

PUBLIC MEETING AGENDA

WILL COUNTY COMMUNITY HEALTH CENTER
QUALITY IMPROVEMENT COMMITTEE
AUGUST 3, 2022 @ 4:30P.M. VIA TELECONFERENCE
708-391-0164, 109813191#

The mission of the Will County Community Health Center is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration, service and education.

PURPOSE: Fulfilling the Healthcare needs of Individuals and Our Community

CORE VALUES: Quality, Respect, Effective Communication, Accountability, Teamwork

- I. CALL TO ORDER
- II. ROLL CALL AND DETERMINATION OF QUORUM
- III. MISSION STATEMENT
- IV. APPROVAL OF MINUTES: May 4, 2022 (pg. 1-3)
- V. DISCUSSION ITEMS
 - A. Quarterly Risk Management report (report of incidents & complaints (pgs. 4-7)
 - B. Key Performance Indicator Report (pg. 8)
 - C. Patient Satisfaction Survey Quarterly Report (pgs. 9-12)
 - D. Clinical Risk Assessment (pgs. 13-37)
 - E. CQI Plan (pgs. 38-58)
- VI. ACTION
- VII. ADJOURNMENT

Next Meeting: Wednesday, November 2, 2022 @ 4:30pm