Fail

TITLE: Ethics: Addressing Ethical Dilemmas

Grading Criteria	Unsatisfactory	Satisfactory
Ethical Vulnerability	☐ Does not describe or inadequately describes ethical vulnerabilities of the case presented	☐ Consistently and accurately describes ethical vulnerabilities of the case presented
Ethical Pitfalls	☐ Does not describe or inadequately describes strategies to avoid ethical pitfalls as related to the case presented	☐ Consistently and accurately describes strategies to avoid ethical pitfalls as related to the case presented
Knowledge of ethical, legal, and/or professional conduct (Objective 1.4)	☐ Does not demonstrate the ability to identify ethical dilemmas and resolve them through the proper methods.	☐ Demonstrates the ability to identify ethical dilemmas and resolve them through the proper methods.
Knowledge of Ethical Principles and Code of Conduct (Objective 1.4)	□ Does not demonstrate adequate knowledge of the APA's Ethical Principles of Psychologists and Code of Conduct and Illinois Clinical Psychologist Licensing Act/225 ILCS 15	□ Demonstrates adequate knowledge of the APA's Ethical Principles of Psychologists and Code of Conduct and Illinois Clinical Psychologist Licensing Act/225 ILCS 15
Performance in accordance with Code of Conduct (Objective 1.4)	☐ Does not perform in accordance with Code of Conduct as described in case presented	☐ Performs in accordance with Code of Conduct as described in case presented

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

Will County Health Department Division of Behavioral Health Programs Clinical Training Program

DIVERSITY:

Sexuality, Identity and Treatment Considerations (4 hours over 2 weeks)

INSTRUCTOR:

Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date:

06/07/2024

Time: 1:00 - 3:00 PM

Competency Demonstration:

Date:

06/14/2024

Time: 1:00 - 3:00 PM

DESCRIPTION:

This didactic training describes the impact that sexuality and individual identity have on the therapeutic process, including establishing rapport, selecting treatment interventions and measuring treatment outcomes.

LEARNING OBJECTIVES:

Upon completion of this didactic training interns will be able to:

- Describe the impact of sexuality and individual identity on the therapeutic process as it applies to the client as well as the therapist.
- Recognize different populations' beliefs and attitudes toward mental illness and receptivity to treatment.

REQUIRED READINGS:

- •Bartoli, E. & Gillem, A. R. (2008). Continuing to depolarize the debate on sexual orientation and religion: Identity and the therapeutic process. *Professional Psychology: Research and Practice*, 39(2), 202-209.
- •Enns, C. Z. (2012). Gender issues in counseling. In Brown, S. D. & Lent, R. W. (Eds), *Handbook of counseling psychology (3rd ed.)*, 601-638. New York: Wiley. Chapter 19.

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and /or oral case presentation.

SEXUALITY, INDIVIDUAL IDENTITY AND TREATMENT CONSIDERATIONS COMPETENCY DEMONSTRATION:

Interns will present a case or a case study in which the therapist's or the client's sexuality and individual identity play a role in the therapeutic process. Interns will identify:

- Importance of seeking consultation/supervision regarding the role the therapist's or the client's sexuality and/or individual identity play in the therapeutic process
- How the client's or therapist's sexuality and/or individual identity may impact the client's willingness to seek treatment, engagement and compliance
- How the therapist's own culture impacts their values and world view

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Supervisee:	Date:		
Supervisor:	Pass / Fail		

TITLE: Diversity- Sexuality, Individual Identity and Treatment Considerations

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Therapeutic Process (Objective 1.5)	☐ Does not demonstrate ability to seek consultation/supervision when working with diversity factors with which intern is unfamiliar/non-proficient	☐ Demonstrates ability to seek consultation /supervision when working with diversity factors with which intern is unfamiliar/non-proficient
Sexuality and Identity Seeking, Engagement, Compliance	☐ Does not identify or inaccurately identifies how therapist or client's sexuality/identity may impact willingness to seek, engage, and comply with treatment	☐ Accurately identifies how therapist or client's sexuality/identity may impact willingness to seek, engage, and comply with treatment
Self-reflection (Objective 1.5)	☐ Does not identify how therapist's own culture may impact their values and world view	☐ Adequately identifies how therapist's own culture may impact their values and world view

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

Will County Health Department Division of Behavioral Health Programs Clinical Training Program

DIVERSITY: Disabilities and Treatment Considerations (4 hours over 2 weeks)

INSTRUCTOR: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 06/21/2024 Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 06/28/2024 Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training describes the impact that disabilities may have on the therapeutic process, including establishing rapport, selecting treatment interventions and measuring treatment outcomes.

LEARNING OBJECTIVES:

Upon completion of this didactic training interns will be able to:

- Describe the impact of disabilities on the therapeutic process as it applies to the client as well as the therapist.
- Recognize different populations' beliefs and attitudes toward mental illness and receptivity to treatment.

REQUIRED READINGS:

• American Psychological Association (2012). Guidelines for assessment of and intervention with persons with disabilities. *The American Psychologist*, 67(1), 4363.

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written and/or oral case presentation.

DISABILITIES AND TREATMENT CONSIDERATIONS COMPETENCY DEMONSTRATION:

Interns will present a case or case study in which the therapist's or the client's disability plays a role in the therapeutic process. Interns will be evaluated on their ability to:

- Propose accommodations that facilitate the therapeutic process
- Identify potential issues related to establishing rapport
- Formulate treatment recommendations based on client's strengths, needs, abilities and preferences
- Identify ways to measure treatment outcomes

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE:

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Supervisee:	Date:	
Supervisor:	Pass / Fail	

TITLE: Diversity- Disabilities and Treatment Considerations

Grading Criteria	Unsatisfactory	Satisfactory
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communication is logical and structured
Therapeutic Process	☐ Does not identify or inaccurately identifies accommodations to facilitate the therapeutic process	☐ Accurately identifies accommodations to facilitate the therapeutic process
Establishing Rapport	☐ Does not identify or inaccurately identifies issues related to establishing rapport	☐ Accurately identifies issues related to establishing rapport
Treatment Recommendations (Objective 1.5)	□ Does not demonstrate the ability to incorporate diversity issues in case conceptualizations, and when conducting assessments, treatment planning and interventions	☐ Demonstrates the ability to incorporate diversity issues in case conceptualizations, and when conducting assessments, treatment planning and interventions
Outcome Measurement	☐ Does not identify or inaccurately identifies appropriate methods for outcome measurement	☐ Accurately identifies appropriate methods for outcome measurement

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

Will County Health Department Division of Behavioral Health Programs Clinical Training Program

RESEARCH: Applying Peer Reviewed Literature - (4 hours over 2 weeks)

INSTRUCTOR: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

Training:

Date: 07/05/2024 Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 07/12/2024 Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an extensive review of the research process through examination of published empirical and clinical research articles. Students are expected to become good consumers of the research literature in order to develop sound research habits and identify the empirical support for evidence based practice. At the end of this training session, interns will receive information/materials that will be used to complete a competency demonstration (see # 6 below) which will be evaluated the following session.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will be able to demonstrate knowledge in:

- Understanding research, research methodology, techniques of data collection as well as analysis
- Current research and evidence-based treatments
- Current psychotherapy outcome literature and knowledge of empirically validated measures of treatment outcomes

REQUIRED READING:

- American Psychological Association. (2006). Evidence-based practice in psychology. American Psychologist, 61(4), 271- 285.
- Greenhalgh, T. (2010). How to Read a Paper: The basics of evidence-based medicine. (4th Edition). Malden, MA: BMJ Books.
 - Chapter 1: Why read papers at all? (pp. 1-14)
 - Chapter 3: Getting your bearings What is this paper about? (pp. 31-46)

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through a written article evaluation essay.

APPLYING PEER REVIEWED LITERATURE COMPETENCY DEMONSTRATION:

Interns will be required to complete a writing assignment wherein they will evaluate a published research article chosen by the instructor. The articles should be critiqued using the list of questions attached to this syllabus, and will be graded according the structured rubric also attached to this syllabus. Responses should be organized and follow the same numbering as the questions that appear in the attached list.

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE

<u>A grade of Fail (F) is considered failure for the training.</u> A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Evaluation Essay Questions

- 1. What was the purpose of the study?
- 2. What was the design of the study? Was it appropriate for the clinical question under investigation? Why or why not?
- 3. How were participants recruited for the study? Discuss the inclusion/exclusion criteria, and why (or why not) they were appropriate for the clinical research question under investigation.
- 4. Identify both the independent and dependent variables. Discuss how the variables were operationalized. Was this operationalization appropriate for the clinical question under investigation? Discuss why or why not.
- 5. What were the major statistical findings of the study? Discuss how the data were analyzed, and whether this statistical strategy was appropriate for the clinical question under investigation.
- 6. Discuss the main findings of the article. What are the clinical and/or theoretical implications of these findings?
- 7. Discuss the clinical applications of the article. How would you incorporate the findings of the study into your own work? How would you describe the results of the study to a client?

Supervisee:	Date:	
Supervisor:	Pass / Fail	

TITLE: Research: Applying Peer Reviewed Literature

Criteria and qualities	Poor	Good	Excellent	Point Value
Purpose of the Study (Objective 2.1)	Purpose of the study is incorrect or not included in the essay 0-1 points	Purpose of study is generally stated. 2 points	Purpose of the study is articulately and clearly stated 3 points	Up to 3 points
Design of the Study (Objective 2.1)	The design of the study is incorrect or not included in the essayDoes not demonstrate a rationale for the appropriateness of the study design or has done so incorrectly	The design of the study is correctly, but vaguely identified Demonstrates a vague rationale for the appropriateness of the study design	All design elements of the study are accurately and succinctly identified Demonstrates an accurate rationale for the appropriateness of the study design	
	0-2 points	3-4 points	5-6 points	Up to 6 points

Participant	How participants are	How participants are	How participants are	
Recruitment and	recruited is incorrectly	recruited is vaguely identified	recruited is accurately	
Inclusion/Exclusion	identified or not identified	Inclusion criteria are	identified	
	Inclusion criteria are	vaguely identified	Inclusion criteria are	
THE REPORT OF THE PARTY OF	incorrectly identified or not	Exclusion criteria are	clearly and accurately	
	identified	vaguely identified	identified	
The Later of the	Exclusion criteria are	There is some discussion	Exclusion criteria are	
	incorrectly identified or not	of the appropriateness of the	clearly and accurately	
	identified	Inclusion/Exclusion criteria	identified	
	There is no discussion of		Discussion of the	
	the appropriateness of the		appropriateness of the	
	Inclusion/Exclusion		Inclusion/Exclusion	
	criteria		criteria is comprehensive	
The way and the			and thorough	
			und morough	Up to 3 points
	0-1 points	2 points	3 points	
All the sales	•			

Supervisee:	Date:
Supervisor:	Pass / Fail

			Total out of 30	
	0-2 points	3-4 points	5-6 points	Up to 6 points
Clinical Applications (Objective 2.1)	Provides inaccurate discussion of the clinical applications of the findingsInaccurately identifies or does not identify how to incorporate the findings into clinical workInaccurately identifies or does not identify how to describe the results to a client	Provides an accurate, though vague discussion of the clinical applications of the findingsAccurately, though vaguely identifies how to incorporate the findings into clinical workAccurately, though vaguely identifies how to describe the results to a client	Provides an accurate discussion of the clinical applications of the findingsAccurately identifies how to incorporate the findings into clinical workAccurately identifies how to describe the results to a client	
(Objective 2.1)	does not identify the main findings of the article 0-2 points	vaguely identifies the main findings of the article 3-4 points	the main findings of the article 5-6 points	Up to 6 point
Main Findings	0-1 points Inaccurately identifies or	2 points Accurately, though	3 points Accurately identifies	Up to 3 point
Results (Objective 2.1)	Inaccurately identifies or does not identify how the data were analyzed Provides inaccurate discussion of appropriateness of how the data were analyzed	Accurately, though vaguely identifies how the data were analyzedProvides an accurate, though vague discussion of appropriateness of how the data were analyzed	Accurately identifies how the data were analyzedProvides an accurate discussion of appropriateness of how the data were analyzed	
	0-1 points	2 points	3 points	Up to 3 point
Independent and Dependent Variables	Does not accurately identify the IV(s)Does not accurately identify the DV(s)Inaccurately discusses or does not discuss how each variable was operationalizedProvides inaccurate discussion of appropriateness of the operationalization of the IV and DV	Accurately, though vaguely identifies the IV(s)Accurately, though vaguely identifies the DV(s)Accurately, though vaguely discusses how each variable was operationalizedProvides accurate, but vague discussion of appropriateness of the operationalization of the IV and DV	Accurately identifies the IV(s)Accurately identifies the DV(s)Accurately discusses how each variable was operationalizedProvides accurate discussion of appropriateness of the operationalization of the IV and DV	

Will County Health Department Division of Behavioral Health Programs Clinical Training Program

RESEARCH: Using Research in the Formulation of Evidence-Based Interventions

(4 hours over 2 weeks)

INSTRUCTOR: Dr. Rita Gray, PsyD, RN & Dr. S. Patch Laksanaprom, PsyD

SCHEDULE:

• <u>Training:</u>

Date: 07/19/2024 Time: 1:00 – 3:00 PM

Competency Demonstration:

Date: 07/26/2024 Time: 1:00 – 3:00 PM

DESCRIPTION:

This didactic training is designed to provide an overview of how research informs clinical practice with the goal of providing improved client care. Basic research design will be reviewed and applied to treatment planning with a focus on assessment and outcome measurement.

LEARNING OBJECTIVES:

Upon completion of this didactic training the students will be able to:

- Demonstrate understanding the research process including
 - i. Identifying a research idea
 - ii. Identifying specific, measurable hypotheses
 - iii. Designing a research protocol
 - iv. Collecting Data
 - v. Analyzing results
- Demonstrate an understanding of how the research process mirrors the therapeutic process and be able to:
 - i. Clarify the client problem(s)
 - ii. Formulate treatment goals
 - iii. Identify a specific aspect of the problem that can be measured and defined
 - iv. Design a treatment plan
 - v. Evaluated the effectiveness of treatment

REQUIRED READING:

- Hershey, D. A., Jacobs-Lawson, J. M., & Wilson, T. L. (2006). Research as a script. In T.L. Frederick & J.T. Leong (Eds.), The psychology research handbook: A guide for graduate students and research assistants (Second Edition) (pp. 3-22). Thousand Oaks, CA: Sage.
- Spiegler, M. D., & Guevremont, D. C. (2009). *Contemporary behavior therapy* (5th Ed.). Belmont, CA: Wadsworth/Thompson Learning. (Chapter 4).

DIDACTIC TRAINING FORMAT AND REQUIREMENTS:

This didactic training has been designed to present pertinent information through discussion, handouts, and application of material to clinical case material. This training may be supplemented by relevant audio/video recordings. In order to successfully complete the didactic training, interns must actively participate in discussions and demonstrate competency by successfully applying learning objectives through an oral case presentation.

USING RESEARCH IN THE FORMULATION OF EVIDENCE-BASED INTERVENTIONS COMPETENCY DEMONSTRATION

Interns will provide a 15 minute oral case presentation in which they will provide:

- Client background information
- Clarified client problem(s)
- Formulated treatment goals
- · A specific aspect of the problem that can be measured and defined
- How and how often this problem will be measured and defined
- How the effectiveness of treatment will be evaluated (Did the client meet the treatment goals previously outlined?)

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated.

DIDACTIC TRAINING FAILURE

A grade of Fail (F) is considered failure for the training. A grade of less than 80% (8/10) will result in failure of this competency demonstration.

As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), interns who obtain a grade of "F" will be subject to follow the process as outlined by the aforementioned policy and procedure.

Supervisee:	Date:
Supervisor:	Pass / Fail

TITLE: Research: Using Research in the Formulation of Evidence-Based Interventions

Grading Criteria	Unsatisfactory	Satisfactory		
Oral Communication Skills	☐ Communication is illogical and unstructured	☐ Communicates in a logical and structured manner		
Research Concepts (Objective 2.1)	□ Does not demonstrate an understanding of research, research methodology, techniques of data collection and analysis as it applies to treatment and treatment planning	☐ Adequately demonstrates an understanding of research, research methodology, techniques of data collection and analysis as it applies to treatment and treatment planning		
Measurement (Objective 2.2)	□ Does not demonstrate an understanding of clear treatment goals and how these goals can be measured	☐ Adequately demonstrates an understanding of clear treatment goals and how these goals can be measured		
Outcome (Objective 2.2)	☐ Does not demonstrate an understanding of how treatment goals are effectively measured to assess for change	☐ Demonstrates an adequate understanding of how treatment goals are effectively measured to assess for change		

MINIMUM ACCEPTABLE GRADE:

As indicated in the Will County Health Department's Clinical Training Program Policy and Procedure on Due Process and Grievance, an intern enrolled in the WCHD Clinical Training Program must pass all didactic trainings with a grade of Pass (P) to achieve satisfactory progress while on internship. A grade of Pass (P) indicates that interns have demonstrated intermediate to advanced levels of knowledge and skills in the competency being evaluated. Interns will be graded on their performance of the case presentation according to the criteria listed above.

DIDACTIC TRAINING FAILURE:

For this didactic training the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.

A rating of unsatisfactory on more than one grading criteria results in failure of this competency demonstration. As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), if a student fails a didactic training a grade of "Fail", the intern will be subject to follow the process as outlined by the aforementioned policy and procedure.

Forms

Will County Behavioral Health CIS Electronic Signature (Password) Agreement

As a user of the CIS (Custom Information System) at Will County Behavioral Health, you are assigned a unique identifier generated by a systems administrator. At that time, this agreement must be signed and followed as an employee of Will County Behavioral Health. By signing this agreement, you agree to ensure that all guidelines listed below will be adhered to:

- 1. The password that is given to you is to be protected and kept confidential. Never share your password with anyone else at the agency.
- 2. The password serves as an identifier for your access to CIS and you are the only one authorized to use your password.
- 3. Execution of this agreement serves as your permission to use your "electronic signature" when printing clinical documents.
- The systems administrator will monitor the use of identifiers periodically and take corrective action as needed in the event of misuse, abuse or violation of this agreement.
- 5. As an employee of Will County Behavioral Health, you agree to keep all patient information confidential.

I have read and agree with the terms of the CIS Electr Agreement.	onic Signature (Password)
Employee Signature	
Employee Name (Please Print)	 Date
I have issued the CIS Electronic Signature (Passemployee. The signature was witnessed before me and is valid.	· -
System administrator	Date

STUDENT ORIENTATION 2023 INFORMATION SHEET

Phone Numbe	r:					
Circle One: Intern		n Ext	ern			
upervisor:	-					
Degree:		Lice	nsing:			
Start Date:						
	Ple	ease indicate	the days and h	ours of work		
WORK HOURS	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Start Time						
Stop Time						
Stop Time SUPERVISION						
Stop Time SUPERVISION Start Time						
Stop Time SUPERVISION Start Time Stop Time	EOP D	AVS NOT WO	RKING MARK W	ITU AN V		

Will County Health Department & Community Health Center

Division of Behavioral Health Programs

Critical Incident Report

INCIDENTS CATEGORIES

Please check the most appropriate category and return this within 2 hours of the incident report to:

A Supervisor or Regulatory Compliance Manager Wing E, Room H-108 Phone: 815.727.8806

Date of Incident:	
*Medication Related Incident	*Socurity Incidents
	*Security Incidents
Medication Error	Aggression or Violence
Medication Fraud	Possession of Weapons
	Wandering/Elopement
*Crisis Incidents	Use or possession of Alcohol or
Use of Seclusion	illicit substances
Use of restraint	Sexual Assault
Crisis Call	Inappropriate Behavior
Suicide or Attempted Suicide	Threat
Hospitalization	Disruptive Behavior
*Health-Related Incidents	*Theft / Damage to Property
Injury	Theft / Property Damage
Communicable Disease	Vehicular Accidents
Infection	:
Death	*DCFS / Elder Abuse Hotline
Bio-Hazardous Incidents	Abuse
Other Health issue	Neglect
 -	Abandonment
* Violations of Work Rules	
Unapproved absence	*Natural Incidents
Violation of confidentiality	Weather-related incident
Misuse of technology	Power-related incident
Other workplace violation	i owei-related incluent
Other workplace violation	

Description of Incident:			
Who was involved:	Who was notified:	Witnesses:	
Specific Action(s) Taken:			
Reporter Name (please p	rint):		
Reporter Signature:		Date:	

If incident involves a consumer, only include the CIS I.D. #_____

TO BE COMPLETED BY MANAGEMENT/ REGULATORY COMPLIANCE MANAGER:

Cause of Incident:	
Review of Specific steps taken to resolve the	e incident:
Follow-up Recommendations/Debriefing:	8
Follow-up by Regulatory Compliance Mana	ager:
a	
Suggestions for improvement to prevent thi	s type of incident in the future:
Please Initial, Sign and Date accordingly:	
Management Reviewer:	Date:
Regulatory Compliance Manager:	Date:
Division Director Signature:	Date:
Date Completed:	

Involved Parties, please submit this entire completed report to your supervisor or the Regulatory Compliance Manager. You may also contact the Regulatory Compliance Manager with any questions at: 815.727.8806

WILL COUNTY HEALH DEPARTMENT DIVISION OF BEHAVIORAL HEALTH CLINICAL TRAINING PROGRAM

SUPERVISION AGREEMENT

Supervision is a collaborative process. A reciproca	al relationship is vital.
This agreement between:	
(Supervisor)	and
(Supervisee)	
A description and verification for supervision is pr	rovided as part of the Will County Health
Department - Division of Behavioral Health Clinical	Training Program.
Start Date	End Date

I. Purpose, Goals, Objectives of Agreement

This document is meant to define the guiding principles, roles, responsibilities and parameters that will govern the supervisory relationship. This supervision is meant to:

- a. Foster the personal and professional growth of the supervisee;
- b. Ensure quality services to clients seen by Supervisee;
- c. Fulfill the academic requirement at the Supervisee's practicum; and
- d. Provide specific guidelines and expectations related to the supervision process as necessary.

II. Context of Service

- a. Supervision shall be provided weekly for one clock hour and as needed.
- b. Supervision shall be individual and done via zoom, arranged by the Supervisor or face-to-face at an agreed upon time and place. Both supervisor and supervisee should be in a private location if the meeting is held by zoom.
- c. Digital records shall not be used outside of sessions.
- d. Role plays, motivational interviewing style, collaborative case conceptualization, interpersonal process recall, etc. shall be used during supervision.
- e. Clinical documentations shall not be reviewed in Supervisee's class.

III. Method of Evaluation

- a. Informal feedback shall be provided by monitoring and evaluating the Supervisee's activities and progress.
- b. Feedback on counseling skills and theoretical orientation shall be done during weekly supervision.
- c. Conceptualization skills shall be evaluated and reviewed based on reported interactions with clients.
- d. Informal feedback shall be provided by Supervisor on Supervisee's performance in the final meeting based on objectives as stated in the contract.
- e. Informal feedback shall be provided by the Supervisee to the Supervisor in the final meeting based on the roles and objectives as stated in the contract.

IV. Duties and Responsibilities of Student and Supervisor

Supervisor:

- a. Create a safe environment where learning and growth can occur.
- b. Examine client clinical information with Supervisee.
- c. Discuss and determine suitable services.
- d. Ask Supervisee to justify theoretical orientation and techniques applied.
- e. Give constructive feedback as necessary during supervision.
- f. Offer suggestions by presenting, describing, role-playing or modeling examples.
- g. Uphold, ensure, and model American Psychological Association (APA, 2017) code of ethics.
- h. Keep weekly supervision notes.
- i. Assists supervisee in gaining self-awareness during counseling.
- j. Intervene when the client's welfare is at risk.
- k. Encourage supervisee to develop motivational interviewing skills.
- 1. Encourage supervisee to review various counseling skills.
- m. Encourage the development of awareness of multicultural diversity in Supervisee.

Supervisee:

- a. Commit to growing and developing as a competent ethical professional.
- b. Demonstrate willingness to discuss experiences, development and during weekly supervision.
- c. Put into practice APA (2017) code of ethics.
- d. Write case notes daily after seeing clients.
- e. Prepare for weekly sessions by revising notes, reviewing videos and audio recordings.
- f. Be prepared to discuss all client cases during weekly supervision.
- g. Remain open to receiving constructive feedback from the Supervisor.
- h. Conceptualize all cases and justify conceptualization and therapeutic approaches and techniques used.
- i. Consult with Site Supervisor for cases of abuse that might need a call to DCFS.
- j. Consult with Clinical Supervisor or Site Supervisor when the welfare of the client is at risk,e.g. suicide risk or risk of self-harm.
- k. Practice skills consistent with the spirit of motivational interviewing.
- 1. Commit to growth in awareness in multicultural diversity competences.
- m. Accept and provide constructive feedback to aid development.

Learning Objectives

- a. Supervisee should learn and perform holistic patient intake: Biopsychosocial and spiritual history, psychological assessment, and mental status exam.
- b. Work on developing therapeutic alliance.
- c. Develop counseling skills.
- d. Improve self-awareness.
- e. Identify countertransference.
- f. Improve on case conceptualization.
- g. Develop multicultural diversity skills.
- h. Demonstrate professionalism and ethical behavior.

V. Procedural considerations

- a. Supervisee's professional development shall be discussed during weekly supervisory sessions.
- b. Should conflict arise between the Supervisee and the Supervisor or should either party fail in keeping to the objectives and goals outlined in this contract, they will be discussed during supervision. Failure to resolve conflict in supervision, either party may consult with the Clinical Training Director, Dr. Rita Gray, Psy.D., RN or Director of Behavioral Health Programs, Dr. Joseph Troiani, Ph.D., CADC.
- c. Should an emergency arise, the Supervisee should consult the Site Supervisor and follow agency protocols for responding to clinical emergencies.

VI. Terms of Contract

This contract could be revised as needed throughout the training. To the best of our abilities, we agree to uphold the ethical principles of APA and the directives specified in this supervision contract.

Signature of Supervisee	Date
Signature of Supervisor	Date

Will County Health Department

501 Ella Avenue Joliet, IL 60433

INTERN EVALUATION

Intern Name:			Date		
Academic Year:	Circle One:	30 days	6 months	12 months	
Site Supervisor:					
The primary supervisor will con	nplete this form based on inc	lividual supervi	sion observations/ii	nteractions	

Please utilize the following scale in assessing the intern's competencies:

- 1. <u>Unsatisfactory:</u> More than one concern regarding professional, ethical, or clinical competence. Intern requires remedial work outside the scope available at this training facility. Specifically, intern's professional, ethical, and clinical competency levels are not at the intern level. Intern may also require more supervision and guidance than is expected of an intern at this level. Despite attempts at remediation, competence levels did not improve to an acceptable level.
- 2. <u>Novice:</u> One concern regarding professional, ethical, or clinical competence and requires further remediation. Specifically, one of the professional, ethical, and clinical competency levels is not at the intern level. May also require more training, supervision, and guidance than the training facility can provide. The deficient competence level did not improve significantly with remediation.
- 3. <u>Meets Expectations:</u> Professional, ethical, and clinical competence at levels expected of an intern. With the supervision and guidance provided, the intern can perform well in most typical clinical situations. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt and perform at the level expected. Finally, intern has the ability to address most concerns in an appropriate and timely manner following counseling.
- 4. <u>Proficient:</u> Professional, ethical, and clinical competence above level expected of an intern. Intern can perform well in most typical and novel clinical and professional situations, seeking supervision when working on complex cases. Counseling is seldom required, but when it is provided, intern is able to address the concern in an appropriate and timely manner.
- 5. Advanced: Professional, ethical, and clinical competence exceeds standards expected of an intern. Intern has the ability to perform independently in most typical and novel clinical and professional situations, seldom seeking supervision even in most complex cases. Counseling is seldom, if ever, required, as the intern is proactive and addresses situations in a professional and ethical manner before counseling is necessary.

NOTE: The minimum acceptable rating for each skill is (3) Meets Expectations. Any rating of (1) will result in failure of the internship. Any rating(s) of (2) Novice will require a remediation plan for that skill(s). As indicated in the WCHD Clinical Training Program Policy and Procedure on Due Process and Grievance (CTP-1), failure to meet the minimum threshold for achievement in any Objective/Competency will result in the process as outlined by the aforementioned policy and procedure. Following are the minimum passing thresholds for each assessment point:

- > 30 Days: >70% of skill ratings in each area of competency must be (3) Meets Expectations or above;
- > 6 Months: >80% of skill ratings in each area of competency must be (3) Meets Expectations or above;
- > 12 Months: 100% of skill ratings in each area of competency must be (3) Meets Expectations or above.

1: Unsatisfactory

2: Novice

3: Meets Expectations

4: Proficient

5: Advanced

Assessment Competency	1	2	3	4	5	N/A
Demonstrates effective interpersonal skills and the ability to manage difficult communication well.						
2. Demonstrates understanding of human behavior within its context (e.g., family, social, societal and cultural).						
3. Demonstrate the ability to apply the knowledge of functional and dysfunctional behaviors including context to the assessment and/or diagnostic process.						
4. Demonstrates ability to select and apply assessment methods that draw from the best available empirical literature and that reflect the science of measurement and psychometrics; collect relevant data using multiple sources and methods appropriate to the identified goals and questions of the assessment as well as relevant diversity characteristics of the service recipient.						
5. Demonstrates ability to interpret assessment results, following current research and professional standards and guidelines, to inform case conceptualization, classification, and recommendations, while guarding against decision making biases, distinguishing the aspects of assessment that are subjective from those that are objective.						
6. Demonstrates ability to communicate orally and in written documents the findings and implications of the assessment in an accurate and effective manner sensitive to a range of audiences.						

Areas needing remediation (skills rated below a 3):

Rationale	Assessment Competency Overall Rating
Intern has earned a (1) Unsatisfactory in one or more of the requirements.	1 – Unsatisfactory/Fail Intern requires remedial work outside the scope available at this training facility.
Intern has earned ratings of (2) Novice exceeding the developmental level expected.	2 - Novice/Pass with remediation One or more of the professional, ethical, and/or clinical skills demonstrated is not at the intern level and the intern requires remediation.
Intern has earned at least a (3) Meets Expectations or above and meets the developmental level expected	3 – Meets Expectations/Pass. Professional, ethical, and/or clinical competence at levels expected of an intern. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt and perform at the level expected.

- ➤ 30 Days: ~70% of skill ratings in each area of competency must be (3) Meets Expectations or above; (4/6)
- ► 6 Months: >80% of skill ratings in each area of competency must be (3) Meets Expectations or above; (5/6)
- > 12 Months: 100% of skill ratings in each area of competency must be (3) Meets Expectations or above. (6/6)

1: Unsatisfactory

2: Novice

3: Meets Expectations

4: Proficient

5: Advanced

Intervention Competency	1	2	3	4	5	N/A
Demonstrate ability to establish and maintain effective relationships with the recipients of psychological services.						
2. Demonstrate ability to develop evidence-based intervention plans specific to the service delivery goals.						
3. Demonstrate ability to implement interventions informed by the current scientific literature, assessment findings, diversity characteristics, and contextual variables.						
4. Demonstrate the ability to apply relevant research literature to clinical decision making.						
5. Demonstrate the ability to modify and adapt evidence-based approaches effectively when a clear evidence-base is lacking,						
6. Demonstrate ability to evaluate intervention effectiveness, and adapt intervention goals and methods consistent with ongoing evaluation						

Rationale	Intervention Competency Overall Rating
Intern has earned a (1) Unsatisfactory in one or more of the requirements.	1 – Unsatisfactory/Fail Intern requires remedial work outside the scope available at this training facility.
Intern has earned ratings of (2) Novice exceeding the developmental level expected.	2 – Novice/Pass with remediation One or more of the professional, ethical, and/or clinical skills demonstrated is not at the intern level and the intern requires remediation.
Intern has earned at least a (3) Meets Expectations or above and meets the developmental level expected	3 – Meets Expectations/Pass. Professional, ethical, and/or clinical competence at levels expected of an intern. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt and perform at the level expected.

- > 30 Days: ~70% of skill ratings in each area of competency must be (3) Meets Expectations or above; (4/6)
- ➤ 6 Months: >80% of skill ratings in each area of competency must be (3) Meets Expectations or above: (5/6)
- > 12 Months: 100% of skill ratings in each area of competency must be (3) Meets Expectations or above. (6/6)

1: Unsatisfactory

2: Novice

3: Meets Expectations

4: Proficient

5: Advanced

rofessionalism Competency		2	3	4	5	N/A
1. Behaves in ways that reflect the values and attitudes of psychology, including integrity, deportment, professional identity, accountability, lifelong learning, and concern for the welfare of others.						
 Engages in self-reflection regarding one's personal and professional functioning; engage in activities to maintain and improve performance, well-being, and professional effectiveness. 						
 Demonstrates ability to actively seek and demonstrate openness and responsiveness to feedback and supervision. 						
 Demonstrates ability to respond professionally in increasingly complex situations with a greater degree of independence as they progress across levels of training. 						
 Demonstrates professional responsibility, attitude, and work ethic including: completing work in a timely manner and a follow through on commitments 						
6. Demonstrates effective time management skills						

Rationale	Professionalism Competency Overall Rating
Intern has earned a (1) Unsatisfactory in one or more of the requirements.	1 – Unsatisfactory/Fail Intern requires remedial work outside the scope available at this training facility.
Intern has earned ratings of (2) Novice exceeding the developmental level expected.	2 – Novice/Pass with remediation One or more of the professional, ethical, and/or clinical skills demonstrated is not at the intern level and the intern requires remediation.
Intern has earned at least a (3) Meets Expectations or above and meets the developmental level expected	3 – Meets Expectations/Pass. Professional, ethical, and/or clinical competence at levels expected of an intern. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt and perform at the level expected.

- > 30 Days: ~70% of skill ratings in each area of competency must be (3) Meets Expectations or above; (4/6)
- ➤ 6 Months: >80% of skill ratings in each area of competency must be (3) Meets Expectations or above; (5/6)
- > 12 Months: 100% of skill ratings in each area of competency must be (3) Meets Expectations or above. (6/6)

1: Unsatisfactory 2: Novice 3: Meets Expectations 4: Proficient 5: Advanced

Communication and Interpersonal Skills Competency	1	2	3	4	5	N/A
1. Demonstrates ability to develop and maintain effective relationships with a wide range of individuals, including colleagues, communities, organizations, supervisors, supervisees, and those receiving professional services.						
 Demonstrates ability to produce and comprehend oral, nonverbal, and written communications that are informative and well-integrated; demonstrate a thorough grasp of professional language and concepts. 						
3. Demonstrates effective interpersonal skills and the ability to manage difficult communication well.						
4. Tolerates and understands interpersonal conflict.						
5. Tolerates ambiguity and uncertainty.						

Areas needing remediation (skills rated below a 3):

Rationale	Communication and Interpersonal Skills Competency Overall Rating
Intern has earned a (1) Unsatisfactory in one or more of the requirements.	1 – Unsatisfactory/Fail Intern requires remedial work outside the scope available at this training facility.
Intern has earned ratings of (2) Novice exceeding the developmental level expected.	2 – Novice/Pass with remediation One or more of the professional, ethical, and/or clinical skills demonstrated is not at the intern level and the intern requires remediation.
Intern has earned at least a (3) Meets Expectations or above and meets the developmental level expected	3 – Meets Expectations/Pass. Professional, ethical, and/or clinical competence at levels expected of an intern. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt and perform at the level expected.

- \geqslant 30 Days: ~70% of skill ratings in each area of competency must be (3) Meets Expectations or above; (3/5)
- ➤ 6 Months: >80% of skill ratings in each area of competency must be (3) Meets Expectations or above; (4/5)
- > 12 Months: 100% of skill ratings in each area of competency must be (3) Meets Expectations or above. (5/5)

1: Unsatisfactory

2: Novice

3: Meets Expectations 4: Proficient

5: Advanced

1	2	3	4	5	N/A
·					
	1	1 2			

Rationale	Ethics Competency Overall Rating
Intern has earned a (1) Unsatisfactory in one or more of the requirements.	1 – Unsatisfactory/Fail Intern requires remedial work outside the scope available at this training facility.
Intern has earned ratings of (2) Novice exceeding the developmental level expected.	2 – Novice/Pass with remediation One or more of the professional, ethical, and/or clinical skills demonstrated is not at the intern level and the intern requires remediation.
Intern has earned at least a (3) Meets Expectations or above and meets the developmental level expected	3 – Meets Expectations/Pass. Professional, ethical, and/or clinical competence at levels expected of an intern. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt and perform at the level expected.

1: Unsatisfactory 2: Novice 3: Meets Expectations 4: Proficient 5: Advanced

Following are the minimum passing thresholds for each assessment point:

- > 30 Days: ~70% of skill ratings in each area of competency must be (3) Meets Expectations or above; (6/9)
- ➤ 6 Months: >80% of skill ratings in each area of competency must be (3) Meets Expectations or above; (8/9)
- > 12 Months: 100% of skill ratings in each area of competency must be (3) Meets Expectations or above. (9/9)

Research Competency	1	2	3	4	5	N/A
Supporting treatment plans and interventions using applicable research and theory						
Demonstrating that case conceptualizations are founded in theory and scientific research						
3. Staying up to date on research and evidence-based treatments						
 Demonstrating an understanding of research, research methodology, and techniques of data collection 						
5. Interns demonstrate the ability to apply research for the purposes of evaluating policies and procedures of practices						
6. Interns demonstrate the ability to apply research for the purposes of evaluating interventions and programs						
7. Interns demonstrate understanding and application of Evidence-Based Practices in context to the unique, diverse, and multicultural needs of persons served.						

| Research Competency Overall Rating | Intern has earned a (1) | Unsatisfactory in one or more of the requirements. | Intern has earned ratings of (2) Novice exceeding the developmental level expected. | Competency Overall Rating | Intern Potential Rat

1: Unsatisfactory

2: Novice

3: Meets Expectations 4: Proficient

5: Advanced

Intern has earned at least a
(3) Meets Expectations or
above and meets the
developmental level
expected

3 – Meets Expectations/Pass.

Professional, ethical, and/or clinical competence at levels expected of an intern. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt and perform at the level expected.

Following are the minimum passing thresholds for each assessment point:

- 30 Days: >70% of skill ratings in each area of competency must be (3) Meets Expectations or above; (5/7)
- ➤ 6 Months: >80% of skill ratings in each area of competency must be (3) Meets Expectations or
- > 12 Months: 100% of skill ratings in each area of competency must be (3) Meets Expectations or above. (7/7)

Diversity Competency	1	2	3	4	5	N/A
1. Demonstrate an understanding of how their own personal/cultural history, attitudes, and biases may affect how they understand and interact with people different from themselves;						
 Demonstrate knowledge of the current theoretical and empirical knowledge base as it relates to addressing diversity in all professional activities including research, training, supervision/consultation, and service; 						
3. Demonstrate the ability to integrate awareness and knowledge of individual and cultural differences in the conduct of professional roles (e.g., research, services, and other professional activities).						
4. Demonstrate the ability to apply a framework for working effectively with areas of individual and cultural diversity not previously encountered over the course of their careers.						
 Demonstrate the ability to work effectively with individuals whose group membership, demographic characteristics, or worldviews create conflict with their own. 						
 Demonstrate the ability to independently apply their knowledge and approach in working effectively with the range of diverse individuals and groups encountered during internship. 						

Areas needing remediation (skills rated below a 3):

Rationale	Diversity Competency Overall Rating
Intern has earned a (1)	1 – Unsatisfactory/Fail
Unsatisfactory in one or	Intern requires remedial work outside the scope available at this training facility.
more of the requirements.	

Please utilize the following scale in assessing the doctoral intern's competencies:

2: Novice 3: Meets Expectations 4: Proficient 1: Unsatisfactory 5: Advanced

Intern has earned ratings of (2) Novice exceeding the developmental level expected.	2 - Novice/Pass with remediation One or more of the professional, ethical, and/or clinical skills demonstrated is not at the intern level and the intern requires remediation.					
Intern has earned at least a (3) Meets Expectations or above and meets the developmental level expected	3 – Meets Expectations/Pass. Professional, ethical, and/or clinical competence at levels expected of an intern. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt and perform at the level expected.					
Following are the minimum passing thresholds for each assessment point:						

- 30 Days: ~70% of skill ratings in each area of competency must be (3) Meets Expectations or above; (4/6)
- > 6 Months: >80% of skill ratings in each area of competency must be (3) Meets Expectations or above; (5/6)
- > 12 Months: 100% of skill ratings in each area of competency must be (3) Meets Expectations or above. (6/6)

Supervision Competency	1	2	3	4	5	N/A
Articulates a philosophy or model of supervision and reflects on how this model is applied in practice, including integrated contextual, legal, and ethical perspectives						
2. Applies knowledge of supervision models to supervision of practicum students			1			
3. Clearly articulates how to use supervisory relationships to leverage development of supervisees (practicum students) and their clients				-		
4. Provides supervision to less advanced trainees, peers or other service providers in typical cases appropriate to the service setting						
5. Demonstrates integration of diversity and multiple identity aspects is conceptualization of supervision process with all participants (client(s), supervisee, supervisor)						
6. Spontaneously and reliably identifies complex ethical and legal issues in supervision, and analyzes and proactively addresses them						
7. Demonstrates awareness of potential conflicts in complex ethical and legal issues in supervision						

Rationale **Supervision Competency Overall Rating** Intern has earned a (1) 1 – Unsatisfactory/Fail Unsatisfactory in one or Intern requires remedial work outside the scope available at this training facility. more of the requirements.

Please utilize the following scale in assessing the doctoral intern's competencies:

1: Unsatisfactory

2: Novice

3: Meets Expectations 4: Proficient

5: Advanced

levelopmental level pxpected.	One or more of the professional, ethical, and/or clinical skills demonstrated is not at the intern level and the intern requires remediation.
bove and meets the levelopmental level	3 – Meets Expectations/Pass. Professional, ethical, and/or clinical competence at levels expected of an independent psychologist. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt and perform at an independent level.

Following are the minimum passing thresholds for each assessment point:

- 30 Days: >70% of skill ratings in each area of competency must be (3) Meets Expectations or above; (5/7)
- > 6 Months: >80% of skill ratings in each area of competency must be (3) Meets Expectations or
- > 12 Months: 100% of skill ratings in each area of competency must be (3) Meets Expectations or above. (7/7)

Consultation and Interprofessional/interdisciplinary Skills Competency	1	2	3	4	5	N/A
Demonstrates respect for and ability to articulate the roles and perspectives of other professionals providing service to clients						
2. Demonstrates skill in interdisciplinary clinical settings in working with other professionals to incorporate psychological information into overall team planning and implementation						
3. Demonstrates ability to apply knowledge of roles and responsibilities of other professionals in consultation with individuals and their families, other health care professionals, interprofessional groups, or systems related to health and behavior.						
4. Recognizes situations in which consultation is appropriate						
5. Identifies and implements consultation interventions based on assessment findings						

Areas needing remediation (skills rated below a 3):

	Consultation and Interprofessional/interdisciplinary Skills Competency Overall Rating
Intern has earned a (1) Unsatisfactory in one or more of the requirements.	1 – Unsatisfactory/Fail Intern requires remedial work outside the scope available at this training facility.

Please utilize the following scale in assessing the doctoral intern's competencies:

1: Unsatisfactory 2: Novice 3: Meets Expectations 4: Proficient 5: Advanced

Intern has earned at least a (3) Meets Expectations or above and meets the developmental level expected 3 - Meets Expectations/Pass. Professional, ethical, and/or clinical competence at levels expected of an independent psychologist. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt and perform at an independent level.	Intern has earned ratings of (2) Novice exceeding the developmental level expected.	2 – Novice/Pass with remediation One or more of the professional, ethical, and/or clinical skills demonstrated is not at the intern level and the intern requires remediation.
	(3) Meets Expectations or above and meets the developmental level	Professional, ethical, and/or clinical competence at levels expected of an independent psychologist. Although some supervision is required at onset when presented with novel clinical and professional situations, the intern is able to adapt

Following are the minimum passing thresholds for each assessment point:

- > 30 Days: >70% of skill ratings in each area of competency must be (3) Meets Expectations or above; (3/5)
- ➤ 6 Months: >80% of skill ratings in each area of competency must be (3) Meets Expectations or above; (4/5)
- ➤ 12 Months: 100% of skill ratings in each area of competency must be (3) Meets Expectations or above. (5/5)

YES	□ N	0	
Additional Supervisor comments:			
			4
Comments from Intern:			•
1	4)	-	
Doctoral Intern Signature	Da	ate	
Internship Supervisor Signature	Da	ate	
Training Director Signature	Da	ate	

Have you observed your supervisee in a clinical or assessment setting through either direct

observation, video recording, or audio recording?

Will County Health Department Clinical Training Program

Intern Exit Survey

Student Name:		Year Graduated:
Address:		
Cell phone:Email:		<u>n)</u> (e
Initial employment:		
Initial job title:		<u></u>
Post-internship experience setting (Circ 11 Community Mental Health Center 12 HMO 13 Medical Center 14 Military Medical Center 15 Private General Hospital 16 General Hospital 17 Veteran's Affairs Medical Center 18 Private Psychiatric Center 19 State/County Hospital Current employment:	20 Correctional Facility 21 School District/System 22 University Counseling Center 23 Academic Teaching Position: (specify below) 23a doctoral program, 23b master's program, 23c 4-year college, 23d community/2 year college, 23 e adjunct professor)	24 Independent Practice 25 Academic Non-Teaching Position 26. Medical School 33 Other (e.g. Consulting, etc.) Specify: 44 Student 99 Not Currently Employed
Current employment setting (Circle One 11 Community Mental Health Center 12 HMO 13 Medical Center 14 Military Medical Center 15 Private General Hospital 16 General Hospital 17 Veteran's Affairs Medical Center 18 Private Psychiatric Center 19 State/County Hospital	20 Correctional Facility 21 School District/System 22 University Counseling Center 23 Academic Teaching Position: (specify below) 23a doctoral program, 23b master's program, 23c 4-year college, 23d community/2 year college, 23 e adjunct professor)	24 Independent Practice 25 Academic Non-Teaching Position 26. Medical School 33 Other (e.g. Consulting, etc.) Specify: 44 Student 99 Not Currently Employed

1.	How satisfied were you with the education and training provided by the Will County Health Department Internship Program?												
			0 Not at all Satisfied	1	2	3	4	5 Moderately Satisfied	6	7	8	9	10 Extremely satisfied
2.			ffective do			Will Co	unty F	lealth Departm	nent Inte	ernship	Progra	am h	as been in
	A.		teach inter ry level psy			ary kno	owled	ge and skills to	functio	n as et	hical ar	nd co	ompetent
			0 Not at all effective	1	2	3	4	5 Moderately Satisfied	6	7	8	9	10 Extremely effective
	В.					_		ience and prac unity mental he			ogy to	dive	rse,
			0 Not at all effective	1	2	3	4	5 Moderately Satisfied	6	7	8	9	10 Extremely effective
	C.	To tea		ns kno	wledge	and sl	kill in	the ability to ef	ffectivel	y intera	act on a	a tre	atment
			0 Not at all effective	1	2	3	4	5 Moderately Satisfied	6	7	8	9	10 Extremely effective
3.								e you found to neet the above		t helpf	ul for t	he V	Vill County

4. — —	-						ve you found to gram to meet th			_	for the	e Will
5.			-	•	-		mprove the abil he above goals?	•	the Wil	l Count	y Hea	lth
6.	Departm N					nical su 4	upervision provi 5 Moderately Satisfied	ded di	uring th 7	ne Will (8	Count 9	y Health 10 Extremely satisfied
7.	N	ful was t 0 lot at all Iseful	he fe	edback 2	and a	dvisem 4	nent you receive 5 Moderately Useful	ed rega	arding y 7	your pe 8	rform 9	ance? 10 Extremely Useful
8.	- 1	ely are yo O lot at all ikely	u to r 1	ecomr 2	nend tl	hat oth 4	ner candidates a 5 Moderately Likely	ipply f 6	or this	interns 8	hip? 9	10 Extremely Likely

Professional achievements (e.g., licensure, fellow status, ordiplon	nate)
State Licensure as a Psychologist? (Y/N) State	If no, when?
Other achievements:	
NOTE WITH AN ASTERICK (*) WHICH ONES, IF ANY, OCCURRED POSTINT	TERNSHIP GRADUATION
Membership in Professional organizations? APA (Y/N) IPA (Y/I	N) Other
Professional publications/presentations? Provide specific info/refer	
NOTE WITH AN ASTERICK (*) WHICH ONES, IF ANY, OCCURRED POSTINT	FERNSHIP GRADUATION
Other recognitions/awards?	
,	



Division of Behavioral Health Programs

Student Request for Time-Off

Student's Name & Program:	
Date of Request:	
Date(s) of requested time off:	то
Reason for Request:	
APPROVED:	DISAPPROVED:
Supervisor Signature:	Date:

Policies and Procedures

WILL COUNTY HEALTH DEPARTMENT

Behavioral Health Programs

Clinical Training Program Policy and Procedure Manual

POLICY TITLE:

CTP 1 Due Process and Grievance Procedures

PURPOSE:

Identification and Management of Intern Problems/ Concerns

POLICY:

This document provides interns and training staff a definition of problematic behavior, a listing of possible sanctions, and an explanation of the due process procedures. Included are the rights and responsibilities of interns along with the

responsibilities of the agency.

PROCEDURES

Intern Rights:

- The intern has a right to have the rules, regulations, policies and procedures of the training site/program explained fully. These include the goals, objectives and parameters of the training internship experience.
- 2. The intern has the right to be trained by professionals in accordance with the APA ethical guidelines. The right to be supervised by licensed psychologists.
- 3. The intern has the right to be treated with professional respect, that recognizes the training and experience the intern brings with him/her.
- 4. The intern has the right to know the criteria for evaluation in the training program and to receive honest, timely, and performance specific feedback on a regular basis.
- 5. The intern has the right to ongoing evaluation and written evaluation at the mid-point and the termination of the training.
- 6. The intern has the right to take part in the ongoing evaluation of their internship training experience.
- 7. The intern has the right to work with staff and supervisors that maintain appropriate professional and personal boundaries.
- 8. The intern has the right to begin informal resolution of problems or concerns that might occur in the training experience, e.g. workload, schedule, supervision issues, through open dialogue or written letter to the staff or training member concerned, Training Director and/or to the Director of Behavioral Health Programs.
- 9. In the event that informal resolution of problems fail, the intern has the right to due process and to appeal to the Director of Behavioral Health Programs and /or the Executive Director to determine when rights have been infringed upon and to resolve the matter.

Intern Responsibilities:

- 1. Interns have to responsibility to behave in a manner consistent with the APA ethical guidelines, the policies and procedures of the Will County Health Department and the rules, regulations and laws of the State of Illinois governing the behaviors of psychologists.
- 2. Interns have the responsibility to follow the rules, regulations, directives, and guidelines in the Doctoral Psychology Internship Manual that is distributed during orientation.
- 3. Interns have the responsibility to participate in informed consent by reading, understanding, and if necessary clarifying the policies and procedures of the Will County Health Department's Clinical Training Program including the due process and grievance procedures.
- 4. Interns have the responsibility to provide honest, timely, and constructive program specific feedback about their experience of the internship training program on a regular basis.
- 5. Interns have the responsibility to meet training expectations through active participation in training, service, and overall activities of the Will County Health Department Clinical Training Program as outlined in the Doctoral Psychology Internship Manual.
- 6. Interns have the responsibility to maintain openness as a learner and responsiveness to feedback from health department training and other staff recognizing the training and experience the supervisors and senior staff bring to the internship training program.
- 7. The responsibility to conduct oneself in a professionally appropriate manner if due process is initiated.

Responsibilities of the Internship Program

- 1. The internship program has the responsibility to provide a challenging internship experience.
- 2. The internship program has the responsibility to coordinate the training responsibilities with appropriate personnel/staff.
- 3. The internship program has the responsibility to complete a training agreement with each intern that specifies the professional skills to be acquired and the types of training experiences to be received and supervised in the particular training site.
- 4. The internship program has the responsibility to provide a minimum of 2 hours of individual and one hour of group clinical supervision by a Licensed Clinical Psychologist per week to each trainee and maintain a written record of the supervision.
- 5. The internship program has the responsibility to hold individual evaluation sessions with assigned trainees as needed and at least at mid-point of the internship and at termination.

- 6. The internship program and the training staff have the responsibility to forward a copy of evaluation to the intern's academic institution at mid-point of the internship and at termination.
- 7. The internship program and training staff have the responsibility to function as liaison between trainees, the agency, and other staff members.
- 8. The internship program and training staff have the responsibility to participate in the intern's scheduled didactic training activities.
- 9. The internship program has the responsibility to assure that each trainee gets the best possible training experience and that the program meets internship related needs that are not specifically listed herein.

Definition of Problematic Behavior

Problematic Behavior is defined broadly as an interference in professional functioning which is reflected in one or more of the following ways:

- 1. An inability and/or unwillingness to acquire and integrate professional standards into one's repertoire of professional behavior.
- 2. An inability to acquire professional skills in order to reach an acceptable level of competency (e.g. receiving a grade of Fail (F) on any competency demonstration or comprehensive clinical examination; and/or
- 3. An inability to control personal stress, strong emotional reactions, and/or other issues which interfere with professional functioning.

It is a professional judgment as to when an intern's behavior becomes problematic rather than of concern. Trainees may exhibit behaviors, attitudes or characteristics that, while of concern and requiring remediation, are not unexpected or excessive for professionals in training. Problems typically become identified as concerning when they include one or more of the following characteristics:

- 1. The intern does not acknowledge, understand, or address the problem when it is identified;
- 2. The problem is not merely a reflection of a skill deficit which can be rectified by academic or didactic training;
- 3. The quality of services delivered by the intern is sufficiently negatively affected;
- 4. The problem is not restricted to one area of professional functioning;
- 5. A disproportionate amount of attention by training personnel is required; and/or
- 6. The trainee's behavior does not change as a function of feedback, remediation, efforts, and/or time.

Remediation and Sanction Alternatives

It is important to have meaningful ways to address problematic behavior once it has been identified. In implementing remediation or sanction interventions, the training staff must be mindful and balance the needs of the problematic intern, the clients involved, members of the intern training group, the training staff, and other agency personnel.

- Verbal Warning to the intern emphasizes the need to discontinue the inappropriate behavior under discussion. No record of this action is kept.
- 2. Written Acknowledgment to the intern formally acknowledges:
 - a) that the Training Director is aware of and concerned with the performance rating
 - b) that the concern has been brought to the attention of the intern,
 - c) that the Training Director will work with the intern to rectify the problem or skill deficits, and
 - d) that the behaviors associated with the rating are not significant enough to warrant more serious action.

The written acknowledgment will be removed from the intern's file when the intern responds to the concerns and successfully completes the internship.

- 3. **Written Warning** to the intern indicates the need to discontinue an inappropriate action or behavior. This letter written by the intern's immediate supervisor and the Training Director and will contain:
 - a) a description of the intern's unsatisfactory performance;
 - b) actions needed by the intern to correct the unsatisfactory behavior;
 - c) the time line for correcting the problem;
 - d) what action will be taken if the problem is not corrected; and
 - e) notification that the intern has the right to request a review of this action.

A copy of this letter will be kept in the intern's file. Consideration may be given to removing this letter at the end of the internship by the Training Director in consultation with the intern's supervisor and Director of Behavioral Health Programs. If the letter is to remain in the file, documentation should contain the position statements of the parties involved in the dispute.

- 4. **Schedule Modification** is a time-limited, remediation-oriented and closely supervised period of training designed to return the intern to a more fully functioning state. Modifying an intern's schedule is an accommodation made to assist the intern in responding to personal reactions to environmental stress, with the full expectation that the intern will complete the internship. This period will include more closely scrutinized supervision conducted by the regular supervisor in consultation with the Training Director. Several possible and perhaps concurrent courses of action may be included in modifying a schedule. These include:
 - a) increasing the amount of supervision, either with the same or other supervisors;
 - b) change in the format, emphasis, and/or focus of supervision;
 - c) recommending personal therapy and/or referral to the employee assistance program;
 - d) reducing the intern's clinical or other workload;
 - e) requiring specific academic coursework.

f) limiting the intern's contacts with clients to early certain modalities (such as psycho educational groups).

The length of a schedule modification period will be determined by the Training Director in consultation with the immediate supervisor and the Director of Behavioral Health Programs. The termination of the schedule modification period will be determined, after discussions with the intern, by the Training Director in consultation with the immediate supervisor and the Director of Behavioral Health Programs.

- 5. **Probation** is also a time limited, remediation-oriented and more closely supervised training period. Its purpose is to assess the ability of the intern to complete the internship and to return the intern to a more fully functioning state. Probation defines a relationship that the Training Director systematically monitors for a specific length of time the degree to which the intern addresses, changes and/or otherwise improves the behavior associated with the inadequate rating. The intern is informed of the probation in a written statement that includes:
 - a) the specific behaviors associated with the unacceptable rating
 - b) the recommendations for rectifying the problem
 - the time frame for the probation during which the problem is expected to be ameliorated;
 and
 - d) the procedures to ascertain whether the problem has been appropriately rectified.

The Training Director will communicate in writing to the intern that the conditions for revoking the probation or modified schedule have or have not been met. If the Training Director determines that there has not been sufficient improvement in the intern's behavior to remove the Probation or modified schedule, then the Training Director will discuss with the immediate supervisor and the Director of Behavioral Health Programs possible courses of action to be taken. This notice will include the course of action the Training Director has decided to implement. These may include continuation of the remediation efforts for a specified time period or implementation of another alternative. Additionally, the Training Director will communicate to the Director of Behavioral Health Programs that if the intern's behavior does not change, the intern will not successfully complete the internship.

- 6. **Suspension of Direct Service Activities** requires a determination that the welfare of the intern's client has been jeopardized. Such activity would require notification of the Regulatory Compliance Officer, and would first subject the intern to any disciplinary action mandated by the Will County Health Department Policies and Procedures. Therefore, direct service activities will be suspended for a specified period as determined by the Training Director in consultation with the Director of Behavioral Health Programs. At the end of the suspension period, the intern's supervisor in consultation with the Training Director will assess the intern's capacity for effective functioning and determine when direct service can be resumed.
- 7. **Termination from the Internship** involves the permanent withdrawal of all agency responsibilities and privileges, as determined by the Director of Behavioral Health Programs, in accordance with the Will County Health Department Policies and Procedures and Work Force Rules. When specific interventions do not, after a reasonable time period, rectify the problematic behavior or concerns and the trainee seems unable or unwilling to alter her/his behavior, the Training Director will discuss with the Director of Behavioral Health Programs the possibility of termination from the training

program and dismissal from the agency. Termination would be invoked in cases of severe violations of the APA Code of Ethics, or when imminent physical or psychological harm to a client is a major factor, or the intern is unable to complete the internship. When an intern has been terminated from the internship program, the Training Director will communicate to the intern's academic institution that the intern has not successfully completed the internship.

Procedures for Responding to Inadequate Performance by an Intern

If an intern receives a rating below the minimal requirements on any of the evaluation sources, or if a staff member has concerns about an intern's behavior (ethical or legal violations, professional incompetence) the following procedures will be initiated:

- 1. The staff member will consult with the Training Director to determine if there is reason to proceed and/or if the behavior in question is being rectified.
- 2. If the staff member who brings the concern to the Training Director is not the intern's immediate supervisor, the Training Director will discuss the concern with the intern's immediate supervisor.
- 3. If the Training Director and immediate supervisor determine that the alleged behavior in the complaint, if proven, would constitute a serious violation, the Training Director will inform the staff member who initially brought the complaint.
- 4. The Training Director will meet with the Director of Behavioral Health Programs to discuss the performance rating or the concern.
- 5. The Training Director, immediate supervisor, and Director of Behavioral Health Programs may meet to discuss possible course of actions.
- 6. Whenever the Training Director and Director of Behavioral Health Programs have made a decision about an intern's training program or status in the agency, the Training Director will inform the intern in writing and will meet with the intern to review the decision. This meeting may include the intern's immediate supervisor. If the intern accepts the decision, any formal action taken by the Clinical Training Program will be communicated in writing to the intern's academic institution. This notification indicates the nature of the concern and the specific alternatives implemented to address the concern.
- 7. The intern may choose to accept the conditions or may choose to challenge the action. The procedures for challenging the action are presented below.

Due Process: General Guidelines

Due process ensures that decisions about interns are not arbitrary or personally based. It requires that the Clinical Training Program identifies specific evaluative procedures that are applied to all trainees, and provide appropriate appeal procedures available to the intern. All steps need to be appropriately documented and implemented. General due process guidelines include:

1. During the orientation period, presenting to the interns, in writing, the program's expectations related to professional functioning. Discussing these expectations in both group and individual settings.

- 2. Stipulating the procedures for evaluation, including when and how evaluations will be conducted. Such evaluations should occur at meaningful intervals, at least bi-annually.
- 3. Articulating the various procedures and actions involved in making decisions regarding problematic behavior.
- 4. Communicating, early and often, with graduate programs about any suspected difficulties with interns and when necessary, seeking input from these academic programs about how to address such difficulties.
- 5. Instituting, when appropriate, a remediation plan for identified inadequacies, including a time frame for expected remediation and consequences of not rectifying the inadequacies.
- 6. Providing a written procedure to the intern that describes how the intern may appeal the program's action.
- 7. Ensuring that interns have sufficient time to respond to any action taken by the program.
- 8. Using input from multiple professional sources when making decisions or recommendations regarding the intern's performance.
- 9. Documenting, in writing and to all relevant parties, the actions taken by the program and its rationale.

Due Process: Procedures

The basic meaning of due process is to inform and to provide a framework to respond, act or dispute. When a matter cannot be resolved between the Training Director and intern or staff, the steps to be taken are listed below. *A. Grievance Procedure*

There are two situations in which grievance procedures can be initiated.

- 1. It is the policy of the Clinical Training Program to encourage fair, efficient, and equitable solutions for problems that arise during the internship. In the event that an intern encounters any difficulties or problems (e.g., poor supervision, unavailability of supervisor, evaluations perceived as unfair, workload issues, personality clashes, other staff conflict) during his/her training experiences, an intern can:
 - a. Discuss the issue with the staff member(s) involved;
 - b. If the issue cannot be resolved informally, the intern should discuss the concern with the immediate supervisor and/or Training Director. The immediate supervisor and/or Training Director may meet with the intern and the staff member involved individually or with both the intern and the staff member involved, to assist in mediation of the issue. Possible solutions may include but are not limited to: reassessment of the intern's evaluation, reassessment of the intern's workload, providing additional supervision to the intern, consultation for the supervisor, reassignment of the intern to another supervisor, etc. The intern's academic institution will be informed of the concern and its resolution;
 - If the issue cannot be resolved by the immediate supervisor and/or Training
 Director, the intern should discuss the concern with the Director of Behavioral
 Health Programs. The Director of Behavioral Health Programs may meet with the

intern, the staff member involved, and the Training Director individually or as a group to assist in mediation of the issue. Possible solutions may include but are not limited to: reassessment of the intern's evaluation, reassessment of the intern's workload, providing additional supervision to the intern, consultation for the supervisor, reassignment of the intern to another supervisor, etc. The intern's academic institution will be informed of the concern and its resolution;

- d. If the issue cannot be resolved with the Training Director or Director of Behavioral Health Programs, the intern's academic institution may be contacted to assist in mediation of the grievance;
- e. If the Training Director or Director of Behavioral Health Programs cannot resolve the issue, the intern can request that a Review Committee is convened to hear this grievance:
 - i. The intern should file a formal complaint, in writing and all supporting documents, with the Training Director. If the intern is challenging a formal evaluation, the intern must do so within five (5) work days of receipt of the evaluation.
 - ii. Within three (3) work days of a formal complaint, the Training Director must consult with the Director of Behavioral Health Programs and implement Review Committee procedures as described below.
- 2. If a training staff member has a specific concern about an intern, the staff member should:
 - a. Discuss the issue with the intern(s) involved.
 - b. If the issue cannot be resolved informally, the training staff member should discuss the concern with the Training Director. The Training Director may meet with the intern and the staff member involved individually or with both the intern and the staff member involved, to assist in mediation of the issue. The intern's academic institution will be informed of the concern and its resolution:
 - c. If the issue cannot be resolved by the Training Director, the training staff member should discuss the concern with the Director of Behavioral Health Programs. The Director of Behavioral Health Programs may meet with the intern, the staff member involved, and the Training Director individually or as a group to assist in mediation of the issue. The intern's academic institution will be informed of the concern and its resolution:
 - d. If the issue cannot be resolved with the Training Director or Director of Behavioral Health Programs, the intern's academic institution may be contacted to assist in mediation of the grievance;
 - e. If the Training Director or Director of Behavioral Health Programs cannot resolve the issue, the training staff member can request that a Review Committee be convened to hear this grievance:
 - i. The training staff member should file a formal complaint, in writing and all supporting documents, with the Training Director.

ii. Within three (3) work days of a formal complaint, the Training Director must consult with the Director of Behavioral Health Programs and implement Review Committee procedures as described below.

B. Review Committee and Process

- 1. When needed, a review Committee will be convened by the Director of Behavioral Health Programs. The Committee will consist of three staff members selected by the Director of Behavioral Health Programs with recommendations from the Training Director and the intern involved in the dispute. The intern has the right to hear all facts with the opportunity to dispute or explain the behavior of concern. Interns will be strongly encouraged to consult with their academic institution for advice and guidance should the intern meet with the Review Committee.
- 2. Within five (5) work days, a hearing will be conducted in which the dispute is heard and relevant material presented. Within three (3) work days of the completion of the review, the Review Committee submits a written report to the Director of Behavioral Health Programs including any recommendations for further action. Recommendations made by the Review Committee will be made by majority vote.
- Within three (3) work days of receipt of the recommendation, the Director of Behavioral Health Programs will either accept or reject the Review Committee's recommendations. If the Director of Behavioral Health Programs rejects the Committee's recommendations, due to an incomplete or inadequate evaluation of the dispute, the Director of Behavioral Health Programs may refer the matter back to the Review Committee for further deliberation and revised recommendations or may make a final decision.
- 4. If referred back to the Committee, they will report back to the Director of Behavioral Health Programs within five (5) work days of the receipt of the 'Director of Behavioral Health Programs' request of further deliberation. The Director of Behavioral Health Programs then makes a final decision regarding what action is to be taken.
- 5. The Training Director informs the intern, staff members involved, and if necessary members of the training staff of the decision and any action taken or to be taken.
- 6. If the intern disputes the Director of Behavioral Health Programs' final decision, the intern has the right to provide a written statement outlining their objections regarding the final decision.

 This statement will be included in the intern's file.

Initiated: September 2009

Revised: July 2012,

January 2014, April 2014, June 2014,

July 2015, June 2023

Rita Gray, Psy.D., RN

Joseph E. Troiani, Ph.D., CADC

Director of Behavioral Health Programs

Clinical Training Director

WILL COUNTY HEALTH DEPARTMENT

Behavioral Health Programs

Clinical Training Program Policy and Procedure Manual

POLICY TITLE: CTP 2 doctoral Intern Eligibility and Selection Process

PURPOSE: To establish guidelines in selecting applicants to the Will County Health

Department's Doctoral Internship Program

POLICY:

The program adheres to all APPIC requirements regarding the application process and in contacting, interviewing, considering and ranking candidates. In addition to following all APPIC guidelines, applicants will be selected who fulfill the *Practica and Academic Preparation Requirements* and the Doctoral Internship Program selection precepts as determined by the Will County Clinical Training Program Committee

PROCEDURES

Intern Eligibility

Applicants with the following qualifications are eligible for interview consideration with the Clinical Training Program Committee.

Practica and Academic Preparation Requirements:

- a. A Bachelor's or Master's degree in a mental health or equivalent field obtained by the start of internship
- b. Three years (or equivalent) of graduate school at an APA accredited, degree-granting clinical or counseling doctoral psychology program
- c. Completion of all relevant coursework and successfully passed all comprehensive or qualifying exams
- d. 1200 hours of supervised Practicum training that includes both psychodiagnostic testing and intervention in the form of direct face-to-face delivery of psychological services
- e. All applicants must be approved for internship status by the Director of Training of the graduate program

Intern Selection

The internship demands maturity and motivation, as well as interests, skills and prior academic and practicum experiences that match the program's goals and objectives. The Clinical Training Program Committee shall select interns from among eligible applicants on the basis of their preparedness, academic credentials, strong work ethic, clinical experiences, and ability to perform independently as well as within a multidisciplinary team. No individual at the Will County Health Department will solicit, accept, or use any ranking-related information from any intern applicant. In addition, the following precepts will be given strong consideration in the intern selection process.

The Clinical Training Program Precepts:

- a. Highest degree earned
- b. Licensure and Certifications
- c. Bilingualism
- d. Military background
- e. Substance use disorders treatment experience
- f. Experience with treating severe and persistent mental illness
- g. Crisis care system experience
- h. Primary care system experience
- i. Advanced practicum experience
- j. Clinical experience in correctional setting
- k. GPA

Statement of Nondiscrimination

The Will County Health Department's Internship Training Program offers equal opportunity and does not discriminate on the basis of the following:

- a. race, color, ethnicity, national origin, culture
- b. religion, creed
- c. alienage or citizenship status
- d. age
- e. height, weight
- f. lifestyle
- g. language
- h. socio-economic status
- i. marital and parental status
- j. disability/health status
- k. sex, sexual orientation, gender identity, gender expression
- I. veteran or military status, military obligation

The internship program strives to actively attract, recruit and retain students and supervisors from a range of diverse backgrounds.

Intern Selection Process

The committee convenes to review all applications submitted through the APPIC selection portal

- a. The committee uses the intern selection criteria to determine which applicants will be selected for an interview
- b. All applicants will be notified of their interview status via email by the established deadline
- c. Selected candidates are interviewed by the Clinical Training Program Committee
- d. The Clinical Training Program Committee convenes to rank the applicants
- e. The rank order list is submitted online to APPIC by the established deadline
- f. In accordance with the Will County Health Department policy and procedures, candidates who match for internship must successfully complete a background check, including fingerprinting, prior to being appointed for internship. Candidates will be approved for internship upon clearing the background check.
- g. The program shall participate in Phase 2 of the National Matching Services and/or Clearinghouse if needed.

Initiated: January 2014

Revised: May 2014,

July 2015, June 2023

(Joseph E. Troiani, Ph.D., CADC Director of Behavioral Health Programs

Clinical Training Director

WILL COUNTY HEALTH DEPARTMENT

Behavioral Health Programs

Clinical Training Program Policy and Procedure Manual

POLICY TITLE:

CTP 3 Doctoral Intern Performance Evaluation, Feedback/Advisement,

Retention, and Minimal Requirements

PURPOSE:

To define and provide guidelines for successful completion of the Internship

Program.

POLICY:

This document provides interns and training staff with guidelines and procedures for evaluating interns' performance, providing feedback and advisement, ensuring

retention, and meeting requirements to complete the internship program.

PROCEDURES

Performance Evaluation

Interns' performance is evaluated according to the following documentation: Doctoral Intern Evaluation Form, Didactic Training Competency Demonstrations, and any evaluation forms required by the interns' academic institutions.

1. Doctoral Intern Evaluation Form:

- a. Evaluations are conducted by a Licensed Supervising Clinical Psychologist three times throughout the internship year using the Doctoral Intern Evaluation Form.
- b. These evaluations occur at the end of the first thirty days, six months and twelve months of the internship year.
- c. The Licensed Supervising Clinical Psychologist will base the evaluation on any/all of the following:
 - i. Direct observation of performance
 - ii. Review of audio tape recordings and transcriptions
 - iii. Review of clinical documentation including: progress notes, mental health and other assessments, person centered plans, and psychological reports.
 - iv. Individual and group supervision
 - v. Feedback from other supervisors and clinical staff
- d. The Licensed Supervising Clinical Psychologist will use the Doctoral Intern Evaluation Form (see attachment A) to assess an intern's performance across multiple domains which relate to the internship program's goals.

- e. The Licensed Supervising Clinical Psychologist completes the evaluation form, provides feedback and reviews the results with the intern.
- f. Total average score of three or higher is the minimal requirement for all individual competency domains.
- g. The intern and the Licensed Supervising Clinical Psychologist will sign the evaluation form and submit it to the Training Director within one week of their respective due dates.
- h. A copy of the evaluation will be distributed to the intern and the original evaluation will be retained in the student file.

II. Didactic Training Competency Demonstrations:

- a. Following each didactic training, interns are required to demonstrate competency related to the topic presented.
- b. Rubrics will be used to grade interns' performance
- c. For all didactic trainings the minimum passing grade is Pass (P). A grade of Fail (F) is considered failure for the training.
- III. The Licensed Supervising Clinical Psychologist will also complete the necessary evaluation form from the intern's academic institution.
 - a. These forms will be completed at the intervals established by the academic institution.
 - b. These forms shall be reviewed with the intern and distributed to the academic institution, the intern, and a copy shall be retained in the student file.

Provision of Feedback and Advisement

Feedback and advisement of the interns' performance is an ongoing process throughout the training year. This occurs both formally on a weekly basis in group and individual supervision and informally by request of the intern or determination by the supervisor.

Retention of Interns

It is the goal of the Doctoral Internship Program to retain all interns for the duration of their training year and successfully complete the program.

- a. The program will make every effort to attract and retain interns and supervisors from differing backgrounds into the program.
- b. The program has developed a long-term strategic plan to attract and retain trainees, staff and supervisors from a range of diverse backgrounds.

c. In circumstances where remediation is necessary refer to the policy and procedure on remediation of interns.

Minimal Requirements for Completion of the Internship Program

- a. Completion of 2000 hours onsite as documented on a training log signed off by the Licensed Supervising Clinical Psychologist.
- b. A rating of three or above for all individual competency domains on the Doctoral Intern Evaluation Form.
- c. A grade of Pass on all didactic training competency demonstrations.
- d. Doctoral Intern Evaluation Forms, academic institutions evaluation forms, and all clinical documentation.
- e. Completion of an exit interview within the last week of the internship.
- f. Return of all equipment, keys, and identification badges.

Joseph E. Troiani, Ph.D., CADC

Director of Behavioral Health Programs

Rita Gray, Psy.D., RN

Clinical Training Director

Initiated: May, 2014

Revised: October, 2014

July, 2015

June 2023

WILL COUNTY HEALTH DEPARTMENT

Behavioral Health Programs Clinical Training Program Policy and Procedure Manual

POLICY TITLE: CTP 4 Onboarding Process for Interns and Externs

PURPOSE: This policy identifies the steps to onboard Interns and Externs selected for the

Clinical Training Program.

POLICY: The Will County Health Department's Clinical Training Program must consistently

adhere to procedures outlined below for onboarding interns, externs, and agency

staff.

PROCEDURES:

Phase I (all students complete at time of Interview and submit to designated staff - Deadline April 15th)

1. Internship / Externship Application

- 2. Recruitment Identification Form
- 3. Kroll Background Check Form
- 4. Child Abuse Neglect Tracking System (CANTS) Form
- 5. Authorization for non-licensed background Check Form
- 6. Schedule L Form

Phase II (Begins when HR contacts students to initiate the process of Fingerprinting) - Deadline April 30th

- 1. HR will Fax Background Check Form to Kroll
- 2. HR will email all students the Background Check Unit Fingerprint Search Form and a list of locations to complete fingerprinting (remind students to check SPAM/Junk settings for their inbox)
- 3. Students must provide a receipt of fingerprinting to HR

Phase III (Students meet with HR for processing) - Deadline August 1st

- 1. Students provide the following documents:
 - a. Current valid driver's license (or if suspended ticket)
 - b. Proof of auto insurance
 - C. Original Diploma from Academic Institution (highest degree)
 - d. Professional Licensure and Certifications
 - e. Official sealed transcripts from Academic Institution
 - f. Receipt of liability insurance
 - g. Proof of TB test within past 12 months
 - i. If residing outside Will County, the fee is \$10.00 (USD) to get tested at the Sunny Hill Tuberculosis Clinic
- 2. HR Orientation for Students
 - a. HR provides Manuals on the following topics:
 - i. Safety Manual
 - ii. Exposure Control Plan
 - iii. Manual for Mandated Reporters
 - iv. Elder Abuse Pamphlet/Booklet

- v. Bloodborne Pathogens and Universal Precautions
- vi. Ethics Ordinance of Will County
- vii. Workforce Violence Prevention
- viii. Workforce Rules
- b. Review and sign Work Rules Acknowledgement Form
- C. Review and sign Patient Confidentiality Policy Form
- d. Review and sign E-mail, Internet Policy & Procedures Form
- e. Review and sign Acknowledgement of Reporter Status Statement Form
- f. Review and sign Acknowledgement of Mandated Reporter Status Statement Form
- g. Review and sign Confidentiality Statement Form (2 pages)
- h. Review and sign False Claims Act Policy Form
- i. Photo ID Badge will be distributed to students
- j. Review and sign Acknowledgement for ID Badge for Employee Form

Phase IV (Students attend Orientation) - Deadline 2nd and 3rd Saturday of August

- 1. Students review Internship Handbook
 - a. CTP P&P's
 - b. WCHD ADM 15 Personal Appearance and Dress Code Policy
 - C. Supervisor Contact Information
 - d. WCHD CL 3 Mental Health Crisis Intervention Policy and Procedure e. Critical Incident Form
 - f. Brochure of CTP
 - g. CTP Program Description
 - 1. Include Administrative and Financial Assistance
 - h. Table B.2 from APA Self Study Application
 - i. Didactic Training Schedule and Syllabi
 - j. Intern Evaluation Form
 - k. Electronic Signature Form for CIS

Joseph E. Troiani, Ph.D., CADC

Director of Behavioral Health Programs

- I. Acknowledgment of Receipt of Internship Orientation Handbook Form
- m. Example of Certificate of Completion of the Internship Program
- n. APA Ethical Principles of Psychologists and Code of Conduct (effective June 1, 2010)

 Students sign Internship Contracts and Practicum Agreements – Copies to be retained by a designated Administrative Support Staff in the student files.

Initiated: June, 2014

Revised: July, 2014

July, 2015

June 2023

Rita Gray, Psy.D., RN
Clinical Training Director

WILL COUNTY HEALTH DEPARTMENT Behavioral Health Programs

Clinical Training Program Policy and Procedure Manual

POLICY TITLE: CTP 5 Provision of Supervision

PURPOSE: To define and provide guidelines for the provision of clinical supervision to all students

in the Will County Health Department's Clinical Training Program

POLICY: All students shall receive weekly face to face supervision discussing and processing

cases, applying theory, developing clinical interventions, and reviewing issues of ethics and practice. This supervision will include but not be limited to: evidence-based theories, optimal outcomes, and best practice approaches with clients/patients

served.

PROCEDURES:

Supervisors of Interns:

- a. Possess licensure from the Illinois Department of Financial and Professional Regulations as Licensed Clinical Psychologists whose license is active and in good standing.
- b. Are employed by or are in contract status with the Will County Health Department.
- c. Must be qualified by training and experience to practice in the interns' areas of supervised practice.
- d. Based upon the Illinois Department of Financial and Professional Regulations, supervisors maintain the required number of Continuing Education (CE) credits and submit a copy of the CE certificates to the Training Director (see Title 68 of the Joint Committee on Administrative Rules, Administrative Code.
 - Chapter VI, Department of Financial and Professional Regulation, Subchapter b: Professions and Occupations, Part 1400 Clinical Psychologist Licensing Act, Section 1400.85 for specific ways to meet CE requirements).
- e. Meet individually face-to-face with the intern for a minimum of two hours per week.
- f. Meet in a group setting with interns for a minimum of two hours per week.
- g. Conduct didactic trainings for a minimum of one hour per week.
- h. Are available to the interns at all times in person, by telephone, pager, or all other appropriate technology during the internship year.
- i. Ensure that the interns' status is made known to the clients/patients and to third party payers.
- j. Maintain notes or records of all supervision sessions.
- k. Review and sign the clinical training contract issued by the educational institution.
- I. Complete required internal and external performance evaluations by the established deadlines.
- m. Follow the established policy and procedures (CTP-1) regarding remediation.

Supervisors of Externs:

- a. Possess licensure as a Licensed Clinical Psychologist (LCP), Licensed Clinical Professional Counselor (LCPC), Licensed Clinical Social Worker (LCSW), or the Illinois Alcohol and other Drug Abuse Professional Certification Association, Inc. (IAODAPCA) Certified Alcohol and other Drug Counselor (CADC).
- b. Are employed by or are in contract status with the Will County Health Department.
- c. Must be qualified by training and experience to practice in the interns' areas of supervised practice.
- d. Meet individually face to face with the extern for a minimum of one hour a week.
- e. Meet in a group setting with externs for a minimum of one hour a week.
- f. Ensure that the externs' status is made known to the clients/patients and to third party payers.
- g. Maintain notes or records of all supervision sessions.
- h. Review and sign the clinical training contract issued by the educational institution.
- i. Complete required internal and external performance evaluations by the established deadlines.
- j. Follow the established policy and procedures (CTP-1) regarding remediation.

Documentation of supervision should include the following as applicable:

- a. Accuracy of assessment and referral procedures.
- b. The appropriateness of the treatment or service intervention selected relative to the specific needs of each person served.
- c. Treatment service effectiveness as reflected by the person served meeting his or her individual goals.
- d. The provision of feedback that enhances the skills of students.
- e. Issues of ethics, legal aspects of clinical practice, and professional standards including boundaries.
- f. Issues identified through ongoing compliance review.
- g. Cultural competency.

Joseph E. Troiani, Ph.D., CADC

Director of Behavioral Health Programs

Clinical Training Director

Initiated: June 2014

Revised: October 2014

July 2015

June 2023

WILL COUNTY HEALTH DEPARTMENT

Behavioral Health Programs

Clinical Training Program Policy and Procedure Manual

POLICY TITLE:

CTP 6 Crisis Response

PURPOSE:

This policy provides staff with written procedures on how to respond to adults and youth in crises that may occur in the course of their work onsite within the division.

POLICY:

The agency shall adhere to a specific protocol for all staff to respond to all crisis incidents pertaining to: crisis intervention and assessment, assisting in voluntary admission, and completion of petition and certificates for involuntary admission.

For the purposes of this policy, "staff" includes all employees, contractors, students, and volunteers who provide services within the Division of Behavioral Health Programs. The term "contractors" does not refer to subcontracted companies or workers such as carpenters, housekeeping, roofers, etc.

PROCEDURES:

- In circumstances where a child or adolescent is at risk of harm to self and/or others or demonstrates psychosis, refer to Screening Assessment Support Services Policy and Procedure # 11.D.1 on Screenings.
- 2. In circumstances where staff becomes aware of any adult at risk of harm to self and/or others, or unable to care for self:
 - a. Staff ensures the individual in crisis is never left alone at any time throughout the crisis.
 - b. Staff calls the reception desk of their respective wing or offsite location and states, "I need P and C paperwork" and identifies the current office or location.
 - Receptionist will enlist the assistance of a qualified examiner (LHPA) and inform them of the crisis location.
 - d. Receptionist will call for security to report to the location of the crisis.
- 3. The LPHA will gather the crisis intervention packet containing the following documents:
 - a. Crisis Intervention Evaluation Form
 - b. Application for Voluntary Admission
 - c. Petition for Involuntary Admission
 - d. Certificate for Involuntary Admission
 - e. Safety Plan
 - f. Incident Report

- 4. The LPHA will meet with the staff and individual in crisis to conduct a crisis assessment and determine the appropriate course of action and outcome:
 - a. Crisis intervention services where hospitalization is NOT needed but requires referral, outreach and/or follow up.
 - b. Voluntary admission to hospital
 - c. Involuntary admission to hospital.

Crisis Assessment and Intervention

- 1. The LPHA will complete Crisis Intervention Assessment Form with the individual in crisis.
- 2. The LPHA provides a disposition on the form under section VII.
- 3. The LPHA signs and dates the form.

No Hospitalization Required:

The individual in crisis is sufficiently stable at this time and will require one of the following:

- 1. The LPHA completes a Safety Plan and a copy is given to the individual.
- 2. If indicated, the LPHA provides referrals for additional assessments and/or services (e.g. substance abuse, psychiatric, medical, etc.)
- 3. Staff conducts a follow up call within 4 hours.
 - a. If this cannot occur during the shift, an after-hours screener must be informed and make the call.
- 4. All staff involved will complete an incident report (see ADM 7).
- 5. For registered clients, all documentation would be retained in the chart
- 6. For unregistered clients, all documentation will be given to reimbursement to file in archival records.

Voluntary Hospitalization:

Upon completion of the Crisis Intervention Assessment in which the LPHA has determined that Hospitalization is required and the individual is willing to voluntarily admit themselves:

- 1. The LPHA and the individual will complete the Application for Voluntary Admission form (Ref.: 405 ILCS 5/3-400 and 5/3-502)
- 2. The LPHA will call emergency services at 9-911 from a landline phone.
- 3. The LPHA will identify themselves and provide the following information to the dispatcher: a. Individual's name
 - b. Individual's age
 - c. Nature of the crisis including:
 - i. Possession of any weapons
 - ii. The level of cooperation and willingness to go to the hospital
 - d. Address and Location of the crisis
 - e. The location of the exterior door where emergency services are to enter the facility
 - f. Any other information requested by the dispatcher.

- 4. Notify the operator/receptionist of 911 call:
 - a. For Joliet Office (Monday through Friday) upon completing the 9-911 call, the LPHA will Dial 0 to inform the Health Department operator that emergency services were contacted and provide the location.
 - b. On Saturdays and at branch locations, the LPHA will inform the receptionist of the 9-911 call.
- 5. The staff initially involved in the crisis will brief the security officer who will assist the EMT's with access to the building.
- 6. The LPHA will confirm the forms are completed correctly and will make three (3) copies of all original paperwork needed for voluntary hospitalization:
 - a. Application for Voluntary Admission Form
 - b. Demographic Face sheet from CIS (if available)
 - c. Current Medication regimen (if available)
 - d. Crisis Intervention Assessment Form
- 7. LPHA will give all original paperwork and two (2) copies to the EMT's and report on the mental status of the individual in crisis (emotional state, most recent use and compliance with medications, willingness to cooperate or resist hospitalization, and all other relevant information).
- 8. The LPHA will find out to which hospital the individual will be transported and notify the ER of the transport for voluntary hospitalization.
- 9. All staff involved in the crisis will complete an incident report and submit it to their program manager.
- 10. For registered clients, all documentation would be retained in the chart.
- 11. For unregistered clients, all documentation will be given to reimbursement to file in archival records.
- 12. The program manager(s) will meet with all staff involved in the crisis response, debrief the incident, and complete the critical incident form(s) and submit to the Regulatory compliance manager.

Involuntary Hospitalization:

Upon completion of the Crisis Intervention Assessment in which the LPHA has determined that Involuntary Hospitalization is required:

- 1. The staff who was initially involved in the crisis will complete the Petition for Involuntary Admission
 - (Ref: IL462-2005 [R-4-14]).
- 2. The LPHA will complete the Certificate for Involuntary Admission form (Ref: 405 ILCS 5/3-403, 5/3-602, 5/3-607, 5/3-610, 5/3-702, 5/3-813, 5/4-306, 5/4-402, 5/4-403, 5/4-405, 5/4-501, 5/4-611, 5/4-705)
- 3. The LPHA will call emergency services at 9-911 from a landline phone.
- 4. The LPHA will identify themselves and provide the following information to the dispatcher: a. Individual's name
 - b. Individual's age
 - c. Nature of the crisis including:
 - i. Possession of any weapons
 - ii. The level of cooperation and willingness to go to the hospital
 - d. Address and Location of the crisis
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- 6. The staff initially involved in the crisis will brief the security officer who will assist the EMT's with access to the building.
- 7. The LPHA will confirm the forms are completed correctly and will make three (3) copies of all original paperwork needed for voluntary hospitalization:
 - a. Petition for Involuntary Admission Form
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 - c. Demographic Face sheet from CIS (if available)
 - d. Current Medication regimen (if available)
 - e. Crisis Intervention Assessment Form

- LPHA will give all original paperwork and two (2) copies to the EMT's and report on the mental status of the individual in crisis (emotional state, most recent use and compliance with medications, willingness to cooperate or resist hospitalization, and all other relevant information).
- The LPHA will find out to which hospital the individual will be transported and notify the ER of the transport for involuntary admission.
- 10. All staff involved in the crisis will complete an incident report and submit it to their program manager.
- 11. For registered clients, all documentation would be retained in the chart.
- 12. For unregistered clients, all documentation will be given to reimbursement to file in archival records.
- 13. The program manager(s) will meet with all staff involved in the crisis response, debrief the incident, and complete the critical incident form(s) and submit to the Regulatory compliance manager.

seph E. Troiani, Ph.D., CADC

Director of Behavioral Health Programs

Initiated: August 2014

Revised: July 2015, June 2023

Clinical Training Director

WILL COUNTY HEALTH DEPARTMENT

Division of Behavioral Health Programs Administrative Policy and Procedure Manual

POLICY TITLE: ADM 15

Purpose: Personal Appearance and Dress Code

Policy: As employees, we represent the Will County Health Department to the general public, consumers, vendors, and visitors. It is our responsibility to portray professionalism, inspire confidence, and project a positive image. The Division has adopted "Relaxed Business Casual" as the standard for employees. For purposes of this policy, "employee" also includes contracted staff, volunteers, students, and any person performing Division business. "Employee" does not refer to subcontracted companies or workmen such as carpenters, roofers, electricians, etc.

Clothing that is appropriate for the beach, yard work, dance clubs, exercising, or sports events are not appropriate for our workplace. Neither is clothing that reveals cleavage, your back, your stomach, or undergarments. Clothing should be neat, clean, and never wrinkled, faded, ripped, messy, dirty, torn or ragged. Clothing that has language, pictures or symbols that may be offensive, or projects a negative image is unacceptable.

While no dress code can cover all contingencies, to help guide employees, the Division provides the following list of specific standards.

Refer to Section 08.01 "Personal Appearance" in the *Employee Handbook and Work Rules Manual* for additional policies and procedures

Slacks, Pants, or Trousers

Acceptable:

- Slacks that are similar to Dockers and other makers of cotton, synthetic, or wool material.
- Khaki or cargo pants that are solid in color
- Capri pants that are at least mid-calf or lower (During the months of April thru October)

Unacceptable:

- Denim jeans of any color
- Sweat pants
- Exercise pants
- Shorts
- Bib overalls
- Leggings
- Khaki or cargo pants that are camouflage or prints Spandex or other form-fitting materials Exceptions:
- Denim jeans are acceptable on designated "Casual dress" days. Currently these occur every Friday.
- Denim jeans are acceptable when participating in a Department sponsored fundraising activity such as "Jean Day."
- Denim jeans may be acceptable for performing specific job functions on specific days, with prior approval from the supervisor.

Skirts and Dresses

Acceptable:

Casual dresses and skirts (including split skirts) that are no shorter than two
 (2) inches above the knee.

Unacceptable:

- Sun dresses
- Beach dresses
- Spaghetti-strap dresses

Exceptions:

• Sun, beach and spaghetti-strap dresses are acceptable when worn throughout the day with a sweater or jacket that covers the shoulders and cleavage.

Shirts, Tops, Blouses, and Jackets

Acceptable:

- Casual shirts
- Polo dress shirts
- Sweaters
- Turtlenecks
- Sleeveless dress blouse (April October)
- Sweatshirts that are dressy or decorative
- Dressy sweater/blouse with hood attached

Unacceptable:

- Tank tops
- · T-shirts unless worn under another shirt
- Muscle shirts
- Jerseys
- Halters
- Denim jackets
- Sweatshirt /Sport Hoodies
- See-through materials
- Logos or brand names bigger than the size of a shirt pocket

Exceptions:

Any acceptable item that bears the Will County Health Department or Union logo

Shoes and Footwear

Acceptable:

- Loafers
- Dress boots
- Flats
- Clogs
- Dress heels
- Leather deck shoes
- Open-toes dress sandals (During the months of April thru October)
- Orthopedic / athletic shoes if prescribed by a physician

Unacceptable:

- Flip-flops
- · Thong sandals
- Slippers
- · Athletic or gym shoes
- Shoes with inappropriate symbols
- Military (e.g.: combat boots) /Work style boots

Exceptions:

- Athletic or gym shoes may be worn by employees approved to wear scrubs
- Athletic or gym shoes are acceptable on designated "Casual dress" days. Currently these occur every Friday.
- Athletic or gym shoes are acceptable when participating in a Department sponsored fundraising activity such as "Jean Day."

Jewelry/Body Piercing/Tattoos

Acceptable:

- Jewelry that is modest, safe and in good taste
- Piercings of the lower earlobe
- Visible tattoos that cannot reasonably be covered

Unacceptable:

- Jewelry that interferes with work functions
- Jewelry that poses a safety concern if grabbed or snagged
- Visible body piercings other than the lower earlobe
- · Tattoos that can be reasonably covered

Hats and Head Coverings

Acceptable:

- Head covers required for specific religious or cultural traditions may be worn on during specific days of celebration or observance. Unacceptable:
- Hats

Grooming and Hygiene

- Perfumes or other body fragrances must be worn sparingly.
- Hair must be styled so that it does not interfere with the performance of job duties. Hair, including facial hair must be neat, clean, well groomed, and portray a professional image.
- Nails must be neat, clean and at a length that does not interfere with work functions.

PROCEDURES:

- 1. Consult your supervisor for any item not specifically listed.
- 2. Request exceptions through your supervisor. Exceptions must be approved by the Division Director.
- 3. Medical exceptions will be honored when prescribed by a physician and provided to your supervisor. Prescriptions must be time-limited (no greater than 90 days).
- 4. Violations of this policy shall follow the progressive discipline policy as defined in the Collective Bargaining Agreement.

Joseph E. Troiani, Ph.D., CADC

Director of Behavioral Health Programs

Initiated: October 2012 Revised: June 19, 2014

Revised: April 20, 2015 Revised: Aug 1, 2015

Revised: June 2023

Brochures and Certificates

Clinical Training Activities

- Individual, Family & Group Therapy
- Psycho-diagnostic Assessment
- Orisis Intervention Services
 Interprofessional Team

Consultation

- Court Ordered Assessment & Treatment
- Case Management
- Individual & Group Supervision
- Didactic Trainings
- Seminars, Workshaps &

In-services

As an equal exportunity training program, the internable welcomes applications from all qualified candidates, regardless of race, ethnic 1y, religion, age, sexual orientation, disability or other status.

Mission Statement:

The Clinical Training Program's mission is to prepare interns to become competent and ethical Psychologists who practice within a holistic and integrative model of behavioral health service delivery which enhances collaboration and partnerships within the community

For information and questions contact:
Rita Gray, Psy.D., R.N.
Clinical Training Director
Phone: 815-727-5904
E-mall: rgray@willcountyhealth.org

The Will County Health Department's triernahlp Program is contently under never by the American Sychological Association Servershallow for multiminates the obtained from the Office of Program Consultation and Accrecitation, American Psychological Association, 75G Taus Greet MC (Washington, DC 2000-4242, Phone, 202-336-5922, Website; http://www.apa.c.g/ed/accreditation/index-aspa.

Will County Health Department Behavioral Nealth Division

Clinical Training Program Internship



Interested and qualified persons please apply through APPI Online at www.applc.org

Will County Health Department Division of Behavioral Health Programs

Will County Nealth Department's Behavioral Health Program offers a comprehensive network of outpatient treatment services that Indudes psychiatry, medication management, group, individual and family therapy, crisis intervention, outraide, date management, substance alouse, domestic violence, sax offender, forensic mental handsh services concentrate efforts on underserved individuals, including enfunded, Medicaid, Medicare, and fore income consumers and families.

All services are responsive to the caltural, racial, and ethnic identities of the populations served. The primary goal of service delivery is to address emotional, behavioral, and developmental needs of clients is an attempt to obtain and maintain enhanced levels of functioning at home, in the actual, at work, and in the community.

The Internating Program supports the scholar-practitioner model with an emphasis on clinical practice and the importance of theory and application of research to inform intervendons and praction.

The Behavioral Health Division's Internship Program is a 2000 hour consistment in which interns spend in excess of 25% of their time working face-to-face with diverse populations providing clinical work in the forms of individual, family, and group therapy, case management, outreach, consultation, psychoeducational programs, and psycho-diagnostic assessment.

The Interaship Program has three training goals grounded in the scholar-practitioner model:

- leacons will demonstrate the necessary knowledge and skills to function as ethical and competent entry level psychologists.
- Interest will demonstrate the ability to integrate the science and practice of psychology to diverse, multicultural populations within community mental health setting.
- Interns will demonstrate knowledge and skill in the ability to effectively interact on an interprofessional tratement team.

The goals will be achieved through the objectives of comprehensive training in psychotherapy, psycho-diagnostic assessment, multidisciplinary consultation, supervision, education, and experiental christal application.

Training methods and resources include, but are not feeled to, interprofessional consultation, case conferences, didactic trainings, excessions and seminars, supervision (both individual and group), intern supervision of practicum students, and direct client contact and service provision.

Prospective interns are expected to have completed all necessary coursework, be a student in good standing with their academic institution, be flexible, and utilite APPI Online when applying. Prior experience with trists response, dually diagnosed and chronically mentally ill populations is looked upon favorably.

Interns provide comprehensive behavioral health services which include:

- Formulation of diagnoses and recommendations for levels of care
- Consultation with managed care organizations for authorization of services.
 Individual, family, and group therapy
 - Case management, referral and linkage

Interns are also involved in providing behavioral health services in a primary care setting where they work collaboratively within an interpretinishmal team to develop integrated treatment plans which address individually physical and benavioral nearth neads. In this setting interns canduct:

- Mental health screenings and assessments
- Crisis response persions
- שרים המשתחשות שיים
- Acres and incap

The Clinical Training Program provides a minimum of two nours of individual and two nours of individual and two nours of group supervision with multiple Usernard Clinical Psychologists each week. Impris also receive one hour of didactic training weekly.

WILL COUNTY HEALTH DEPARTMENT DIVISION OF BEHAVIORAL HEALTH PROGRAMS CLINICAL TRAINING PROGRAM

CERTIFICATE OF COMPLETION

Student Name

HAS SATISFACTORILY COMPLETED THE REQUIREMENTS
FOR A 2000 HOUR INTERNSHIP
IN CLINICAL PSYCHOLOGY
FROM AUGUST 2021 TO AUGUST 2022

JOSEPH E. TROIANI, PH.D., CADC

RITA GRAY, RN, PSY.D.