

MAPP Collaborative Survey Analysis Report



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Introduction and Assessment Method

The Mobilizing for Action through Planning and Partnership (MAPP) is a planning process providing the framework to assess community needs, and to develop and address the strategic issues of Will County. There are many benefits to this process which include: a healthier community that improves the quality of life for the residents and workers, increased visibility of public health in the community, increase awareness and knowledge of public health issues, preparing the local public health system to better anticipate, manage, and respond to county changes, greater collaboration and sharing of resources among MAPP partners, and reflect the priorities in hospital community benefit plans.

The phases of this framework include: Organizing for Success, Visioning, Assessments, Strategic Issues, Goals and Strategies, and the Action Cycle. MAPP was initiated in 2001 by the Centers of Disease Control and Prevention [CDC] and the National Association of County and City Health Officials [NACCHO] and was implemented at the Will County Health Department in 2008. In 2011, the Will County MAPP Collaborative was formed as a result of the MAPP framework and includes various organizations in Will County to address the strategic issues of the community. Currently, Will County is in the Action Cycle phase and action teams have been created to address the issues in the community: Access to Care, Awareness of Services, Prevention and Management of Chronic Care Issues, and Systems. An Executive Committee was also established to oversee the process.

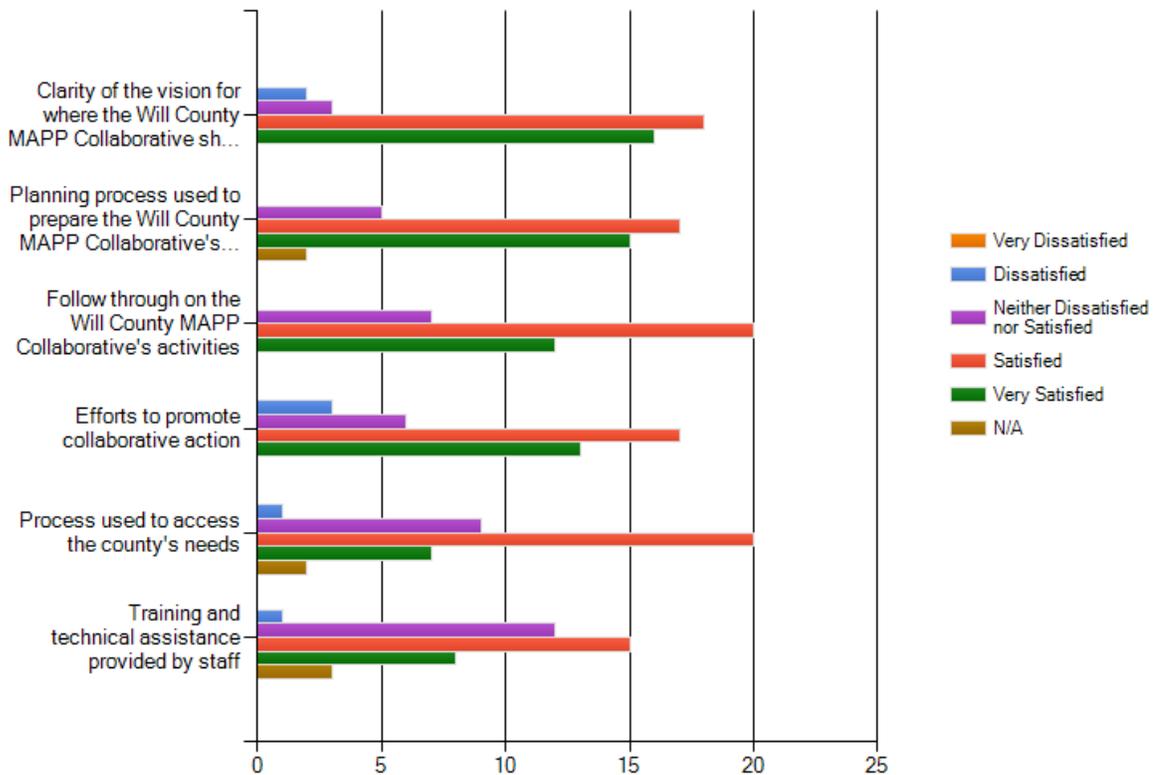
The Data, Evaluation, and Monitoring team was established in April 2013. The MAPP Collaborative survey was created by the Data, Evaluation, and Monitoring team of the MAPP Collaborative to evaluate the functionality and effectiveness of the Will County MAPP Collaborative. This survey is used for phase one: Organizing for Success to identify the gaps to address in this phase. The survey was distributed to the MAPP Partners via email on June 17th, 2013. A follow up reminder email was sent on June 25th, 2013. Responses to this survey were recorded until June 28th, 2013 when the survey closed. Out of 135 partners that the survey was sent to, only 39 responses were recorded. This is a response rate of about 29%. It was decided by the Data, Evaluation, and Monitoring team that the number of responses given was reflective of the amount of active MAPP members.

MAPP Collaborative

Planning and Implementation

39 responses were recorded for the first question asking to rate how satisfied they are with the Planning and Implementation of the MAPP Collaborative. The majority of respondents replied that they were satisfied with the questions in this section.

Please check the answer that best shows how satisfied you are with each aspect of the Will County MAPP Collaborative that are described below.
Planning and Implementation



46.2% of respondents were satisfied with the clarity of the vision for where the Will County MAPP Collaborative should be going. 41% were very satisfied, 7.7 % were neither satisfied nor dissatisfied, and 5.1% were dissatisfied.

The majority of 43.6% of respondents were satisfied with the planning process used to prepare the Will County MAPP Collaborative goals and objectives. 38.5% were very satisfied, 12.8% were neither satisfied nor dissatisfied, and 5.1% stated not applicable.

51.3% of respondents are satisfied with the follow through on the Will County MAPP Collaborative activities. However, 17.9% are neither satisfied nor dissatisfied and 30.8% are very satisfied.

43.6% of respondents are satisfied with the efforts to promote collaborative action. 33.3% are very satisfied, 15.4% are neither satisfied nor dissatisfied, and 7.7% are dissatisfied.

51.3% are satisfied with the process used to access the county's needs. 2.6% are dissatisfied, 23.1% are neither satisfied nor dissatisfied, 17.9% are very satisfied, and 5.1% replied not applicable.

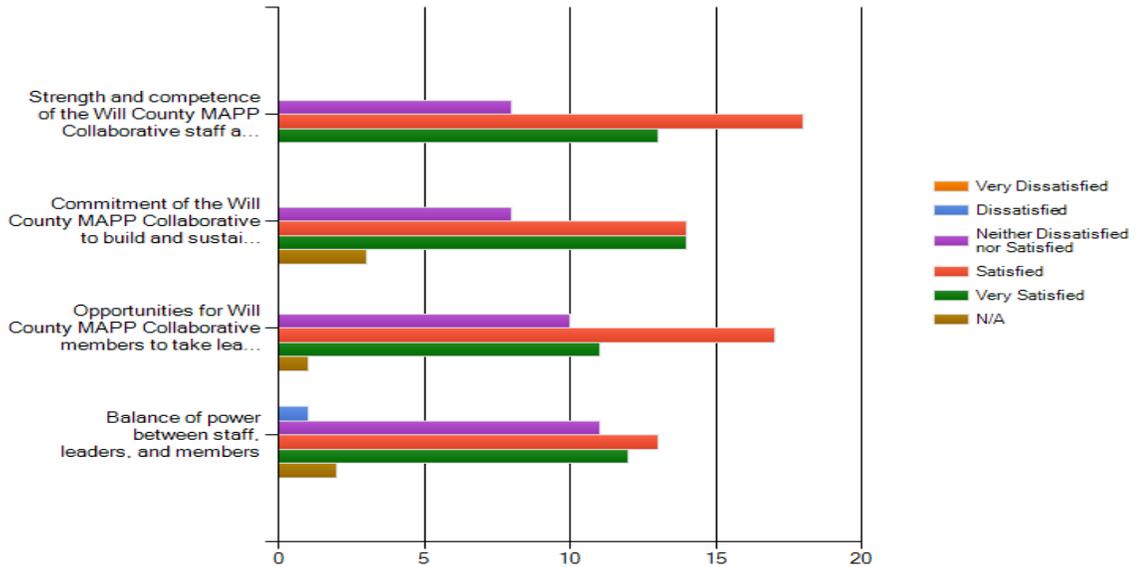
For training and technical assistance provided by the staff, 38.5% are satisfied, 20.5% are very satisfied, 2.6% are dissatisfied, 30.8% are neither satisfied nor dissatisfied, and 7.7% replied not applicable.

One comment was made in this section that the respondent "[found] it confusing the objectives of the committee so we have chosen only to have limited participation."

Leadership

39 responses were also recorded for this section of questions asking their satisfaction with the MAPP Collaborative Leadership specifically the Executive Committee.

Please answer the following items concerning how satisfied you are with the...Leadership (Executive Committee)



The majority of 46.2% of respondents were satisfied with the strength and competence of the Will County MAPP Collaborative staff and leadership. 33.3% were very satisfied and 20.5% were neither satisfied nor dissatisfied.

35.9% were both each satisfied and very satisfied with the commitment of the Will County MAPP Collaborative to build and sustain a diverse membership. 20.5% were again neither satisfied nor dissatisfied and 7.7% replied that it was not applicable.

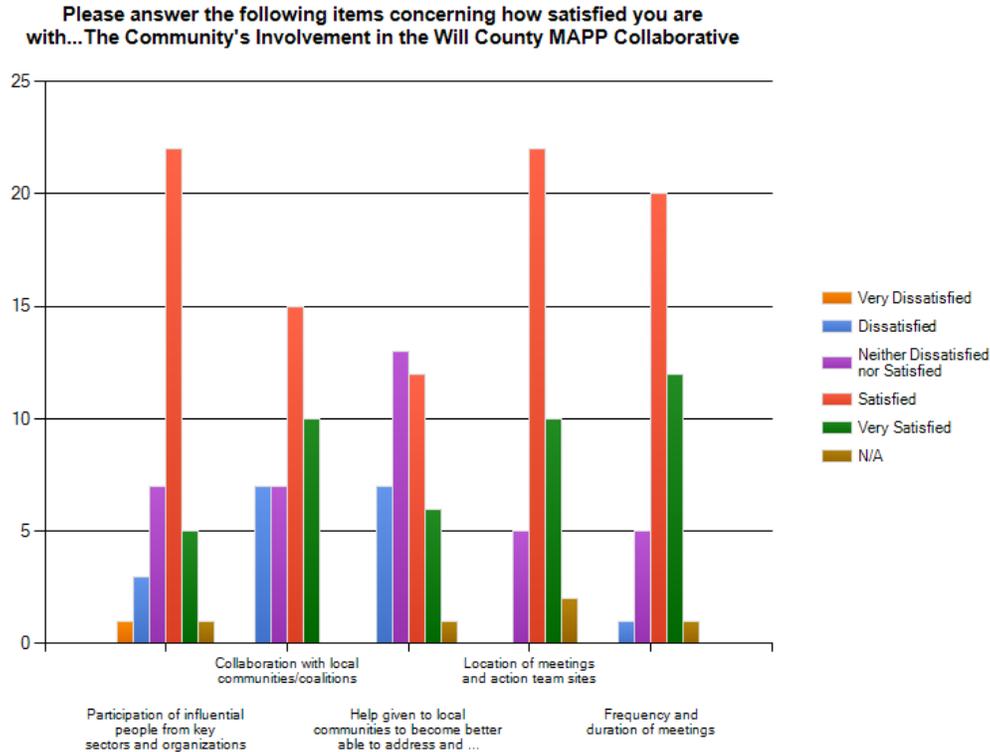
The majority of 43.6% of respondents were satisfied with the opportunities for Will County MAPP Collaborative members to take leadership roles. 25.6% were neither satisfied nor dissatisfied, 28.3% were very satisfied, and 2.6% replied not applicable.

33.3% are satisfied with the balance of power between staff, leaders, and members. 2.6% are dissatisfied, 28.2% are neither satisfied nor dissatisfied, 30.8% are very satisfied, and 5.1% replied not applicable.

No additional comments were provided in this section.

Community Involvement with the MAPP Collaborative

39 responses were recorded for these series of questions asking their satisfaction with the Community's involvement with the Will County MAPP Collaborative.



56.4% of respondents are satisfied with the participation of influential people from key sectors and organizations. 2.6% are very dissatisfied, 7.7% are dissatisfied, 17.9% are neither satisfied nor dissatisfied, 12.8% are very satisfied, and 2.6% replied that it was not applicable.

38.5% of respondents replied that they were satisfied with the collaboration with local communities and coalitions. 17.9% each chose dissatisfied and neither dissatisfied nor satisfied, and 25.6% is very satisfied.

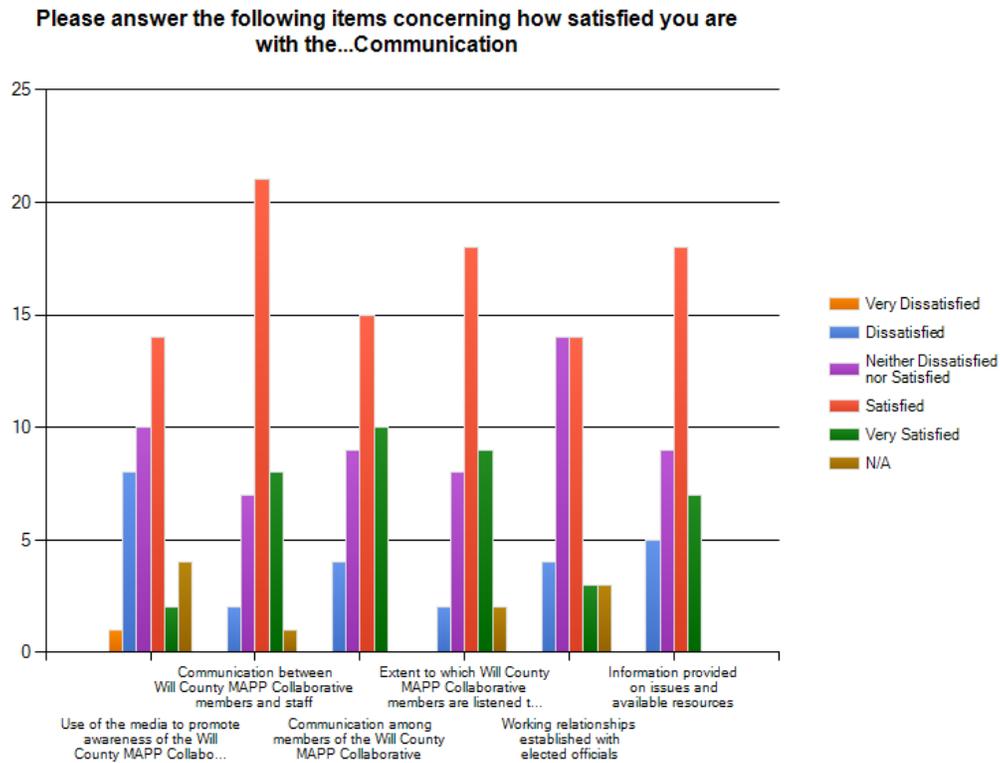
The majority of 33.3% were neither satisfied nor dissatisfied with the help given to local communities to become better able to address and resolve their concerns. 17.9% are dissatisfied, 30.8% are satisfied, 15.4% are very satisfied, and 2.6% replied not applicable.

56.4% of respondents are satisfied with the location of meetings and action team sites. 12.8% are neither satisfied nor dissatisfied, 25.6% are very satisfied, and 5.1% replied not applicable.

The majority of 51.3% of people responded that they were satisfied with the frequency and duration of meetings. 2.6% were dissatisfied, 12.8% were neither dissatisfied nor satisfied, 30.8% were very satisfied, and 2.6% replied that it was not applicable.

Communication

39 responses were recorded to rate the satisfaction that the MAPP partners are with the communication. The majority of people were satisfied with every statement in this section.



35.9% of people responded that they were satisfied with the use of the media to promote awareness of the Will County MAPP Collaborative goals, action and accomplishments. 2.6% were very dissatisfied, 20.5% were dissatisfied, 25.6% were neither dissatisfied nor satisfied, 5.1% were very satisfied, and 10.3% chose not applicable.

53.8% were satisfied with the communication between Will County MAPP Collaborative members and staff. 5.1% were dissatisfied, 17.9% were neither dissatisfied nor satisfied, 20.5% were very satisfied, and 2.6% replied not applicable.

39.5% of respondents were satisfied with the communication among members of the Will County MAPP Collaborative. 10.5% were dissatisfied, 23.7% were neither dissatisfied nor satisfied, and 26.3% were very satisfied.

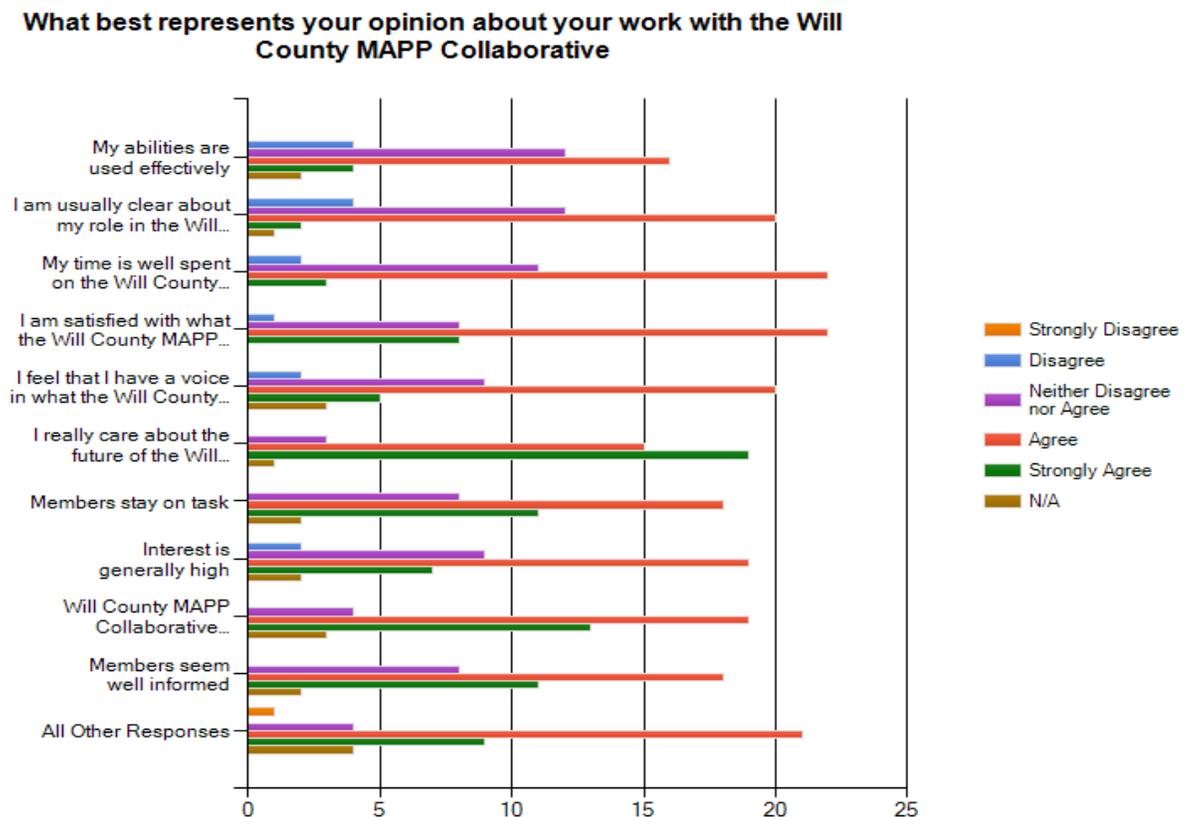
46.2% of respondents replied that they were satisfied with the extent to which Will County MAPP Collaborative members are listened to and heard. 5.1% were very dissatisfied, 20.5% were neither dissatisfied nor satisfied, 23.1% were very satisfied, and 5.1% replied not applicable.

The majority of respondents with 36.8% each chose neither dissatisfied nor satisfied and satisfied with the working relationships established with elected officials. 10.5% are dissatisfied, 7.9% are very satisfied, and 7.9% replied not applicable.

46.2% believe that they are satisfied with the information provided on issues and available resources. 12.8% are dissatisfied, 23.1% are neither dissatisfied nor satisfied, and 17.9% are very satisfied.

One additional comment was made that “where I’m answering N/A, it’s because I don’t have enough information/involvement to answer in any other category.”

What best represents your opinion about your work with the Will County MAPP Collaborative



42.1% agree that their abilities are used effectively. 10.5% disagree, 31.6% neither disagree nor agree, 10.5% strongly agree, and 5.3% chose not applicable. 38 responses were recorded for this question.

51.3% agree that they are usually clear about their role in the Will County MAPP Collaborative. 10.3% disagree with this statement, 30.8% neither disagree nor agree, 5.1% strongly agree, and 2.6% replied not applicable. 39 responses were recorded for this question.

The majority of 57.9% of respondents agree that their time is well spent of the Will County MAPP Collaborative. 5.3% disagree, 28.9% neither disagree nor agree, and 7.9% strongly agree. 38 responses were recorded.

56.4% agree that they are satisfied with what the Will County MAPP Collaborative has accomplished. 2.6% disagree, and 20.5% each chose neither agree nor disagree and strongly agree. 39 responses were recorded for this question.

The majority of 51.3% agree that they have a voice in what the Will County MAPP Collaborative decides. 5.1% disagree, 23.1 neither disagree nor agree, 12.8% strongly agree, and 7.7% replied not applicable. 39 responses were recorded for this question.

The majority of 50% agree that they really care about the future of the Will County MAPP Collaborative. 7.9% neither disagree nor agree, 39.5% agree, and 2.6% replied not applicable. 38 responses were recorded for this question.

46.2% agree that members stay on task. 20.5% neither disagree nor agree, 28.2% strongly agree, and 5.1% replied not applicable. 39 responses were recorded for this question.

The majority of responses collected for this question agree that interest in generally high. However, 5.1% disagree, 23.1% neither disagree nor agree, 17.9% strongly agree, and 5.1% replied not applicable. 39 responses were recorded for this question.

48.7% agree with the statement that the Will County MAPP Collaborative meetings run smoothly. 10.3% neither disagree nor agree, 28.2% strongly agree, and 5.1% replied not applicable. 39 responses were recorded for this question.

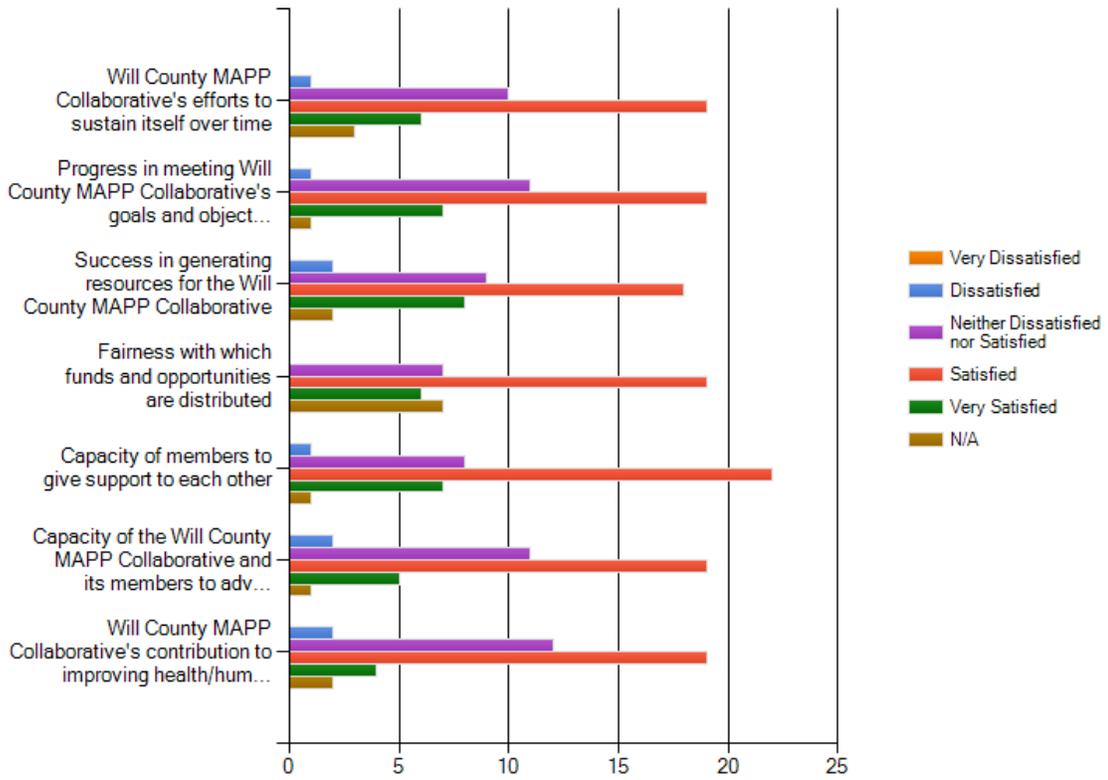
46.2% agree that the members seem well informed which is the majority. However, 20.5% neither disagree nor agree, 28.2% strongly agree, and 5.1% replied not applicable. 39 responses were recorded for this question.

The majority of 53.8% responded that they agree that routine matters are handled quickly. 2.6% strongly disagree with this statement, 10.3% neither disagree nor agree, 23.1 strongly agree, and 10.3% replied not applicable. 39 responses were recorded for this question.

Progress and Outcomes

All 39 responses were recorded for the questions in this section. The majority of respondents were satisfied with each of the statements in this section.

Please answer the following items concerning your satisfaction with the Will County MAPP Collaborative's Progress and Outcomes



2.6% were dissatisfied, 25.6% were neither dissatisfied nor satisfied, 48.7% were satisfied, 15.4% were very satisfied, and 7.7% replied not applicable that Will County's MAPP Collaborative efforts to sustain itself over time.

2.6% were dissatisfied, 28.2% were neither dissatisfied nor satisfied, 48.7% were satisfied, 17.9% were very satisfied, and 2.6% replied not applicable of the progress in meeting Will County MAPP Collaborative goals and objectives.

5.1% were dissatisfied, 23.1% were neither dissatisfied nor satisfied, 46.2% were satisfied, 20.5% were very satisfied, and 5.1% replied not applicable of the success in generating resources for the Will County MAPP Collaborative.

17.9% were neither dissatisfied nor satisfied, 48.7% were satisfied, 15.4% were very satisfied, and 17.9% replied not applicable of the fairness with which funds and opportunities are distributed.

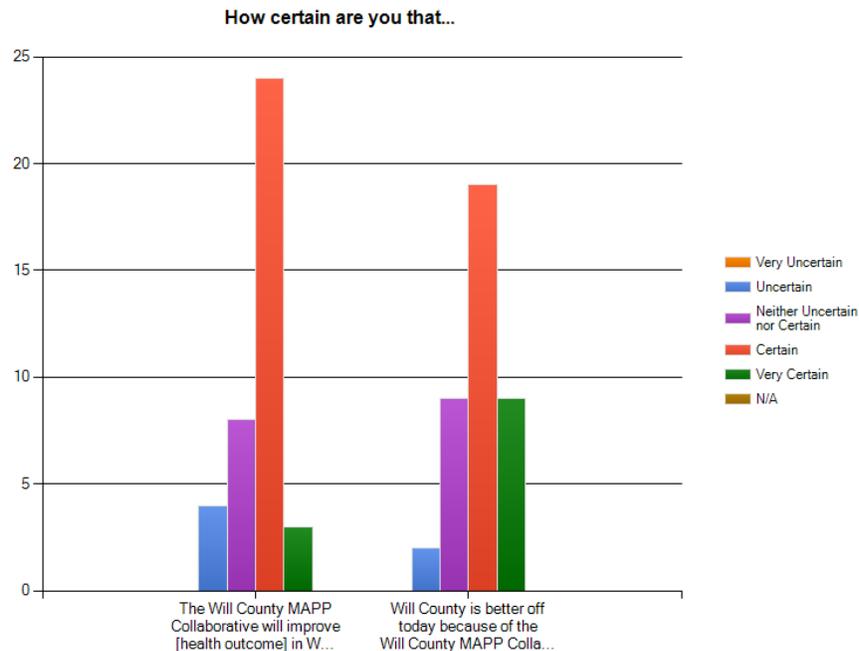
2.6% were dissatisfied, 20.5% were neither dissatisfied nor satisfied, 56.4% were satisfied, 17.9% were very satisfied, and 2.6% replied not applicable for the capacity of members to give support to each other.

Out of 38 responses, 5.3% were dissatisfied, 28.9% were neither dissatisfied nor satisfied, 50% were satisfied, 13.2% were very satisfied, and 2.6% replied not applicable for the capacity of the Will County MAPP Collaborative and its members to advocate effectively.

5.1% were dissatisfied, 30.8% were neither dissatisfied nor satisfied, 48.7% were satisfied, 10.3% were very satisfied, and 5.1% replied not applicable for Will County’s MAPP Collaborative contribution to improving health/human services in the region or state.

How certain are you that...

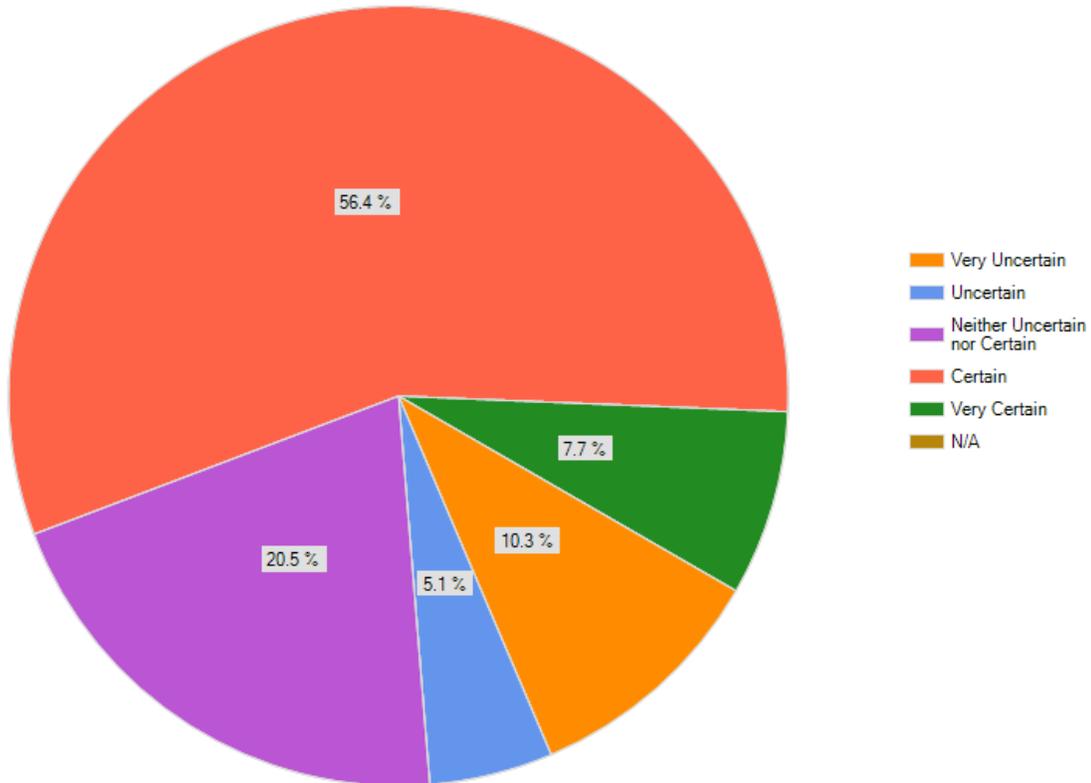
All 39 responses were recorded for the questions in this section. The majority of respondents were certain of these statements.



61.5% are certain that the Will County MAPP Collaborative will improve [health outcomes] in Will County. 10.3% are uncertain, 20.5% are neither uncertain nor certain, and 7.7% are very certain.

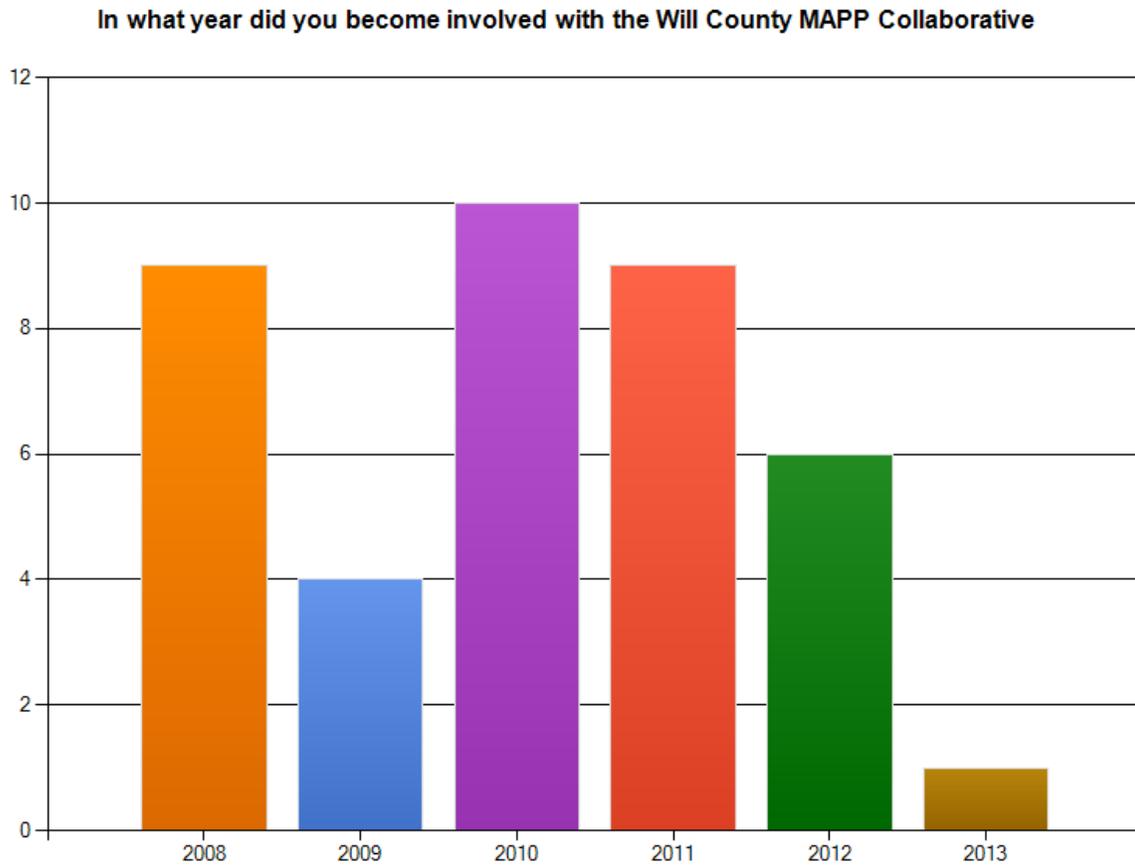
48.7% are certain that Will County is better off today because of the Will County MAPP Collaborative. 5.1% are uncertain, 23.1% are neither uncertain nor certain, and 23.1% are very certain.

How certain are you that the Will County MAPP Collaborative vision statement (stated above) is reflective of Will County?



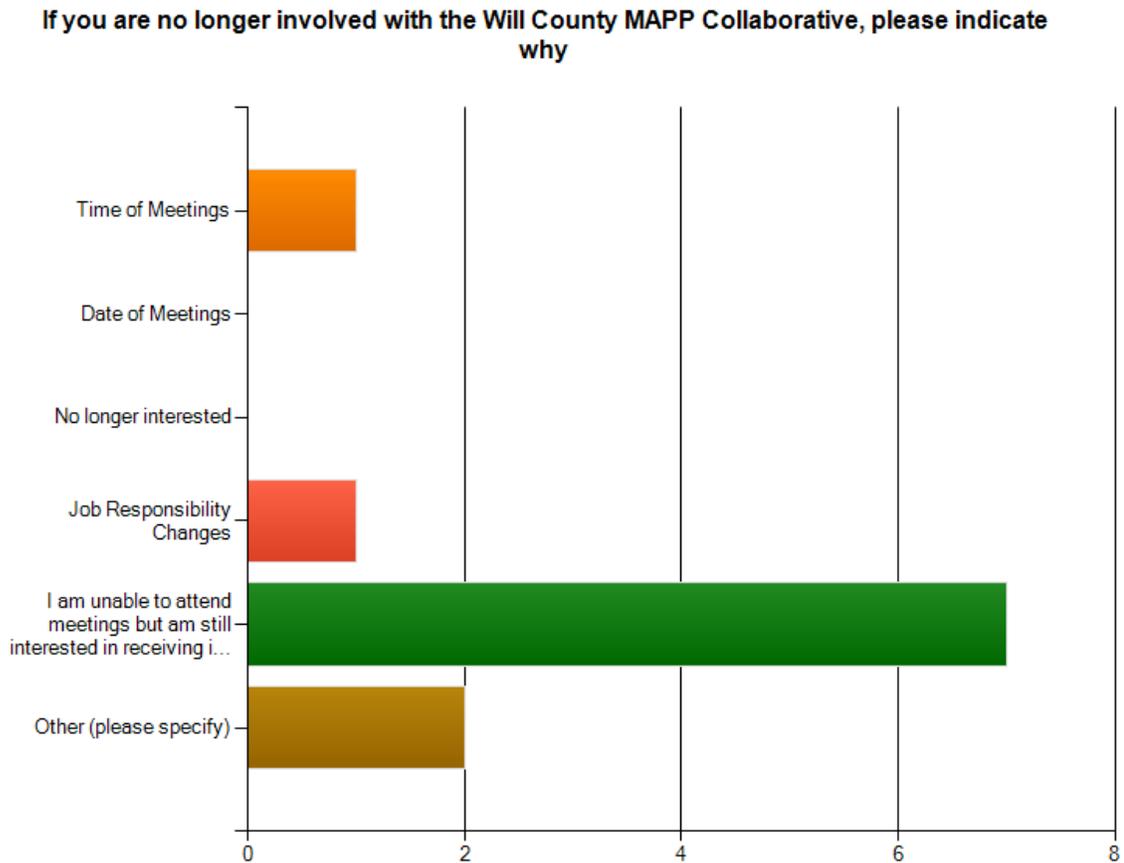
The majority of 56.4% of respondents are certain that the Will County MAPP Collaborative vision statement is reflective of Will County. 10.3% are very uncertain, 5.1% are uncertain, 20.5% are neither uncertain nor certain, and 7.7% are very certain.

Year of Involvement with the MAPP Collaborative



All 39 responses were recorded for this question of in what year they became involved with the Will County MAPP Collaborative. The majority of 25.6% answered in 2010, 23.1% each responded in 2009 and 2011, 15.4% in 2012, and 2.6% in 2013.

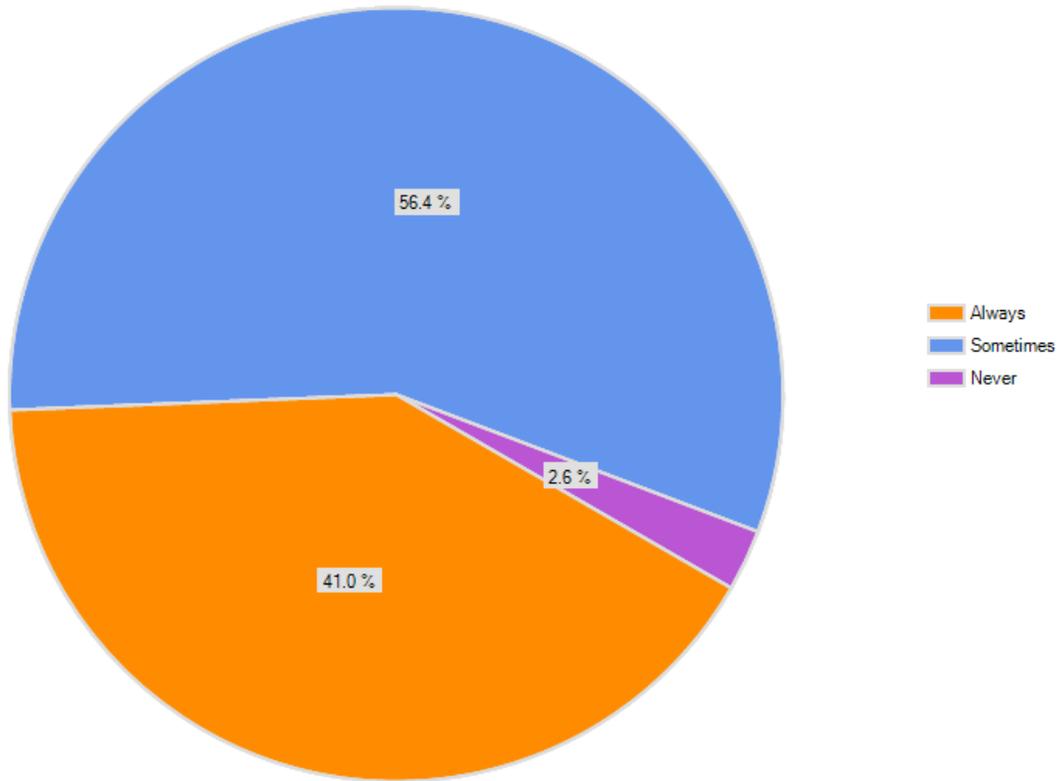
If you are no longer involved with the Will County MAPP Collaborative, please indicate why.



9 responses were recorded for this question. The majority of 77.8% is unable to attend meetings but is still interested in receiving information. 11.1% responded because of the time of meetings. Another 11.1% responded job responsibility changes. Other responses include “confusion over committee goals and where we fit,” and “conflicts with other duties and deliverables.” No one replied that the date of the meetings provided conflict and that they were no longer interested.

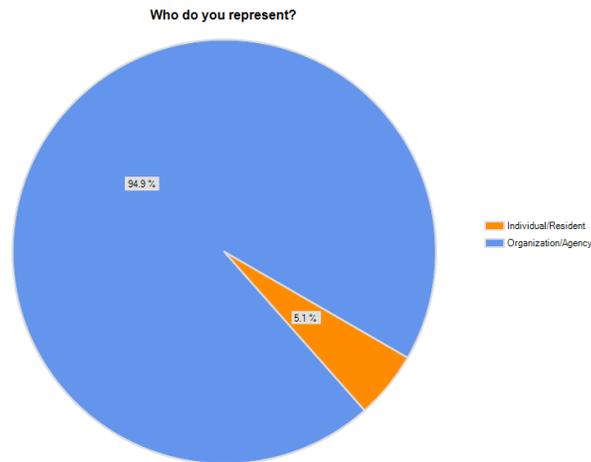
Participation in meetings/events

How often do you participate in meetings/events sponsored by the Will County MAPP Collaborative



39 responses were recorded for this question. The majority of 56.4% sometimes participate in meetings/events sponsored by the Will County MAPP Collaborative. 41% always participate and 2.6% never participate.

Representation

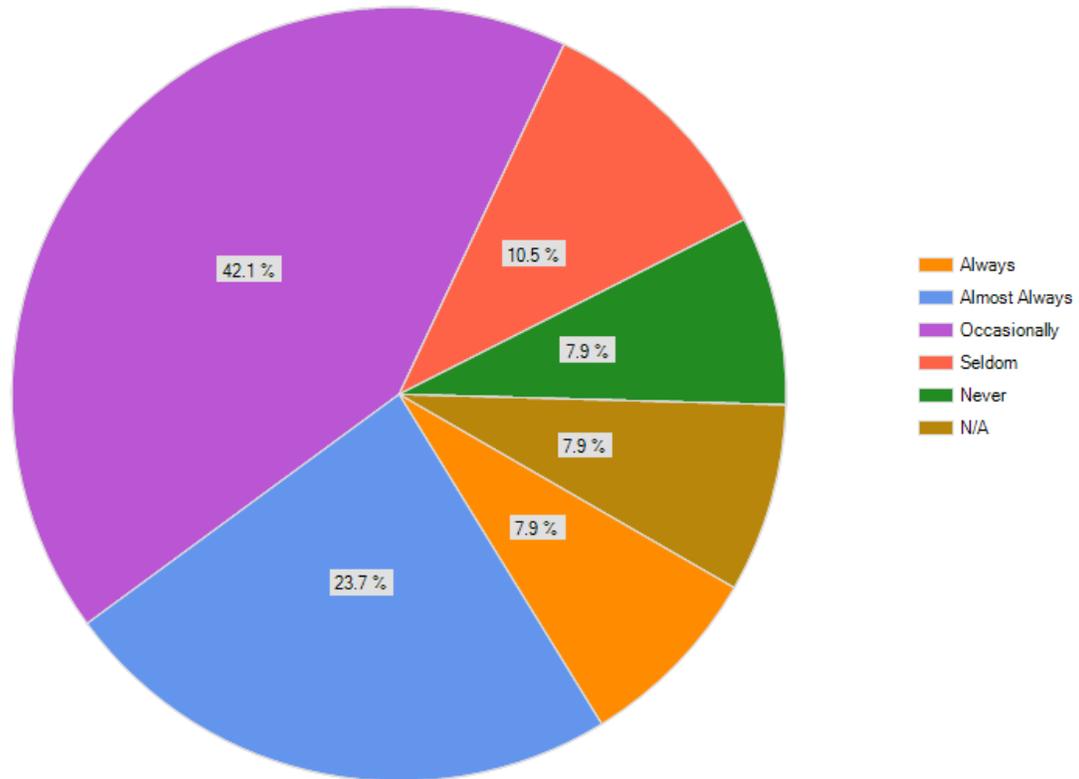


The majority of 94.9% of respondents represent an organization/ agency. Only 5.1% are represented as an individual/resident. 39 responses were recorded for this question.

If they answered as part of an organization, the majority of respondents replied that they were part of a not-for –profit organization. 11.1% are in education, 22.2% are in government, 16.7% are in health care, 5.6% are in social services, and 5.6% answered other. 36 responses were recorded for this question.

MAPP Strategic Plan on Organization/Agency

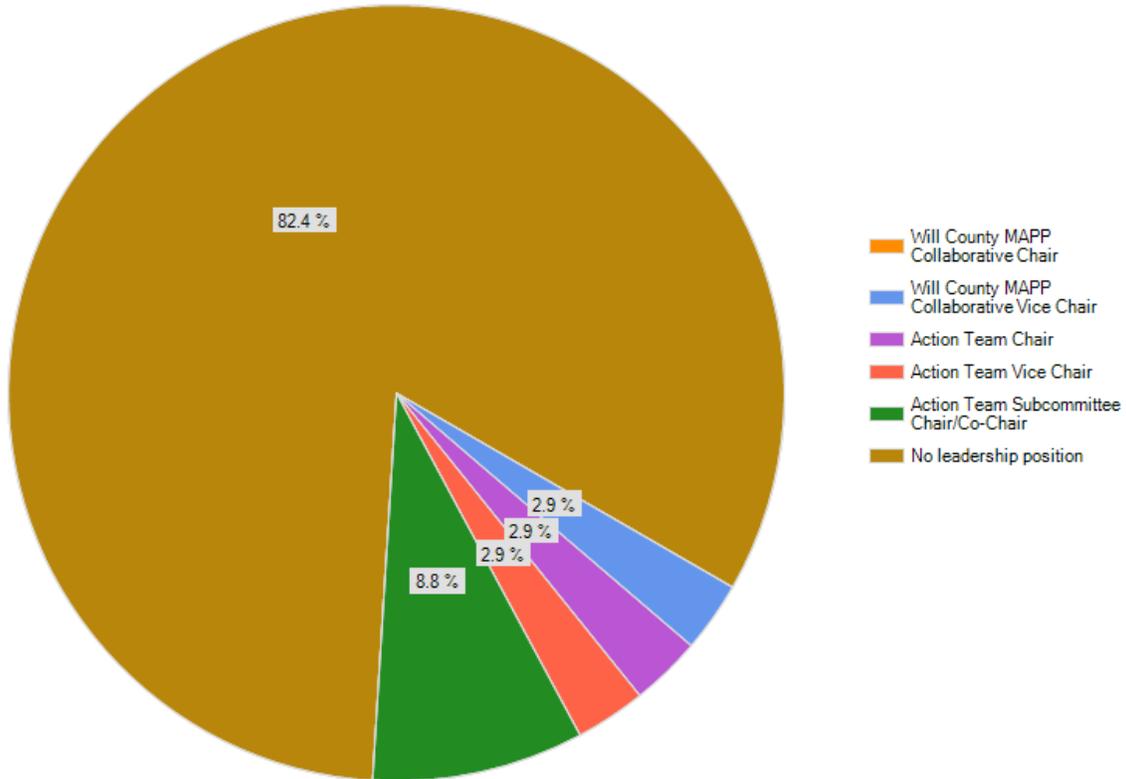
To what extent are the activities of your organization/agency driven by the MAPP Strategic Plan



The majority of 42.1% believe that their organizations/agencies have their activities occasionally driven by the MAPP Strategic Plan. 7.9% responded with always, 23.7% answered almost always, 10.5% answered seldom, 7.9% answered never, and 7.9% answered not applicable. 38 responses were recorded for this question.

Leadership Position

If you have held a leadership position in the Will County MAPP Collaborative, please check the correct role:



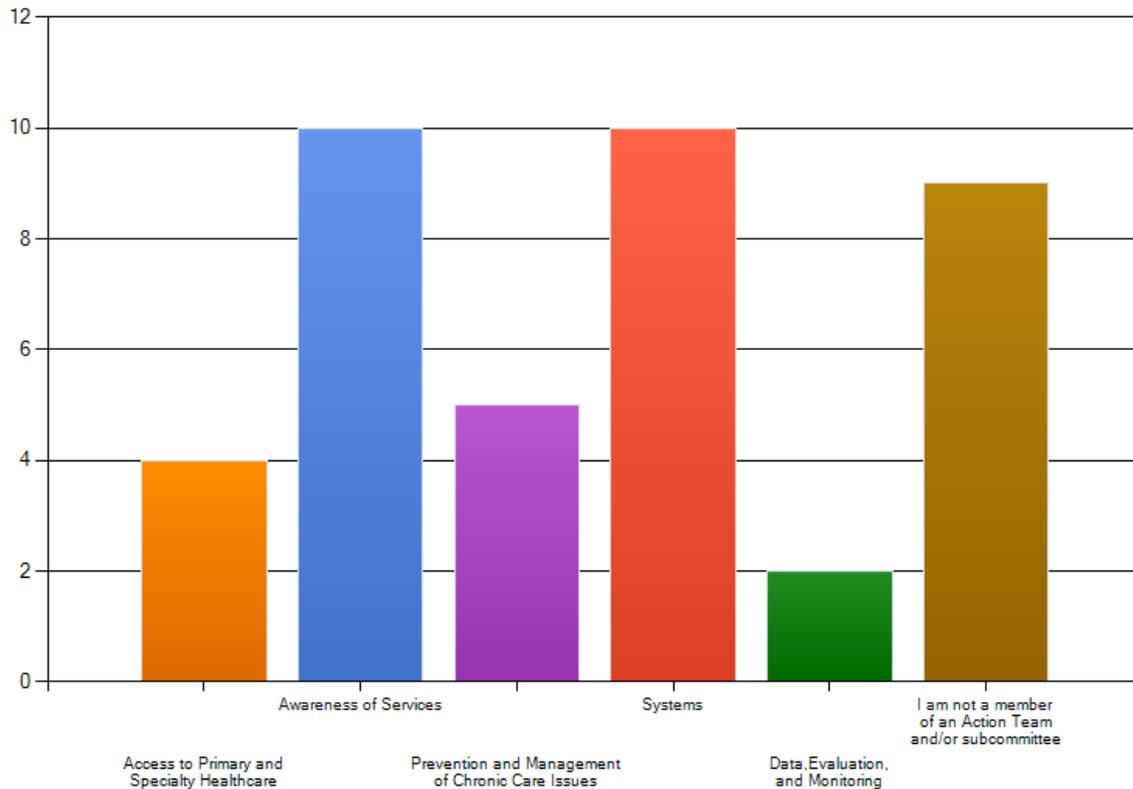
Out of the 34 responses recorded, the majority of 82.4% have no leadership position in the Will County MAPP Collaborative. 8.8% are Action Team Subcommittee Chairs or Co-chairs, and 2.9% each are Will County MAPP Collaborative Vice Chair, an Action Team Chair, and an Action Team Vice Chair.

Improve the MAPP Collaborative

For this question, a comment box was used for the respondents to provide overall comments and suggestions to improve the MAPP Collaborative and what changes they would like to see in the future. 7 responses were recorded. Responses include getting action teams fully functioning with active chairs, more recruitment for new MAPP members, involvement from elected officials, awareness of MAPP throughout Will County, know the limits of how much work to take on, stay encouraged and work as a team despite challenges, more information should be shared throughout the community, and a comment that an action team chair has been very instrumental in establishing a relationship with a partner.

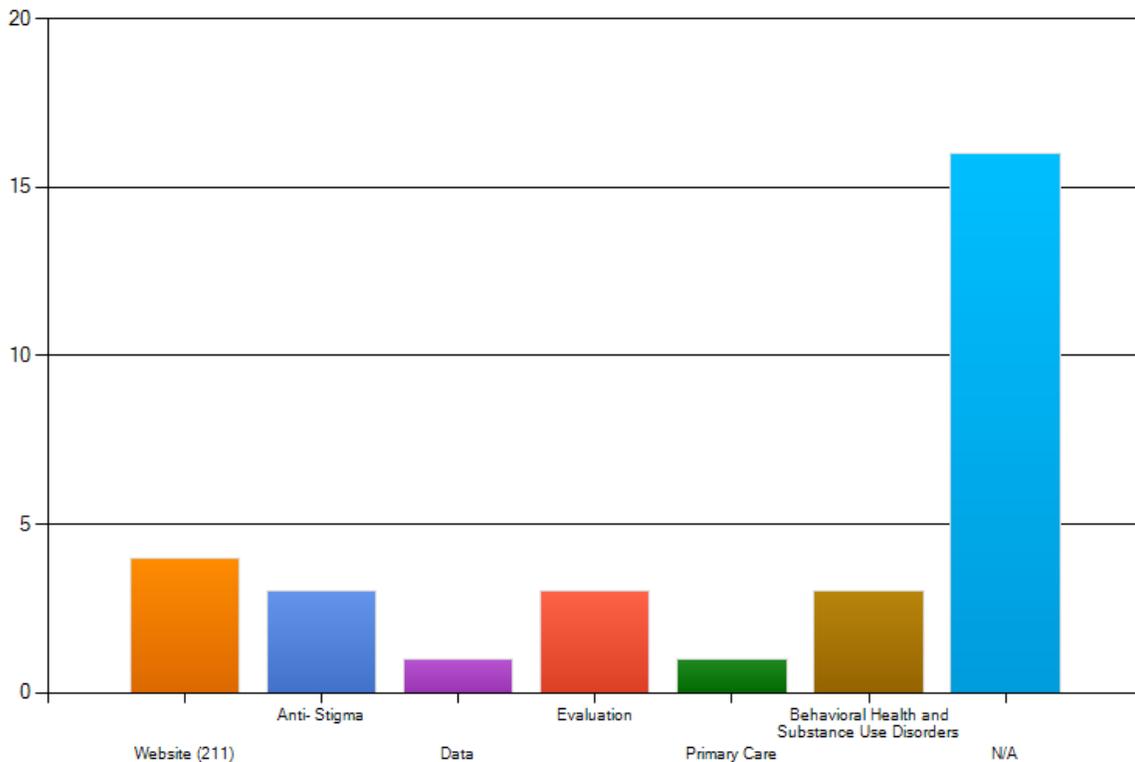
Action Team Member

If you have been a member of an Action Team, please check all that apply:



This question specifically asks the respondents of the survey to check all of the action teams that they are involved with. 36 responses were recorded. 11.1% are part of Access to Primary and Specialty Health Care, 27.8% are involved with Awareness of Services, 13.9% are involved with the Prevention and Management of Chronic Care Issues Action Team, 27.8% are involved with the Systems Action Team, 5.6% are involved with the Data, Evaluation, and Monitoring Action Team, and 25% are not a member of an Action Team and/or Subcommittee.

If you have been a member of a Subcommittee of an Action Team, please check all that apply



Those involved with a Subcommittee of an Action Team are also asked to check all that apply. 28 responses were recorded. 14.3% are involved with Website (211), 10.7% are involved with Anti-Stigma, 3.6% are involved with Data, 10.7% are with Evaluation, 3.6% are in Primary Care, 10.7% are in Behavioral Health and Substance Use Disorders, and 57.1% replied not applicable.

Conclusion

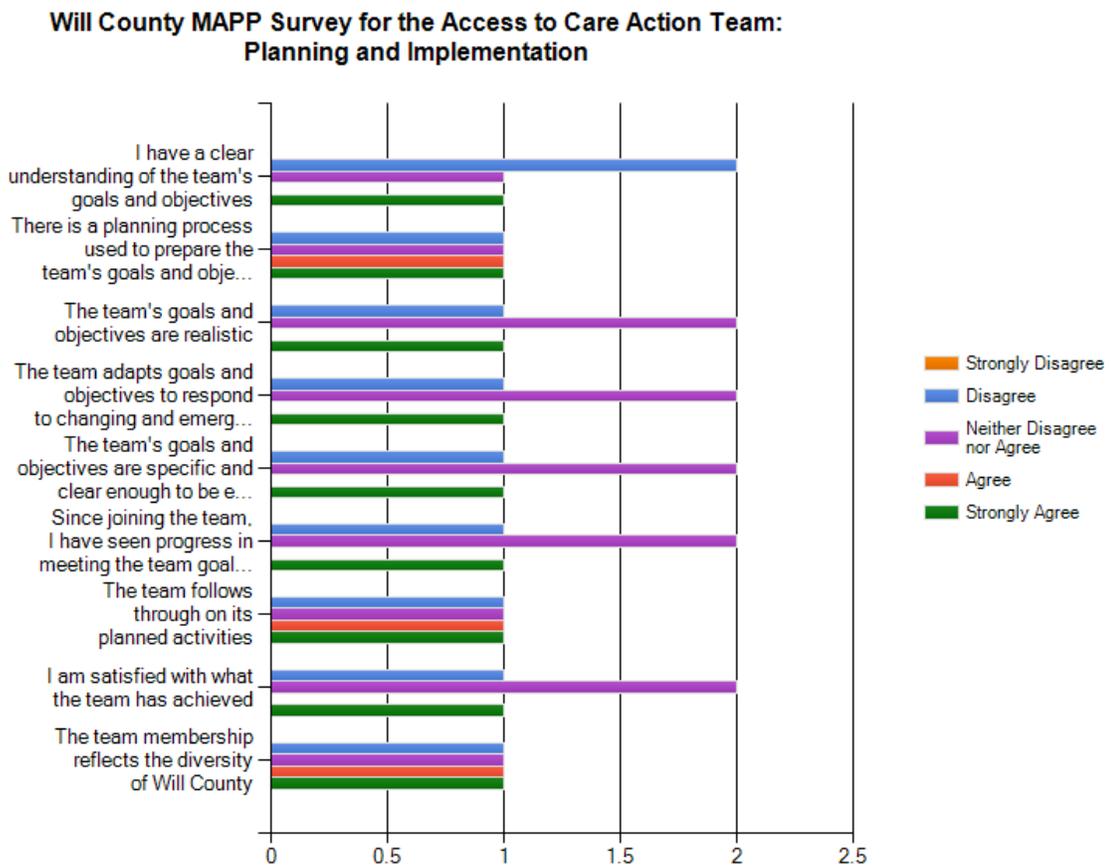
In conclusion, the majority of respondents have had a positive experience with the planning and implementation, leadership, communication, work, and progress/outcomes of the MAPP Collaborative. It is important to note that people decided to respond “not applicable” or “neither dissatisfied/uncertain/disagree nor satisfied/certain/agree” to many questions which may show that people need more information. A collective of 64.1% were “certain” or “very certain” that the MAPP Collaborative vision statement was reflective of Will County. However, a collective of 35.9% showed uncertainty or were “neither uncertain nor certain” which shows that there may need to be more clarification or re-evaluation of the vision statement in the future. Out of the amount of people who responded, the majority have been involved with the MAPP Collaborative for a few years. The majority of those who are not currently involved are still

interested in the MAPP Collaborative. Most people responded that their organizations occasionally use the MAPP strategic plan. Some recommendations for future surveys include adding an option for the Executive Committee in the question regarding leadership position. The majority of respondents stated that they were not in a leadership position which could be due to this lack of option. Another recommendation is to have respondents add their contact information if they were still interested in receiving MAPP Collaborative updates.

Access to Care Action Team

Planning and Implementation

There were 4 responses to these series of questions.

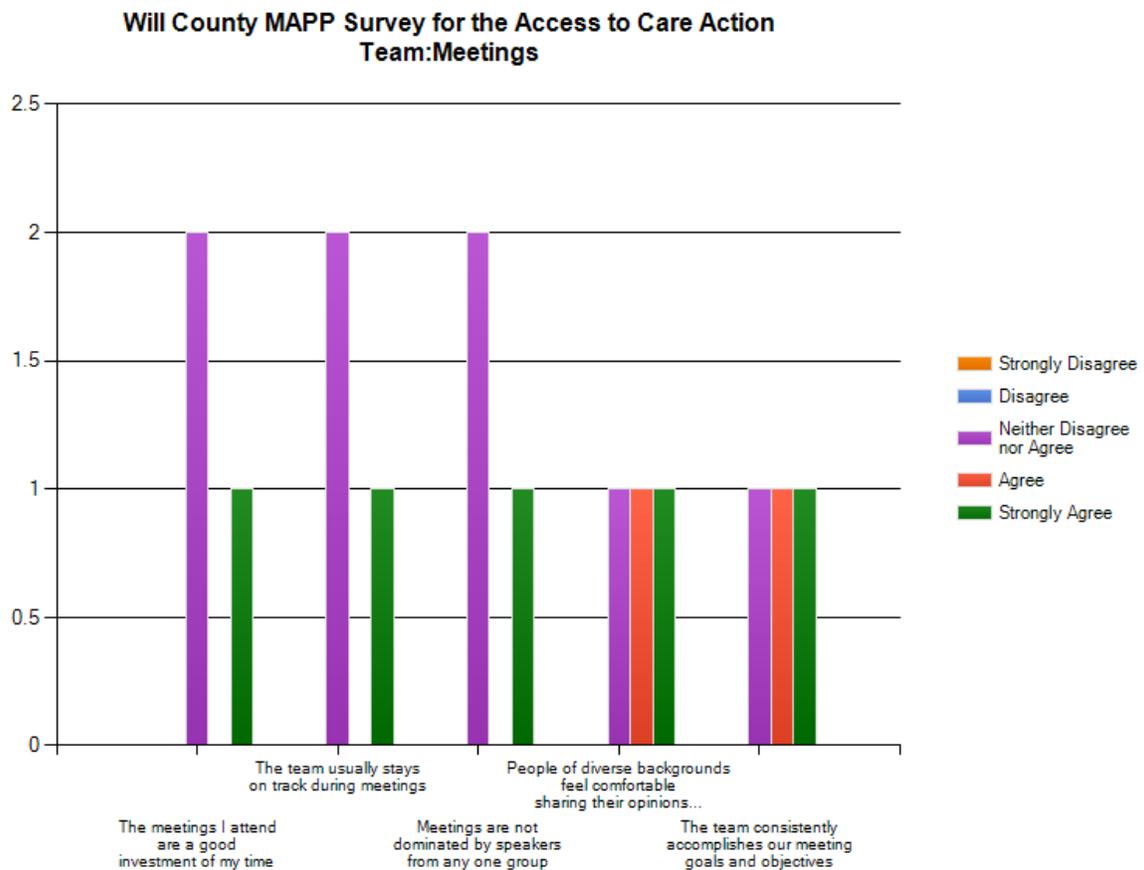


Out of the 4 responses, 2 people disagreed that they have a clear understanding of the team's goals and objectives. 1 person neither disagrees nor agrees, and 1 person strongly agrees with that statement. 1 person each chose disagree, neither disagree nor agree, agree, and strongly agree that there is a planning process used to prepare the team's goals and objectives. 1 person

disagrees, 2 people neither disagree nor agree, and 1 person strongly agrees that the team’s goals and objectives are realistic. 1 person disagrees, 2 people neither disagree nor agree, and 1 person strongly agrees that the team adapts goals and objectives to respond to changing and emerging needs. 1 person disagrees, 2 people neither disagree nor agree, and 1 person strongly agrees that the team’s goals and objectives are specific and clear enough to be evaluated. 1 person disagrees, 2 people neither disagree nor agree, and 1 person strongly agrees that since joining the team, they have seen progress in meeting the team goals and objectives. 1 person each chose disagree, neither disagree nor agree, agree, and strongly agree that the team follows through on its planned activities. 1 person disagrees, 2 people neither disagree nor agree, and 1 person strongly agrees that they are satisfied with what the team has achieved. 1 person each chose disagree, neither disagree nor agree, agree, or strongly agree that the team membership reflects the diversity of Will County.

Meetings

3 responses were recorded for these series of questions.

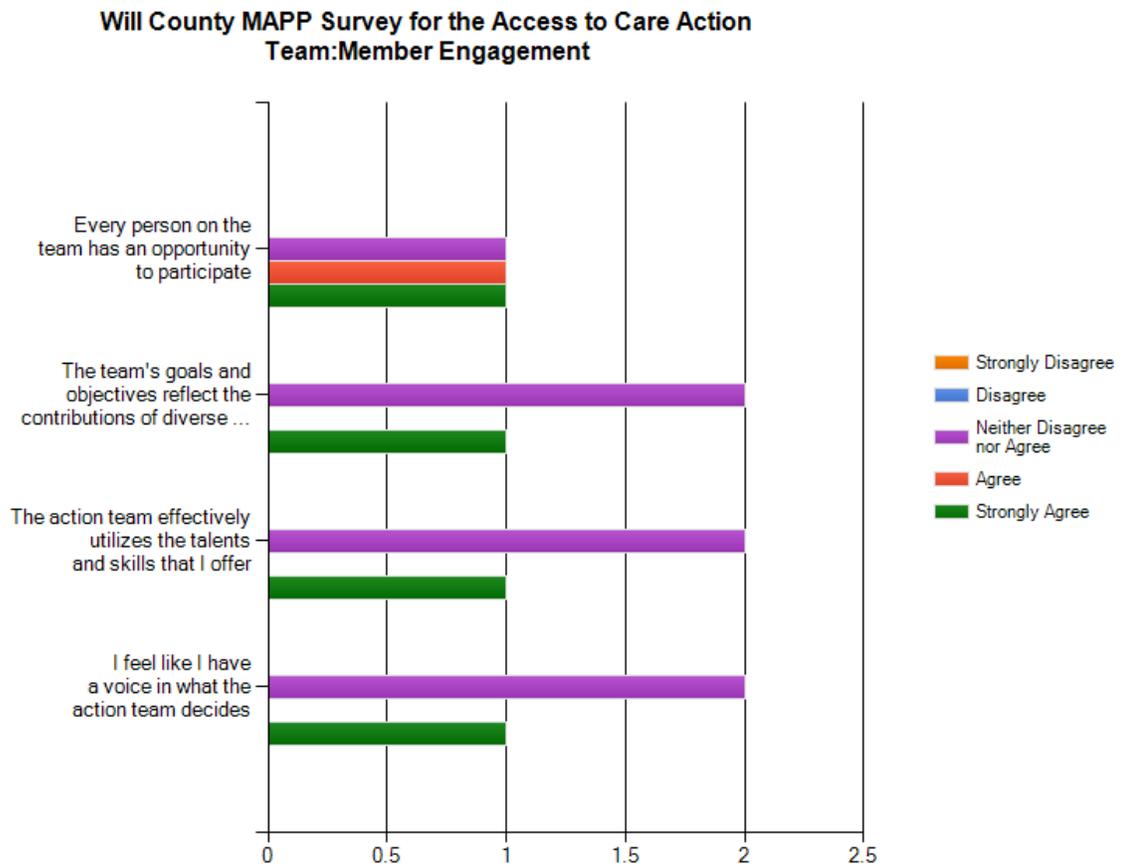


2 people neither disagree nor agree and 1 person strongly agrees that the meetings they attend are a good investment of their time, the team usually stays on track during meetings, and

meetings are not dominated by speakers from any one group. 1 person each chose neither disagree nor agree, agree, and strongly agree that people of diverse backgrounds feel comfortable sharing their opinions and participating in meetings, and that the team consistently accomplishes their meeting goals and objectives.

Member Engagement

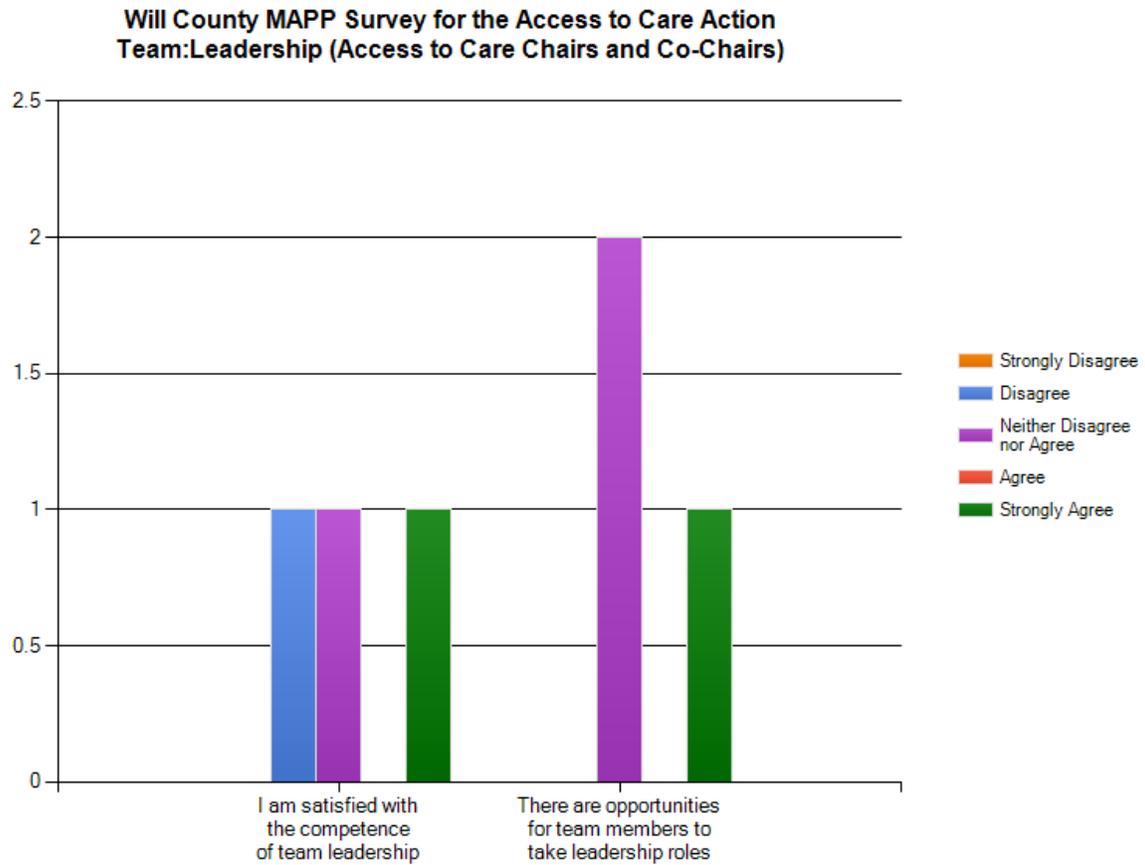
3 responses were recorded for these series of questions.



1 person each chose neither disagree nor agree, agree, and strongly agree that every person on the team has an opportunity to participate. 2 people neither disagree nor agree and 1 person strongly agrees that the team's goals and objectives reflect the contributions of diverse cultural/social groups, the action team effectively utilizes the talents and skills that they offer, and they feel like they have a voice in what the action team decides.

Leadership

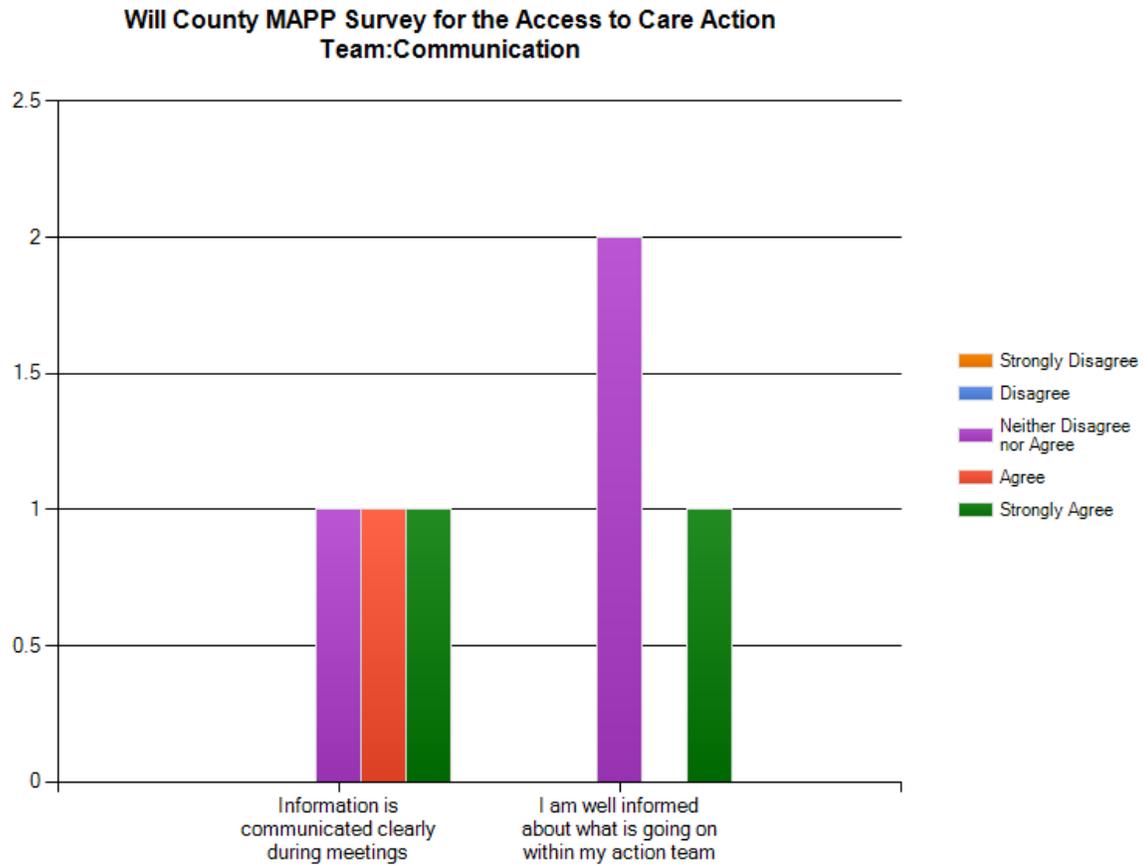
3 responses were recorded for these series of questions.



1 person each chose disagree, neither disagree nor agree, or strongly agree that they are satisfied with the competence of team leadership. 2 people neither disagree nor agree and 1 person strongly agrees that there are opportunities for team members to take leadership roles.

Communication

3 responses were recorded for these series of questions.



1 person each chose neither disagree nor agree, agree, and strongly disagree that information is communicated clearly during meetings. 2 people neither disagree nor agree and 1 person strongly agrees that they are well informed about what is going on within their action team.

Overall Comments and Suggestions for Improvement

No one offered any comments or suggestions to improve the Access to Care Action Team.

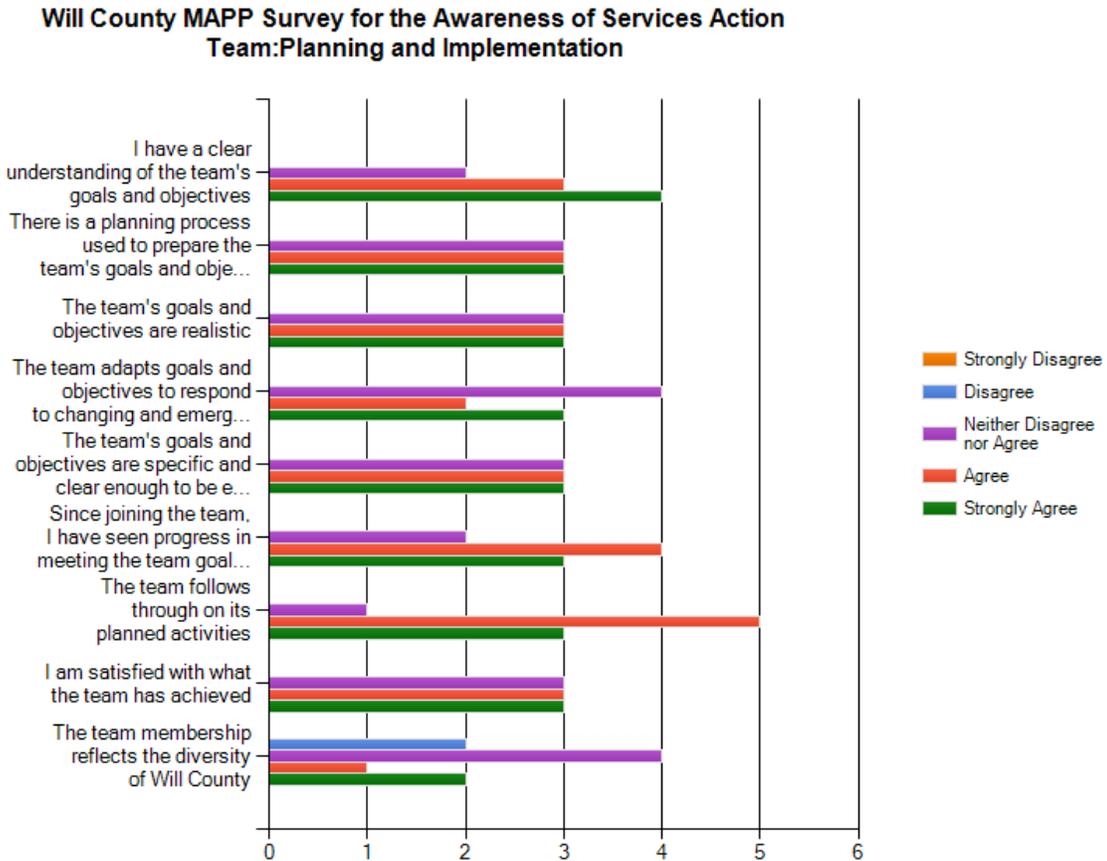
Other Action Team Involvement

Out of 5 responses, 4 people are involved with another action team and 1 person is not involved with another action team.

Awareness of Services Action Team

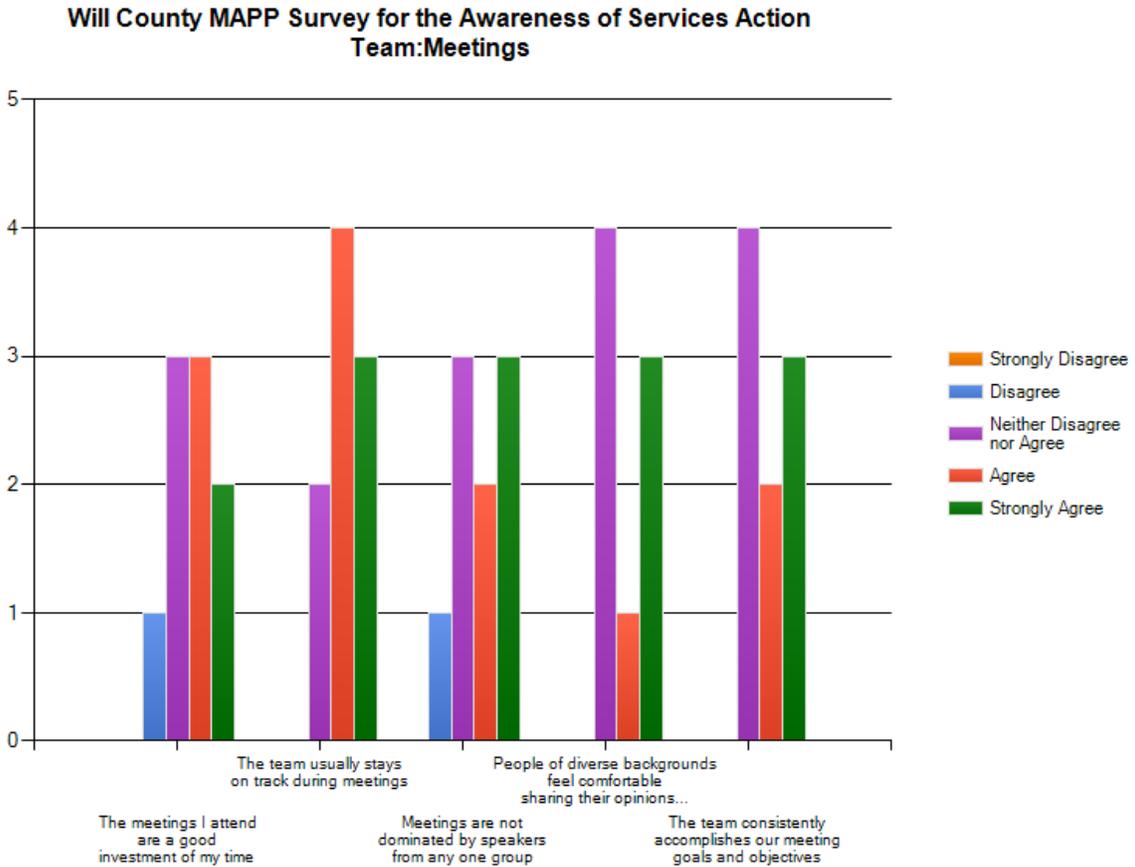
Planning and Implementation

9 responses were recorded for these series of questions.



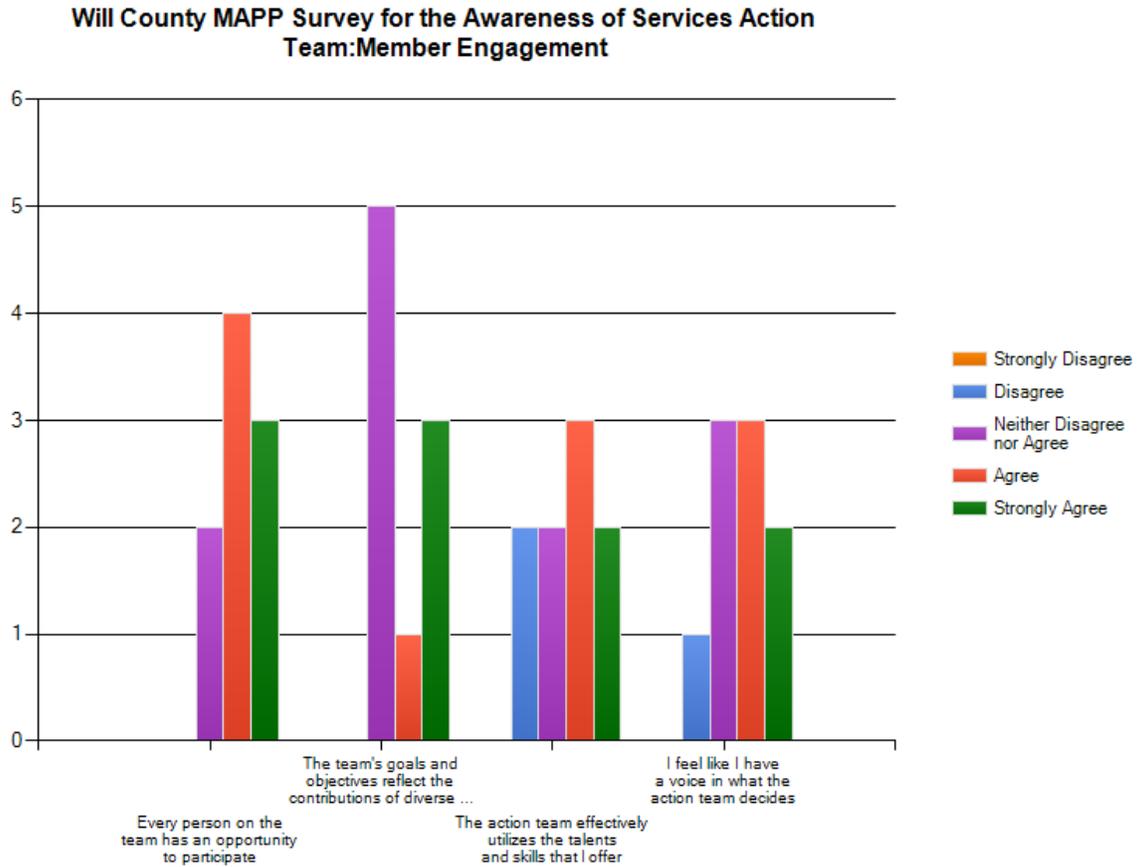
Out of these 9 responses, 2 people neither disagree nor agree, 3 people agree, and 4 people strongly agree that they have a clear understanding of the team's goals and objectives. 3 people each chose neither disagree nor agree, agree, and strongly agree that there is a planning process used to prepare the team's goals and objective, the team's goals and objectives are realistic, and the team's goals and objectives are specific and clear enough to be evaluated, and they are satisfied with what the team has achieved. 4 people neither disagree nor agree, 2 people agree, and 3 people strongly agree that the team adapts goals and objects to respond to changing and emerging needs. 2 people neither disagree nor agree, 4 people agree, and 3 people strongly agree that since joining the team, they have seen progress in meeting the team goals and objectives. 1 person neither disagrees nor agrees, 5 people agree, and 3 people strongly agree that the team follows through on its planned activities. Lastly, 4 people neither disagree nor agree, 1 person agrees, and 2 people strongly agree that the team membership reflects the diversity of Will County.

Meetings



Out of 9 responses, 3 people neither disagree nor agree, 3 people agree, and 2 people strongly agree that the meetings they attend are a good investment of their time. 2 people neither disagree nor agree, 4 people agree, and 3 people strongly agree that the team usually stays on track during meetings. 3 people neither disagree nor agree, 2 people agree, and 3 people strongly agree that meetings are not dominated by speakers from any one group. Out of 8 responses, 4 people neither disagree nor agree, 1 person agrees, and 3 people strongly agree that people of diverse backgrounds feel comfortable sharing their opinions and participating in meetings. Again, out of 9 responses, 4 people neither disagree nor agree, 2 people agree, and 3 people strongly agree that the team consistently accomplishes their meeting goals and objectives.

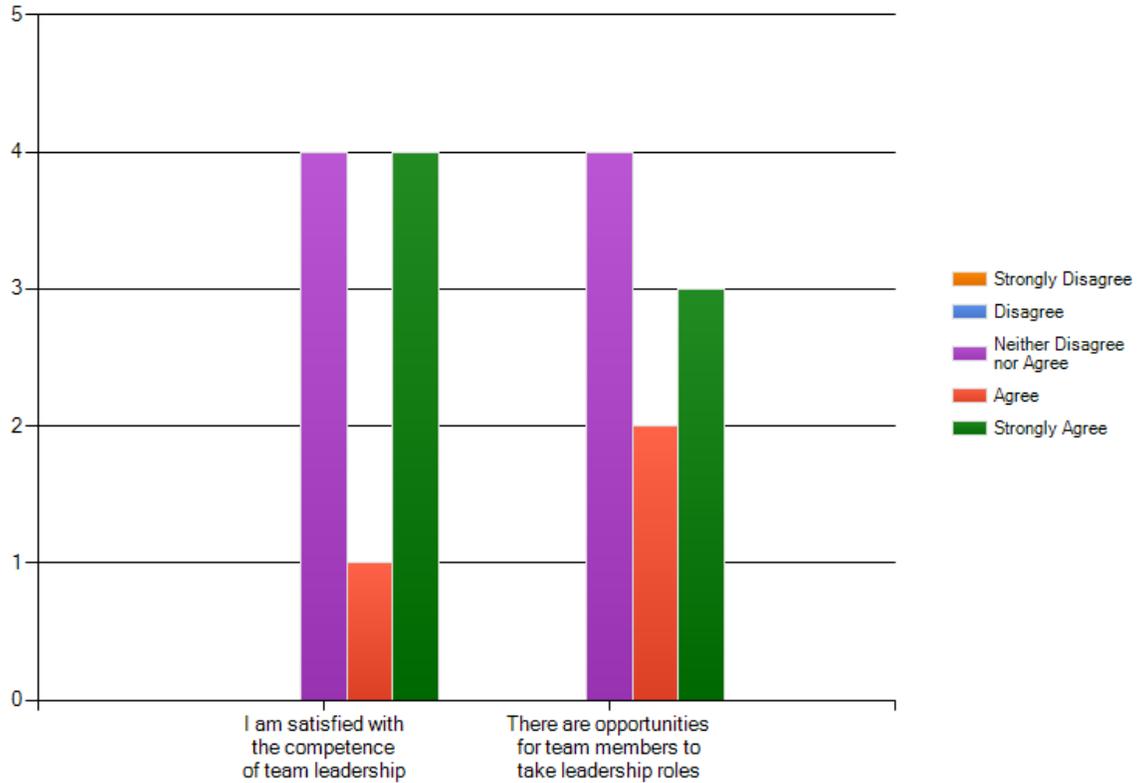
Member Engagement



Out of 9 responses, 2 people neither disagree nor agree, 4 people agree, and 3 people strongly agree that every person on the team has an opportunity to participate. 5 people neither disagree nor agree, 1 person agrees, and 3 people strongly agree that the team’s goals and objectives reflect the contributions of diverse cultural/social groups. 2 people disagree, 2 people neither disagree nor agree, 3 people agree, and 3 people strongly agree that the action team effectively utilizes the talents and skills they offer. Lastly, 1 person disagrees, 3 people neither disagrees nor agrees, 3 people agrees, and 2 people strongly agrees that they feel like they have a voice in what the action team decides.

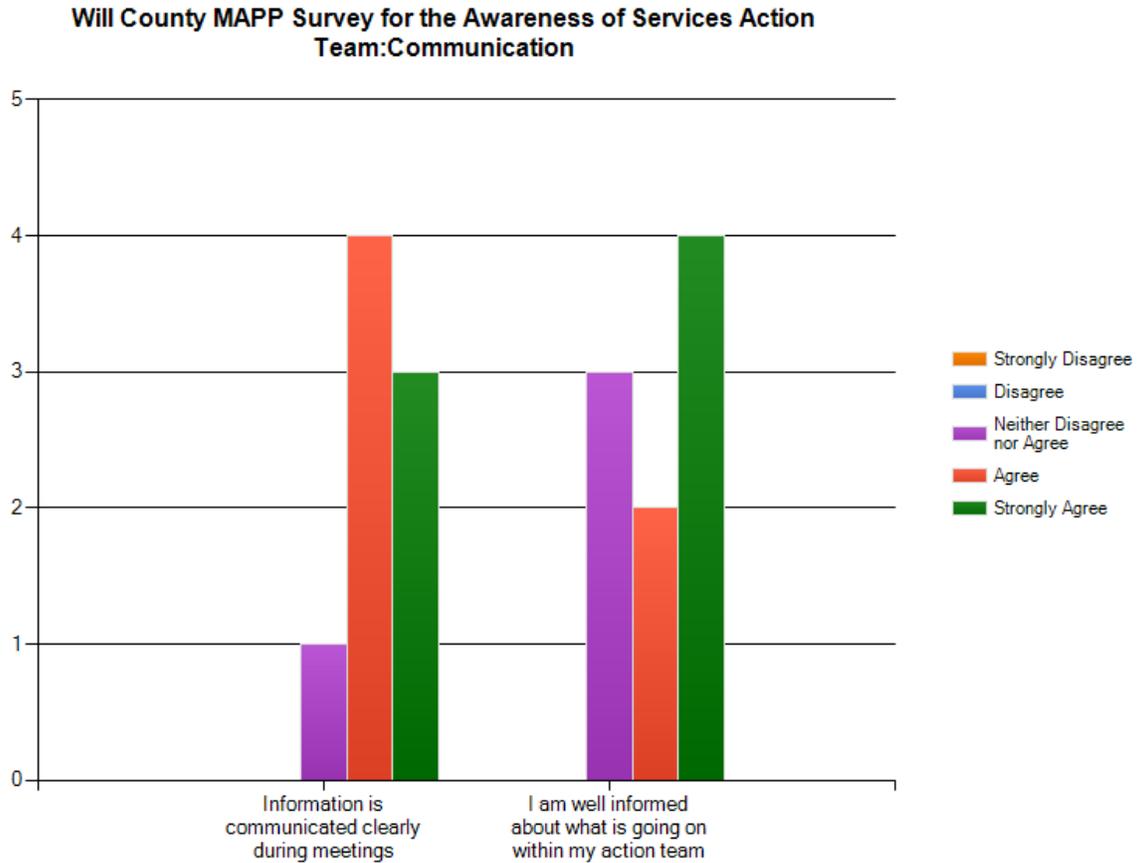
Leadership

Will County MAPP Survey for the Awareness of Services Action Team: Leadership (Awareness of Services Chairs and Co-Chairs)



Out of 9 responses, 4 people neither disagree nor agree, 1 person agrees, and 4 people strongly agree that they are satisfied with the competence of team leadership. Also, 4 people neither disagree nor agree, 2 people agree, and 3 people strongly agree that there are opportunities for team members to take leadership roles.

Communication



Out of 8 responses, 1 person neither disagrees nor agrees, 4 people agree, and 3 people strongly agree that information is communicated clearly during meetings. Out of 9 responses, 3 people neither disagree nor agree, 2 people agree, and 4 people strongly agree that they are well informed about what is going on within their action team.

Overall Comments and Suggestions for Improvement

One comment was made in this section: “It would be nice if all those who are working on Awareness efforts could meet on our 4th Tuesday morning date.”

Other Action Team Involvement

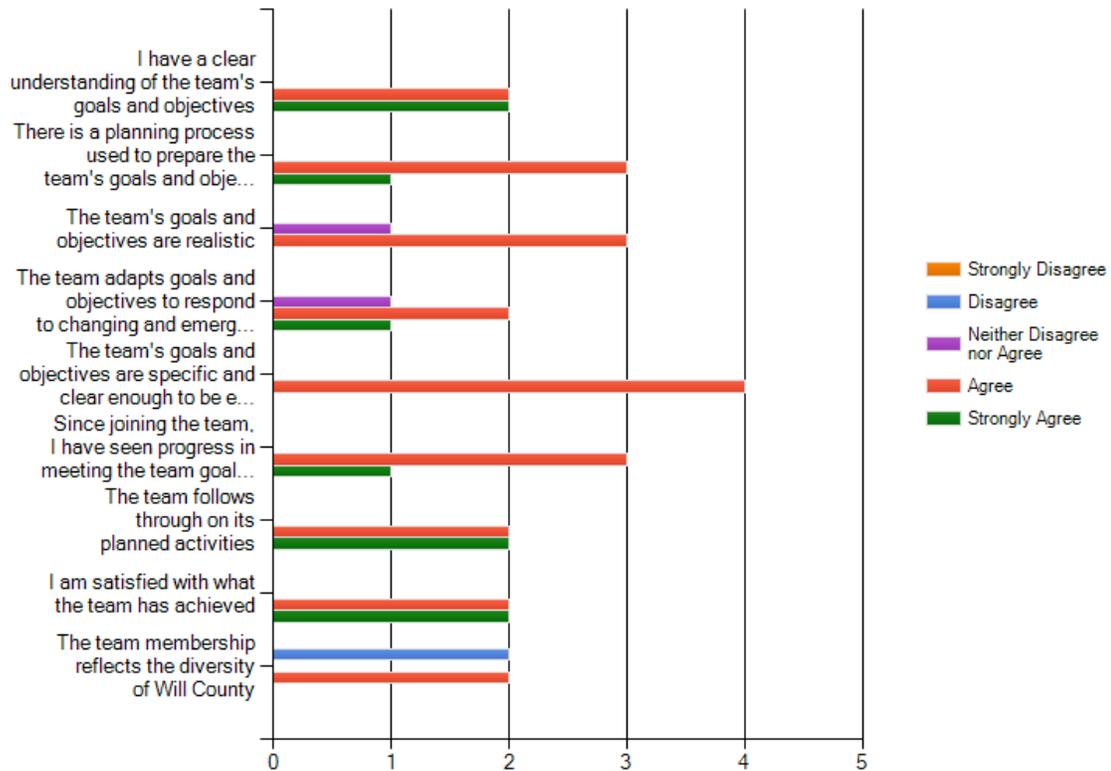
Out of 9 responses, 3 people are involved with another action team and 6 people are not involved with another action team.

Prevention and Management of Chronic Care Issues

Planning and Implementation

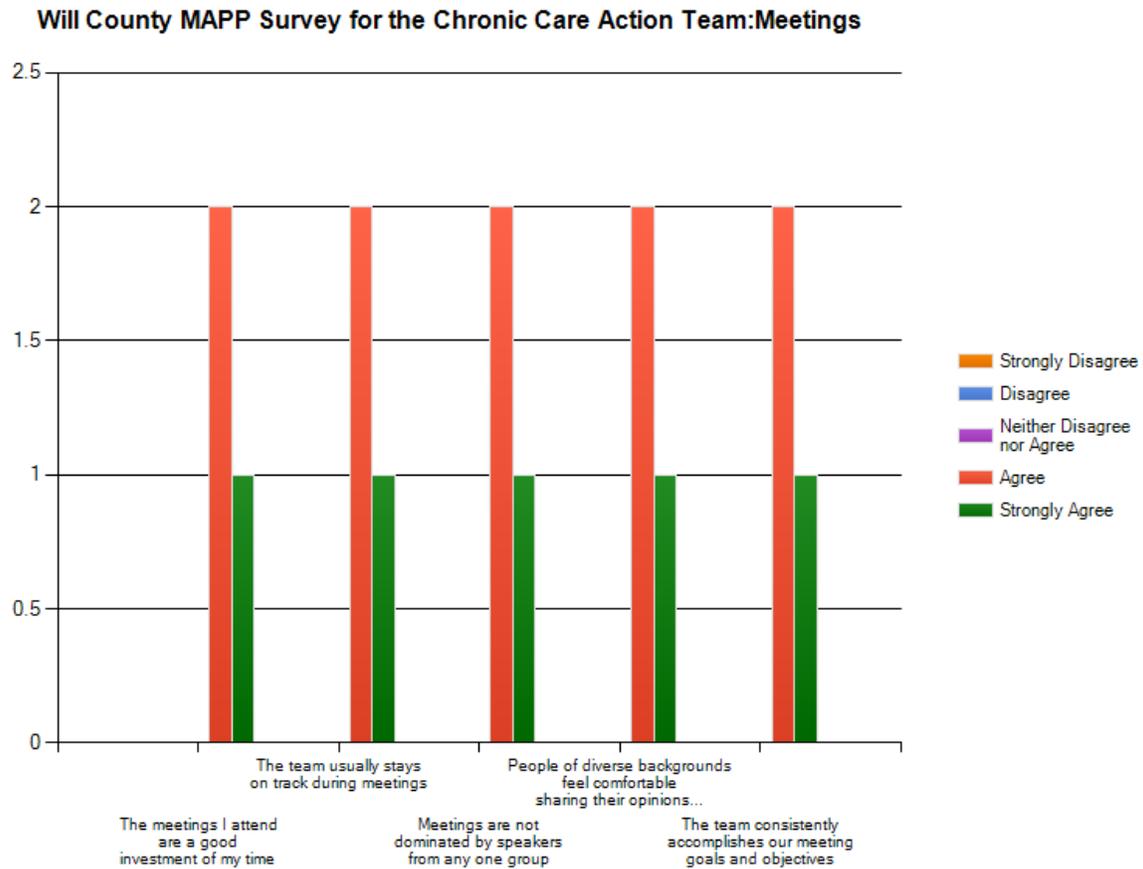
4 responses were recorded for these series of questions.

Will County MAPP Survey for the Chronic Care Action Team: Planning and Implementation



Out of the 4 responses, 2 people agree and 2 people strongly agree that they have a clear understanding of the team's goals and objectives, the team follows through on its planned activities, and they are satisfied with what the team has achieved. 3 people agree and 1 person strongly agrees that there is a planning process used to prepare the team's goals and objectives. 1 person neither disagrees nor agrees and 3 people agree that the team's goals and objectives are realistic. 1 person neither disagrees nor agrees, 2 people agree, and 1 person strongly agrees that the team adapts goals and objectives to respond to changing and emerging needs. All 4 respondents agree that the team's goals and objectives are specific and clear enough to be evaluated. 3 people agree and 1 person strongly agrees that since joining the team, they have seen progress in meeting the team goals and objectives. Lastly, 2 people disagree and 2 people agree that the team membership reflects the diversity of Will County.

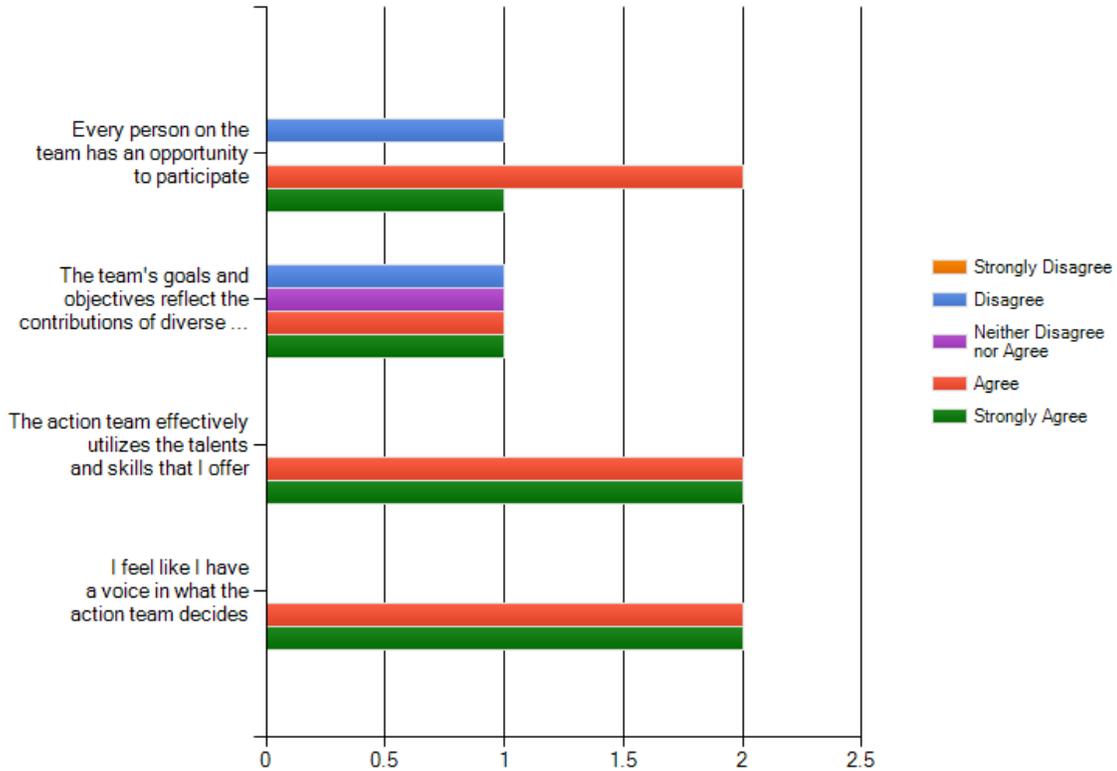
Meetings



Out of 3 responses, 2 people agree and 1 person strongly agrees that the meetings they attend are a good investment of their time, the team usually stays on track during meetings, that meetings are not dominated by speakers from any one group, that people of diverse backgrounds feel comfortable sharing their opinions and participating in meetings, and that the team consistently accomplishes their meeting goals and objectives.

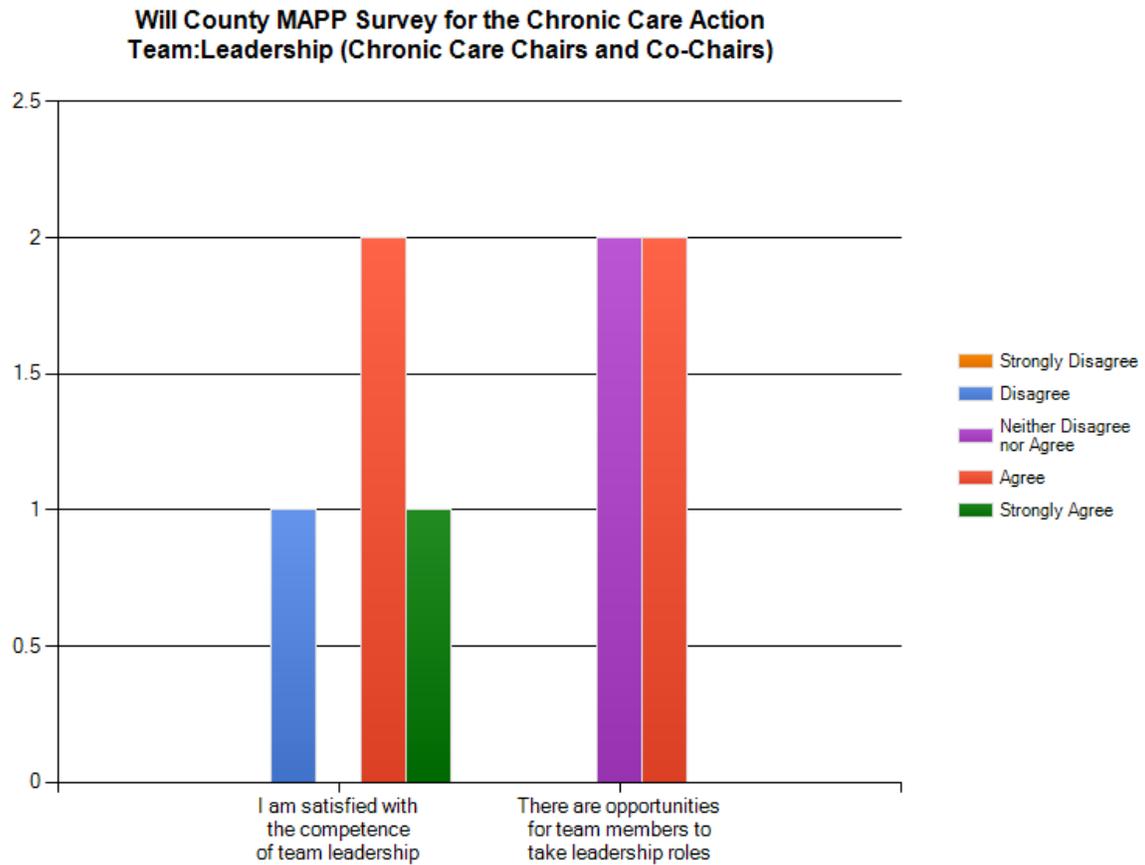
Member Engagement

Will County MAPP Survey for the Chronic Care Action Team: Member Engagement



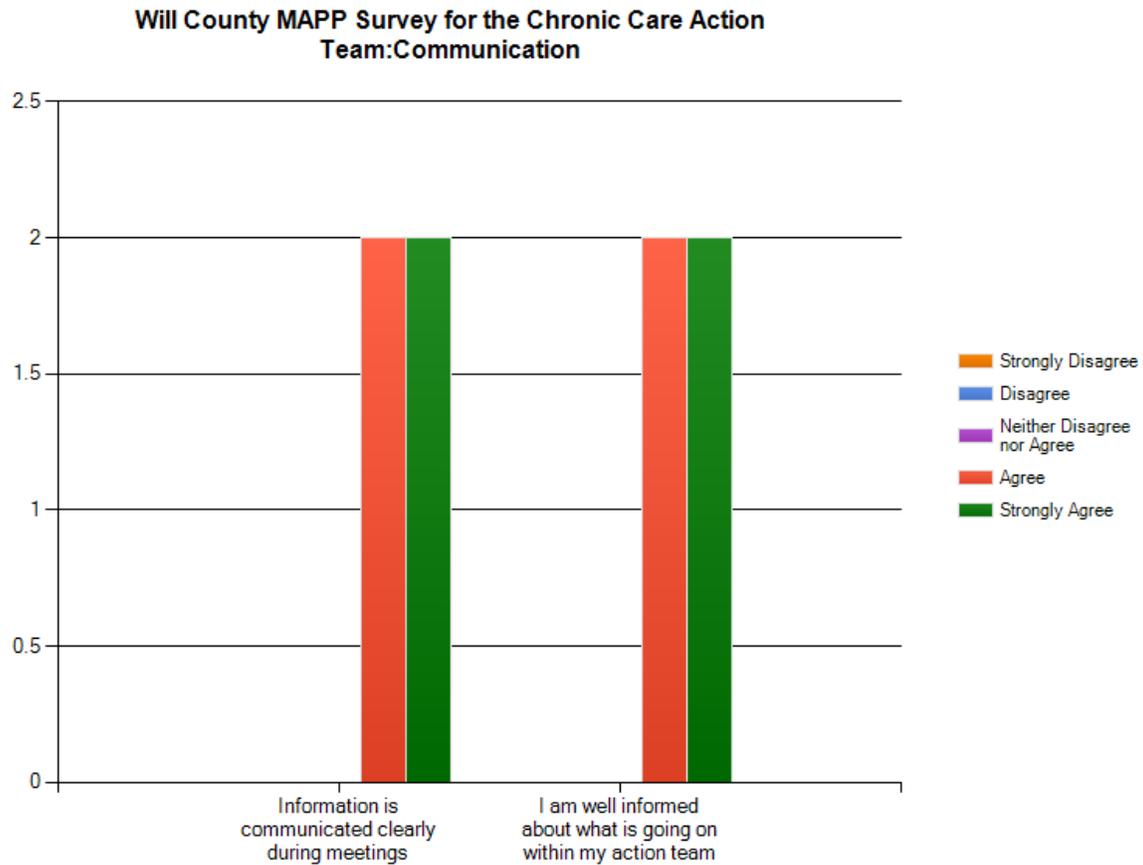
Out of 4 responses, 2 people agree and 2 people strongly agree that every person on the team has an opportunity to participate. 1 person each replied that they disagree, neither disagrees nor agrees, agree, or strongly agree that the team's goals and objectives reflect the contributions of diverse cultural/social groups. Lastly, 2 people agree and 2 people strongly agree that the action team effectively utilizes the talents and skills that they offer and they feel like they have a voice in what the action team decides.

Leadership



Out of 4 responses, 1 person disagrees and 2 people agree that they are satisfied with the competence of team leadership. 2 people neither disagree nor agree and 2 people agree that there are opportunities for team members to take leadership roles.

Communication



Out of 4 responses, 2 people neither disagree nor agree and 2 people agree that information is communicated clearly during meetings and they are well informed about what is going on within their action team.

Overall Comments and Suggestions for Improvement

One comment was made in this section: “Like any coalition subcommittee, it can be frustrating to have some people do much of the work and some people do little to nothing to contribute.”

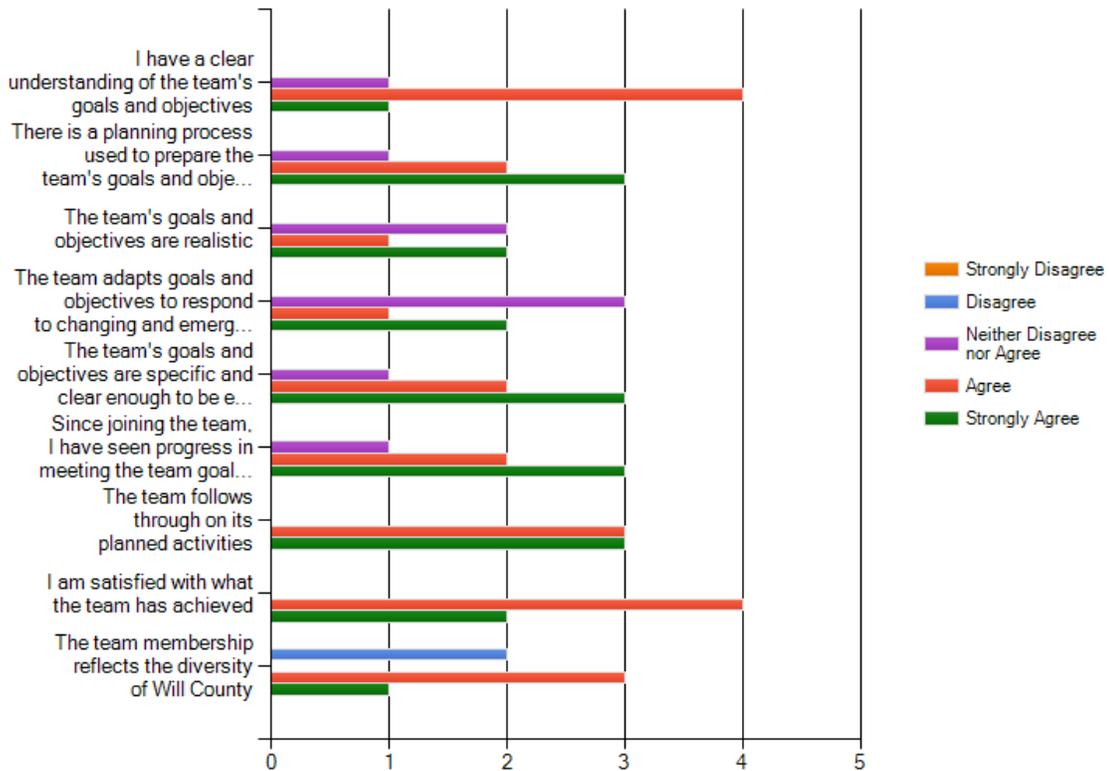
Other Action Team Involvement

Out of 7 responses, 2 people are involved with another action team and 5 people are not involved with another action team.

Systems Action Team

Planning and Implementation

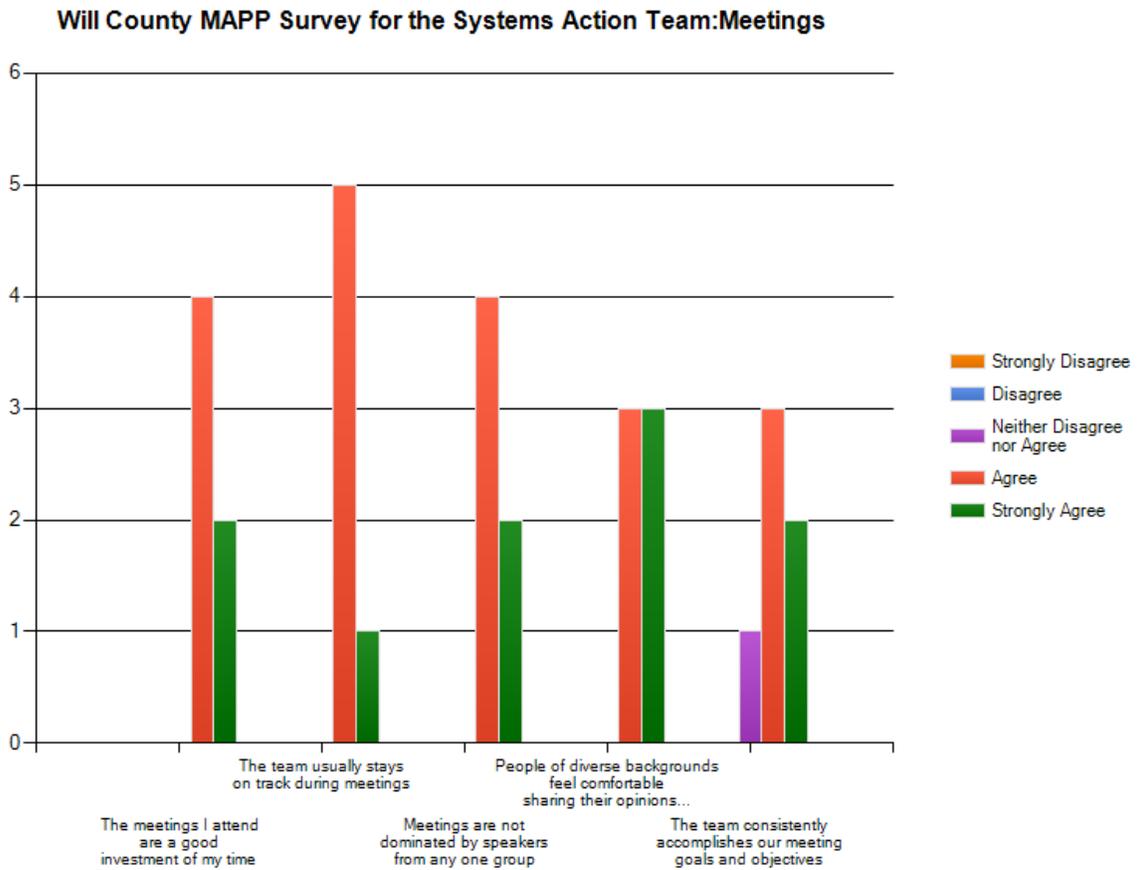
Will County MAPP Survey for the Systems Action Team: Planning and Implementation



Out of 6 responses, 1 person neither disagrees nor agrees, 4 people agree, and 1 person strongly agrees that they have a clear understanding of the team's goals and objectives. 1 person neither disagrees nor agrees, 2 people agree, and 2 people strongly agree that there is a planning process used to prepare the team's goals and objectives. Out of 5 responses, 2 people neither disagree nor agree, 1 person agrees, and 2 people strongly agree that the team's goals and objectives are realistic. 3 people neither disagree nor agree, 1 person agrees, and 2 people strongly agree that the team adapts goals and objectives to respond to changing and emerging needs. 1 person neither disagrees nor agrees, 2 people agree and 3 people strongly agree that the team's goals and objectives are specific and clear enough to be evaluated and that since joining the team, they have seen progress in meeting the team's goals and objectives. 3 people agree and 3 people strongly agree that the team follows through on its planned activities. 4 people agree and 2 people strongly agree that they are satisfied with what the team has achieved. 3 people

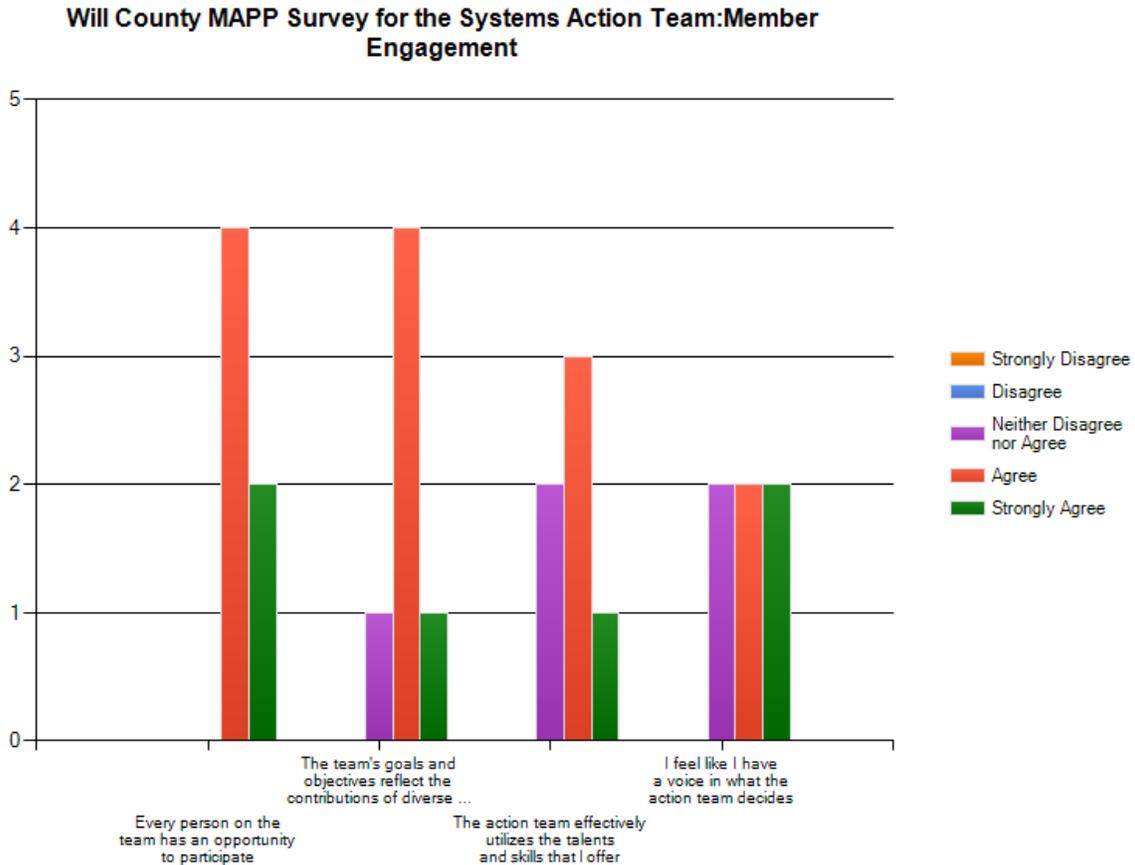
agree and 1 person strongly agrees that the team membership reflects the diversity of Will County.

Meetings



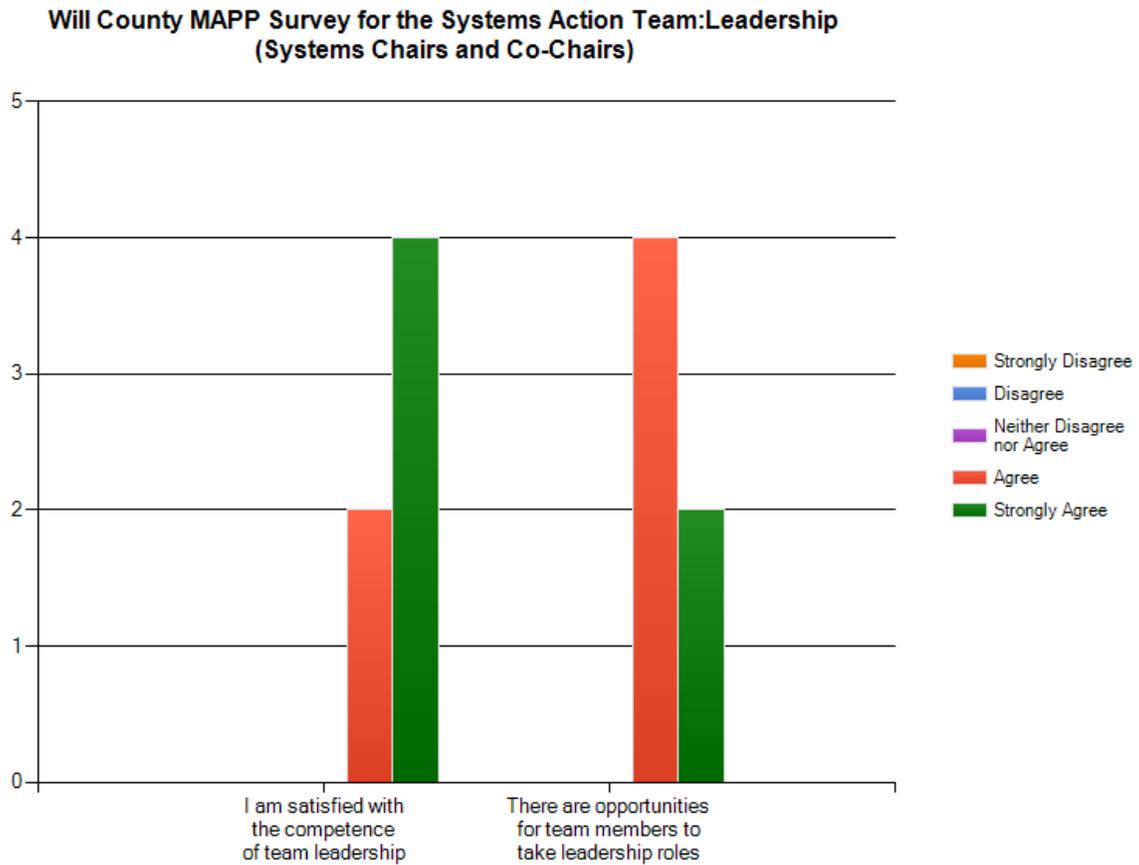
Out of 6 responses, 4 people agree and 2 people strongly agree that meetings that they attend are a good investment of their time and that meetings are not dominated by speakers from any one group. 5 people agree and 1 person strongly agrees tat the team usually stays on track during meetings. 3 people agree and 3 people strongly agree that people of diverse backgrounds feel comfortable sharing their opinions and participating in meetings. 1 person neither disagrees nor agrees, 3 people agree, and 2 people strongly agree that the team consistently accomplishes their meeting goals and objectives.

Member Engagement



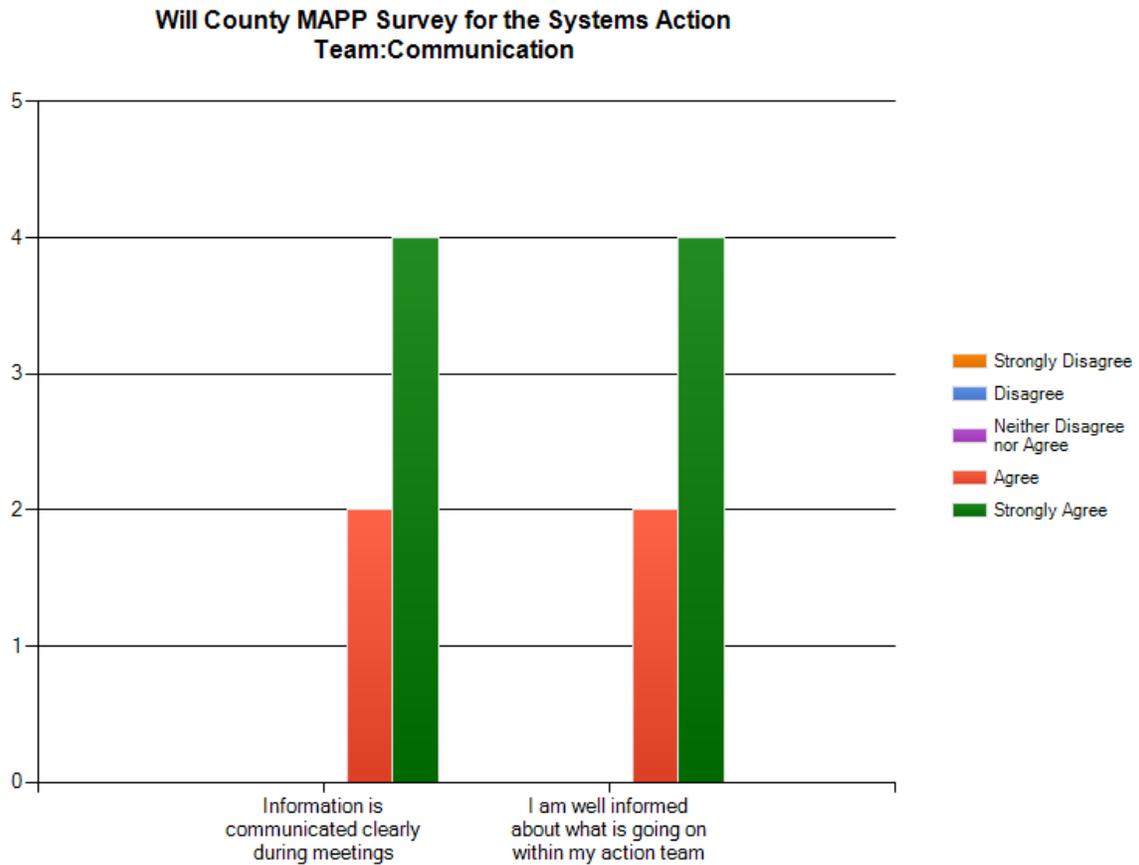
Out of 6 responses, 4 people agree and 2 people strongly agree that every person on the team has an opportunity to participate. 1 person neither disagrees nor agrees, 4 people agree, and 1 person strongly agrees that the team's goals and objectives reflect the contributions of diverse cultural/social groups. 2 people neither disagree nor agree, 3 people agree, and 1 person strongly agree that the action team effectively utilizes the talents and skills that they offer. 2 people each chose neither disagree nor agree, agree, and strongly agree that they feel like they have a voice in what the action team decides.

Leadership



Out of 6 responses, 2 people agree and 4 people strongly agree that they are satisfied with the competence of team leadership. 4 people agree and 2 people strongly agree that there are opportunities for team members to take leadership roles.

Communication



Out of 6 responses, 2 people agree and 4 people strongly agree that information is communicated clearly during meetings and they are well informed about what is going on within their action team.

Overall Comments and Suggestions for Improvement

No one offered any comments or suggestions to improve the Systems Action Team.

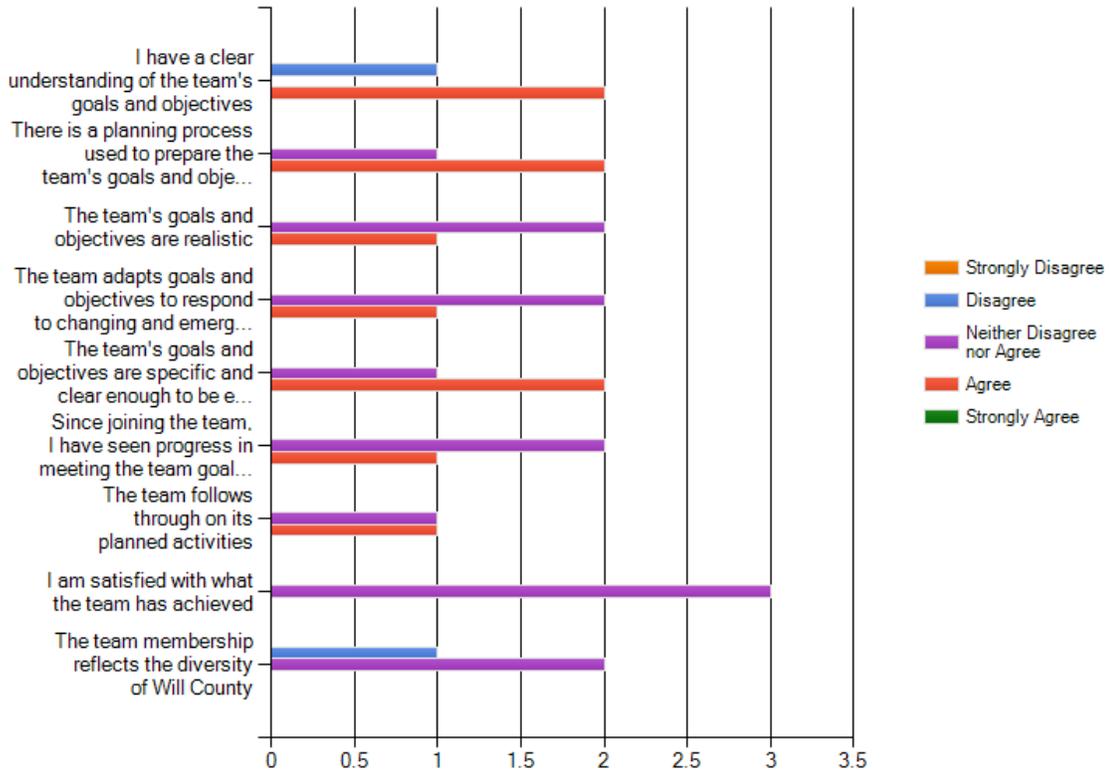
Other Action Team Involvement

Out of 5 responses, 3 people are involved with another action team and 2 people are not involved with another action team.

Data, Evaluation, and Monitoring Team

Planning and Implementation

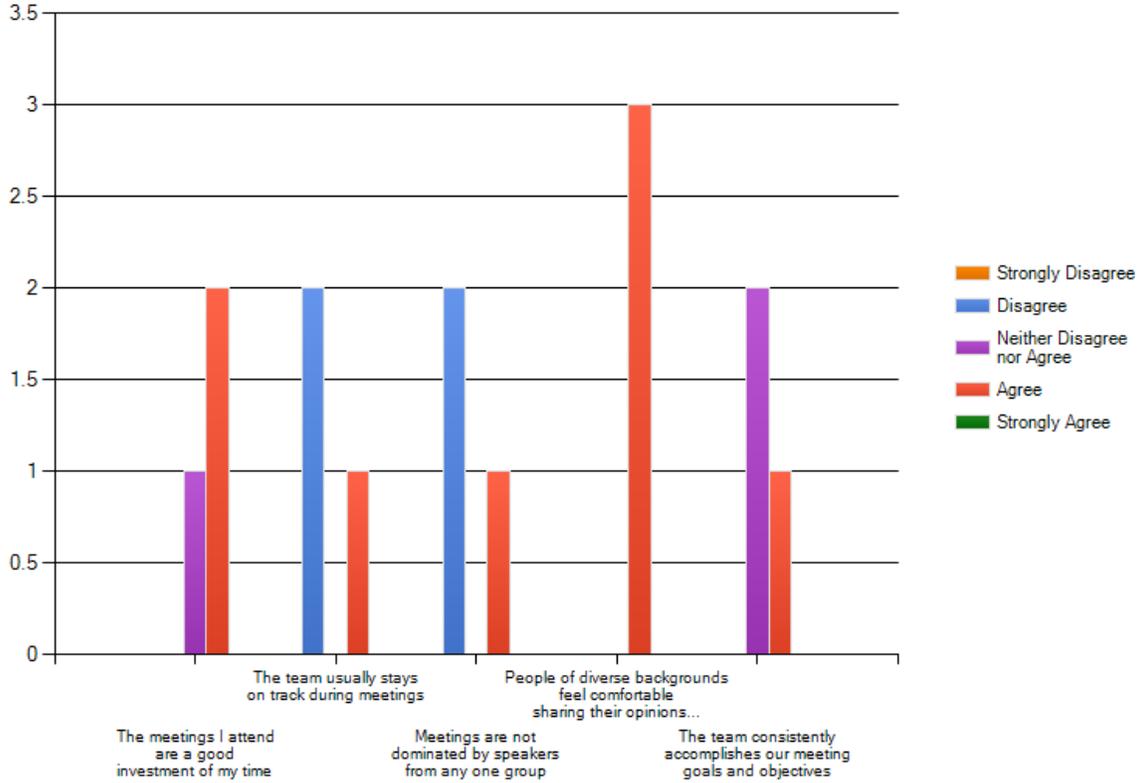
Will County MAPP Survey for the Data, Evaluation, and Monitoring Team: Planning and Implementation



Out of 3 responses recorded for these series of questions, 1 person disagrees and 2 people agree that they have a clear understanding of the team's goals and objectives. 1 person neither disagrees nor agrees, and 2 people agree that there is a planning process used to prepare the team's goals and objectives and the team's goals and objectives are specific and clear enough to be evaluated. 2 people neither disagree nor agree and 1 person agrees that the team's goals and objectives are realistic, that the team adapts goals and objectives to respond to changing and emerging needs, and that since joining the team, they have seen progress in meeting the team goals and objectives. Out of 2 responses, 1 person each chose neither disagrees nor agrees and agrees that the team follows through on its planned activities. Out of 3 responses, all neither disagree nor agree that they are satisfied with what the team has achieved. 1 person disagrees and 2 people neither disagree nor agree that the team membership reflects the diversity of Will County.

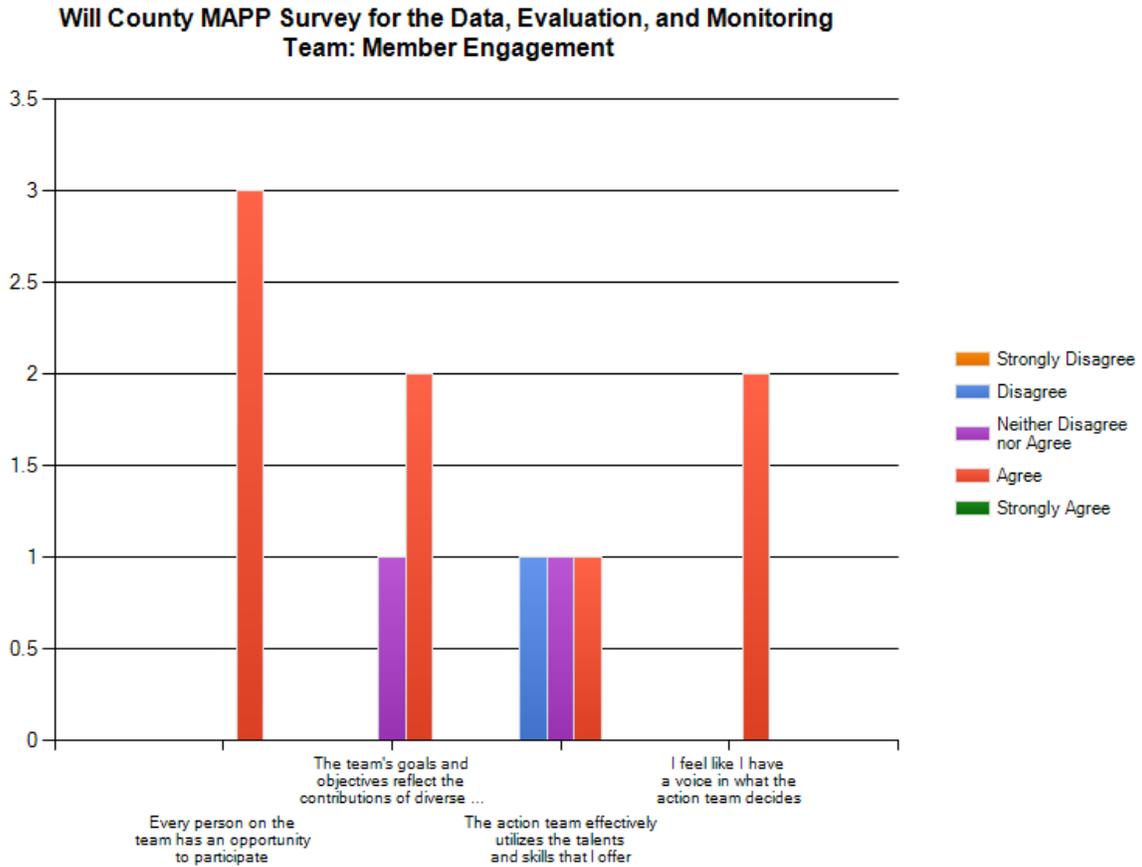
Meetings

Will County MAPP Survey for the Data, Evaluation, and Monitoring Team: Meetings



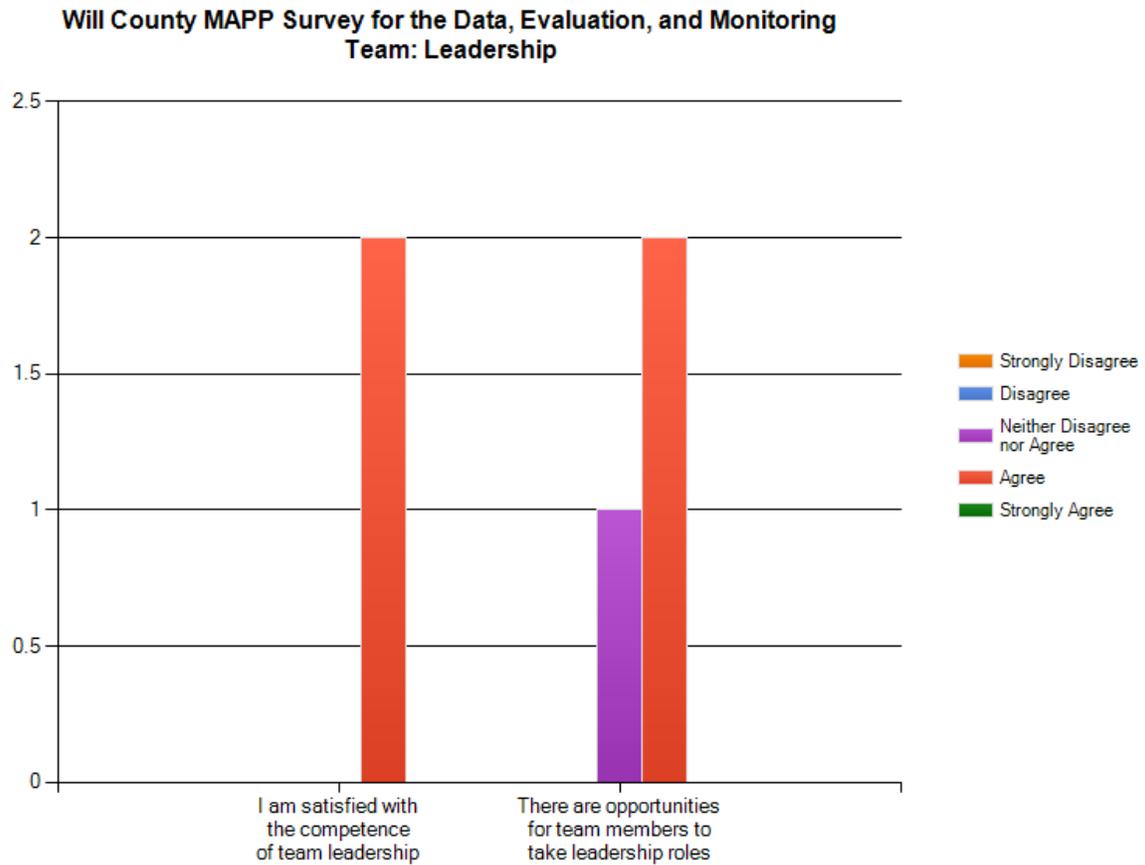
Out of 3 responses, 1 person neither disagrees nor agrees and 2 people agree that the meetings they attend are a good investment of their time. 2 people disagree and 1 person agrees that their team usually stays on track during meetings and meetings are not dominated by speakers from any one group. All 3 respondents agree that people of diverse background feel comfortable sharing their opinions and participating in meetings. 2 people neither disagree nor agree and 1 person agrees that the team consistently accomplishes their meeting goals and objectives.

Member Engagement



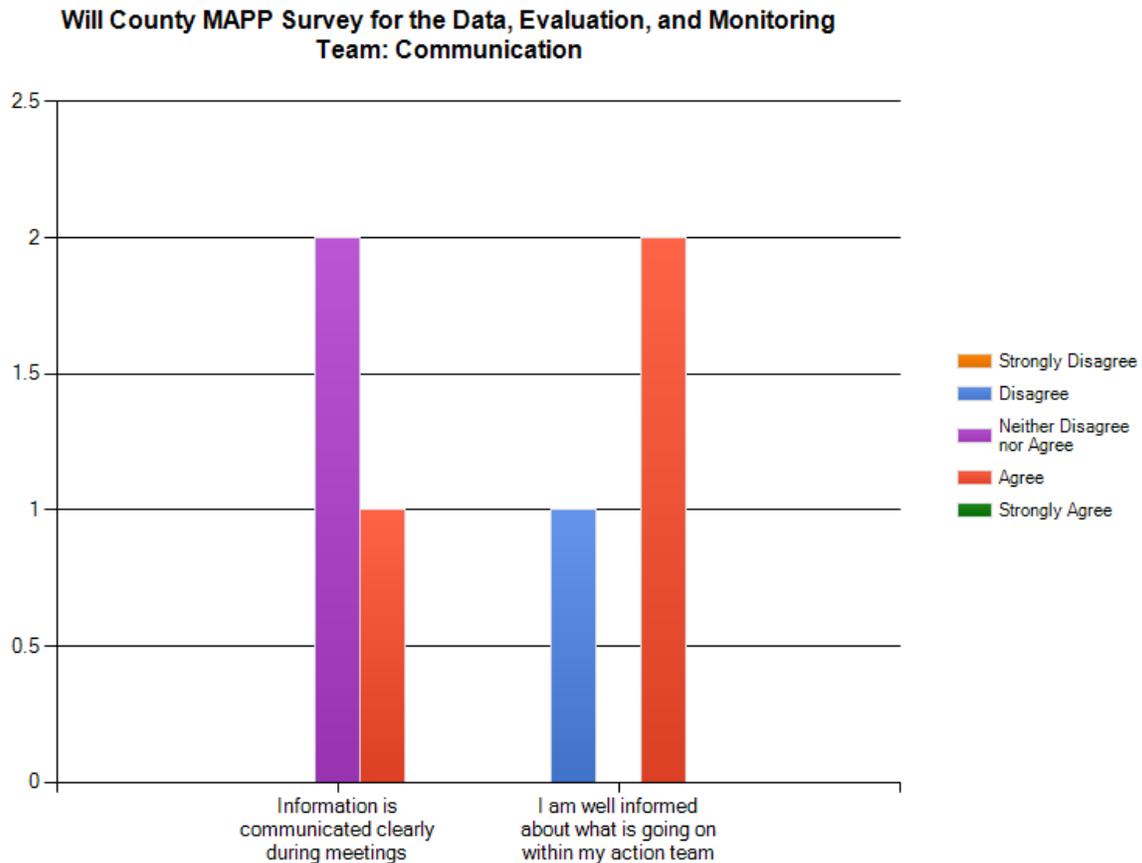
Out of 3 responses, all 3 agree that every person on the team has an opportunity to participate. 1 person neither disagrees nor agrees and 2 people agree that the team's goals and objectives reflect the contributions of diverse cultural/social groups. 1 person each chose disagree, neither disagree nor agree, and agree that the action team effectively utilizes the talents and skills that they offer. Out of 2 responses, both agree that that they feel like they have a voice in what the action team decides.

Leadership



Out of 2 responses, both agree that they are satisfied with the competence of team leadership. Out of 3 responses, 1 person neither disagrees nor agrees and 2 people agree that there are opportunities for team members to take leadership roles.

Communication



Out of 3 responses, 2 people neither disagree nor agree and 1 person agrees that information is communicated clearly during meetings. 1 person disagrees and 2 people agree that they are well informed about what is going on within their action team.

Overall Comments and Suggestions for Improvement

One comment was made in this section: “Too few members – need more participants with data/analysis background from other community agencies including health care.”

Other Action Team Involvement

Out of 3 responses, all 3 people are not involved with another action team.

Conclusion

There were very few responses with respect to the action teams so it is difficult to make accurate conclusions. However, in this survey, the majority of respondents seem to have a positive experience with the planning and implementation, meetings, member engagement, leadership, and communication for their respective team. An important note is that many chose the answer choice “Neither disagree nor agree” for many of the statements related to the action teams. There was some dissatisfaction shown with each of the action teams. This is shown with the team leadership of the Access to Care and Prevention and Management of Chronic Care Issues action teams, utilizing talents and skills of members with the Awareness of Services action team and the Data, Evaluation, and Monitoring team, and that team membership reflects the diversity of Will County with the Data, Evaluation, and Monitoring team and the Awareness of Services, Prevention and Management of Chronic Care Issues, and Systems action teams, to name a few.