



Public Health
Prevent. Promote. Protect.

ANNUAL REPORT

2018



Will County
**Health Department &
Community Health Center**

“Deliver sustainable programs and policies in response to the public health needs of the community.”



A Message to You from Our Executive Director:

Welcome to the 2018 edition of the Will County Health Department and Community Health Center Annual Report. This past year was filled with many new challenges, and we are happy to report much progress in our Strategic Plan. You can view the updates and achievements of the plan within this report. One item in particular—you may have noticed we have a new agency logo! This is a result of one of the strategic plan objectives. It is important for our agency to have a visual brand that the public can associate with our staff and services. We hope you like it, and be prepared to see it in many other places displayed throughout the Will County area.

With the positive feedback we received after the distribution of last year's annual report, we have decided to keep the same format. We're providing program updates, some current program statistics, and of course some new pictures of staff at work in the programs.

Much of our time this past year was spent planning for the construction of our new building to replace the main offices at 501 Ella Avenue in Joliet. The current building is almost 98 years old and has served us well, but has reached its limits. The new building is scheduled for substantial completion in the summer of 2020, and is a state of the art, purpose-built facility that will house our staff and programs wonderfully. We are fortunate the new building will be on this same beautiful campus. Thank you to the county board, we are fortunate to have a county board that is committed to our mission, and understanding of the needs of our programs. The staff, the Will County Board of Health, and I are thankful the Health Department was included in the large capital campaign taken on by the county board.

I would also like to thank our public health system partners. Without such strong relationships within the communities we serve, much of what we do, as well as what our partners do, would not be as successful or effective. Thank you also to our Board of Health and the Governing Council members for their time and efforts they so selflessly provided throughout this past year. The residents of Will County are fortunate to have such engaged and dedicated individuals working on their behalf.

I hope you enjoy this year's edition!

My best in public health,

A handwritten signature in blue ink that reads "Susan Olenek".

Susan Olenek
Executive Director WCHD

GOVERNING BOARDS

Will County Health Department Board of Health

The Board of Health meets on the Third Wednesday of each month at 3 p.m.,

At 501 Ella Avenue, Joliet, IL 60433 in the Community Room

JAMES E. ZELKO	PRESIDENT
BILLIE TERRELL, PH.D. ACSW	VICE-PRESIDENT
JOHN CICERO	MEMBER AT LARGE
DONALD GOULD	MEMBER
GARY R. LIPINSKII, M.D.	MEMBER
GEORGE PITSILOS, M.D.	MEMBER
EDGAR RAMOS, PSY. D	MEMBER
NANCY REILAND	MEMBER
DENISE WINFREY	MEMBER
EDWARD ZABROCKI	MEMBER

Will County Community Health Center Governing Council

The Governing Council meets on the First Wednesday of each month at 5:30 p.m.,

at 1106 Neal Avenue, Joliet, IL 60433 in the Community Room

MARIE LINDSEY	CHAIRMAN
VERNICE WARREN	VICE-CHAIRMAN
ALAN DYCHE	SECRETARY
ELOY RAMIREZ	CHAIRMAN, FINANCE
JUDITH EASLEY	MEMBER
PAUL LAURIDSEN	MEMBER
EDITH CLINE-KABBA	MEMBER
CATHERINE NIEWINSKI	MEMBER
GEORGE MORA	MEMBER
CINDY BRASSEA	MEMBER
DEBORAH KORNACKER	MEMBER

2018-2023 STRATEGIC PLAN



Will County Health Department 2018-2023 Strategic Plan

MISSION To prevent disease and promote a healthier environment for all residents, business operators and visitors. Our agency of professionally trained staff work cohesively to assure public health and safety measures are maintained through services and programs the department provides based on the needs of the community.

VISION Deliver sustainable programs and policies in response to the public health needs of the community.

GUIDED BY OUR CORE VALUES Respect, Integrity, Professionalism, Quality, and Dedication

Workforce Development	Internal/External Communication	Data and Communication	Sustainability	Transition to a New Building
<p>Maintain a competent public health workforce</p> <ul style="list-style-type: none"> ✓ Develop a written standard on-boarding process to ensure new employees receive a complete and documented orientation ✓ Create a program that outlines agency required employee training and education ✓ Develop a professional development plan that provides opportunities for skill enhancement 	<p>Increase communications to staff, the community, and partners</p> <ul style="list-style-type: none"> ✓ Develop a communications plan to educate all staff on the strategic plan ✓ Increase internal communications among staff and programs ✓ Increase communications and education on community needs to the community and partners ✓ Provide all clients with an opportunity to provide feedback regarding programs and services to increase efficiency and customer service 	<p>Make data accessible to internal and external partners</p> <ul style="list-style-type: none"> ✓ Complete an inventory of all available data ✓ Develop data warehouse and promote to partners 	<p>Devise a plan to bring sustainability to programs</p> <ul style="list-style-type: none"> ✓ Develop a sustainability framework ✓ Apply the sustainability tool to assess organization and programmatic sustainability <p>Increase sustainability of funding and programs</p> <ul style="list-style-type: none"> ✓ Annually identify and apply for external funding opportunities ✓ Evaluate existing sources of revenue from services rendered annually and adjust fees accordingly ✓ Staff the agency to fully support programs and sustainability 	<p>Plan and coordinate details for the move into the new building</p> <ul style="list-style-type: none"> ✓ Plan for the physical move to the new building ✓ Develop the Will County Health Department brand for use now and in the new building ✓ Develop and implement new policies for new building operations

FY 2018 Strategic Plan Progress:

Workforce Development: Each department's orientation process has been evaluated, and a uniform format that each department will use during the onboarding process has been developed.

Internal/External Communications: Division Diplomat System has been created to help divisions share information at all-staff meetings throughout the year.

Data and Communication: Assessments have been completed for adding data to new WCHD website's Data and Publications Tab.

Sustainability: A sustainability framework and program assessment tool has been developed. A grant writing team has been identified, and a complete listing of agency fees has been created.

Transition to a New Building: A new WCHD Logo has been selected.

Will County Health Department Core Values

INTEGRITY

DEDICATION

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PROFESSIONALISM



Our Mission to the People of Will County:

To prevent disease and promote a healthier environment for all residents, business operators, and visitors. Our agency of professionally trained staff work cohesively to assure public health and safety measures are maintained through services and programs the department provides based on the needs of the community.

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INTEGRITY

Adult Mental Health Services

The Adult Mental Health Program provides outpatient community mental health services for Will County residents who have symptoms of serious mental illness, and in some cases with concurrent substance abuse, that are serious obstacles to community functioning. In FY2018, BH served 1,476 adult clients for a total of 9,455 clinical services for all adult programs.



Correctional Mental Health

Although community safety does take precedence, when carefully and thoroughly assessed, many low-risk offenders can be treated and effectively supervised within the community, either as an alternative to incarceration or upon release from a correctional facility. This Forensic Program is one part of a supervision network that involves members of the offender's community, helping an offender abstain from abusive behavior.

Adult Case Management Program

BH provides case management services that are client-centered, individualized, short to long term in duration, and range from low to high in-service intensity level. This is for adult clients who are seriously and/or chronically mentally ill, or who may be at risk of becoming chronically mentally ill.



Transition from Homeless (PATH)

The PATH (Projects for Assistance in Transitioning from Homeless) Program serves those adults who may be homeless or at risk of becoming homeless, and who have a severe mental illness or perhaps a co-occurring substance use disorder. The primary source of referrals for the PATH Program comes from Catholic Charities' Daybreak Shelter, Morningstar Missions, and inpatient facilities.



INTEGRITY

Child and Adolescent Services

These programs work to provide a range of mental health services to the youth of Will County who are at risk for hospitalization or extrusion from the community as a result of a severe emotional disturbance or a severe and persistent mental illness. The overall goal of intervention is to maintain or improve a child's level of functioning in his or her own family and community. In FY2018, Behavioral Health served 2,585 child and adolescent clients for a total of 33,404 clinical services.

SASS Screening/Mobile Crisis Response (as of 10-1-18)

The SASS (Screening and Assessment Services for Children and Adolescents) Program was a statewide initiative providing screening, assessment, and treatment to any child or adolescent who may have been at risk of psychiatric hospitalization, and who was eligible for public funding under any program funded by one of the three collaborating departments. Since MCR took effect on October 1, 2018 this program has been expanded to a lifespan model, serving all ages. Services are available 24/7 for Will and Grundy County individuals who have Medicaid or Medicaid Managed Care and are experiencing a psychiatric crisis. From the updated program's initial date of October 1st, to November 30th of 2018, 245 MCR screenings were completed.

Y.E.S.S. Program

With efforts to improve academic performance and socioemotional functioning, the Y.E.S.S. (Youth Experiencing Success in School) Program is designed to focus on students who experience challenges to their academic progress and well-being. Students learn about healthy coping skills, to reflect on the consequences of their lifestyle choices, and are empowered to build a positive character. The WCHD's participation in this program provides individual and group counseling and outpatient services at both Joliet Township High School District campuses.

Individual Care Grants

A financial grant provided by the State of Illinois, the Individual Care Grants assist parents or private guardians in paying the costs of residential care for mentally ill children under the age of 21. With approval, the grant may also be utilized to provide in-home supports so that the child may remain in his or her home, school, and community.



DEDICATION



Vital Records

The Will County Health Department is the official site of the Local Registrar of Vital Records for all births and deaths that occur in Will County. Office hours are Monday through Friday, 8:30 AM to 4:00 PM, closed Noon to 1:00 PM. For FY2018, Vital Records recorded 4,737 births and 4,373 deaths.

Emergency Preparedness and Response

The EP&R (Emergency Preparedness and Response) program develops and exercises the plans for responding to large scale Public Health Emergencies. EP&R utilizes strategies for medicating the entire population of Will County within a 48-hour time frame. This program also houses the Medical Reserve Corps volunteers, a group of professionals with both medical and non-medical experience. The volunteers train to respond to Public Health Emergencies and also assist with health fairs and other projects within the program.



Medical Reserve Corps

Volunteers 18 and older can participate in the MRC (Medical Reserve Corps) through the Health Department's EP&R office. In addition to assisting WCHD in public health emergency responses, special MRC projects can include preparing care packages to be sent overseas to military personnel over the holiday season, assisting the Northern Illinois Food Bank with their Mobile Food Pantries, and other projects that improve the well being of the Will County Community.



Immunizations

Immunizations can protect you and your family from serious diseases such as Tetanus, Measles, Chickenpox, and Pneumonia. People of all ages should make sure they are current with their vaccinations. The Will County Health Department regularly offers immunization clinics at three locations: Joliet, Bolingbrook, and Monee. Immunizations are also provided in the community to high-risk groups. For FY2018, the Will County Health Department Immunizations Program served 3,605 clients and delivered 6,176 vaccinations., 824 of which were Influenza vaccines.



DEDICATION

Tobacco Control and Prevention

Family Health Services' Tobacco Control and Prevention offers a variety of programs and services designed to decrease tobacco use rates, keep youth tobacco-free, and eliminate exposure to secondhand smoke. These programs are made available to the Will County community, including schools and businesses. The list of current initiatives includes policy advocacy with Tobacco 21 (where home rule communities can make 21 the minimum age for tobacco purchase), tobacco-free parks, restricting e-cigarette use in public places, and healthy vending and beverages. Also offered are tobacco prevention materials, including educational visual aids and videos through the Tobacco Prevention Lending Library. For FY2018, 47 community partners were provided with technical assistance in developing a tobacco policy.



West Nile/Mosquito Mitigation

The Environmental Health Division takes a lead role in county efforts to combat outbreaks of West Nile Virus (WNV), a mosquito-borne virus that can cause mild illness or severe symptoms. Since no vaccine against WNV is available, mosquito abatement is one of the main tools that we use to protect Will County residents.

Genetics

The Genetics Program provides education, referrals, follow-ups, and advocacy to the people of Will and Grundy Counties. Eligible families are referred to the program from both the Illinois Department of Public Health and the WIC/Family Case Management Program. This may be necessitated by abnormal newborn screenings, failed hearing screenings, and family histories that involve SIDS, genetic conditions, or reproductive risks. This program is voluntary.

Will County Mobilizing for Action Through Planning and Partnerships

The Will County Health Department's involvement in MAPP is the result of two specific requirements that produced one organization. Every five years local health departments in the state of Illinois are required to complete a needs assessment and community health plan, known as IPLAN (Illinois Project for Local Assessment of Need). Also, hospitals in Illinois are required to complete a Community Health Needs Assessment (CHNA) every three years. In Will County, the resulting MAPP Collaborative consists of a broad cross section of organizations and individuals. MAPP is designed to provide a community-driven, comprehensive framework for assessing community needs and addressing strategic issues. This process is completed every three to five years.



RESPECT

WIC

WIC (Women, Infants, and Children Supplemental Nutrition Program) provides assistance from nutritionists and nurses for mothers, from their pregnancy to the child's fifth birthday. The Breastfeeding Peer program offers instruction and support from those who have participated in WIC and breastfed their babies. For FY2018, WIC handled a total of over 28,600 nutrition education contacts, with an average of 6,739 WIC participants receiving benefits each month.



Better Birth Outcomes

Better Birth Outcomes (BBO) is a prenatal education and support program for pregnant woman at risk for preterm deliveries or complications. Services are provided by Registered Nurses knowledgeable in prenatal and health care, and home visits are included. BBO staff maintain communication with the client's prenatal provider. For FY2018, BBO handled a total of 716 visits.



HIV Prevention

Family Health Services' HIV/STD programs ensure that individuals at high risk for acquiring or transmitting HIV or other STD's are provided with quality HIV/STD prevention and care services. During FY 2018 143 High Risk HIV tests were conducted.

STD Surveillance

Family Health Services' Sexually Transmitted Disease (STD) program keeps track of positive cases of Chlamydia, Gonorrhea, and Syphilis. Surveillance procedures of these STD's, also referred to as STI's (Sexually Transmitted Infections), follow strict procedures to ensure confidentiality.

PrEP Clinic

The PrEP Clinic brings together the staffs of the Community Health Center, as well as the Family Health Services' HIV and STD Program. The PrEP ("Pre-Exposure Prophylaxis") Clinic's treatment includes a daily pill, and very specific follow-up visits, for the purpose of preventing the transmission of HIV.



RESPECT

HealthWorks of Illinois

This comprehensive health care program is for children under the age of 21 who are in custody of the Illinois Department of Children and Family Services (DCFS). This health care system is designed to meet the medical needs of children in both Will and Grundy Counties who are in Foster Care. A required initial physical exam identifies immediate health care needs for children in the program.



High-Risk Case Management and APORS

These programs help assure easier access to medical care for eligible clients. APORS, part of HRCM, is a high-risk infant follow-up program. It is designed to minimize disabilities in high-risk infants by identifying, as early as possible, conditions requiring further evaluation, diagnosis, and treatment. For older children, including those in DCFS foster care, the program addresses access to medical services, transportation, housing, food, and mental health and substance use service. During FY2018 489 APORS High Risk County Birth Notices were issued.



AOK (All Our Kids) Early Childhood Network

The AOK Network is a community-based collaboration that is committed to developing a high-quality, well coordinated, easily accessible system of care to promote positive growth and development for children up to five years of age, as well as their families. Examples of services provided are prenatal care, wellness checkups, parenting education, and specialized services such as speech therapy, physical therapy, or home visits.

Teen Pregnancy Prevention

The Will County Health Department was awarded a Teen Pregnancy Prevention (TPP) grant in 2016, specifically aimed at combatting the high rate of teen pregnancies and sexually transmitted infections in the Village of Bolingbrook. Community health educators were able to implement evidence-based teen pregnancy prevention curricula to 9th graders at Bolingbrook High School, along with 8th graders in Bolingbrook's Hubert Humphrey, Brooks, and Jane Addams Middle Schools. Community Health Educators implemented 734 curricula modules, reaching 1,594 students in 2018. From May of 2016 through December of 2018, 3,450 Bolingbrook students have received the evidence-based curricula in health class. Throughout the program, staff has also educated the community with 107 social media messages reaching over 15,000 people. Bolingbrook reported a 52 percent reduction in teen births from 2014 to 2017.

QUALITY

Food Protection

Environmental Health (EH) inspectors focus on managerial control of all phases of food handling: from receiving, to storage, to preparation and serving. This includes permanent facilities as well as temporary facilities established for specific events, mobile food service units, and cottage food operations. The EH staff worked throughout 2018 to train and prepare both program staff and food operators for the implementation of the new Illinois Food Code which now follows FDA regulations. The new code became effective January 1, 2019. For FY2018, EH conducted 10,367 food program activities.



Safe Water Wells and Septic Systems



The EH Safe Drinking Water Program assures safe, proper construction of water wells that provide bacteria-free, low-nitrate water to homes from a safe supply system. For larger facilities, such as schools, the Potable Water Supply Program checks for bacteria free, low-nitrate, safe and sanitary water out of a properly constructed well. The Private Sewage Program assures proper installation of wastewater treatment systems that are in line with all codes and issued permits. For FY2018, EH conducted 1,982 water program activities, 1,545 sewage program activities, and issued 41 septic permits.

Body Art and Tanning Facilities

EH inspectors assure customer health and safety by making sure those operating body art businesses use sterilized equipment, and are trained both as artists and in their knowledge of blood borne pathogens. Those running tanning businesses must focus on safety and sanitation in areas such as keeping tanning beds clean and having proper safety equipment such as eye shields, functioning timers, and emergency "kill" switches.

Safe Swimming Facilities

After receiving a license from the IDPH, all those wishing to operate a swimming or bathing beach facility in Will County must file an application with the WCHD that includes the appropriate annual inspection fee. At pool facilities, EH inspectors check for proper water chemistry, equipment, and locker room cleanliness. At beach facilities, they inspect for proper cleanliness and test for bacteria levels in the water.



PROFESSIONALISM

Medical Services

The Will County Community Health Center (WCCHC) provides a medical home to help residents manage their total health care, in addition to helping with cultural and language needs. Highly trained and compassionate nurses and staff members work closely with doctors to provide Family Practice, Pediatrics, OB/Gyn services, Family Planning, and Laboratory services. Most insurances, along with Medicaid, are accepted; and sliding fee scales are available for self pay patients.



Dental Services



Dental Services at the WCCHC are provided to those with private insurance, those with Medicaid, as well as low income and non-insured residents. DentaQuest is accepted for Dental Medicaid Managed Care and sliding fee scales are offered as well. Services include oral exams, school exams, fluoride treatments, fillings, cleanings, sealants, and simple extractions. There is also the Mobile Dental Van, which brings the Dental Team to Will County residents at locations such as schools and senior homes.

Vision and Hearing

The Family Health Services Division provides Vision and Hearing screenings for school age children three and older. The main goal of the vision and hearing program is early detection of vision and hearing problems in children. Certified technicians provide the screenings at schools, in preschool settings, and once a month at the Health Department by appointment. The vision screenings are not meant as a substitute for a professional examination by an eye doctor, as the Will County Health Department does not have an optometrist on staff. During FY2018, 11,974 vision screenings and 15,147 hearing screenings were conducted.

Radon

You cannot see, smell, or taste radon. But this dangerous gas comes from decaying uranium underground and is believed to cause many thousands of deaths each year from lung cancer. Year round and especially during January's Radon Awareness Month, EH invites you to ask questions about radon, and purchase home testing kits from our WCHD branches that can let you know if there is a problem in your home.



PROFESSIONALISM

Immunization Travel Clinic

Will County residents planning to travel internationally are encouraged to contact the Travel Immunization Clinic for a consultation and travel vaccinations. Travel consultations include education on how to stay well on their trip, along with recommendations for vaccinations and/or medications specific to the countries they will visit. For FY2018, this clinic provided consultations to 157 people, and administered 359 travel immunizations/medications.



Lead Poisoning Prevention

This program was established for the prevention, screening, diagnosis, and treatment of lead poisoning. This includes the elimination of sources of poisoning through research and educational activities. The Lead Program provides a range of both in home and community prevention services to Will County children, their families, and others with an interest in preventing lead poisoning. For FY2018, 11,077 lead cases were processed.



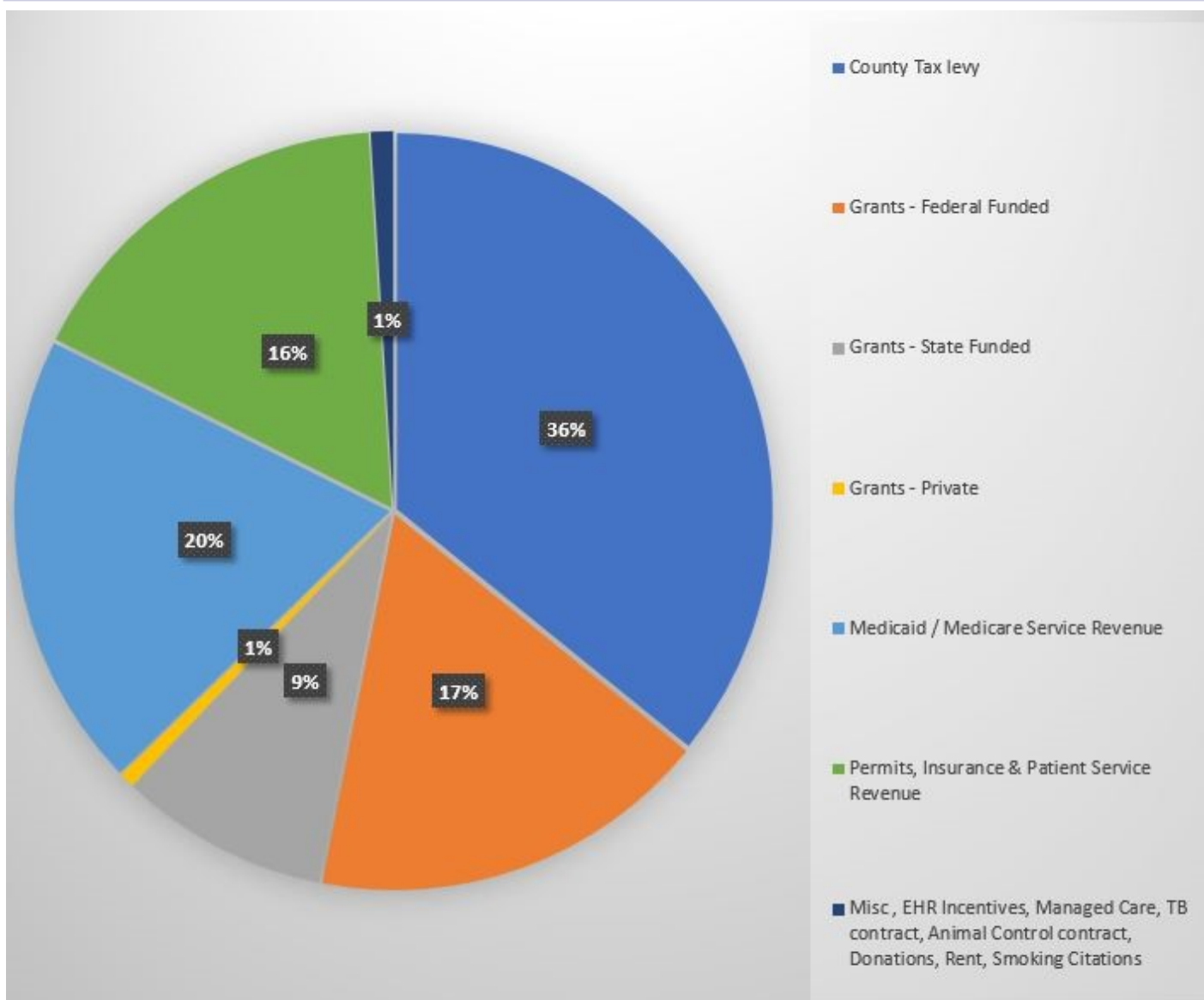
Epidemiology and Communicable Disease

The goal of the Epidemiology and Communicable Disease Program is to protect and promote the health of Will County residents. Through surveillance, field investigations, health assessments, and epidemiologic studies. The program is designed to advise patients, as well as educate patients and the public on how to prevent communicable diseases. These can be seasonal situations such as Influenza or Norovirus, or sudden surprises such as possible cases of Meningitis or Smallpox. For FY2018, CD staff conducted 1,262 Communicable Disease Investigations.

Medication Assisted Treatment/Substance Use Disorder

The Medication-Assisted Treatment (MAT) approach to the treatment of Substance Use Disorders is wherein both medication and Substance Abuse Counseling are used towards the goals of sobriety and recovery. The medications are Vivitrol (a monthly injection for alcohol and opioid addiction) and Suboxone (a daily oral medication for opioid addiction). The use of these medications in combination with Substance Abuse Counseling has doubled the rate of opioid abstinence and recovery. The Will County Community Health Center has four providers who are able to prescribe these medications for our patients.

FUNDING SOURCES



*Revenue based on CFY18 financial reports, excluding Transfers In. Exclusion of Transferred-In Revenue is consistent with revenue presented in prior audited financial statements.

WILL COUNTY HEALTH DEPARTMENT

FY 2018 Financial Summary

General Operating Fund 207

REVENUE AND EXPENDITURES

(unaudited, GAAP basis)

December 1, 2017 - November 30, 2018

REVENUE SOURCES

Health Tax Levy	\$9,994,755.47
Federal, State and Local Grants	\$7,567,763.72
Fees and Reimbursables	\$10,148,372.15
Miscellaneous Contributions and Revenues	\$690,955.16

Total Revenue	\$28,402,846.50
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EXPENDITURES

Salaries	\$14,922,538.65
Fringe Benefits	\$7,415,399.67
Supplies, Contracted Services, Capital Outlay	\$4,944,709.17

Total Expenditures	\$27,282,647.49
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GENERAL OPERATING FUND BALANCE

December 1, 2017	\$7,706,792.23
Variance due to Timing/Accruals	\$161,645.90
Prior Year Ending Cash Balance	\$7,868,438.13
Revenues Over Expenditures	\$1,120,199.01
November 30, 2018	\$8,988,637.14



Main Office Location

501 Ella Avenue
Joliet, IL 60433
MAIN (815) 727-8480



Public Health
Prevent. Promote. Protect.



For more information on our programs, please visit our newly updated website
at www.willcountyhealth.org.

DIVISION CONTACT INFORMATION

Behavioral Health	Community Health Center	Environmental Health	Family Health Services
501 Ella Avenue	1106 Neal Avenue	501 Ella Avenue	501 Ella Avenue
Joliet, IL, 60433	Joliet, IL 60433	Joliet, IL, 60433	Joliet, IL 60433
815-727-8521 (ph)	815-727-8670 (ph)	815-727-8490 (ph)	815-727-8484 (ph)
815-727-8436 (fax)	815-727-8484 (fax)	815-740-8147 (fax)	815-727-8677 (fax)

BRANCH OFFICE LOCATIONS

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Fax: 708-534-3455

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Fax: 630-846-0668