Will County MAPP COLLABORATIVE

Mobilizing for Action through Planning and Partnerships

www.willcountymapp.org

Community Themes and Strengths Assessment 2019

Will County Health Department & Community Health Center

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CHSA.....Community Health System Assessment
CTSA.....Community Themes and Strengths Assessment
EPHS ..... Essential Public Health Service
FOCA.....Forces of Change Assessment
LPHSA.....Local Public Health System Assessment
MAPP.....Mobilizing for Action Through Planning & Partnerships
NACCHO.....National Association of County and City Health Officials

Introduction

In 2019, The Will County Mobilizing for Action through Planning and Partnerships (MAPP) Collaborative completed the 4th Cycle iteration of the MAPP process. MAPP is a community driven, strategic planning framework that assists communities in developing and implementing efforts around the prioritization of public health issues, essential public health services, and identification of resources to address them as defined by the 10 Essential Public Health Services. The MAPP process includes 4 assessments, as shown in the graphic below.

One of the four assessment tools completed each cycle is the Community Themes and Strengths Assessment (CTSA). The CTSA aims to gather community members perceptions, thoughts, opinions, attitudes, and concerns regarding quality of life and equity within Will County. This input provides valuable insights into the issues and level of importance of these emerging and existing issues amongst the community. This assessment engages the community by requesting their input on many questions, including but not limited to:

- What is important based on health indicators and indexes?
- How is the quality of life and equity perceived in our community?
- What are the assets and strengths that are available to residents, and where is there room to improve?

Community engagement is key to the success of any community-wide initiative, and provides residents with a evidence based sense of ownership and participation in their county. The Will County MAPP Collaborative conducted a survey among Will County residents to obtain the data within this assessment.

The Will County MAPP Collaborative participated in the Community Themes and Strengths Assessment (CTSA) through the use of a community-wide survey. The survey contained 64 questions, on a variety of topics, including but not limited to: quality of life, equity, discrimination, demographics, access to resources, health status, social support, economic development and opportunities, and social issues. Residents were able to report on their perceptions of health and quality of life issues within their homes, community, and within the county. While a descriptive answer was not required for every question, qualitative responses were elicited, and diverse community input was encouraged. Most of the survey questions asked community members to rate these topics on a likert scale; however, an option to provide written responses was provided. The Survey Toolkit can be found in Appendix A and B.

Assessment Methodology

The Survey used Survey Monkey as a tool to gather responses and was made available on-line in both English and Spanish. The survey opened on June 24th and ended July 31st 2019. The survey was shared via press release in local news outlets, via WJOL radio interviews by the MAPP Program Manager, presentations and promotions at local educational centers, health centers outreach, health collaborators outreach, Social Media and Flyers with easy to use QR codes for individuals to access the survey from their mobile devices. Other efforts included mass email distribution of survey links and QR codes and encouraged other MAPP collaborators and stakeholders to distribute the survey with their lists of contacts.

The Survey was open to all Will County residents, those residents not residing in Will County were advanced to the end of the survey and thanked for their time. The total number of responses were 1,688; which represents a .25% response rate of the community at a 2% margin of error at a 95% confidence interval. The Data Evaluation and Monitoring team evaluated the survey responses and data to compile this report and address the top identified health and quality of life issues in Will County.

The survey respondents were not necessarily reflective of the population, underrepresented populations included: Latino/Hispanic, African American, Men, Youth and residents from the counties that reside close to the border geographically; however, all zip codes of Will County were represented in the survey results. Promotion to these sectors was made via in person presentations at local universities and other public municipalities and agencies in those regions. Surveys were collected from clinic patients that reside in Will County during their visit to the Will County Community Health Center, Women Infant and Children's Clients, and Clients utilizing behavioral and mental health services at the Will County Health Department.

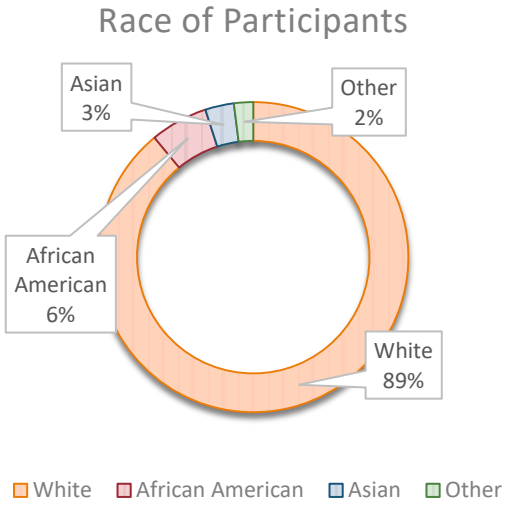
Questions addressing health equity were included in the survey to measure the effects that social determinants have on both perception and attitudes regarding health services. Respondents were asked to identify perceptions of discrimination due to race, ethnicity, gender, socio-economic status in various sectors of education, workplace, healthcare, food access, loan and home access, and more.

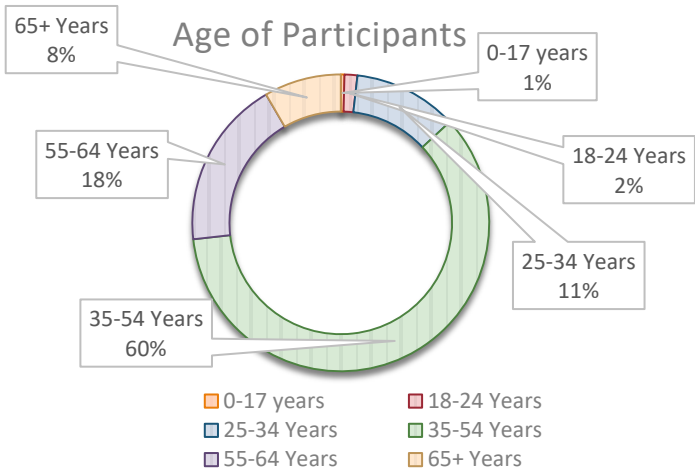
Executive Summary

The Community Themes and Strengths Survey was disseminated among Will County residents utilizing a social survey platform, Survey Monkey. Sixty-four total questions related to demographics, community engagement, perception of emerging threats, vulnerabilities and discrimination, as well as health care system perceptions related to access to care, food insecurity, and social determinants were asked. The community responded by the thousands, as there was a total of sixteen hundred and eighty-eight total responses gathered, with 96% of all reach targeting Will County resident. The data represents a two percent margin of error at a 95% confidence interval and the reach was approximately a .25% response rate.

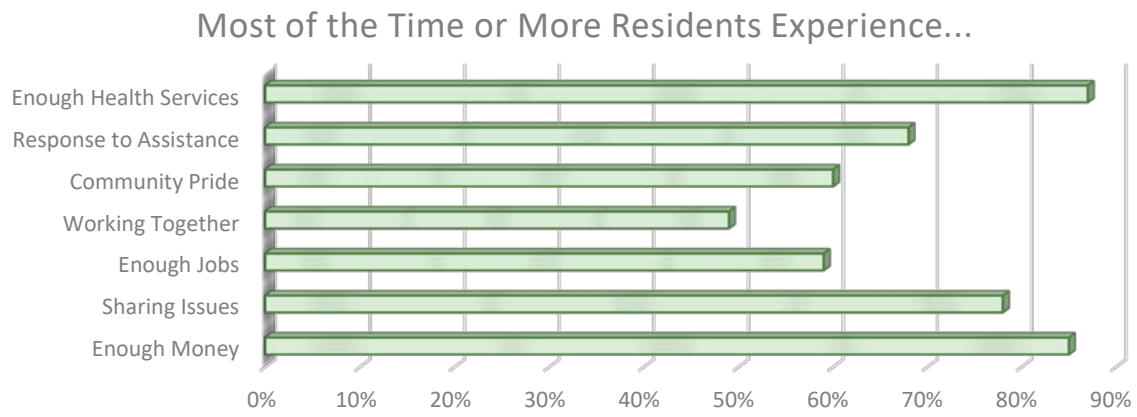
The community responded qualitatively with the top three following themes of concerns:

1. **Access to Services**
2. **Discrimination**
3. **Employment**





Survey respondents are represented by a disproportionate number of non-Hispanic, white females aged 35-55 years whom earned over 75,000 annually in income, owned their homes, see private healthcare providers via employer-based health insurance and obtained the majority of their health information from the internet, however, the responses were captured from each zip code represented within the county, with 96 percent of the total reach targeted Will County residents strictly. The reach was ubiquitous with social platforms such as Facebook, Twitter, Snapchat, web domain, QR codes, and web-based applications to reach resident participants, in person interviews and events were hosted during peak patient times at local health care organizations to discuss the survey and educate residents of the importance of providing input on a community-based notice and comment opportunity within their integrated public health system.

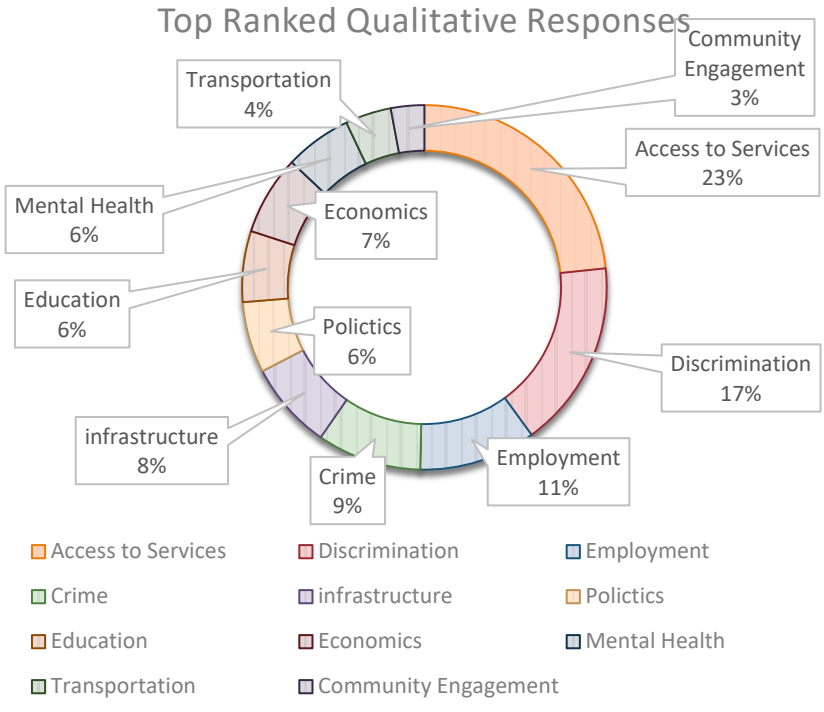


Quality of life questions were asked to residents. Respondents rated quality of life within the county as good or better 83 percent of the time. Eighty one percent of the time respondents rated Will County as a good or better place to raise their children in. Eighty five percent of residents stated that they have enough money most of the time or more and 87 percent of residents stated that they have access to health care services most of the time or more. Just 49 percent of residents felt that this was a place that most of the time or more individuals worked together to solve issues, and 61 percent of the time felt that this county was a good place to grow old most of the time or more. Discrimination was ranked among places and number of occurrences; with 17 percent of residents perceiving that discriminations was occurring 3 or more times on the streets and 16 percent stating that discrimination occurred 3 or more times at the place of work and 13 percent occurring at school 3 or more times. Transportation was declared as an issue with 30 percent perceiving there to be rarely or never access to transportation within the local communities and 28 percent perceiving the issue to be within their home and 13 percent perceiving this issue to be with the county in general. Substance abuse was rated as a top issue among respondents, with 67 percent stating it to be somewhat or large problem within the county. Among this was prescription drug us at 49 percent of responses,

underage drinking at 43 percent, violence at 44 percent, Vaping at 40 percent, and mental health issues at 34 percent. Qualitative responses were collected in addition to the likert scale ranking of issues among the questions asked by the survey. The themes of concerns were ranked below in order from most discussed to least discussed:

1. **Access to Services (Healthcare, Mental Health, Dental, Vision, etc.)**
2. **Discrimination**
3. **Employment**
4. **Crime**
5. **Infrastructure (Roads, Building and Land Development)**
6. **Economics**
7. **Politics (Current Legislation, Police, Government Leadership, partisans)**
8. **Education**
9. **Mental Health**
10. **Transportation**
11. **Community Engagement**
12. **Opinions** *

An opinions* category was created to classify additional comments that were not conducive to the essential frameworks of the system, nor represent the problems nor solutions necessary to drive change in a data based method.

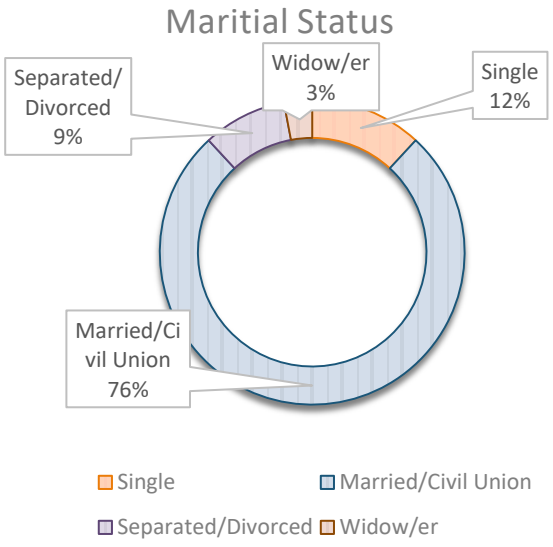


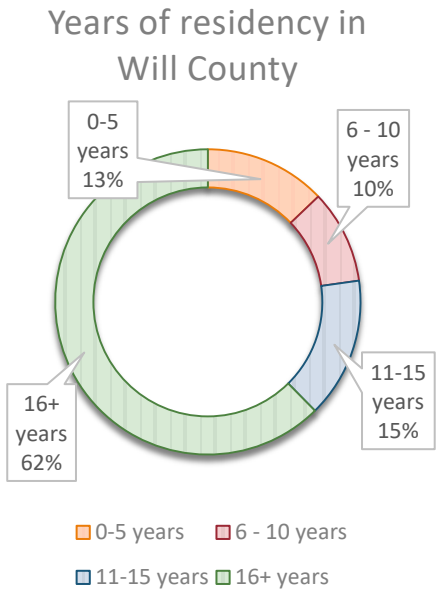
Assessment Results

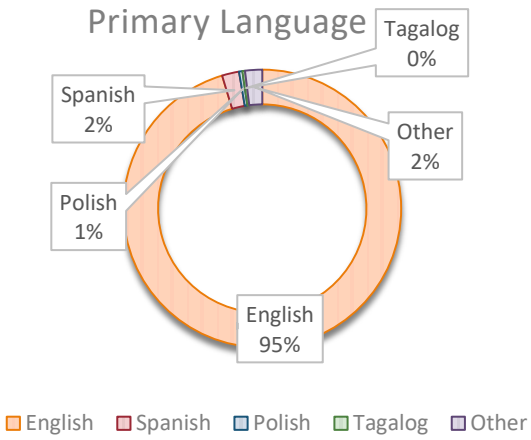
Community Themes and Strengths Assessment Results

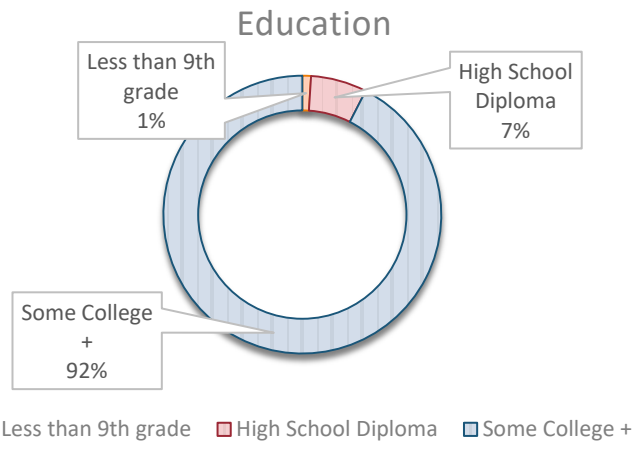
Will County Census Demographics 2016	Community Survey Sample 2019
Population: Will County Residents	**Participants: 1688**
Race/Ethnicity • **White- 74%** • **African American- 11.2%** • **Asian- 5.1 %** • **Hispanic- 16.5%**	Race/Ethnicity • White- 88.7% • African American-5.5% • Asian-2.8% • Hispanic-7.9%
Age • **0-17 years-27%** • **18-24 years-9.1%** • **25-34 years-11.6%** • **35-44 years-14.5%** • **45-54 years-15.4%** • **55-64 years-11.5%** • **65 years +-11.17%**	Age • 0-17 years- .4% • 18-24 years- 1.4% • 25-34 years-11.32% • 35-44 years-30.9% • 45-54 years- 29.2% • 55-64 years-18.4% • 65 years +- 8.4%
Education • **Less than 9th grade- 4.1%** • **Some High School, No Diploma-5.1%** • **Diploma, GED, Equivalent-26.9%** • **Some College, No Degree-22.2%** • **Associates Degree-8.3%** • **Bachelors Degree-21.5%** • **Graduate or Professional Degree- 11.9%**	Education • Less than 9th grade- .13% • Some High School, No Diploma- .8% • Diploma, GED, Equivalent- 6.5% • Some College, No Degree- 19.7% • Associates Degree- 11.7% • Bachelors Degree- 30.6% • Graduate or Professional Degree- 28.4%
Household Income- $77, 507	Household Income: • Less than $10,000- .9% • $10,000 - $14,999- 1.4% • $15,000-$24,999- 1.7% • $25,000 - $34,999- 2.99% • $35,000- $49,999- 7.1% • $50,000 - $74,999- 13.5% • $75,000 - $99, 999- 16.1% • $100,000-$149,000- 27.1% • $150,000- $199,999- 12.2% • $200,000 + - 10.2%

This table, above, compares the community themes and strengths survey data to Will County Census demographics. Many respondents were between the ages of 34 and 54 years, 79 percent were female, 87 percent white, 92 percent non-Hispanic, 96 percent speak English as primary language, 77 percent were married, 92 percent had a minimum of some college, and 85 percent of all respondents lived in Will County for over six years. Forty percent of all participants had 2 children with only 11 percent responding that they had 4 or more dependents living within the home. Eighty-nine percent of all respondents indicated that they owned their own homes and 97 percent own a smart phone or tablet.

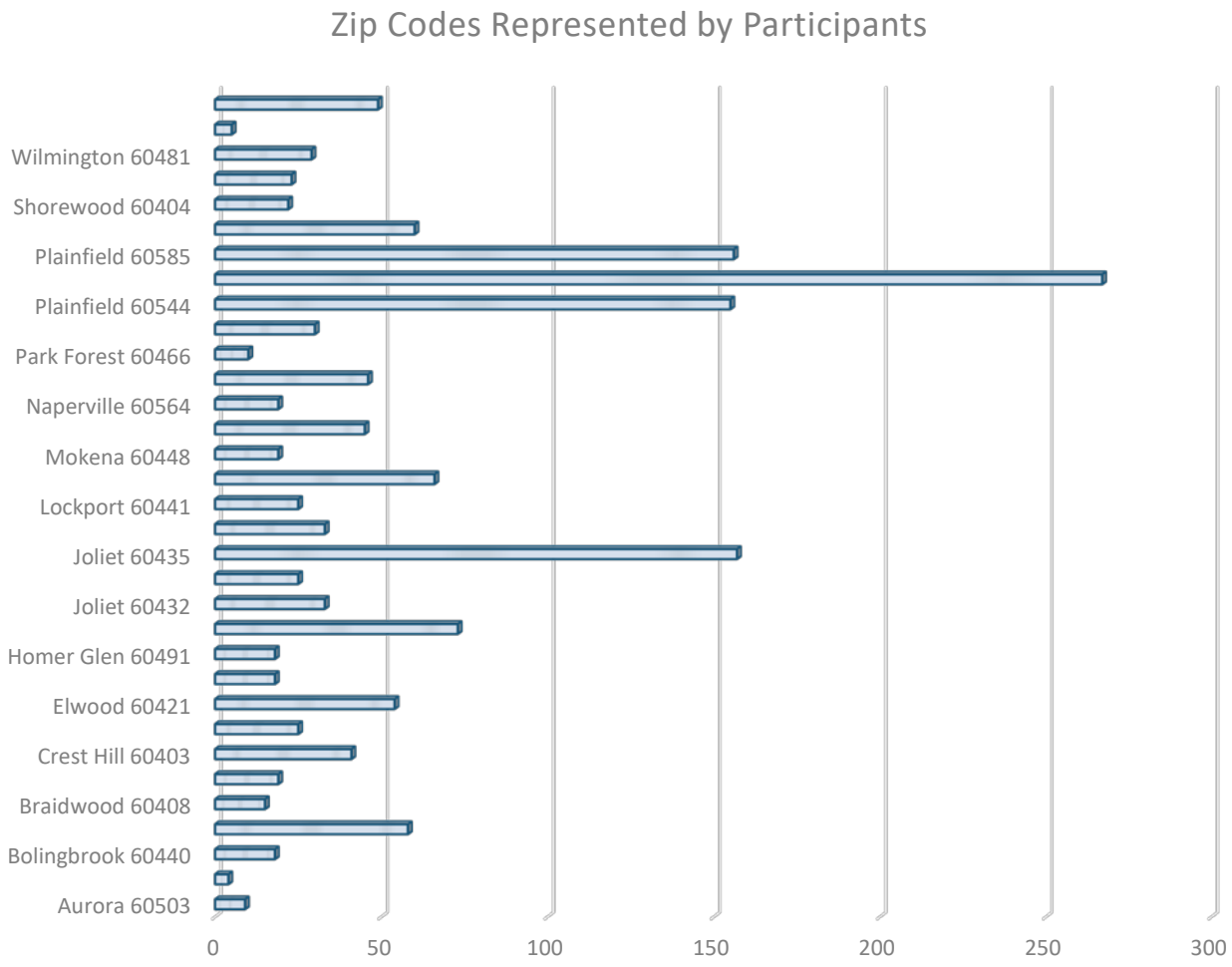






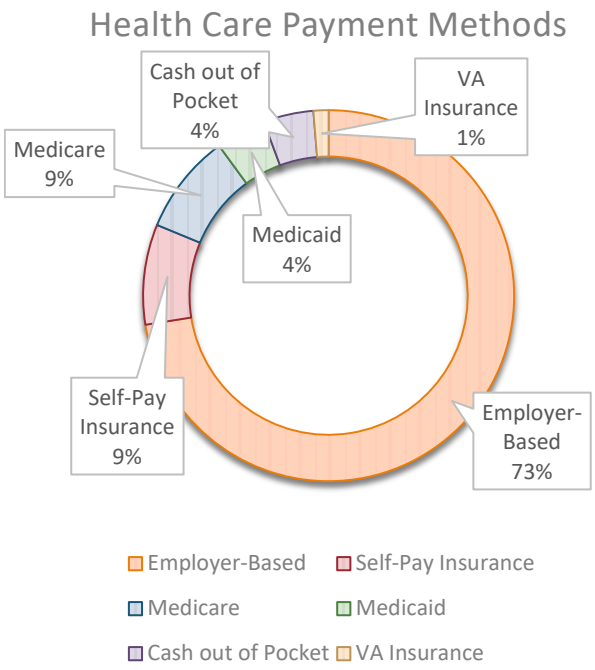


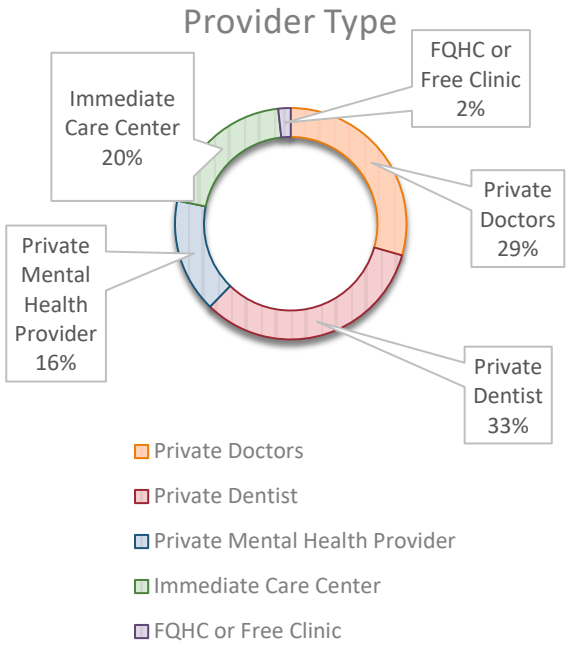
Survey responses were collected from all associated Will County Zip Codes, the Zip code with the highest participation was from Plainfield and Joliet zip codes. See chart below.



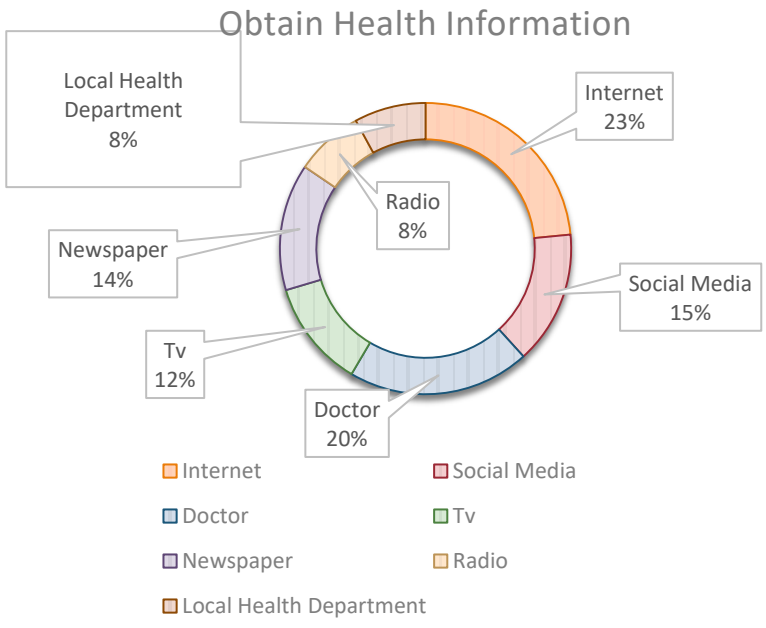
Access to Services

Health care service access was rated among the top themes of concern for Will County residents. The majority of the respondents seek care from a private practice professional, such as a private dentist (95%), mental health provider (46%), or medical doctor (85%). Forty-eight percent of individuals stated that they seek immediate care attention, while only five percent claim to be utilizing free or federally qualified health centers. Of the participants, 83 percent have employer-based health care insurance, ten percent are self-pay insured, 10 percent are Medicare insured, five percent have Medicaid, 5 percent pay cash out of pocket, and 1.5 percent have veteran's assistive insurance.

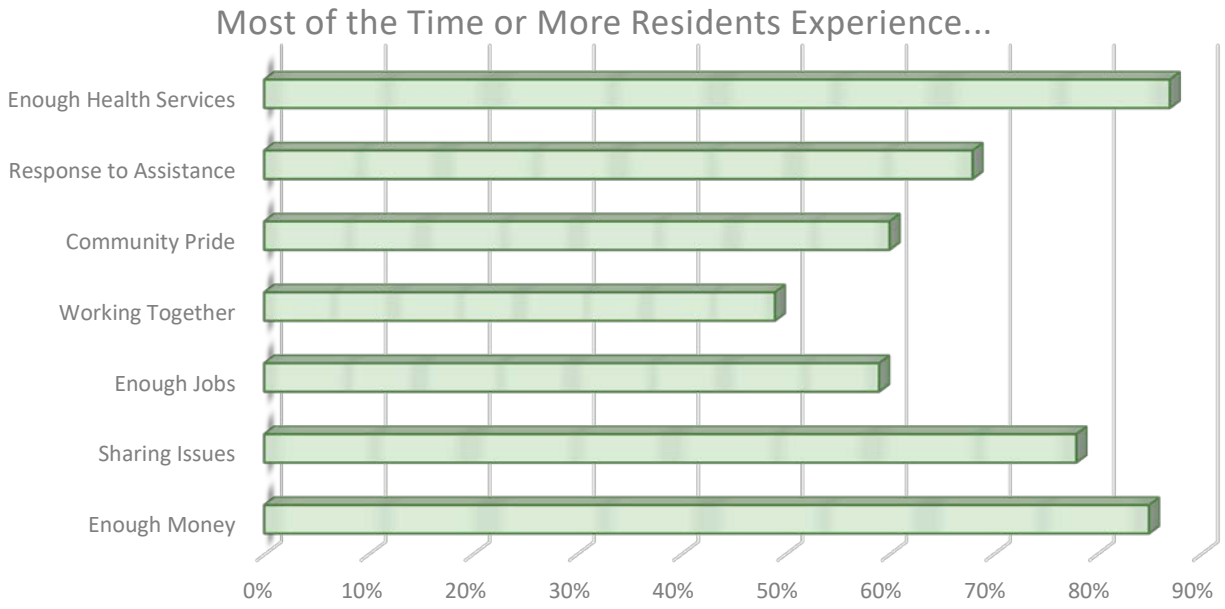




Many of Will County residents receive their health-related information from the internet, 65 percent of participants responding so. The second most common information outlet was from doctors, 55 percent, and with social media trailing slightly behind with 41 percent.



Residents ranked, from never to always, the frequency of perceived access to other essential services, as it relates to individuals' social determinants of health, outlined below. Despite 43 percent of respondents stating that they most always are "Not worried about unfair treatment due to race, ethnicity or color, 11 percent of all individuals identified with feeling concerned with "unfair treatment due to race, ethnicity and color. While the majority of individuals felt they always or most of the time had access to health care services, money to pay for things they need, and individuals in which they can share their issues.

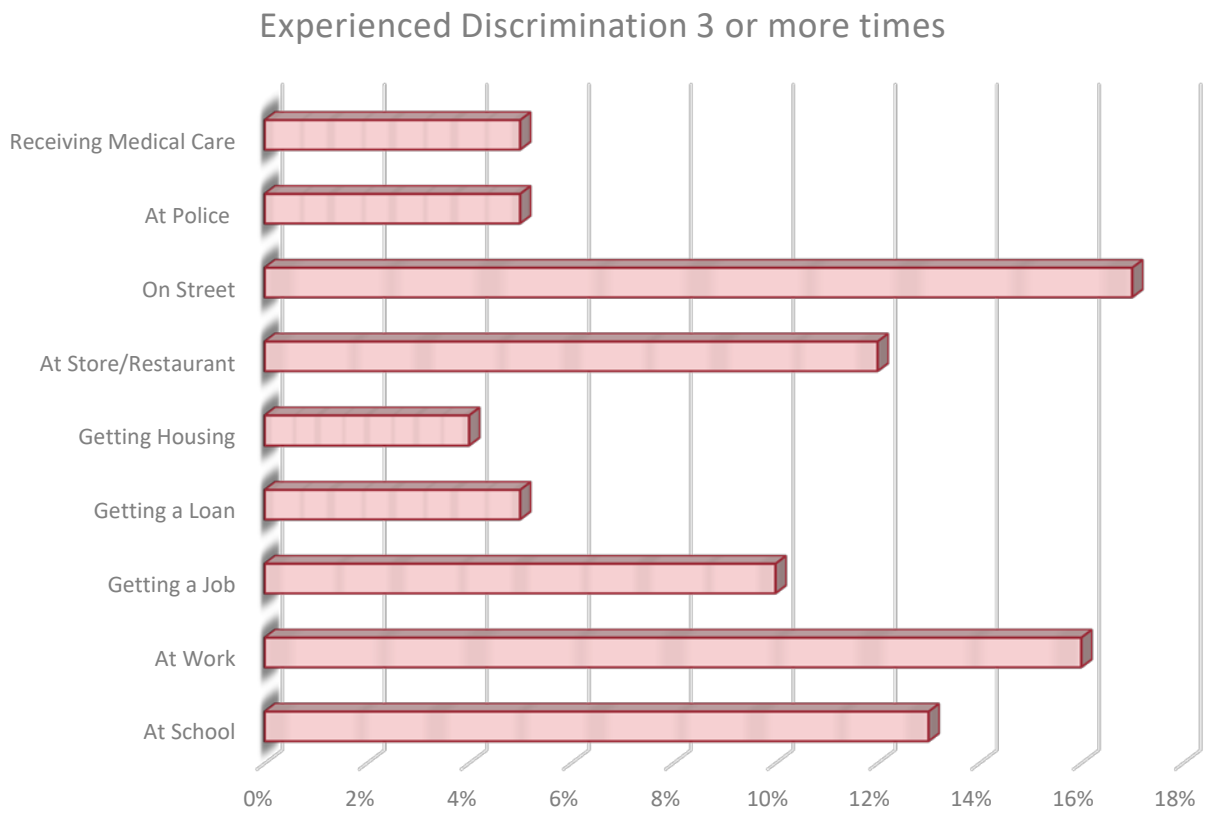


Access to Employment

Individuals who participated in this survey discussed employment and access to jobs as an issue within Will County. Nearly Nine percent of all respondents stated that access to good jobs and affordable housing was experienced rarely or never, and 30 percent of all the participants perceive transportation to be accessible rarely or never within their community. Nine percent of the respondents perceived the importance of diversity to be experienced rarely or never within the community and within the county.

Discrimination

Discrimination was ranked among the top themes of concern, were it relates to race, ethnicity, gender, and treatment at school, work and on the streets of our community, at least 13 percent of respondents identified with discrimination three or more times in these settings. Respondents were asked in which settings they experienced discrimination, such as getting housing, receiving medical care, applying for loans or with encounters with the local municipalities and law enforcement, in which participants stated in all categories they were discriminated a minimum of 3 or more times. Six percent of all respondents stated that they perceive discrimination to be an issue all or most of the time within the county. Among the resident respondents, 11 percent of all individuals identified with feeling concerned with “unfair treatment due to race, ethnicity and color.

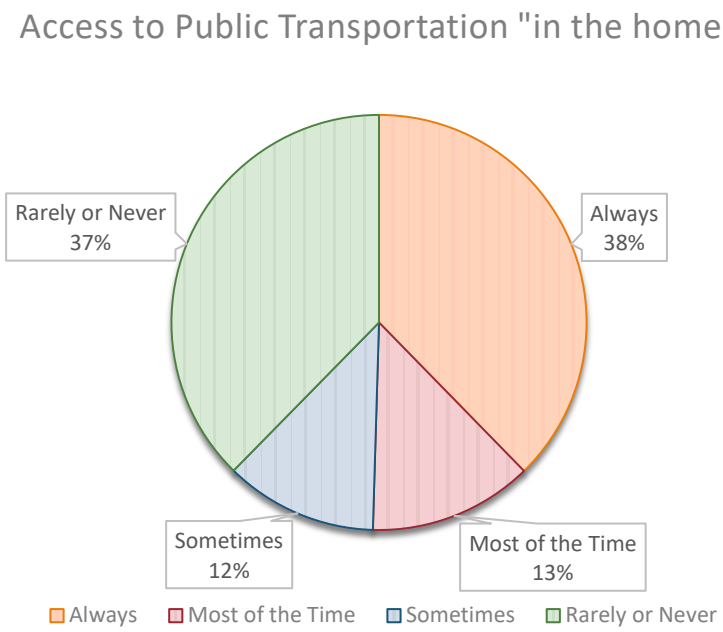


Social Determinants

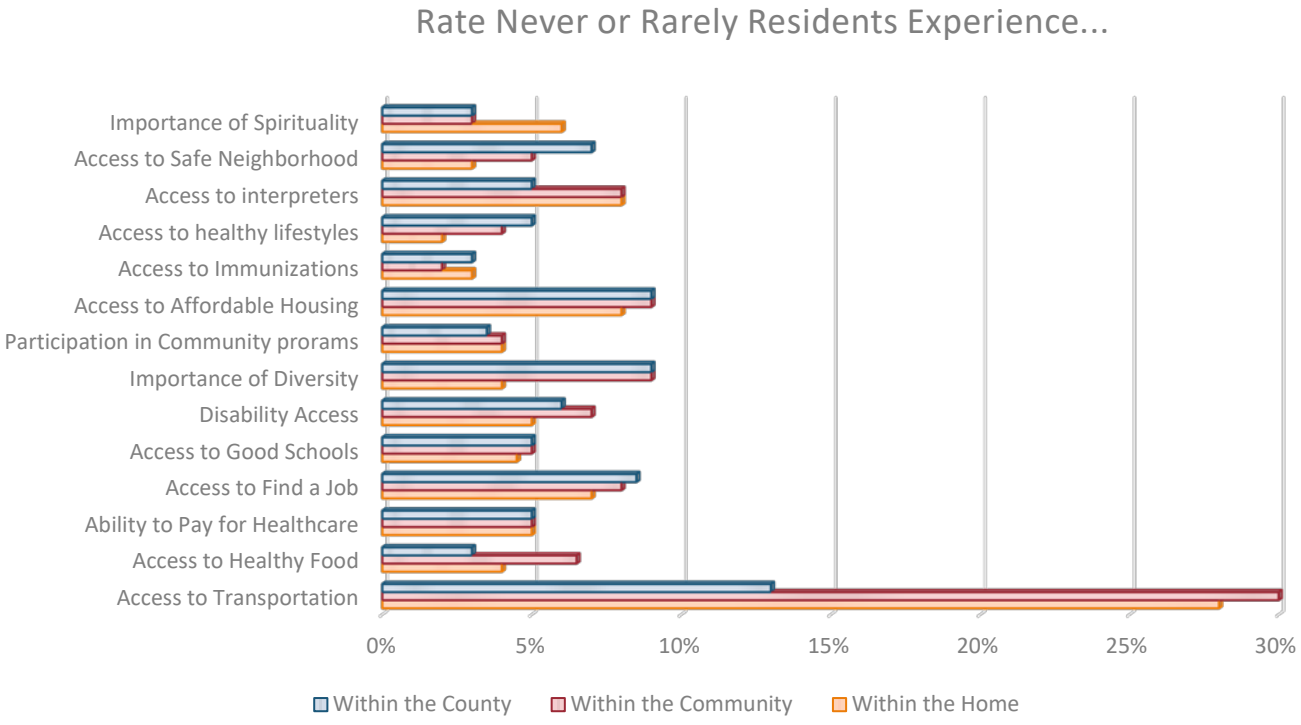
The top identified Social Issues as it related to "Within the Home", "Within the Community", and "Within the County of Will"; The respondent's frequencies ranked of top 10 themes of concern are designated below:

Within the Home	Within the Community	Within the County
#1. Access to Public Transportation	**#1. Illegal Drug Use**	**#1. Illegal Drug Use**
#2. Depression	**#2. Vaping**	**#2. Prescription Drug Use**
#3. Access to Interpreters	**#3. Underage Drinking**	**#3. Violence**
#4. Mental Health	**#4. Tobacco Use**	**#4. Underage Drinking**
#5. Tobacco Use	**#5. Mental Health**	**#5. Vaping**
#6. Vaping	**#6. Depression**	**#6. Tobacco Use**
#7. Alzheimer's/Dementia	**#7. Binge Drinking**	**#7. Mental Health**
#8. Binge Drinking	**#8. Prescription Drug Use**	**#8. Depression**
#9. Suicide	**#9. Suicide**	**#9. Binge Drinking**
#10. Self-Harm	**#10. Alzheimer's/Dementia**	**#10. Self Harm**

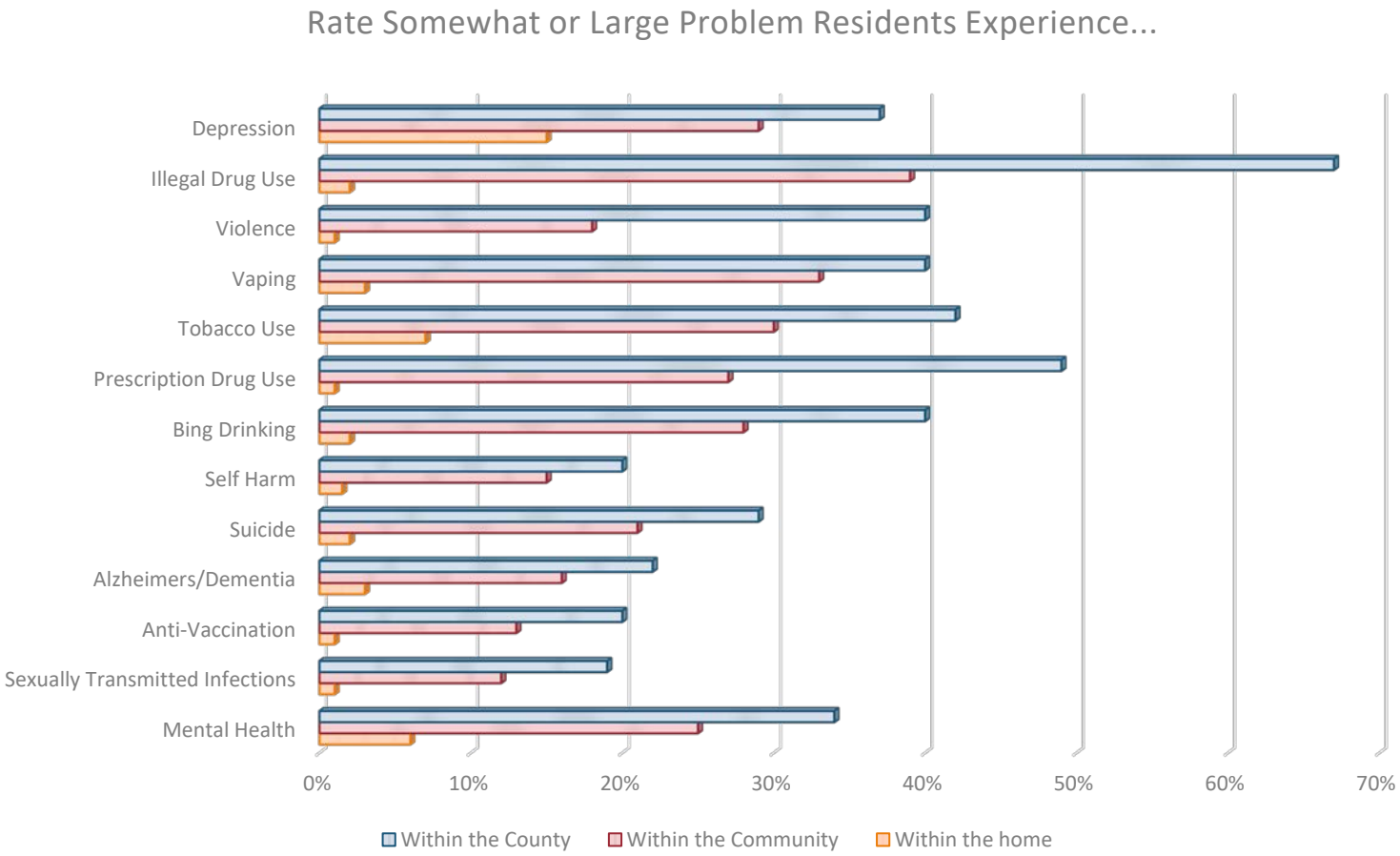
Residents were asked to rank their ability to access certain basic needs, such as healthy food, good schools, safe neighborhoods, access to health care, as well as to rank their perceptions of public health issues on a scale from "never to always" and "not a problem" to "a large problem" "within the home", "within the community", and "within the county", such as sexually transmitted infections, Immunization access and use, violence, mental health, Domestic Abuse, Drug use and discrimination and more. Access to transportation remains a large issue among individuals within their home, their community, and the county as 30 percent of all respondents stating this as an issue. Access to affordable housing, Good Schools, and health care follows.
See the figures below regarding these results.



Public transportation still polarizes the respondents, with nearly half experiencing, at minimum, sometimes, rarely or never, having access to public transportation from their homes, within their communities, and within the county.



As access to public transportation remains a top concern for individuals in the Home, Illegal Drug Use debuts as a top concern among the community and the county with 67 percent of participants stating it as, the primary, “somewhat or large problem”. Prescription drug use within the county and illegal drug use among the community follow closely behind at just under 50 percent. Depression remains a top concern “within the home”, following just after access to public transportation, with nearly 20 percent of respondent rankings, while individuals rate tobacco-use and mental health following.



Survey Methodology

The survey was conducted over a five-week span, June 25th through July 31st, emailed to over 70,000 recipients targeting specifically Will County residents. Emails were distributed via outlook contacts, contacts of the county board, board of health, directors of the departments, all staff emails at the municipality levels of will county sheriff department via the Will County Substance Abuse Coalition, Easterseals, Will County Contractors Association, AMITA Health, Edward Hospital, Silver Cross Hospital, Will Grundy Medical Clinic, Events to campaign the survey were held during peak patient hour times at the Will County Health Center each week with water and granola bars as free give-a-ways for participants, meetings with the promotion and marketing departments of the local Universities and School Districts (Lewis University, Governors State University, Joliet Junior College, Joliet Township School District, Plainfield School District, Romeoville School District), and each week the survey was boosted on Facebook, Twitter, and Snapchat using QR codes and survey links to survey monkey questionnaire in which consisted of 64 questions of a qualitative and qualitative method. Mobile supported survey scan codes were left all throughout the county via park districts, shopping centers, movie theatres, local gyms, YMCA affiliates, mobile pantries, church and faith-based organizations, The quantitative responses were geared towards gaging demographics while the qualitative responses were open ended and tallied among frequency based on their topics; related to

The themes listed below. An opinions category was determined based on the number of bias comments provided. As the integrity of the data-driven method is upheld, bias comments cannot distort or skew the trends that emerge from performing such assessments and analysis.

1. Access to Services (Healthcare, Mental Health, Dental, Vision, etc.)
2. Discrimination
3. Employment
4. Crime
5. Infrastructure (Roads, Building and Land Development)
6. Economics
7. Politics (Current Legislation, Police, Government Leadership, partisans)
8. Education
9. Mental Health
10. Transportation
11. Community Engagement
12. Opinions *

Survey Responses

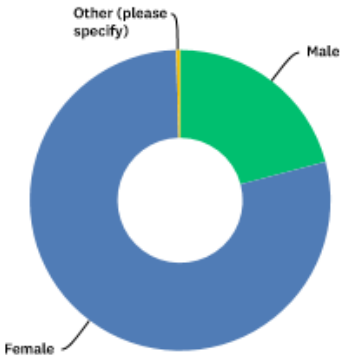
Q1 Do you live in Will County?

Answered: 1,644 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	95.86%	1,576
No	4.14%	68

Q4 Sex you most identify with:

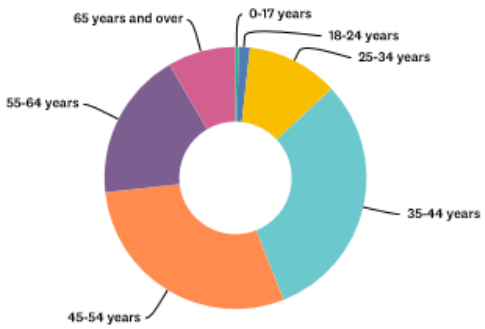
Answered: 1,499 Skipped: 145



ANSWER CHOICES	RESPONSES	
Male	20.88%	313
Female	78.72%	1,180
Other (please specify)	0.40%	6
TOTAL		1,499

Q3 Age Range

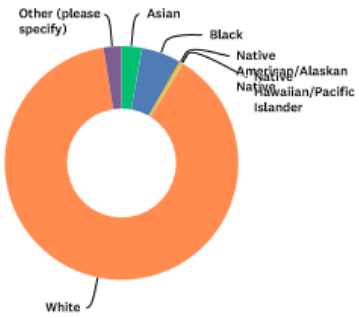
Answered: 1,502 Skipped: 142



ANSWER CHOICES	RESPONSES	
0-17 years	0.40%	6
18-24 years	1.40%	21
25-34 years	11.32%	170
35-44 years	30.89%	464
45-54 years	29.23%	439
55-64 years	18.38%	276
65 years and over	8.39%	126
TOTAL		1,502

Q5 Race you most identify with:

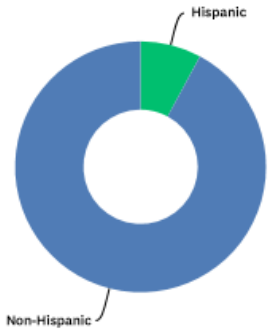
Answered: 1,490 Skipped: 154



ANSWER CHOICES	RESPONSES	
Asian	2.82%	42
Black	5.50%	82
Native American/Alaskan Native	0.40%	6
Native Hawaiian/Pacific Islander	0.13%	2
White	88.66%	1,321
Other (please specify)	2.48%	37
TOTAL		1,490

Q6 Ethnicity you most identify with:

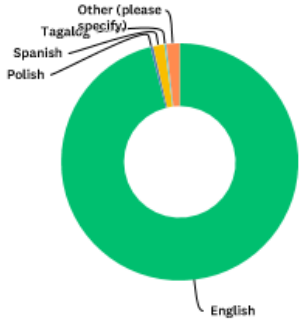
Answered: 1,477 Skipped: 167



ANSWER CHOICES	RESPONSES	
Hispanic	7.85%	116
Non-Hispanic	92.15%	1,361
TOTAL		1,477

Q7 What is the primary language you speak in your home?

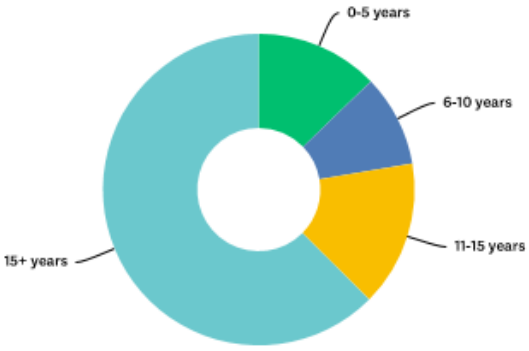
Answered: 1,498 Skipped: 146



ANSWER CHOICES	RESPONSES	
English	95.99%	1,438
Polish	0.40%	6
Spanish	1.54%	23
Tagalog	0.27%	4
Other (please specify)	1.80%	27
TOTAL		1,498

Q8 How long have you lived in Will County?

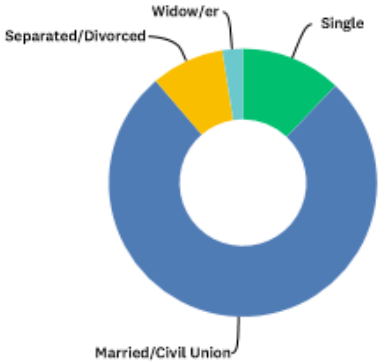
Answered: 1,500 Skipped: 144



ANSWER CHOICES	RESPONSES	
0-5 years	12.80%	192
6-10 years	9.53%	143
11-15 years	15.13%	227
15+ years	62.53%	938
TOTAL		1,500

Q9 Marital Status

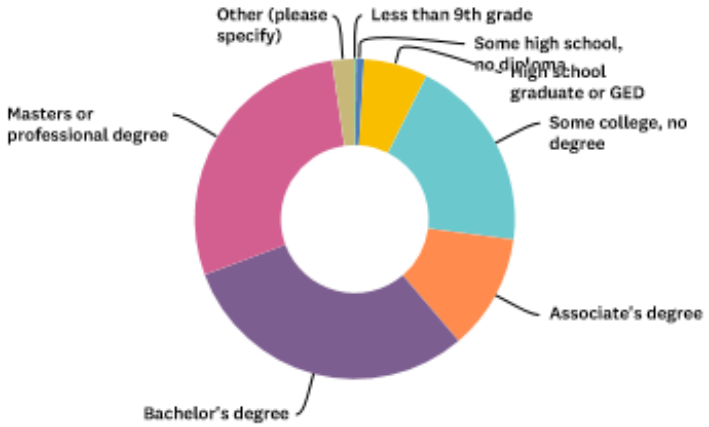
Answered: 1,502 Skipped: 142



ANSWER CHOICES	RESPONSES	
Single	12.12%	182
Married/Civil Union	76.63%	1,151
Separated/Divorced	8.79%	132
Widow/er	2.46%	37
TOTAL		1,502

Q10 Highest Level of Education earned:

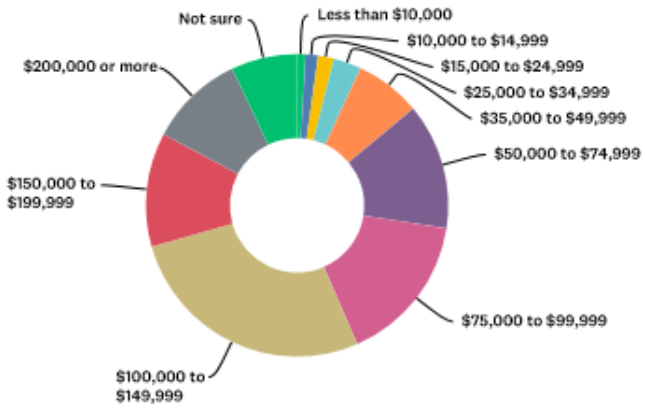
Answered: 1,501 Skipped: 143



ANSWER CHOICES	RESPONSES	
Less than 9th grade	0.13%	2
Some high school, no diploma	0.80%	12
High school graduate or GED	6.46%	97
Some college, no degree	19.65%	295
Associate's degree	11.73%	176
Bachelor's degree	30.58%	459
Masters or professional degree	28.38%	426
Other (please specify)	2.27%	34
TOTAL		1,501

Q11 Annual Household Income

Answered: 1,476 Skipped: 168



ANSWER CHOICES	RESPONSES	
Less than $10,000	0.88%	13
$10,000 to $14,999	1.36%	20
$15,000 to $24,999	1.69%	25
$25,000 to $34,999	2.98%	44
$35,000 to $49,999	7.05%	104
$50,000 to $74,999	13.48%	199
$75,000 to $99,999	16.06%	237
$100,000 to $149,999	27.10%	400
$150,000 to $199,999	12.20%	180
$200,000 or more	10.16%	150
Not sure	7.05%	104
TOTAL		1,476

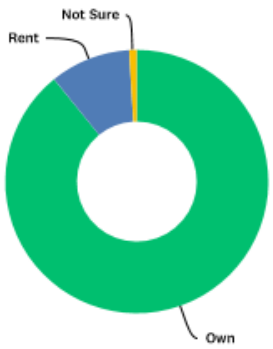
Q12 How many dependents (I.e. child, child of guardian, etc.) live in your home/dwelling?

Answered: 1,235 Skipped: 409

ANSWER CHOICES	RESPONSES	
1	31.42%	388
2	40.40%	499
3	17.17%	212
4 or more	11.01%	136
TOTAL		1,235

Q14 Do you own or rent your home/dwelling?

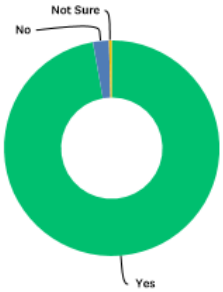
Answered: 1,496 Skipped: 148



ANSWER CHOICES	RESPONSES	
Own	89.17%	1,334
Rent	9.89%	148
Not Sure	0.94%	14
TOTAL		1,496

Q15 Do you own a smart phone and/or tablet?

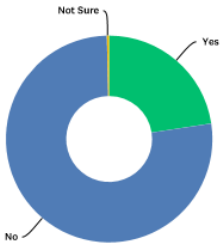
Answered: 1,499 Skipped: 145



ANSWER CHOICES	RESPONSES	
Yes	97.20%	1,457
No	2.40%	36
Not Sure	0.40%	6
TOTAL		1,499

Q16 Have you taken a foreign trip(s) in the past year?

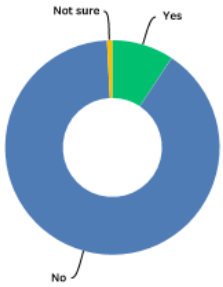
Answered: 1,499 Skipped: 145



ANSWER CHOICES	RESPONSES	
Yes	22.62%	339
No	77.05%	1,155
Not Sure	0.33%	5
TOTAL		1,499

Q13 Do you live in a home/dwelling with multiple families?

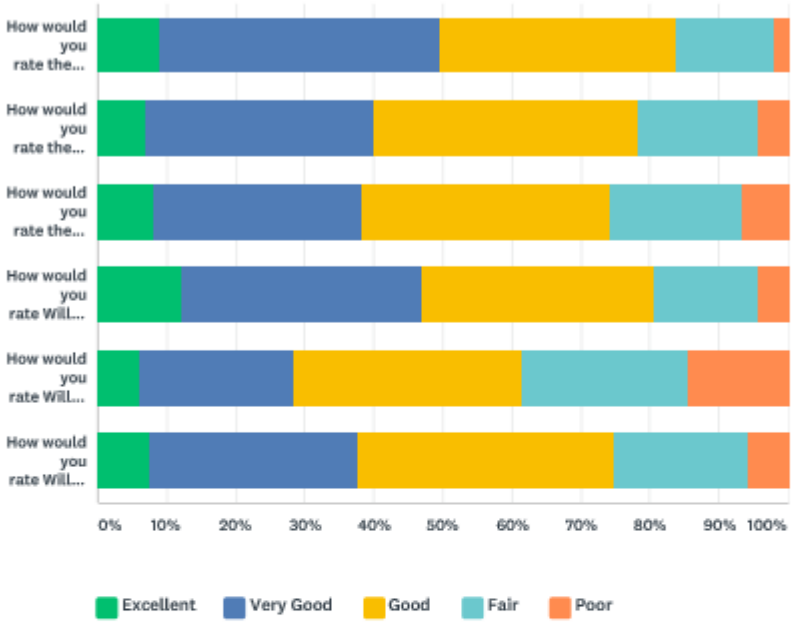
Answered: 1,492 Skipped: 152



ANSWER CHOICES	RESPONSES	
Yes	9.32%	139
No	89.88%	1,341
Not sure	0.80%	12
TOTAL		1,492

Q17 For each question, please mark in the rating box which most closely matches your opinion.

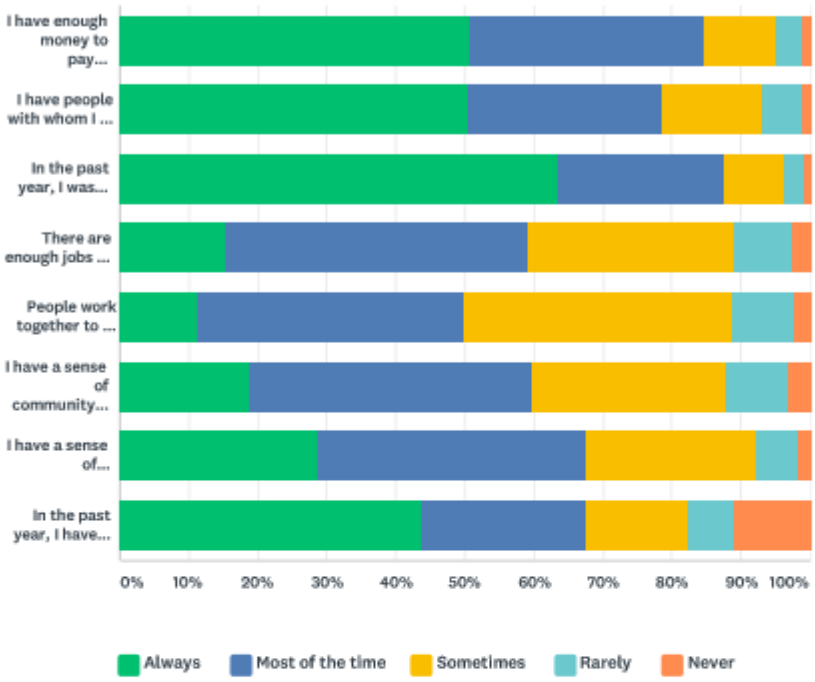
Answered: 1,345 Skipped: 299



	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL	WEIGHTED AVERAGE
How would you rate the overall quality of life in Will County? (Consider items such as your safety, well-being, and participation in community life)	9.02% 121	40.61% 545	34.13% 458	14.23% 191	2.01% 27	1,342	3.40
How would you rate the overall quality of the environment in Will County? (Consider items such as indoor/outdoor air, land, and water)	6.79% 91	33.18% 445	38.26% 513	17.45% 234	4.33% 58	1,341	3.21
How would you rate the quality of the healthcare system in Will County? (Consider items such as access, cost, availability, and options in health care)	8.16% 109	30.01% 401	36.00% 481	19.24% 257	6.59% 88	1,336	3.14
How would you rate Will County as a place to raise children? (Consider items such as school quality, day care, after school programs, and recreation)	12.03% 160	35.04% 466	33.68% 448	14.81% 197	4.44% 59	1,330	3.35
How would you rate Will County as a place to grow old? (Consider items such as elder-friendly housing, transportation to medical services, shopping, elder day care, social support for the elderly living alone, Meals on Wheels)	6.22% 83	22.10% 295	33.18% 443	24.04% 321	14.46% 193	1,335	2.82
How would you rate Will County as a safe community? (Consider items such as safety in the home, schools, the workplace, playgrounds, and parks. Do neighbors know and trust each other? Do they look out for each other?)	7.45% 100	30.33% 407	37.18% 499	19.45% 261	5.59% 75	1,342	3.15

Q19 For each statement, please mark in the rating box which most closely matches your opinion. Please keep in mind that your choices are confidential and cannot be linked to you in any way.

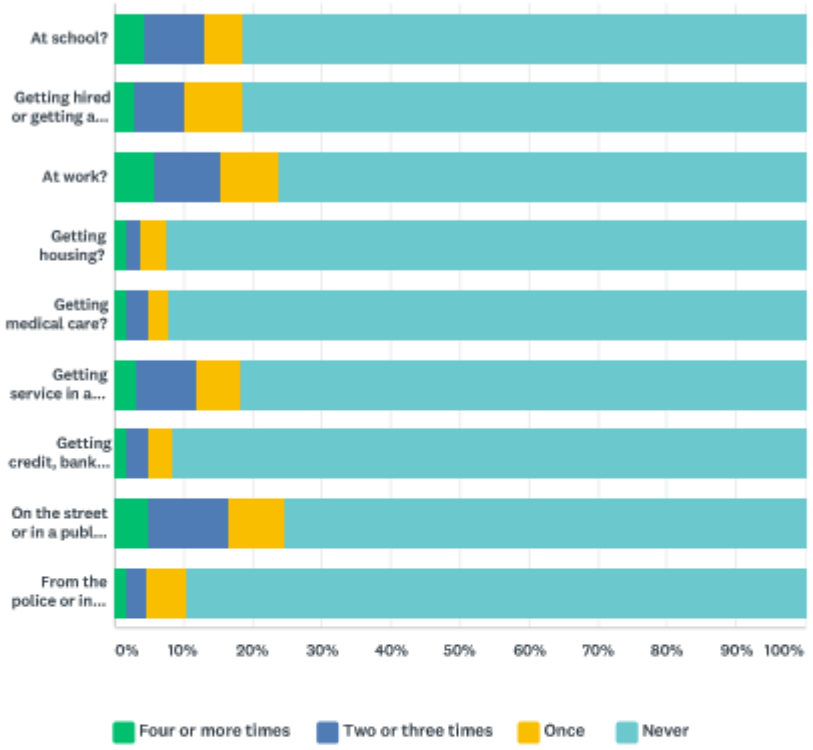
Answered: 1,346 Skipped: 298



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	TOTAL	WEIGHTED AVERAGE
I have enough money to pay for the things I really need, such as food, clothing, housing, and medicine.	50.86% 683	33.80% 454	10.28% 138	4.02% 54	1.04% 14	1,343	4.29
I have people with whom I can share problems or get help when needed.	50.45% 677	28.24% 379	14.31% 192	6.04% 81	0.97% 13	1,342	4.21
In the past year, I was able to get the health services I needed.	63.36% 849	24.25% 325	8.51% 114	3.13% 42	0.75% 10	1,340	4.46
There are enough jobs in Will County.	15.46% 203	43.64% 573	29.78% 391	8.45% 111	2.67% 35	1,313	3.61
People work together to get things done for the community.	11.42% 152	38.32% 510	38.99% 519	8.87% 118	2.40% 32	1,331	3.47
I have a sense of community pride.	18.88% 252	40.90% 546	27.94% 373	9.06% 121	3.22% 43	1,335	3.63
I have a sense of responsibility to help improve the health of my community.	28.64% 380	39.11% 519	24.49% 325	5.95% 79	1.81% 24	1,327	3.87
In the past year, I have not worried about experiencing unfair treatment because of my race, ethnicity, or color.	43.71% 580	23.74% 315	14.85% 197	6.86% 91	10.85% 144	1,327	3.83

Q21 Have you ever experienced discrimination, been prevented from doing something, or been hassled or made to feel inferior in any of the following situations because of your race, ethnicity, or color?

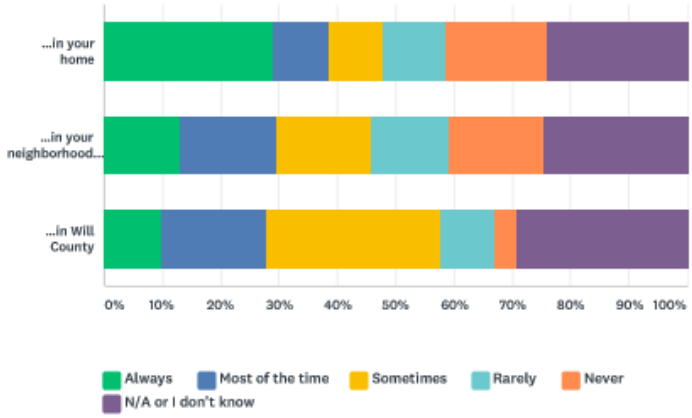
Answered: 1,333 Skipped: 311



	FOUR OR MORE TIMES	TWO OR THREE TIMES	ONCE	NEVER	TOTAL	WEIGHTED AVERAGE
At school?	4.20% 55	8.79% 115	5.73% 75	81.27% 1,063	1,308	3.64
Getting hired or getting a job?	2.75% 36	7.40% 97	8.47% 111	81.37% 1,066	1,310	3.68
At work?	5.84% 77	9.56% 126	8.19% 108	76.40% 1,007	1,318	3.55
Getting housing?	1.59% 21	2.20% 29	3.87% 51	92.34% 1,217	1,318	3.87
Getting medical care?	1.52% 20	3.26% 43	3.11% 41	92.10% 1,213	1,317	3.86
Getting service in a store or restaurant?	3.17% 42	8.60% 114	6.42% 85	81.81% 1,084	1,325	3.67
Getting credit, bank loans, or a mortgage?	1.81% 24	3.24% 43	3.47% 46	91.48% 1,213	1,326	3.85
On the street or in a public setting?	4.83% 64	11.92% 158	7.92% 105	75.32% 998	1,325	3.54
From the police or in the courts?	1.59% 21	3.10% 41	5.74% 76	89.58% 1,186	1,324	3.83

Q23 Residents have access to public transportation (e.g.,to buy food, get to appointments, get to work, get to parks/activities, etc).

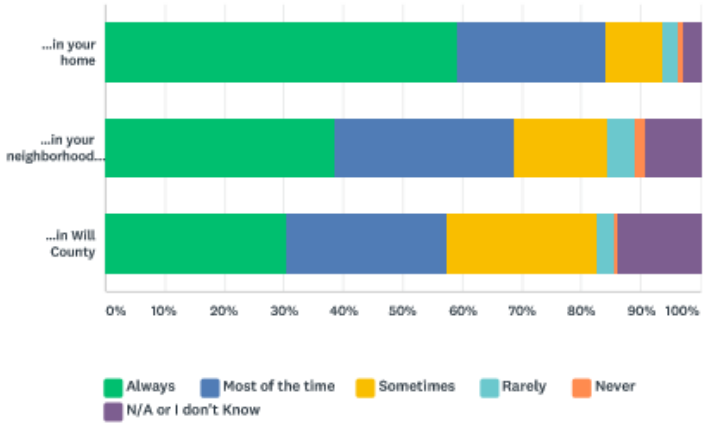
Answered: 1,156 Skipped: 488



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	28.86% 333	9.79% 113	9.10% 105	10.83% 125	17.50% 202	23.92% 276	1,154	3.28
...in your neighborhood/community	13.11% 151	16.58% 191	16.06% 185	13.37% 154	16.15% 186	24.74% 285	1,152	2.96
...in Will County	9.82% 113	18.07% 208	29.80% 343	9.47% 109	3.56% 41	29.28% 337	1,151	3.30

Q24 Residents are able to buy healthy food.

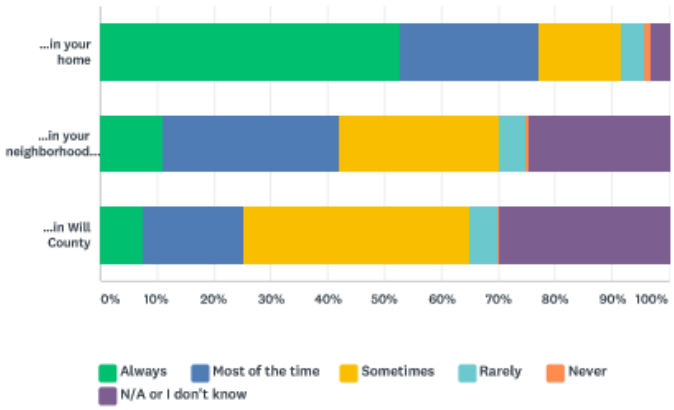
Answered: 1,155 Skipped: 489



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	59.15% 682	24.98% 288	9.37% 108	2.78% 32	0.87% 10	2.86% 33	1,153	4.43
...in your neighborhood/community	38.54% 444	30.21% 348	15.54% 179	4.95% 57	1.48% 17	9.29% 107	1,152	4.10
...in Will County	30.61% 352	26.78% 308	25.30% 291	2.78% 32	0.61% 7	13.91% 160	1,150	3.98

Q25 Residents are able to pay for healthcare (e.g., family doctor, prescriptions).

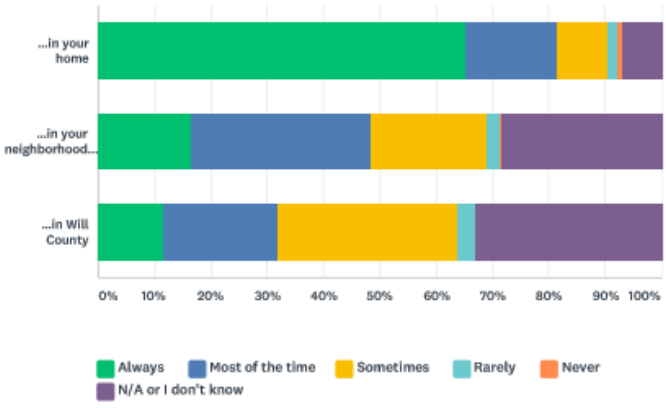
Answered: 1,154 Skipped: 490



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	52.86% 610	24.18% 279	14.56% 168	4.25% 49	1.04% 12	3.12% 36	1,154	4.28
...in your neighborhood/community	11.01% 127	31.05% 358	28.19% 325	4.42% 51	0.69% 8	24.63% 284	1,153	3.63
...in Will County	7.57% 87	17.58% 202	39.77% 457	4.96% 57	0.35% 4	29.77% 342	1,149	3.39

Q26 Residents are able to pay for immunizations/vaccinations.

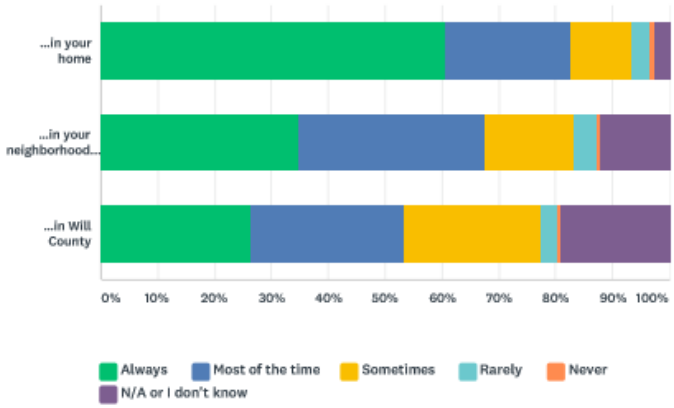
Answered: 1,152 Skipped: 492



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	65.30% 751	16.26% 187	9.04% 104	1.65% 19	0.78% 9	6.96% 80	1,150	4.54
...in your neighborhood/community	16.51% 190	31.80% 366	20.76% 239	2.26% 26	0.09% 1	28.58% 329	1,151	3.87
...in Will County	11.73% 135	20.16% 232	31.97% 368	3.04% 35	0.26% 3	32.84% 378	1,151	3.60

Q27 Residents are able to participate in recreational activities (e.g.,visit parks, participate in organized activities, fishing, etc.).

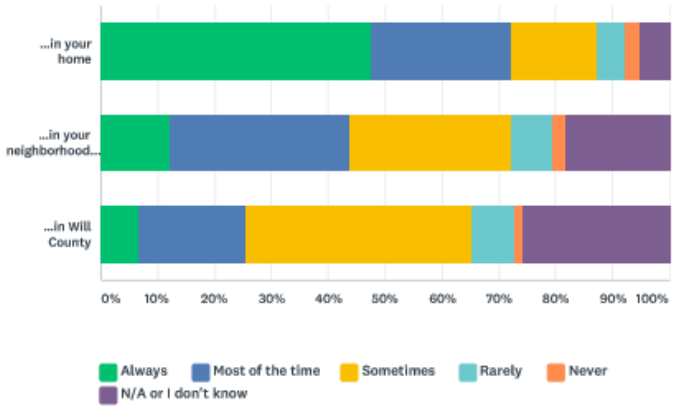
Answered: 1,149 Skipped: 495



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	60.63% 693	22.05% 252	10.76% 123	3.06% 35	0.96% 11	2.54% 29	1,143	4.42
...in your neighborhood/community	34.76% 399	32.84% 377	15.68% 180	3.83% 44	0.61% 7	12.28% 141	1,148	4.11
...in Will County	26.24% 301	27.20% 312	23.89% 274	3.05% 35	0.52% 6	19.09% 219	1,147	3.93

Q28 Residents are able to live in affordable housing.

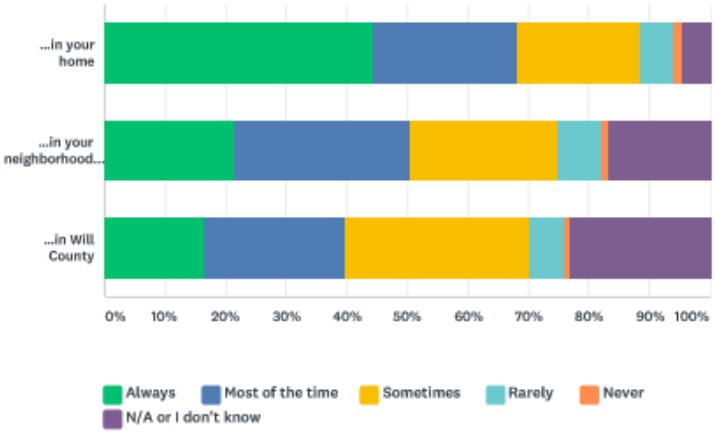
Answered: 1,149 Skipped: 495



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	47.60% 546	24.50% 281	15.17% 174	4.88% 56	2.53% 29	5.32% 61	1,147	4.16
...in your neighborhood/community	12.10% 139	31.77% 365	28.37% 326	7.22% 83	2.18% 25	18.36% 211	1,149	3.54
...in Will County	6.64% 76	18.95% 217	39.74% 455	7.34% 84	1.66% 19	25.68% 294	1,145	3.29

Q29 Residents are able to participate in arts, cultural, and community events.

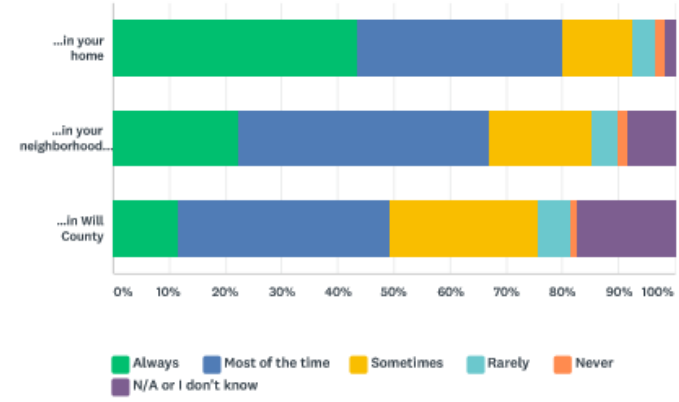
Answered: 1,149 Skipped: 495



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	44.39% 510	23.76% 273	20.45% 235	5.31% 61	1.48% 17	4.61% 53	1,149	4.09
...in your neighborhood/community	21.45% 246	29.21% 335	24.06% 276	7.24% 83	1.22% 14	16.83% 193	1,147	3.75
...in Will County	16.48% 189	23.19% 266	30.69% 352	5.67% 65	0.87% 10	23.10% 265	1,147	3.63

Q30 Residents live in a clean environment (e.g., air, land, water).

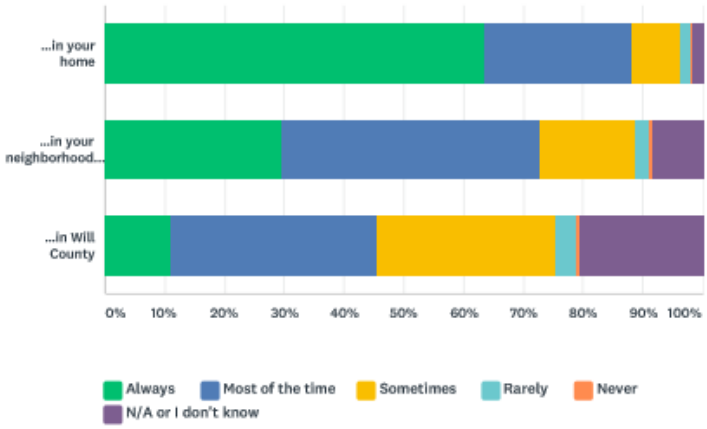
Answered: 1,150 Skipped: 494



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	43.52% 500	36.64% 421	12.45% 143	4.00% 46	1.65% 19	1.74% 20	1,149	4.18
...in your neighborhood/community	22.34% 256	44.50% 510	18.32% 210	4.62% 53	1.83% 21	8.38% 96	1,146	3.88
...in Will County	11.69% 134	37.52% 430	26.44% 303	5.93% 68	1.13% 13	17.28% 198	1,146	3.64

Q31 Residents live in a family-friendly environment.

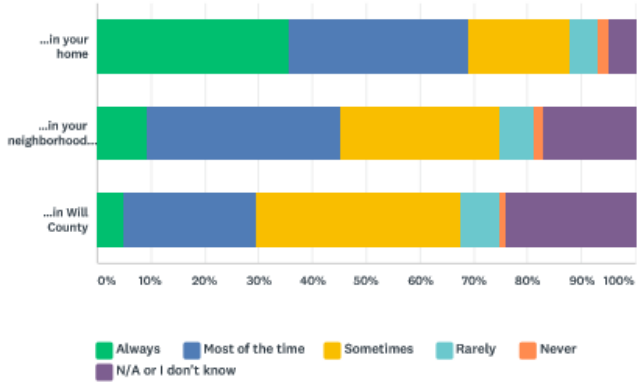
Answered: 1,149 Skipped: 495



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	63.41% 728	24.83% 285	7.93% 91	1.74% 20	0.44% 5	1.66% 19	1,148	4.52
...in your neighborhood/community	29.69% 340	42.97% 492	16.07% 184	2.27% 26	0.70% 8	8.30% 95	1,145	4.08
...in Will County	10.95% 125	34.59% 395	30.04% 343	3.33% 38	0.61% 7	20.49% 234	1,142	3.65

Q32 Residents are able to find good jobs and live in a healthy economy.

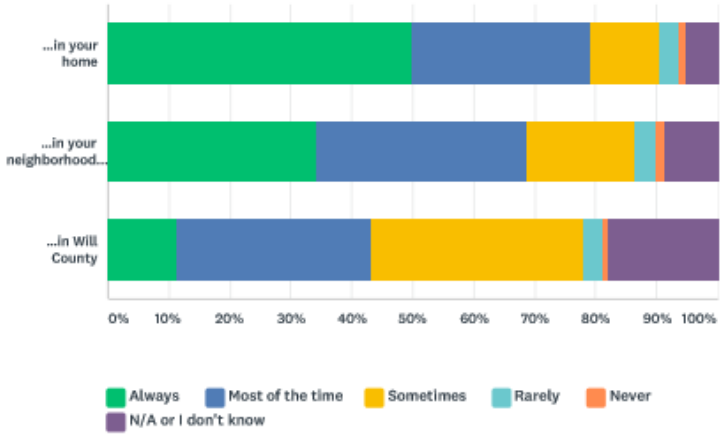
Answered: 1,150 Skipped: 494



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	35.65% 410	33.13% 381	19.13% 220	5.30% 61	1.74% 20	5.04% 58	1,150	4.01
...in your neighborhood/community	9.30% 107	35.83% 412	29.48% 339	6.61% 76	1.74% 20	17.04% 196	1,150	3.53
...in Will County	4.88% 56	24.74% 284	37.98% 436	7.32% 84	1.22% 14	23.87% 274	1,148	3.32

Q33 Residents are able to go to good schools.

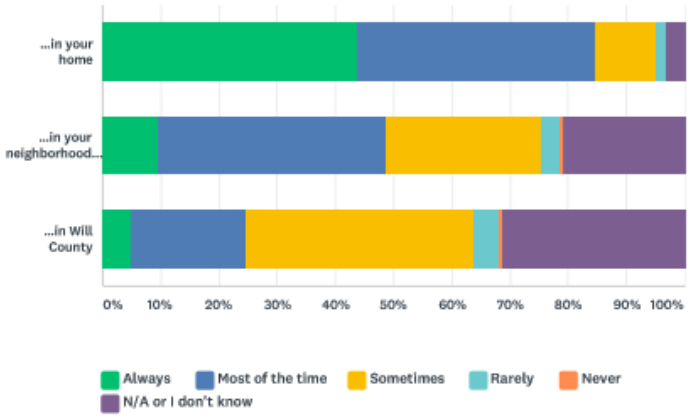
Answered: 1,149 Skipped: 495



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	49.87% 572	29.29% 336	11.25% 129	3.31% 38	1.05% 12	5.23% 60	1,147	4.30
...in your neighborhood/community	34.20% 393	34.46% 396	17.84% 205	3.39% 39	1.48% 17	8.62% 99	1,149	4.06
...in Will County	11.27% 129	31.88% 365	34.67% 397	3.58% 41	0.79% 9	17.82% 204	1,145	3.60

Q34 Adult residents practice healthy behaviors and lifestyles.

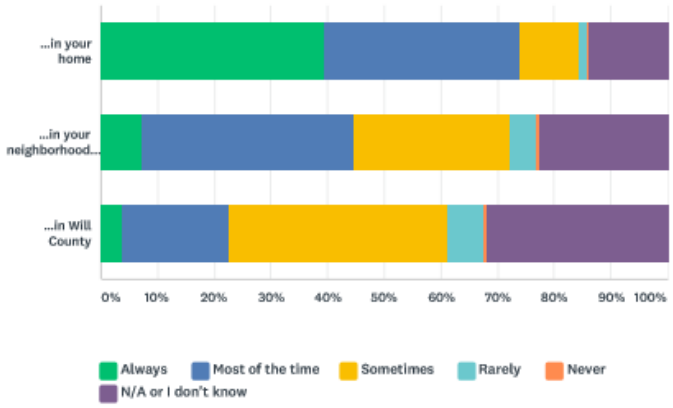
Answered: 1,147 Skipped: 497



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	43.68% 501	40.89% 469	10.37% 119	1.83% 21	0.09% 1	3.14% 36	1,147	4.30
...in your neighborhood/community	9.47% 108	39.21% 447	26.58% 303	3.42% 39	0.44% 5	20.88% 238	1,140	3.68
...in Will County	4.72% 54	19.95% 228	39.20% 448	4.29% 49	0.52% 6	31.32% 358	1,143	3.35

Q35 Youth residents practice healthy behaviors and lifestyles.

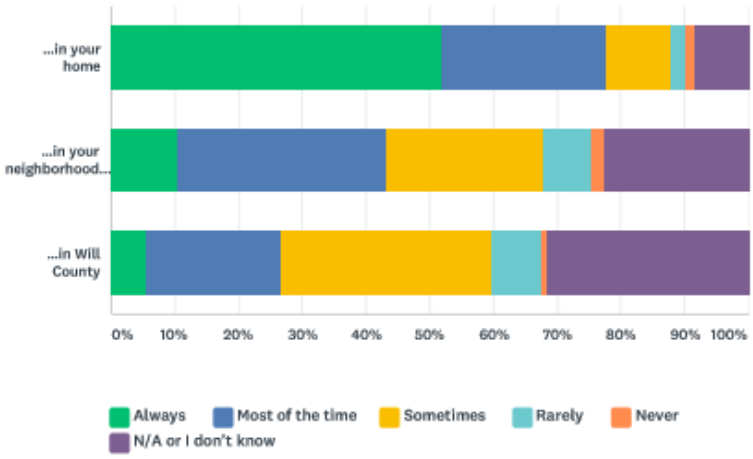
Answered: 1,146 Skipped: 498



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	39.60% 453	34.27% 392	10.49% 120	1.31% 15	0.44% 5	13.90% 159	1,144	4.29
...in your neighborhood/community	7.17% 82	37.67% 431	27.53% 315	4.55% 52	0.52% 6	22.55% 258	1,144	3.60
...in Will County	3.77% 43	18.83% 215	38.70% 442	6.13% 70	0.70% 8	31.87% 364	1,142	3.28

Q36 Residents find importance in racial/ethnic diversity.

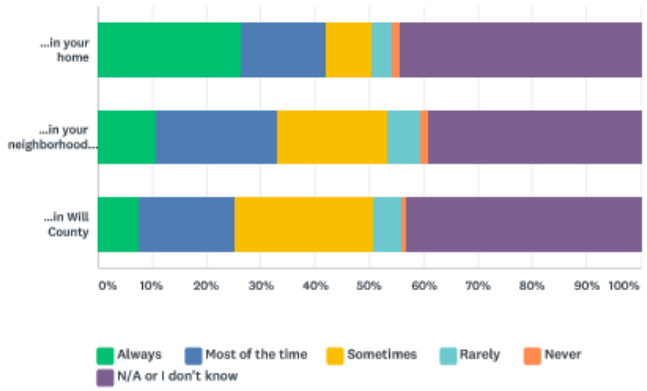
Answered: 1,142 Skipped: 502



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	51.71% 590	26.03% 297	9.99% 114	2.37% 27	1.75% 20	8.15% 93	1,141	4.35
...in your neighborhood/community	10.52% 120	32.60% 372	24.80% 283	7.45% 85	1.84% 21	22.79% 260	1,141	3.55
...in Will County	5.44% 62	21.23% 242	32.98% 376	7.81% 89	0.96% 11	31.58% 360	1,140	3.33

Q37 Residents with disabilities have access to services and resources.

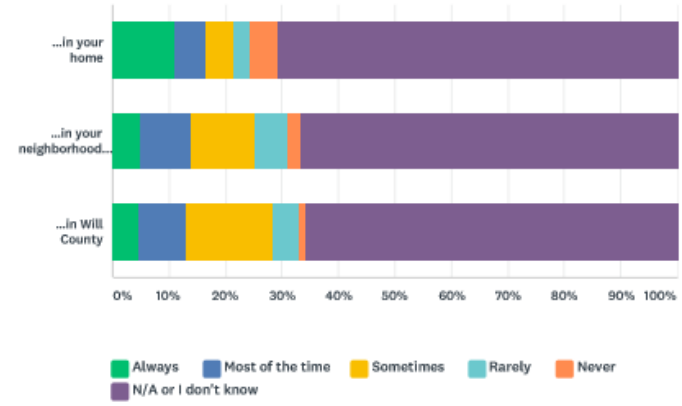
Answered: 1,142 Skipped: 502



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	26.54% 302	15.55% 177	8.52% 97	3.60% 41	1.32% 15	44.46% 506	1,138	4.12
...in your neighborhood/community	10.79% 123	22.37% 255	20.18% 230	6.05% 69	1.40% 16	39.21% 447	1,140	3.58
...in Will County	7.45% 85	17.79% 203	25.50% 291	5.35% 61	0.70% 8	43.21% 493	1,141	3.46

Q38 Residents have access to interpreters for services (both foreign language as well as sign language interpreters).

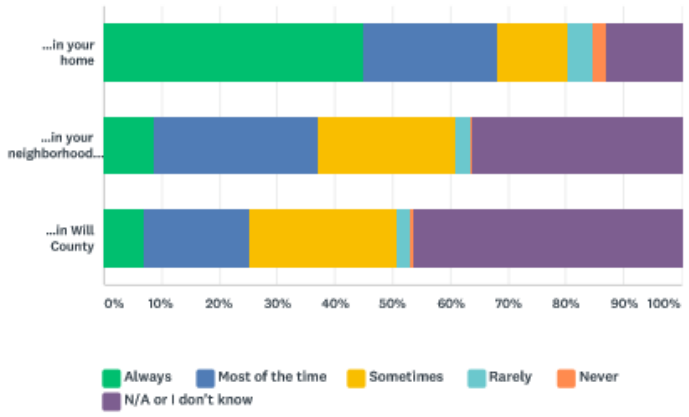
Answered: 1,142 Skipped: 502



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	11.09% 126	5.37% 61	4.93% 56	2.90% 33	4.93% 56	70.77% 804	1,136	3.51
...in your neighborhood/community	5.01% 57	8.79% 100	11.60% 132	5.71% 65	2.20% 25	66.70% 759	1,138	3.26
...in Will County	4.65% 53	8.42% 96	15.35% 175	4.56% 52	1.32% 15	65.70% 749	1,140	3.31

Q39 Residents find importance in religious or spiritual values.

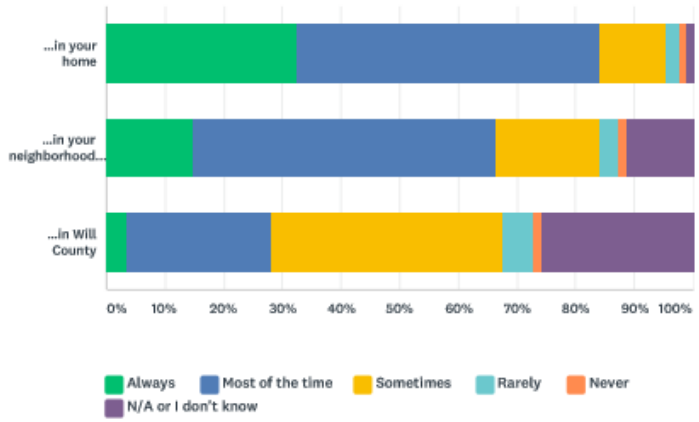
Answered: 1,144 Skipped: 500



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	44.95% 512	23.27% 265	12.20% 139	4.04% 46	2.46% 28	13.08% 149	1,139	4.20
...in your neighborhood/community	8.93% 102	28.20% 322	23.73% 271	2.54% 29	0.44% 5	36.16% 413	1,142	3.67
...in Will County	6.83% 78	18.21% 208	25.83% 295	2.28% 26	0.53% 6	46.32% 529	1,142	3.53

Q40 Residents feel they live in a safe neighborhood.

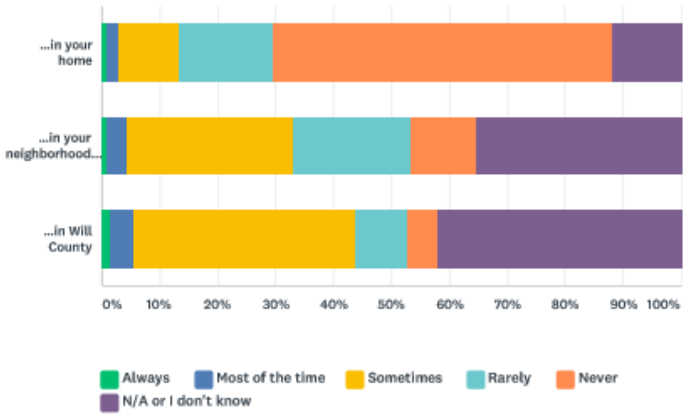
Answered: 1,146 Skipped: 498



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	32.52% 372	51.66% 591	11.28% 129	2.19% 25	1.14% 13	1.22% 14	1,144	4.14
...in your neighborhood/community	14.83% 170	51.57% 591	17.80% 204	2.97% 34	1.57% 18	11.26% 129	1,146	3.85
...in Will County	3.41% 39	24.74% 283	39.60% 453	4.90% 56	1.57% 18	25.79% 295	1,144	3.32

Q41 Residents experience discrimination.

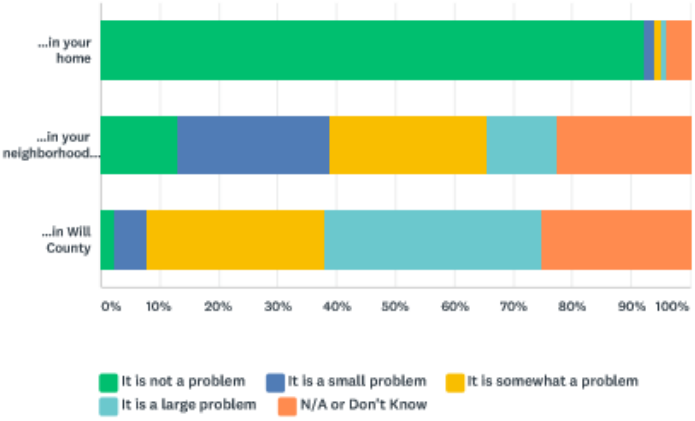
Answered: 1,144 Skipped: 500



	ALWAYS	MOST OF THE TIME	SOMETIMES	RARELY	NEVER	N/A OR I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	1.05% 12	1.75% 20	10.49% 120	16.43% 188	58.39% 668	11.89% 136	1,144	1.53
...in your neighborhood/community	0.96% 11	3.16% 36	29.01% 331	20.33% 232	11.22% 128	35.32% 403	1,141	2.42
...in Will County	1.31% 15	4.38% 50	38.04% 434	9.03% 103	5.35% 61	41.89% 478	1,141	2.78

Q43 Illegal Drug Use

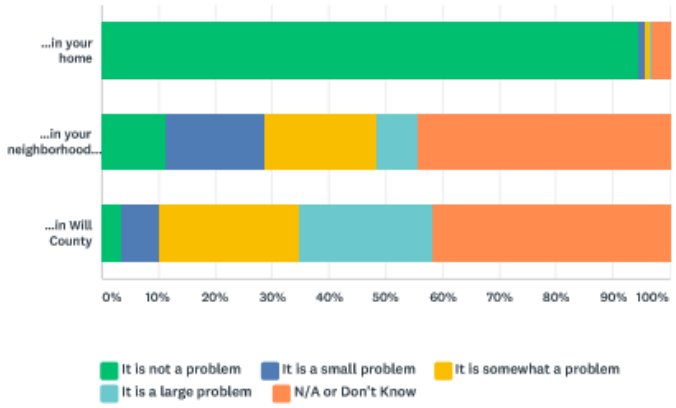
Answered: 1,092 Skipped: 552



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	92.20% 1,005	1.74% 19	1.01% 11	1.10% 12	3.94% 43	1,090	3.93
...in your neighborhood/community	13.04% 142	25.71% 280	27.00% 294	11.57% 126	22.68% 247	1,089	2.52
...in Will County	2.11% 23	5.79% 63	30.03% 327	36.82% 401	25.25% 275	1,089	1.64

Q44 Prescription Drug Use

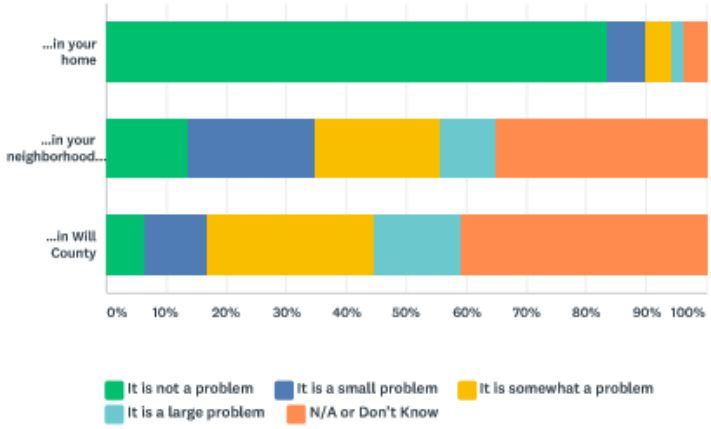
Answered: 1,091 Skipped: 553



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	94.59% 1,032	1.19% 13	0.73% 8	0.46% 5	3.02% 33	1,091	3.96
...in your neighborhood/community	11.48% 125	17.26% 188	19.65% 214	7.16% 78	44.44% 484	1,089	2.60
...in Will County	3.39% 37	6.60% 72	24.66% 269	23.65% 258	41.70% 455	1,091	1.82

Q45 Cigarette/Tobacco Use

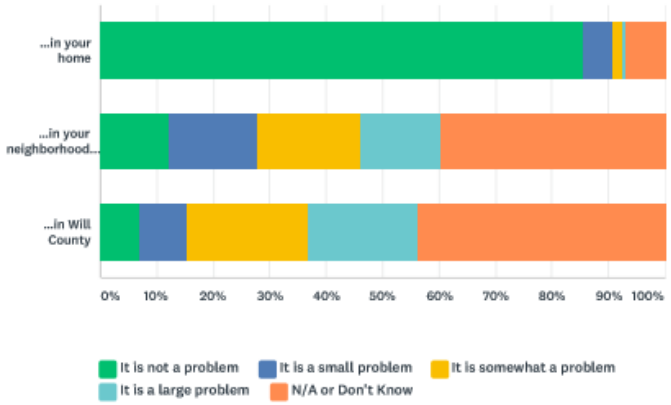
Answered: 1,093 Skipped: 551



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	83.53% 913	6.22% 68	4.57% 50	1.83% 20	3.84% 42	1,093	3.78
...in your neighborhood/community	13.68% 149	21.30% 232	20.94% 228	9.00% 98	35.08% 382	1,089	2.61
...in Will County	6.44% 70	10.49% 114	27.87% 303	14.44% 157	40.75% 443	1,087	2.15

Q46 E-cigarette/Vaporizer Use

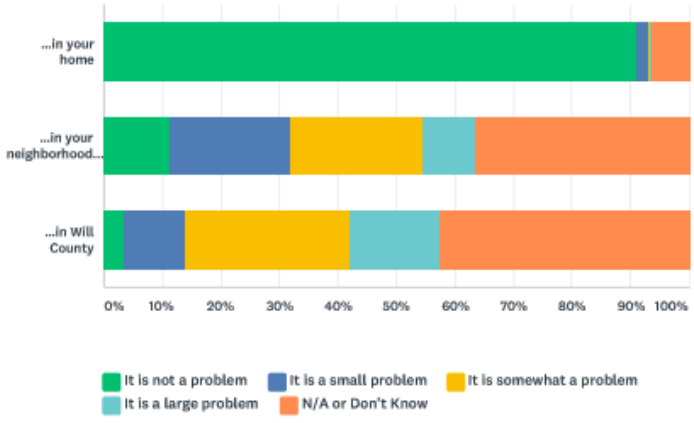
Answered: 1,093 Skipped: 551



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	85.50% 932	5.23% 57	1.65% 18	0.83% 9	6.79% 74	1,090	3.88
...in your neighborhood/community	12.29% 134	15.41% 168	18.53% 202	14.22% 155	39.54% 431	1,090	2.43
...in Will County	7.08% 77	8.36% 91	21.32% 232	19.39% 211	43.84% 477	1,088	2.06

Q47 Underage Drinking

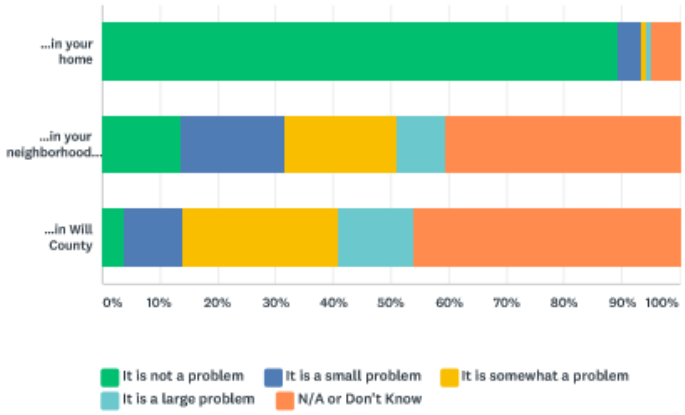
Answered: 1,093 Skipped: 551



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	91.21% 996	1.74% 19	0.37% 4	0.27% 3	6.41% 70	1,092	3.96
...in your neighborhood/community	11.19% 122	20.64% 225	22.84% 249	8.81% 96	36.51% 398	1,090	2.54
...in Will County	3.31% 36	10.68% 116	28.18% 306	15.19% 165	42.63% 463	1,086	2.04

Q48 Excessive Drinking/Alcohol Use

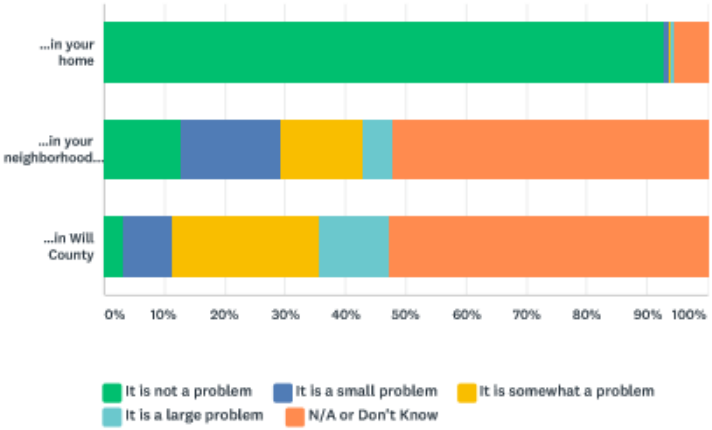
Answered: 1,092 Skipped: 552



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	89.35% 973	4.04% 44	0.92% 10	0.92% 10	4.78% 52	1,089	3.91
...in your neighborhood/community	13.59% 148	18.09% 197	19.28% 210	8.45% 92	40.59% 442	1,089	2.62
...in Will County	3.86% 42	10.28% 112	26.54% 289	13.04% 142	46.28% 504	1,089	2.09

Q49 Domestic Abuse

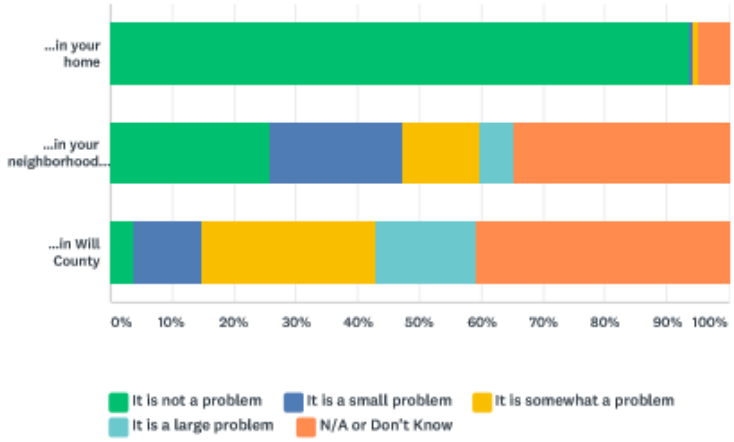
Answered: 1,093 Skipped: 551



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	92.77% 1,014	0.82% 9	0.46% 5	0.55% 6	5.40% 59	1,093	3.96
...in your neighborhood/community	12.58% 137	16.80% 183	13.59% 148	4.87% 53	52.16% 568	1,089	2.78
...in Will County	3.21% 35	8.26% 90	24.04% 262	11.65% 127	52.84% 576	1,090	2.06

Q50 Violence

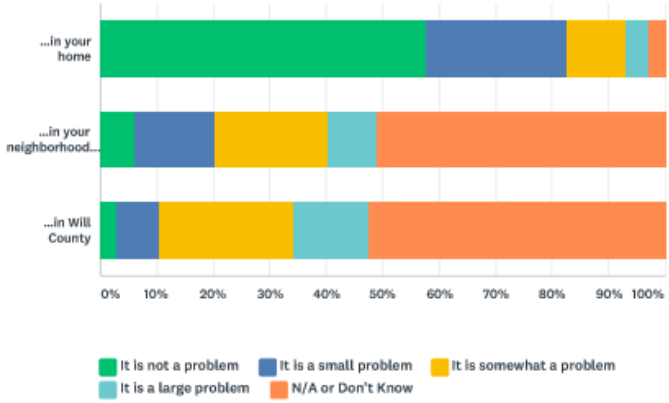
Answered: 1,092 Skipped: 552



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	93.50% 1,021	0.92% 10	0.55% 6	0.27% 3	4.76% 52	1,092	3.97
...in your neighborhood/community	25.74% 280	21.42% 233	12.78% 139	5.33% 58	34.74% 378	1,088	3.04
...in Will County	3.86% 42	10.84% 118	28.19% 307	16.16% 176	40.96% 446	1,089	2.04

Q51 Depression/Anxiety Disorder

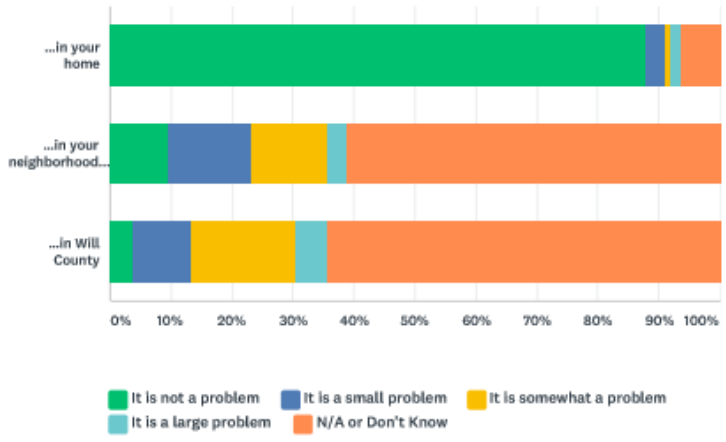
Answered: 1,090 Skipped: 554



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	57.76% 629	24.70% 269	10.47% 114	4.22% 46	2.85% 31	1,089	3.40
...in your neighborhood/community	6.26% 68	14.09% 153	20.07% 218	8.66% 94	50.92% 553	1,086	2.37
...in Will County	2.77% 30	7.75% 84	23.71% 257	13.38% 145	52.40% 568	1,084	2.00

Q52 Dementia/Alzheimer's Disease

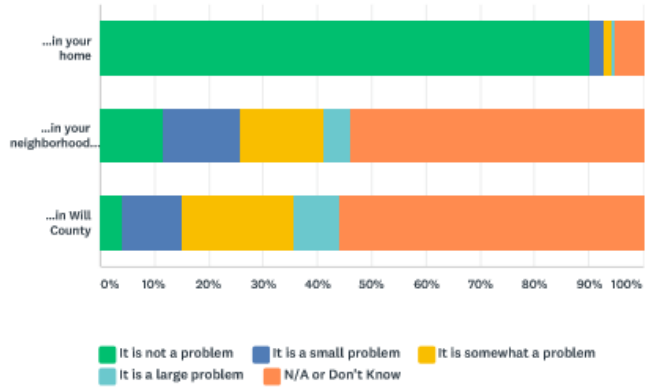
Answered: 1,090 Skipped: 554



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	87.88% 957	3.03% 33	1.10% 12	1.74% 19	6.24% 68	1,089	3.89
...in your neighborhood/community	9.51% 103	13.85% 150	12.47% 135	3.14% 34	61.03% 661	1,083	2.76
...in Will County	3.87% 42	9.31% 101	17.05% 185	5.44% 59	64.33% 698	1,085	2.33

Q53 Suicide

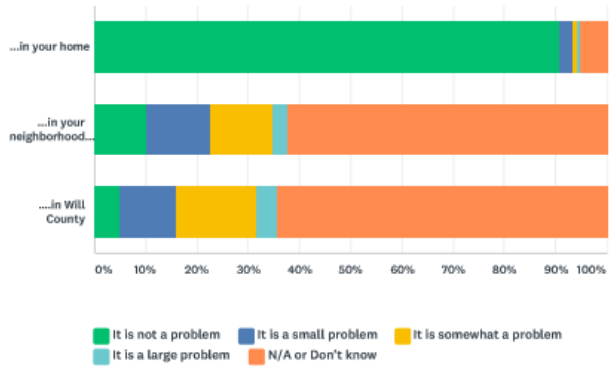
Answered: 1,090 Skipped: 554



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	90.18% 983	2.57% 28	1.47% 16	0.64% 7	5.14% 56	1,090	3.92
...in your neighborhood/community	11.60% 126	14.09% 153	15.56% 169	4.88% 53	53.87% 585	1,086	2.70
...in Will County	3.96% 43	11.15% 121	20.37% 221	8.76% 95	55.76% 605	1,085	2.23

Q54 Self Harm (I.e. Cutting, etc.)

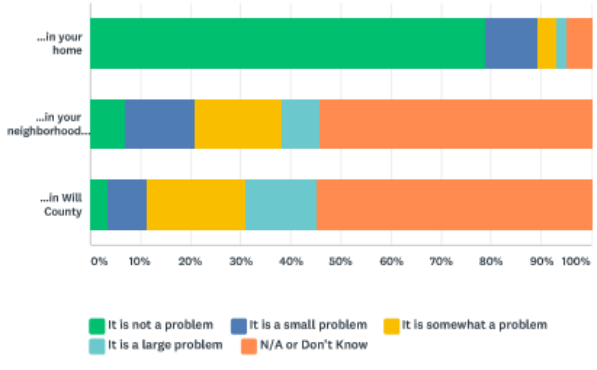
Answered: 1,089 Skipped: 555



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	90.72% 987	2.57% 28	1.01% 11	0.55% 6	5.15% 56	1,088	3.73
...in your neighborhood/community	10.24% 111	12.55% 136	12.18% 132	2.77% 30	62.27% 675	1,084	1.06
....in Will County	4.80% 52	10.98% 119	15.68% 170	4.34% 47	64.21% 696	1,084	0.88

Q55 Other Mental Health Issues

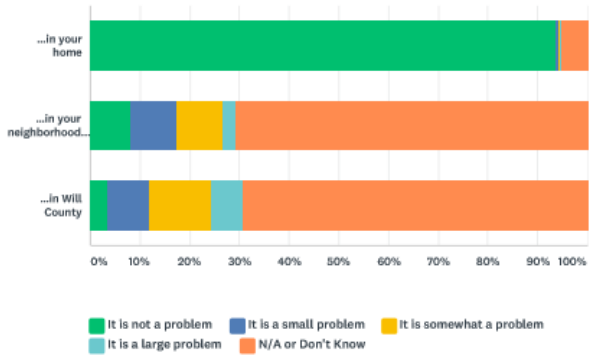
Answered: 1,089 Skipped: 555



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	78.97% 860	10.47% 114	3.67% 40	1.84% 20	5.05% 55	1,089	3.75
...in your neighborhood/community	6.81% 74	14.17% 154	17.11% 186	7.73% 84	54.19% 589	1,087	2.44
...in Will County	3.32% 36	7.85% 85	20.04% 217	14.13% 153	54.66% 592	1,083	2.01

Q56 Sexually Transmitted Infections (STIs)

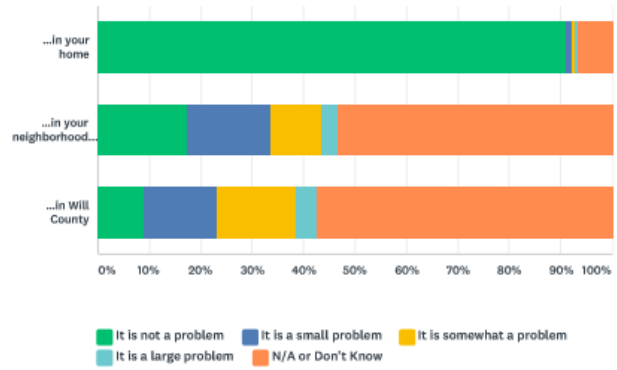
Answered: 1,087 Skipped: 557



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	93.56% 1,017	0.55% 6	0.46% 5	0.28% 3	5.15% 56	1,087	3.98
...in your neighborhood/community	7.95% 86	9.43% 102	9.24% 100	2.68% 29	70.70% 765	1,082	2.77
...in Will County	3.71% 40	8.17% 88	12.35% 133	6.41% 69	69.36% 747	1,077	2.30

Q57 Immunizations/Vaccinations of youth (i.e. Anti-Vaccination/Immunization)

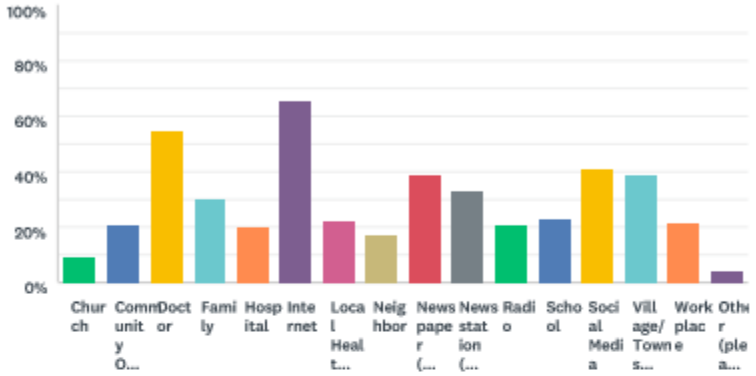
Answered: 1,090 Skipped: 554



	IT IS NOT A PROBLEM	IT IS A SMALL PROBLEM	IT IS SOMEWHAT A PROBLEM	IT IS A LARGE PROBLEM	N/A OR DON'T KNOW	TOTAL	WEIGHTED AVERAGE
...in your home	91.17% 991	0.92% 10	0.74% 8	0.46% 5	6.72% 73	1,087	3.96
...in your neighborhood/community	17.42% 189	16.41% 178	9.68% 105	3.32% 36	53.18% 577	1,085	3.02
...in Will County	8.96% 97	14.22% 154	15.42% 167	4.16% 45	57.25% 620	1,083	2.65

Q59 Where do you get information about health related issues/resources (e.g., water quality, heart disease) in Will County? Please check all that apply.

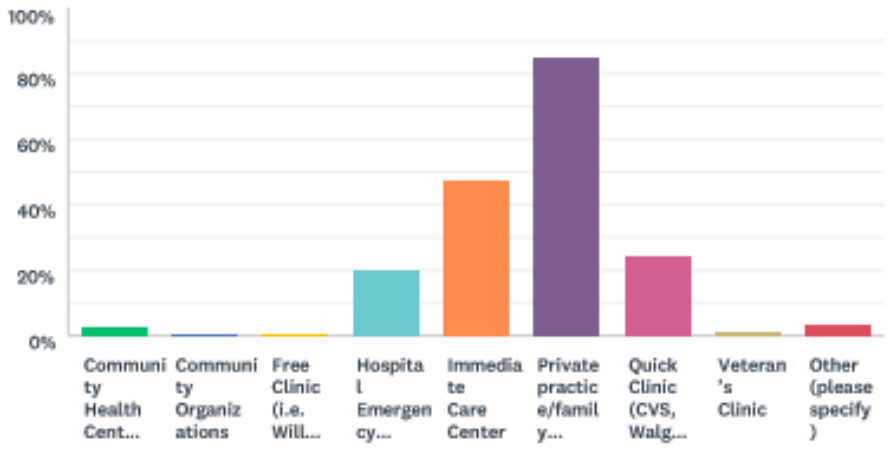
Answered: 1,074 Skipped: 570



ANSWER CHOICES	RESPONSES	
Church	9.50%	102
Community Organizations	20.95%	225
Doctor	54.56%	586
Family	29.80%	320
Hospital	20.02%	215
Internet	65.36%	702
Local Health Department	21.79%	234
Neighbor	16.76%	180
Newspaper (print or online)	39.20%	421
News station (TV or online)	33.71%	362
Radio	21.04%	226
School	22.81%	245
Social Media	40.88%	439
Village/Township newsletter	38.92%	418
Workplace	21.60%	232
Other (please specify)	4.47%	48
Total Respondents: 1,074		

Q60 Where do you usually go when you are sick or in need of health care? Please check all that apply.

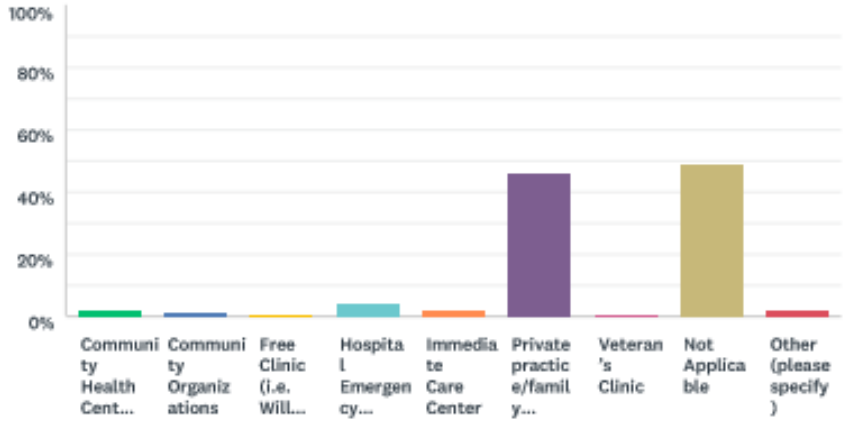
Answered: 1,073 Skipped: 571



ANSWER CHOICES	RESPONSES	
Community Health Center (i.e. Aunt Martha's, VNA, Will County Community Health Center)	2.98%	32
Community Organizations	0.65%	7
Free Clinic (i.e. Will-Grundy Medical Clinic)	0.65%	7
Hospital Emergency Department	20.60%	221
Immediate Care Center	48.00%	515
Private practice/family health care provider	85.27%	915
Quick Clinic (CVS, Walgreens, etc)	24.51%	263
Veteran's Clinic	1.58%	17
Other (please specify)	3.26%	35
Total Respondents: 1,073		

Q61 If applicable, where do you or your family go when in need of mental health care? Please check all that apply.

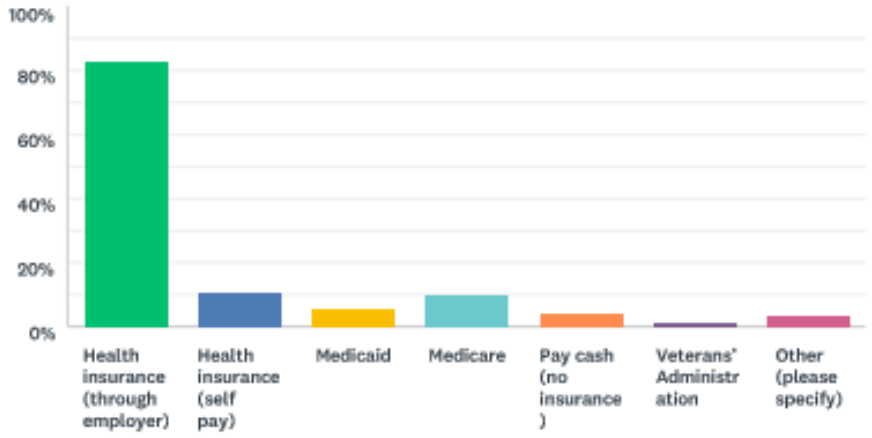
Answered: 1,052 Skipped: 592



ANSWER CHOICES	RESPONSES	
Community Health Center (i.e. Aunt Martha's, VNA, Will County Community Health Center)	2.19%	23
Community Organizations	1.43%	15
Free Clinic (i.e. Will-Grundy Medical Clinic)	0.48%	5
Hospital Emergency Department	3.90%	41
Immediate Care Center	2.09%	22
Private practice/family health care provider	45.82%	482
Veteran's Clinic	1.14%	12
Not Applicable	48.95%	515
Other (please specify)	2.19%	23
Total Respondents: 1,052		

Q63 How do you pay for your health care (non-dental)? Please check all that apply.

Answered: 1,073 Skipped: 571



ANSWER CHOICES	RESPONSES	
Health insurance (through employer)	83.13%	892
Health insurance (self pay)	10.34%	111
Medicaid	5.31%	57
Medicare	9.79%	105
Pay cash (no insurance)	4.57%	49
Veterans' Administration	1.40%	15
Other (please specify)	3.26%	35
Total Respondents: 1,073		