

PROGRAMS & SERVICES RESOURCE GUIDE



Will County
Health Department &
Community Health Center

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Will County
Health Department &
Community Health Center

Our Mission

To prevent disease and promote a healthier environment for all residents, business operators, and visitors. Our agency of professionally trained staff work cohesively to assure public health and safety measures are maintained through services and programs the department provides based on the needs of the community.

Our Vision

Deliver sustainable programs and policies in response to the public health needs of the community.

Our Core Values

Respect, Integrity, Professionalism, Quality, and Dedication.

Will County Health Department Main Office

501 Ella Avenue
Joliet, IL 60433
1-815-727-8480

Community Health Center

1106 Neal Avenue
Joliet, IL 60433
1-815-727-8670

www.willcountyhealth.org

The Will County Health Department offers a spectrum of services among its Administrative, Behavioral Health, Community Health Center, Environmental Health, and Family Health disciplines. This guide details the services offered by each program that are available to the community, including: criteria, associated fees, hours of operation, direct website link, and phone number.

Health Department and Health Center Eastern Branch

5601 W Monee-Manhattan Road
Monee, IL 60449
1-708-534-5721

Health Department and Health Center Northern Branch

323 Quadrangle Drive
Bolingbrook, IL 60440
1-630-679-7020

Administration

Emergency Preparedness and Response (EP&R)

Joliet, IL (Main Office)

815-740-7627

willcountyhealth.org/emergency-preparedness

EP&R works with many federal, state, and local governments and private agencies to provide a quick response to potential public health emergencies. The Emergency Response Team, comprised of health department staff, trains regularly to respond to those situations. Also, to help meet the county's public health needs during such an event, the Will County Health Department has formed a Medical Reserve Corps volunteer unit and are always recruiting new members. Contact us to find out how to become a volunteer.

Fees: Free

Vital Records

Joliet, IL (Main Office)

815-727-8639

willcountyhealth.org/birth-death-certificates

Issuance of certified copies of birth and death certificates for births and deaths that occurred in Will County

Fees:

Death Records:

\$16.00 for one and \$8.00 for each additional certified copy of the same record issued at the same time

Birth Records:

\$12.00 for one and \$4.00 for each additional certified copy of the same record issued at the same time



Behavioral Health



Acute Community Services (ACS)

Joliet, IL (Main Office)

815-727-8521

willcountyhealth.org/acute-community-services-acs

Provide outpatient Behavioral Health services to adults living in Will County without the ability to pay or for those that do not have health insurance

Fees: Free

Adult Outpatient Behavioral Health

Joliet, IL (Main Office)

Bolingbrook, IL (Northern Branch Office)

Monee, IL (Eastern Branch Office)

815-727-8521

willcountyhealth.org/adult-outpatient-mental-health-program

Provide outpatient Behavioral Health services to adults who are Will County residents

Fees: Insurance accepted; Sliding scale fee for the uninsured



Child and Adolescent Outpatient Behavioral Health

Joliet, IL (Main Office)

Bolingbrook, IL (Northern Branch Office)

815-727-8521

willcountyhealth.org/child-and-adolescent

Provide outpatient Behavioral Health Services to children and adolescents, ages 2-18, who are Will County residents

Fees: Insurance accepted; Sliding scale fee for the uninsured

Family Support Services

Joliet, IL (Main Office)

815-727-8521

willcountyhealth.org/family-support-program

Provides support for individuals that the state of Illinois has qualified to be in need of assistance due to Behavioral Health issues and are approved to be in the program.

Once the families determine if the child/adolescent needs community or residential placement, the money allocated to them by the state is used to provide therapeutic services that would help them remain in the community or if they choose to be placed in a residential setting then the program assists them with getting placed in a residential setting. If you wish to apply visit:

illinois.gov/hfs/SiteCollectionDocuments/FSPApplicationVersion16418.pdf

Fees: Free



Mental Health Corrections Program

Joliet, IL (Will County Adult Detention Facility)

815-727-8521

willcountyhealth.org/correctional-mental-health-program-2

Provide Behavioral Health services, transition linkage, and aftercare services to inmates housed at the Will County Adult Detention Facility

Fees: Free

Mobile Crisis Response

Joliet, IL (Main Office)

Bolingbrook, IL (Northern Branch Office)

Monee, IL (Eastern Branch Office)

815-727-8521

willcountyhealth.org/mobile-crisis-program-mcr

A statewide initiative providing screenings, assessment, and treatment to any eligible individual with Medicaid or Medicaid managed care who may be at risk of psychiatric hospitalization

Fees: Free

Projects for Assistance in Transition from Homelessness (PATH)

Joliet, IL (Main Office)

815-727-8521

willcountyhealth.org/path

Provide outpatient Behavioral Health services to homeless adults who are Will County residents

Fees: Free



Community Health Center

Fee for Services: *Medicare, Medicaid, Medicaid MCOs, and some private insurances accepted. Sliding fee scale available for uninsured.* Minimum fee is \$25 for medical and behavioral health; \$50 for dental. No one is turned away for inability to pay. Walk-ins welcome!

Adolescent Health

Joliet, IL (Community Health Center)
Bolingbrook, IL (Northern Branch Office)
Monee, IL (Eastern Branch Office)

815-727-8670

willcountyhealth.org/chc/chc-adolescent-health

Services include yearly well-care visits, developmental milestone screenings, flu shots, growth evaluations, sick visit & injury evaluations, school physicals, sports physicals, immunizations, evaluation, diagnosis and treatment for all diseases affecting children, behavioral health services, and dental clinic services

Fees: See fee for services statement above

Adult and Family Medicine

Joliet, IL (Community Health Center)
Bolingbrook, IL (Northern Branch Office)
Monee, IL (Eastern Branch Office)

815-727-8670

willcountyhealth.org/adult-medicine

willcountyhealth.org/family-medicine

Physical exams, diagnosis, and sick visits for all ages

Fees: See fee for services statement above



Basinger's Pharmacy

Joliet, IL (Community Health Center)

815-768-8468

willcountyhealth.org/basinger-pharmacy

A Basinger's Pharmacy is available in the Community Health Center

Monday through Thursday 8am-6pm;
Friday 8am-4pm

Fees: Discount programs available



Behavioral Health

Joliet, IL (Community Health Center)
Bolingbrook, IL (Northern Branch Office)
Monee, IL (Eastern Branch Office)

815-727-8670

willcountyhealth.org/behavioral-health-chc

Psychiatric and medication management services, individual therapy, group therapy sessions, and Behavioral Health injection clinic. Medication assisted treatment for opioid and alcohol addictions

Fees: See fee for services statement on page 9

Dental Services

Joliet, IL (Community Health Center)

815-774-7300

willcountyhealth.org/dental-services

Regular exams, cleanings, fluoride treatments, sealants, fillings, extractions, and education to understand proper dental care

Fees: Medicaid and private insurances accepted. Sliding fee scale for uninsured; minimum fee is \$50. No one is turned away for inability to pay

Diabetes Education Group Sessions

Joliet, IL (Community Health Center)

815-727-8670

willcountyhealth.org/diabetes-group-educational-sessions-at-community-health-center-every-other-friday

Education on exercise, food and portion control

Fees: See Fee for Services statement on page 9

Eye Care

Joliet, IL (Community Health Center)

815-727-8670

willcountyhealth.org/eye-exams-by-chc

Free Optometry Services offered by the Chicago College of Optometry, Midwestern University

Fees: Free



Health Insurance Enrollment Assistance

Joliet, IL (Community Health Center)

Bolingbrook, IL (Northern Branch Office)

815-727-8670

willcountyhealth.org/insurance-assistance

Eligibility counselors available for assistance with Medicaid, Medicare and Marketplace insurance enrollment

Fees: Free

HIV Prevention

Joliet, IL (Community Health Center)

815-727-8670

willcountyhealth.org/hiv-prevention

Counseling, testing, treatment, and follow-up care, anonymous and confidential HIV/AIDS testing is available as well as pre-exposure prophylaxis (PrEP) for persons at high risk for HIV

Fees: See fee for services statement on page 9



Mobile Dental Unit

Visits to area shelters, food banks, schools, and community sites.

815-774-7318

willcountyhealth.org/dental-services

Oral health screenings and exams, cleanings, fillings, extractions, x-rays

Fees: \$50 minimum fee. No one is turned away for inability to pay. Partially supported with funding from the United Way of Will County

Obstetrics and Gynecology

Gynecology at Joliet, Bolingbrook, and Monee
Prenatal and postpartum care in Joliet only
Deliveries, sterilizations, and gynecological surgeries at Silver Cross Hospital

815-727-8670

willcountyhealth.org/chc-obstetrics-and-gynecology

Full range of women's health services
Bilingual doctors and staff

Fees: See fee for services statement on page 9

On-Site Quest Lab

Joliet, IL (Community Health Center)
815-727-8670

willcountyhealth.org/chc/chconsitelab

Blood draws for the evaluation of all common medical conditions in primary care; STDs, strep testing, glucose testing, pregnancy testing, and others

Fees: See fee for services statement on page 9

Pediatrics

Joliet, IL (Community Health Center)
Monee, IL (Eastern Branch Office)

815-727-8670

willcountyhealth.org/pediatrics

Physical exams, including well baby exams, school exams, sick visits, immunizations, medical diagnosis, and treatment for all illnesses for children

Fees: See fee for services statement on page 9

Teen Clinic

Joliet, IL (Community Health Center)
Bolingbrook, IL (Northern Branch Office)

815-727-8670 or text 815-685-2178

willcountyhealth.org/walk-in-teen-clinics

Family Planning, birth control, free condoms, pregnancy testing and counseling, STD testing and treatment, HIV testing and counseling

Fees: Free

Women's Health and Family Planning Services

Joliet, IL (Main Office)
Bolingbrook, IL (Northern Branch Office)

815-727-8670

willcountyhealth.org/womens-health

Prenatal care for every stage of pregnancy, birth control to fit your lifestyle, routine female health maintenance with breast and cervical cancer screening

Fees: See fee for services statement on page 9





Environmental Health

Body Art and Tanning Facilities

Joliet, IL (Main Office)
Bolingbrook, IL (Northern Branch Office)
Monee, IL (Eastern Branch Office)
815-727-8490

willcountyhealth.org/body-art-and-tanning-facilities

Conducts inspections of all tanning and body art facilities to assure they are operating in accordance with the appropriate state regulations

Fees: Free

Complaints

Joliet, IL (Main Office)
Bolingbrook, IL (Northern Branch Office)
Monee, IL (Eastern Branch Office)
815-727-8490

willcountyhealth.org/filing-a-complaint

Investigates all complaints received from the public in all of our regulated programs

Fees: Free

Environmental Health Laboratory

Lab: Joliet, IL (Main Office)
Samples accepted at:
Joliet, IL (Main Office)
Bolingbrook, IL (Northern Branch Office)
Monee, IL (Eastern Branch Office)
815-727-8517

willcountyhealth.org/environmental-health-laboratory

Conduct analysis on routine bacterial screens and counts, chlorine checks, nitrate, fluoride, and hardness analysis

Fees:

Bacterial Screen \$20
Bacterial Count \$25
Chlorine Check \$5
Nitrate Analysis \$18
Fluoride Analysis \$24
Hardness Analysis \$18

Food Safety

Joliet, IL (Main Office)
Bolingbrook, IL (Northern Branch Office)
Monee, IL (Eastern Branch Office)
815-727-8490

willcountyhealth.org/food-safety

Conducts plan reviews, opening, and routine inspections at food service/stores and temporary food events

Fees: All fees are listed in the Will County Health Department Fee Schedule available on willcountyhealth.org/ordinances



Private Well and Septic Program

Joliet, IL (Main Office)

Bolingbrook, IL (Northern Branch Office)

Monee, IL (Eastern Branch Office)

815-727-8490

willcountyhealth.org/safe-water-wells-and-septic-systems

Conducts soil/site evaluations, well and septic permitting, inspections on all new and repaired wells and septic systems, sampling of well water, and discharging wastewater treatment systems, well sealings, tank abandonments and pumper truck/dump site inspections

Fees: All fees are listed online at:
willcountyhealth.org/ordinances

Radon Program

Joliet, IL (Main Office)

Bolingbrook, IL (Northern Branch Office)

Monee, IL (Eastern Branch Office)

815-727-8490

willcountyhealth.org/radon-program

Provides radon education and the sale of radon test kits

Fees: Radon Test Kits \$8



Swimming Pool Facilities and Beaches

Joliet, IL (Main Office)

Bolingbrook, IL (Northern Branch Office)

Monee, IL (Eastern Branch Office)

815-727-8490

willcountyhealth.org/safe-swimming-facilities

Conducts inspections at all public swimming pool and bathing beach facilities

Fees:

- Swimming pool facility - \$250
- Swimming pool facility sample analysis - \$20
- Swimming pool facility re-inspection due to suspension - \$50
- Bathing beach - \$200
- Bathing beach sample analysis - \$20
- Bathing beach re-inspection due to suspension - \$50



West Nile Virus Surveillance

Joliet, IL (Main Office)

Bolingbrook, IL (Northern Branch Office)

Monee, IL (Eastern Branch Office)

815-727-8490

willcountyhealth.org/west-nile-mosquito-mitigation

Provides education, larvicide, and vector control/surveillance. Staff trap and test mosquitos for West Nile Virus and collect dead birds to be tested for West Nile Virus

Fees: Free





Family Health Services

All Our Kids Early Childhood Network

Joliet, IL (Main Office)

815-727-8864

willcountyhealth.org/aok-all-our-kids-early-childhood-network

A community-based collaboration that is committed to developing a high-quality, well-coordinated, easily accessible system of care that will promote positive growth and development for children 0-5 and their families

Fees: Free

Better Birth Outcomes

Joliet, IL (Main Office)

815-727-8505

willcountyhealth.org/better-birth-outcomes

A case management program designed to promote healthy pregnancies and healthy babies by providing pregnant women with education and support

Fees: Free, must meet eligibility criteria

Epidemiology and Communicable Disease

Joliet, IL (Main Office)

815-727-8481

willcountyhealth.org/epidemiology-and-communicable-disease

Protect and promote the health of residents through public health surveillance, field investigations, health assessments and epidemiological studies

Fees: Free

Genetics

Joliet, IL (Main Office)

815-774-7302

willcountyhealth.org/genetics-2

Provides education, referrals, follow-up, and advocacy to families in Will and Grundy Counties whose infants had abnormal newborn screenings

Fees: Free assessment; by referral only

HealthWorks of Illinois

Joliet, IL (Main Office)

815-774-7302

willcountyhealth.org/healthworks-of-illinois

A case management program designed to meet the medical needs of children under 21 who are in custody of the Illinois Department of Children and Family Services (DCFS)

Fees: Free; by referral only

High-Risk Case Management (HRCM)

Joliet, IL (Main Office)

Bolingbrook, IL (Northern Branch Office)

815-727-8505

willcountyhealth.org/high-risk-case-management-and-apors

A comprehensive program that assures easier access to medical care and provides support for high-risk infants and DCFS youths

Fees: Free; by referral only

Must meet eligibility criteria



HIV Prevention

Joliet, IL (Main Office)

815-727-8830

willcountyhealth.org/hiv-std-and-prep-clinic

Provides quality HIV/STD prevention and care services, including PrEP (Pre-exposure prophylaxis), for those at highest risk of acquiring HIV/STD's, linkage to care for person's living with HIV, surveillance of HIV cases and HIV support group

Fees: Free to high-risk populations, call to see if you qualify

Immunizations

Joliet, IL (Main Office)

Bolingbrook, IL (Northern Branch Office)

Monee, IL (Eastern Branch Office)

815-740-8143

willcountyhealth.org/immunizations

Provides a full variety of recommended childhood and adult immunizations to the residents of Illinois

Fees: Medicaid, Medicare and some private insurances are accepted





International Travel Immunization Clinic

Joliet, IL (Main Office)

815-740-8143

willcountyhealth.org/travel-immunizations

Provides comprehensive consultation and immunization services for persons traveling abroad, by appointment only

Fees: Pre-travel consult is \$50, \$25 for each additional traveler. Vaccine/medication prices dependent on dosage and type needed

Lead Poisoning Prevention

Joliet, IL (Main Office)

815-727-8830

willcountyhealth.org/childhood-lead-poisoning-prevention

A comprehensive community intervention program available to prevent childhood lead poisoning, provides nursing case management and environmental inspections for children ages six and under with elevated blood levels

Fees: Free



Sexually Transmitted Disease (STD)

Joliet, IL (Main Office)

815-727-8830

willcountyhealth.org/hiv-std-and-prep-clinic

Conducts surveillance on positive cases of Chlamydia, Gonorrhea, and Syphilis, eligible to anyone twelve years of age or older with a confirmed lab result

Fees: Free

Tobacco Control and Prevention

Joliet, IL (Main Office)

815-727-8824

willcountyhealth.org/tobacco-control-and-prevention

Offers services to decrease tobacco use rates, keep youth tobacco-free, and eliminate exposure to secondhand smoke

Fees: Free



Vision and Hearing Screening

Joliet, IL (Main Office)

815-727-8849 (for information)

815-727-8502 (for individual appointments)

<https://willcountyhealth.org/vision-and-hearing-program>

Vision and hearing screening for all ages. The main goal of the program is early detection of vision and hearing problems in children

Fees: Free



WIC Supplemental Food Nutrition Education

Joliet, IL (Main Office)

Bolingbrook, IL (Northern Branch Office)

Monee, IL (Eastern Branch Office)

815-727-8524

willcountyhealth.org/women-infant-and-children-wic

Provides supplemental food vouchers, nutrition education, health referrals, and breastfeeding support

Fees: Free, must meet eligibility criteria

Will County MAPP (Mobilizing for Action through Planning and Partnerships) Collaborative

Joliet, IL (Main Office)

815-727-5089

willcountymapp.org

The Will County MAPP Collaborative consists of a broad cross section of organizations and individuals. MAPP is designed to provide a community-driven, evidence-based comprehensive framework for assessing needs and addressing strategic issues. The MAPP Collaborative works to ensure that assessment, policy, and assurance are met within the Public Health System

Fees: Free

Hotlines

CARES Hotline

800-345-9049

24 Hour Hotline/Bilingual Available

Hotline for those experiencing a mental health crisis

Crisis Line of Will and Grundy Counties

815-722-3344

Willfinduhelp.org

Crisis Line is dedicated to providing help to people in need with information and referrals, telephone counseling and support, suicide prevention and intervention, and reassurance calls

DCFS

800-252-2873

24 Hour Hotline/Bilingual Available

Domestic Violence Hotline

800-799-7233

24 Hour Hotline/Bilingual Available

Elder Abuse Reporting

800-252-8966

24 Hour Hotline/Bilingual Available

HIV/STD and Lead Poisoning

Prevention Program

815-727-8830

For questions concerning Lead and HIV

IL Tobacco Quitline, American Lung Association

866-QUIT-YES (784-8937)

Quityes.org

National Suicide Prevention Hotline

800-273-8255

24 Hour Hotline/Bilingual Available

Poison Control

800-222-1222

24 Hour Hotline/Bilingual Available

West Nile Hotline

815-740-7631

To report deceased birds for WNV testing

WIC Hotline

800-843-6154

For questions concerning
WIC program

WIC Vendor Complaint

217-782-2166

Complaints concerning WIC
vendor issues



HOTLINE
SUPPORT SERVICE



Will County
Health Department &
Community Health Center

Will County Health Department

Main Office

501 Ella Avenue
Joliet, IL 60433
1-815-727-8480

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 facebook.com/wilcountyhealthdepartment

 twitter.com/willcohealth