

Primary Care Services Location & Hours

JOLIET HOURS:

Monday-Thursday 7:30 am – 6:00 pm
Friday 7:30 am – 4:00 pm
Saturday 7:30 am – 3:30 pm
Second Wednesday of every month
hours are: 7:30 am – 12:00 pm

BOLINGBROOK HOURS:

Monday-Thursday 10:00am-6:00pm
Friday 8:00am-4:00pm
Second Wednesday of every month hours
are: 7:30 am – 12:00 pm

MONEE HOURS:

Tuesday & Wednesday 9:30am-5:30pm
Second Wednesday of every month hours
are: 7:30 am – 12:00 pm

DENTAL SERVICES – Dental services include – school & oral exams, fillings, X-rays, dental & deep cleaning, sealants, fluoride treatments, simple & surgical extractions. Medicaid and Private Insurances accepted. Sliding fee scale available for uninsured. Minimum fees apply.

DENTAL HOURS JOLIET:

Monday-Thursday 7:30 am – 4:30 pm
Friday 7:30 am – 4:00 pm
Saturday 7:30 am – 3:30 pm
Emergency Appointments Are Available
815-774-7300

Eye Care Services: The Will County Community Health Center at 1106 Neal Avenue is offering free optometry services each Wednesday from 9 AM to 4:30 PM. Includes eye exams for children & adults, prescription lenses, screening for cataracts & glaucoma, & treatment of eye conditions. For appointments, please call 815-727-8670.



Will County
Health Department &
Community Health Center

Our Mission

Welcome to the Will County Community Health Center. We are committed to our mission of improving the health of the residents of Will County by providing access to quality integrated Medical, Dental and Behavioral Health Care through community collaboration, service and education.



Main Office - Joliet

1106 Neal Avenue
Joliet, IL 60433

Northern Branch Office - Bolingbrook

323 Quadrangle Drive, Suite 335
Bolingbrook, IL 60440

Eastern Branch Office - Monee

5601 W. Monee-Manhattan Road, Suite 10
Monee, IL 60449



815-727-8670

willcountyhealth.org

This publication is issued in furtherance of WCCHC's federally funded health center project. This year, the WCCHC received \$2.0M of federal assistance, which is estimated as constituting 17% of project costs. Of total project costs for this year, WCCHC estimates 58% will be financed with nongovernmental sources.



Will County
Health Department &
Community Health Center



**WILL COUNTY COMMUNITY
HEALTH CENTER**
ALL SERVICES GUIDE
YOUR FAMILY CENTERED MEDICAL HOME



We are a Joint Commission Accredited
Federally Qualified Health Center

WILL COUNTY COMMUNITY HEALTH CENTER 815-727-8670

Accessing Care & Patient Responsibilities

A commercial answering service is utilized after hours, simply dial (815) 727-8670 for immediate access. Medical care for people of all ages includes preventive services, school, sports & pre-employment physical exams, immigration physicals, & of course treatment for all illnesses.

EMERGENCY CARE - Many injuries or illnesses are frightening, but not true emergencies. The hospital emergency room should only be used in severe life-threatening situations. Responding quickly and remaining calm is difficult in emergent times.

REMEMBER your Doctor is available 24 hours a day and only a telephone call away. Always telephone the Health Center prior to using the Emergency Room, unless it is an extremely severe condition.

To make the most out of your appointment: -Arrive 15 minutes early. - Bring medication bottles and anything else you want to discuss. - Bring your photo ID, insurance card or proof of income (acceptable proof of income: pay stubs, tax forms, letter from employer, or other documents verifying amount of income).

It is important to your health keep all appointments.

If you cannot make your appointment, please call as soon as possible to reschedule. Please call if you are going to be late for your appointment. You may be asked to reschedule or see another provider.

Tell us about other health care professionals who care for you.

Keep us informed about your medical history, current medications, ER visits, recent test results to ensure safer care and better health outcomes.

Primary Care Services

As Your Medical Home we can help you manage your total health care, as well as your cultural & language needs. Our highly trained & compassionate nurses & staff members work closely with our doctors, dentists and managers to provide a quality experience for patients needing services at the center.

- **Family and Internal Medicine** - Physical exams, diagnosis, and sick visits are provided to adults as well as children.
- **Pediatrics** - Physical exams, including well baby exams, school exams, sick visits, immunizations, medical diagnosis, and treatment for all illnesses for children.
- **Family Planning** - Medical exams, pregnancy tests, lab tests, counseling, women's health education, and family planning methods are provided to meet your individual needs.
- **Sexually Transmitted Diseases (STD)** - Counseling, testing, treatment, and follow-up care. Anonymous and confidential HIV/AIDS testing is available as well as pre-exposure prophylaxis (PrEP) for persons at high risk for HIV.
- **Behavioral Health Services** - Psychiatry and Counseling including medication, individual and group counseling, and substance use disorder treatment, including vivitrol and suboxone.
- **Women's Services** - Prenatal care for every stage of pregnancy. Extensive birth control to fit your lifestyle. Management of heavy bleeding and painful cycles. Provides routine female health maintenance with breast and cervical cancer screening.
- **Affordable Care Act/Insurance** - Eligibility counselors available for assistance with Medicaid, Medicare and Marketplace insurance enrollment.
- **Medication Assisted Treatment(MAT)** - Treatment for Substance Abuse Disorders centering around Opioids and Alcohol. This is achieved with the use of Vivitrol (Naltrexone) and Suboxone. (Buprenorphine and Naloxone) as part of a comprehensive program.

Fees, Payments & Health Insurance

As a Federally Qualified Health Center (FQHC), Will County Community Health Center offer discounts based on federally established guidelines. You may be eligible for a discount if you are not covered by an insurance plan.

Discounts are based upon family size and income.

Proof of income is required to be considered for a discount. There is a nominal \$25.00 fee due per visit, for medical, \$50 for dental. No one is turned away for inability to pay.

Most Laboratory services for self-pay patients ordered and processed at the clinic are eligible for discounts and are billed by the centers' contracted vendors.

This Health Center is a Health Center Program grantee under 42 U.S.C. 245b, & a deemed FTCA Public Health Service employee under 42 U.S.C. 233(g)-(n).

- We accept Medicaid, Medicare, private insurance, some HMO's and PPO's.
- MasterCard & Visa may also be used.
- No insurance? You may be eligible for a discount (based on family size & income).
- Health insurance enrollment counselors are available on site: Call 815-774-6090 for appointment.
- Discount 340B Pharmacy Services with CVS, Basinger's, Joliet Professional Pharmacies and Walgreens.

The Will County Community Health Center serves all residents regardless of age, race, national origin, or ability to pay.