

## Our Providers

Dr. Balin Durr, Psychiatrist

Dr. Danish Hangora, Psychiatrist

Christine Foster - PMHNP

William Udrow, PsyD, MA, LCP - Psychologist

Amy Bryce, APRN



## Services

- Adult and Child psychiatric medication management services
- Behavioral health injection clinic (Friday's at Joliet & Bolingbrook locations)
- Individual short-term therapy
- Group therapy for depression, anxiety, and trauma
- Medicaid Assisted Treatment (MAT) for substance abuse disorders (vivitrol and suboxone)
- Adults and Children – Joliet and Monee locations
- Adults only – Bolingbrook location

*This publication is issued in furtherance of WCCHC's federally funded health center project. This year, the WCCHC received \$2.0M of federal assistance, which is estimated as constituting 17% of project costs. Of total project costs for this year, WCCHC estimates 58% will be financed with nongovernmental sources.*



Will County  
Health Department &  
Community Health Center

## Our Mission

Welcome to the Will County Community Health Center. We are committed to our mission of improving the health of the residents of Will County by providing access to quality integrated Medical, Dental and Behavioral Health Care through community collaboration, service and education.



### Main Office

1106 Neal Avenue, Joliet, IL 60433

### Northern Branch Office

323, St. 335 Quadrangle Drive, Bolingbrook, IL 60440

### Eastern Branch Office

5601 W. Monee-Manhattan Road, Monee, IL 60449



**815-727-8670**

[willcountyhealth.org](http://willcountyhealth.org)

## Payment Information

- We accept Medicaid, Medicare, private insurance, and some HMO's & PPO's.
- No insurance? Discounts may be available on a sliding fee scale (based on income & family size).
- Health Insurance Enrollment Counselors available on site: Call 815-774-6090.

The Will County Community Health Center serves all residents regardless of age, race, national origin, or ability to pay.



Will County  
Health Department &  
Community Health Center

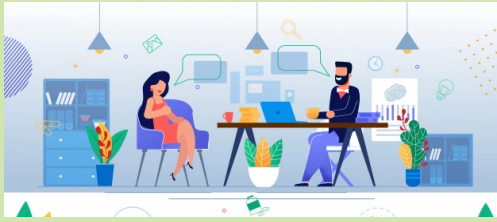


# WILL COUNTY COMMUNITY HEALTH CENTER

## Behavioral Health Services



We are a Joint Commission Accredited  
Federally Qualified Health Center



## Areas of Services & Payment Information

### Services Include:

- Initial Psychiatric Evaluation
- Regular Medication Monitoring Services
- Recommendations of Home Health Services
- Referrals to Specialty Providers
- Copies of B.H. Records
- Diagnosis Letter
- Assistance with I.E.P, 504 Plans, ICG
- Care Coordination/Case Management
- Driver's License - update
- Assistance with student loan deferments (when applicable)
- Social Security Forms
- Clearance for Residential Placement
- Utility Bills Relief (when applicable)

### Services do not include:

- Firearms Owner Identification cards (FOID)
- Driver's License - reinstatement (patient will be referred to Forensic Psychiatrist)

### Patient/Provider Relationship:

Please note that a "patient/provider relationship must be established in order to provide you with a diagnosis letter, ICG Report, recommendations, etc. This requires a minimum of 6 consecutive visits with your provider.



## Work-Up Medical Visit

### All Clients Will Require a Work-Up Medical Visit for A Behavioral Health Referral

The work-up visit can be done at any of our Community Health Center locations. Please call 815-727-8670 for an appointment.

### The work-up visit must contain the following information:

- **Vital Signs:** Height, Weight, Body Mass Index, Blood Pressure
- **Physical Examination:** Past Medical/Family History, Behavioral Health History, Social History (including tobacco use, alcohol use, and caffeine use).
- **Baseline Laboratory Assessment:** Complete Blood Count, Comprehensive Metabolic Panel, Fasting Lipid Panel, TSH, T3, T4, Amylase, Urine Analysis, Urine Toxicology Screen (drug use), Pregnancy Test (when applicable), Lead Level, Hemoglobin A1C (if patient is on an Atypical Antipsychotic), Vitamin D Level, Vitamin B12 Level, Folate Level.
- **Specialty Consultation/Testing:** When indicated by history or examination: Cardiology, Endocrinology, Neurology.

## Attendance & Expectations

To ensure that everyone who needs our services is able to receive them, we have an attendance policy which recognizes that not everyone may be ready to participate at a given time. To be most helpful to you, attendance at scheduled sessions must be consistent. In fairness to other clients who are waiting for our services, we must use our time to effectively help everyone seeking treatment.

**Late Arrival** - Behavioral Health staff is notified as soon as patient arrives if patient telephones and states that they will be late to ensure patient's concerns/needs are addressed before he or she leaves the building. For example:

**Appointment time** - patients are scheduled 1/2 (half) an hour before they are to see the provider. This provides the patient time to register and do the intake process with the medical assistant. If a patient arrives after their scheduled time, they may have to be rescheduled.

**Missed Appointments/Non-Compliance** - In the event the following occurs, we may have to disrupt, close, or transfer services:

- Three consecutive missed appointments without notice
- A combination of 3 "no call", "no show" appointments within a 90 day period.
- Non-Compliance with medication for a 90 day period; not filling or refilling prescriptions.

### Please Remember to Bring the Following to Your Appointment:

- Picture I.D. - if you do not have an I.D. the front desk will help ensure you are seen.
- Insurance Card - Medicaid, Medicare, or other.
- All Medications you have at home or a list of medications.
- Other information you feel may be helpful to your behavioral health provider.

**Will County Community Health Center 815-727-8670**