

PUBLIC QUALITY AGENDA

WILL COUNTY COMMUNITY HEALTH CENTER
QUALITY COMMITTEE
NOVEMBER 2, 2022 @ 4:30P.M. VIA TELECONFERENCE
708-391-0164, 109813191#

The mission of the Will County Community Health Center is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration, service and education.

PURPOSE: *Fulfilling the Healthcare needs of Individuals and Our Community*

CORE VALUES: *Quality, Respect, Effective Communication, Accountability, Teamwork*

- I. CALL TO ORDER
- II. ROLL CALL AND DETERMINATION OF QUORUM
- III. MISSION STATEMENT
- IV. APPROVAL OF MINUTES: August 3, 2022 (pg. 1-2)
- V. DISCUSSION**
 - A. Quarterly Risk Management report (report of incidents & complaints)
 - B. Key Performance Indicator Report
 - C. Patient Satisfaction Survey Quarterly Report
 - D. Clinical Risk Assessment
 - E. Patient Cycle Time
 - F. Provider Bonus
 - G. FTCA VHP Submission
- VI. ACTION**
 - A. Approval of policy QRM-0015 Medical Record & Peer Review Program
 - B. Approval of policy QRM-0007 Patient Satisfaction Surveys
- VIII. ADJOURNMENT**

Next Quality Committee meeting will be held on Wednesday, February 1, 2023 @ 4:30pm