



# Strategic Plan

## (Governing Council/Finance Committee)

Wednesday, December 07, 2022

Phone Number: 708-391-0164

Passcode: 934807685#

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**Committee Members:**

Paul Lauridsen, Chairperson  
Cindy Brassea, Vice-Chairperson  
Edith Cline-Kabba  
Michael Crowner  
Alan Dyche, Treasurer  
Judy Easley  
Deborah Kornacker, Secretary  
Marie Lindsey  
Nicole Luebke  
Vernice Warren

**WCCHC & WCHD Staff:**

Mary Maragos, Chief Executive Officer  
Jennifer Byrd, Chief Medical Officer  
Sangita Garg, Chief Dental Office  
Stacy Baumgartner, Director of Operations  
Phil Jass, Quality Improvement/Risk Management Coordinator  
Abosede Oshin, Billing Supervisor  
Sue Olenek, Executive Director  
Elizabeth Bilotta, Assistant Executive Director  
Denise Bergin, Director of Finance and Grant Management

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**WCCHC Staff in Attendance:****A. Welcome**

P. Lauridsen

**B. Welcome & Roll Call**

▫ Pledge of Allegiance

**C. ▫ Mission Statement:****A**

The mission of the Will County Community Health Center is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration, service, and education

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**D. Review and Approval of the Minutes**

P. Lauridsen

- ~~B~~ ~~• Board minutes from November 2, 2022 – ACTION ITEM (pgs. 1-7)~~
- ~~• Finance Committee minutes from September 7, 2022 – ACTION ITEM (pgs. 8-9)~~

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**E. Chairman's Comments**

P. Lauridsen

**C**

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**F. Public Comment for Agenda Items Only**

P. Lauridsen

**D**

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<b>E F. FR REPORTS</b>	<ul style="list-style-type: none"> <li>• Chief Executive Officer (pg. 10)</li> <li>• Chief Medical Officer (pgs. 11-14)</li> <li>• Chief Dental Officer (pg. 15)</li> <li>• Revenue &amp; Expenses report (pgs. 16-17)</li> <li>• Patients and visits report (pg. )</li> <li>• Provider Productivity (pg. )</li> <li>• Accounts Receivables (pgs. )</li> <li>• Referral Sources</li> <li>• Patient Cycle Times</li> </ul>	<p><b>M. Maragos</b></p> <p><b>Dr. Byrd</b></p> <p><b>Dr. Garg</b></p> <p><b>M. Maragos</b></p> <p><b>M. Maragos</b></p> <p><b>Dr. Byrd</b></p>
		<b>Bose</b>
		<b>Phil</b>
		<b>Phil</b>
<b>F DISCUSSION</b>	<ul style="list-style-type: none"> <li>• Strategic Planning</li> </ul>	<b>M. Maragos</b>
<b>ACTION ITEMS</b>		
<b>G</b>	<ul style="list-style-type: none"> <li>• Approval of Performance Health Partners Software Agreement (pgs. )</li> <li>• Approval of CMS Navigator Agreement (pgs. )</li> <li>• Approval of agreement with Patient Point Health Organization (pgs. )</li> <li>• Approval of policy BR-0023 Client Refund Policy &amp; Procedures (pgs. )</li> <li>• Approval of policy AD-0022 Contract Compliance, Monitoring &amp; Administration (pgs. ) <ul style="list-style-type: none"> <li>• Approval of renewal of contract for Amy Bryce, APRN from 1/12/23 – 4/11/23 (pgs. )</li> </ul> </li> </ul>	
<b><u>Approval of credentialing/recredentialing</u></b>		
<ul style="list-style-type: none"> <li>• Approval of recredentialing for Jennifer Byrd, MD (pgs. )</li> <li>• Approval of recredentialing for Mary Maragos, APRN (pgs. )</li> <li>• Approval of recredentialing for Veronica Arauz, MD (pgs. )</li> <li>• Approval of recredentialing for William Udrow, PsyD (pgs. )</li> <li>• Approval of recredentialing for Dalvina Sharma, DDS (pgs. )</li> </ul>		
<b>G. PUBLIC CONCERNS AND COMMENTS</b>	<b>H</b>	
<b>H. COUNCIL MEMBERS' CONCERNS AND COMMENTS</b>	<b>I</b>	
<b>I. EXECUTIVE COMMITTEE/EXECUTIVE SESSION</b>	<b>J</b>	
<b>J. ADJOURNMENT</b>	<b>K</b>	<b>P. Lauridsen</b>
<b>M. Governing Council meeting will take place on Wednesday, January 4 @ 5:00pm</b> <b>L Governance Committee Meeting will take place on Wednesday, January 4 @ 4:30pm</b>		<b>P. Lauridsen</b> <b>J. Easley</b>

