



PUBLIC NOTICE

WILL COUNTY COMMUNITY HEALTH CENTER Quality Improvement Committee Meeting

May 4, 2022 @ 4:30pm via Microsoft Teams

Meeting Call In: 708-391-0164

Passcode: 109813191#

MISSION STATEMENT: *The mission of the Will County Community Health Center is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration, service and education.*

PURPOSE: *Fulfilling the Healthcare needs of Individuals and Our Community*

CORE VALUES: *Quality, Respect, Effective Communication, Accountability, Teamwork*

AGENDA

I. CALL TO ORDER

II. ROLL CALL AND DETERMINATION OF QUORUM

III. APPROVAL OF MINUTES

February 2, 2022 (pgs. 1-2)

IV. DISCUSSION ITEMS

- A. Quarterly Risk Management Report (report of incidents & complaints (pgs. 3-5)
- B. Key Performance Indicator Report (pg. 6)
- C. Patient Satisfaction Survey Quarterly Report (pgs. 7-8)
- D. Clinical Risk Assessment (pgs. 9-32)
- E. Review of Quality Improvement Committee responsibilities according to bylaws (pgs. 33-34)

V. ACTION ITEMS:

VI. ADJOURNMENT

VII. NEXT MEETING – August 3, 2022 @ 4:30pm