



2016 ANNUAL REPORT

WILL COUNTY HEALTH DEPARTMENT

&

COMMUNITY HEALTH CENTER



Public Health

"Protecting your Health Through

Prevention and Care"

MISSION STATEMENT

The Mission of the Will County Health Department is to prevent disease and promote a healthier environment for all. To that end, agency professionals assure the maintenance of flexible program initiatives and develop sound public health policies, based on a thorough assessment of community needs.

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A Letter From The Executive Director Susan Olenek



It is again a pleasure to present the Annual Report for the Will County Health Department and Community Health Center. 2016 was a year of challenges, growth, and learning. Although faced with unknowns and challenges in the way of funding, 2016 in the rearview mirror brought some great things too, all across the agency, and I hope you enjoy this report as we share the fruits of our labor.

Strategic Planning-our inaugural process. I am very much looking forward to this to bring our agency together and rowing all in one direction. As we decide our strategic issues to tackle through the MAPP collaborative, the Health Department can decide on different goals, all aligning to improve the community's health!

This past year was a time to increase our advocacy efforts. Historically, public health has not been very vocal in demanding increased funding, and we have many unfunded mandates, and grants whose funding has not increased in decades, yet we are serving more clients and doing more requirements than ever before. By working with various committees, trade groups and organizations I hope to increase awareness and advocacy for what we and public health does in general.

Lastly, we have some wonderful news regarding a replacement Health Department building! The design and programming phases of the project will take place in 2017-2018, and hopefully we will be operating in a new facility within the next 3-4 years. Our thanks to the County Board for recognizing this immense need and committing to the project.

I'd like to thank our Board of Health for their support and engagement. Their commitment and guidance has been unwavering and much appreciated! Thank you to our managers for the extra mile they always go, and staff for all they do-I truly believe that each one of us holds an important job in this agency. Without all of us working together, our clients, patients, and customers would not have nearly the level of services that they do. I have witnessed firsthand the competency, compassion, and dedication many of the staff bring to work, and it shows in our accomplishments and the many model programs we have.

GOVERNING BOARDS

Will County Health Department Board of Health

*The Board of Health meets on the Third Wednesday of each month at 3 p.m.,
at 501 Ella Avenue, Joliet, IL 60433 in the Community Room*

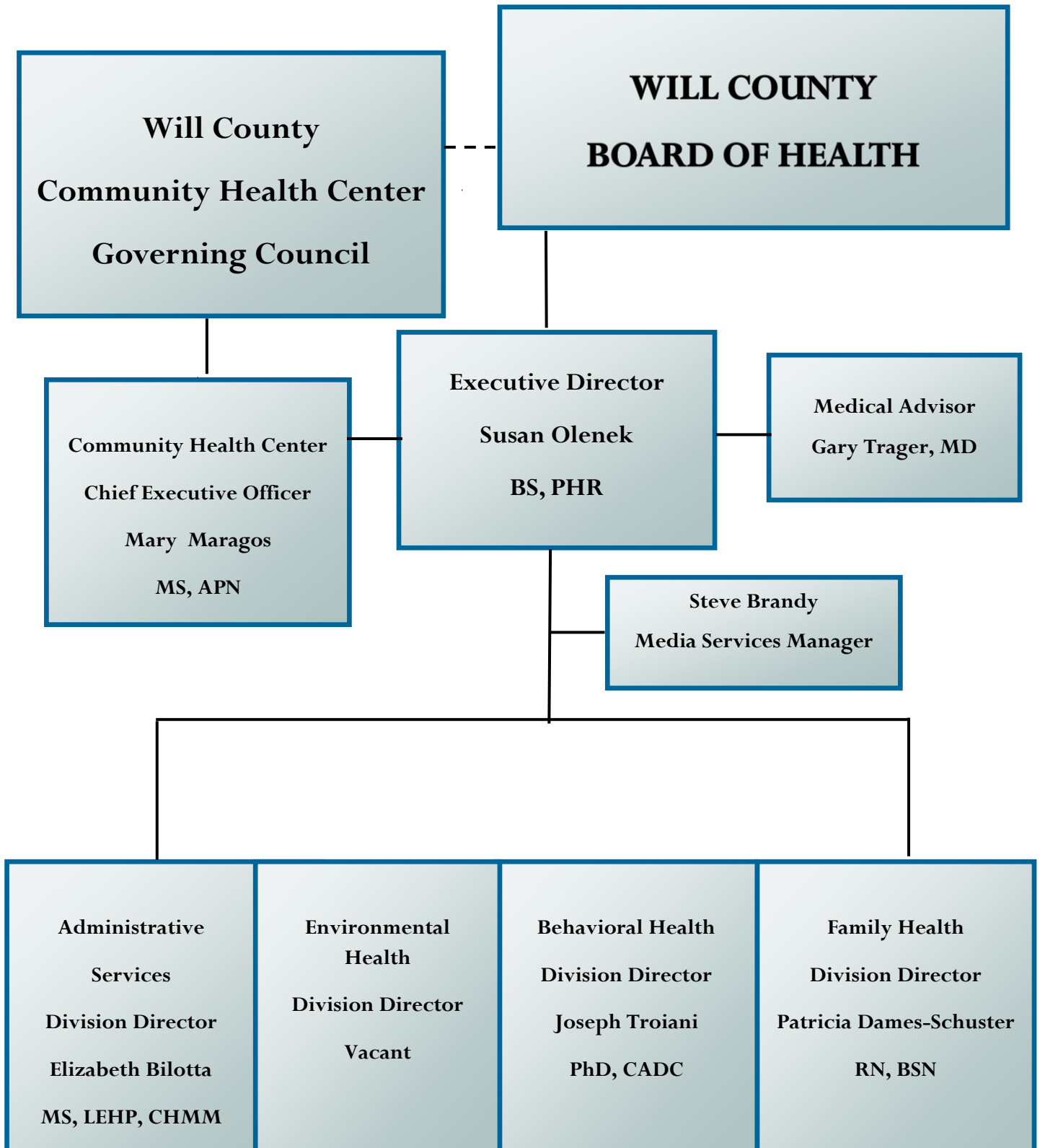
JAMES E. ZELKO	PRESIDENT
BILLIE TERRELL, Ph.D.	VICE PRESIDENT
CHIEF DANIEL FORSYTHE	SECRETARY
JOHN CICERO	MEMBER AT LARGE
JUDITH MCDONALD, Ph.D.	MEMBER
DONALD GOULD	MEMBER
JOSEPH KARCAVICH, M.D.	MEMBER
GEORGE PITSILOS, M.D.	MEMBER
SCOTT SODERQUIST, D.D.S.	MEMBER
GUADALUPE VEGA	MEMBER
DENISE WINFREY	MEMBER

Will County Community Health Center Governing Council

*The Governing Council meets on the First Wednesday of each month at 5:30 p.m.,
at 1106 Neal Avenue, Joliet, IL 60433 in the Community Room*

PAUL LAURIDSEN	CHAIRMAN
MARIE LINDSEY, ANP	VICE CHAIRMAN
ALAN DYCHE	TREASURER
JUDITH EASLEY	SECRETARY
ELYSE PASTERNAK	MEMBER
EDITH CLINE-KABBA	MEMBER
SHARON MAY	MEMBER
GEORGE MORA	MEMBER
CATHI NIEWINSKI	MEMBER
ELOY RAMIREZ	MEMBER
KATHY FUDGE-WHITE	MEMBER

ORGANIZATIONAL STRUCTURE



2016 FINANCIAL STATEMENT

General Operating Fund 207

REVENUE AND EXPENDITURES (unaudited, cash basis) December 1, 2015 - November 30, 2016

REVENUE SOURCES

Health Tax Levy	9,614,764.10
Federal, State and Local Grants	9,415,470.94
Fees and Reimbursables	8,477,753.16
Total Revenue	\$27,507,988.20

EXPENDITURES

Salaries	14,675,554.80
Fringe Benefits	7,444,832.24
Supplies, Contracted Services, Capital Outlay	5,271,126.75
Total Expenditures	\$27,391,513.79

GENERAL OPERATING FUND BALANCE

December 1, 2015	6,362,533.97
Revenues Over Expenditures	116,474.41
November 30, 2016	\$6,479,008.38

ADMINISTRATIVE SERVICES

The Administrative Services (AS) Division is comprised of many individual departments, all of which have one common goal: to provide the necessary support to all Health Department staff and programs.

Administrative Services Division consists of Human Resources, Information Technology and Telecommunications, Vital Records, Facilities Management, Finance/Accounting, Accounts Payable, Purchasing, Front Desk Reception, Courier Services, and Security.

Administration improved our campus security by placing an additional guard at the main building front desk. We also rounded out our management and leadership team with the hiring of Katie Weber, Program Coordinator in EP& R, Thomas Casey as Division Director in Environmental Health, and Steve Brandy as our Media Services Manager for the agency.

Human Resources

- ◇ Began the Cloud-based Kronos Conversion project- updated the system to Service as a Software (SAS).
- ◇ Updated several job descriptions and initiated new job descriptions as needed in service delivery change.

Information Technology and Telecommunications

- ◇ Began migration to Microsoft Office 365 Services for Government as part of our Continuity of Operations and Emergency Preparedness and Response plans. Implementing Office 365 features will improve workflows and add security to the Health Department's IT infrastructure.
- ◇ Partnered with Lewis University students majoring in Computer Science and MIS, to conduct risk assessments as required by the Affordable Care Act, HIPAA, and HITECH acts. The Lewis University students were performing the risk assessments as part of their coursework in cyber-security and risk analysis.
- ◇ Upgraded core IT Infrastructure with new network equipment.
- ◇ Implemented new data connections to branch offices.

Facilities Management

- ◇ Facility maintenance staff recorded 1,383 completed work orders.
- ◇ Removed five potentially hazardous trees and trimmed several other trees at main campus for safety reasons.
- ◇ Boiler system renovations included steam leak repairs, control system repairs, replacement of leaking condensate return tank, replacement of worn out feed water pump controller.
- ◇ Assisted in coordinating completion of extensive Community Health Center Patient Centered Medical Home remodeling grant project.
- ◇ Developed building compliance plans to satisfy new CHC Joint Commission accreditation facilities requirements beginning in 2017.
- ◇ Salvaged a large amount of furniture from county surplus for re-use. Coordinated replacement of old furniture throughout the agency.
- ◇ Reconfigured many FHS/WIC offices in phases throughout 2016.
- ◇ Rehabbed aging problematic north fire sprinklers.
- ◇ Assisted in coordinating completion of Public Building Commission building projects including; replacement of west concrete deck and installation of roof heat tracing to resolve ice damming problems and roof leakage.
- ◇ Received a building assessment and improvement cost evaluation by Wight Consulting Engineers and a soil and geology report in preparation for possible future construction site.
- ◇ Replaced a rooftop HVAC unit at the CHC.

Finance/Accounting

- ◇ Timely completion of all grant related required financial reports.
- ◇ Implementation of requirements established by the Grant Accountability and Transparency Act.
- ◇ Provided key support to program reviews, accreditation surveys, and outside program audits.
- ◇ Implementation of a new Vision & Hearing accounts receivable system.
- ◇ Transitioned Health Center billing operations to the Health Center.

Vital Records

- ◇ Birth statistics for 2016: 5176
- ◇ Death statistics for 2016: 3897

BEHAVIORAL HEALTH

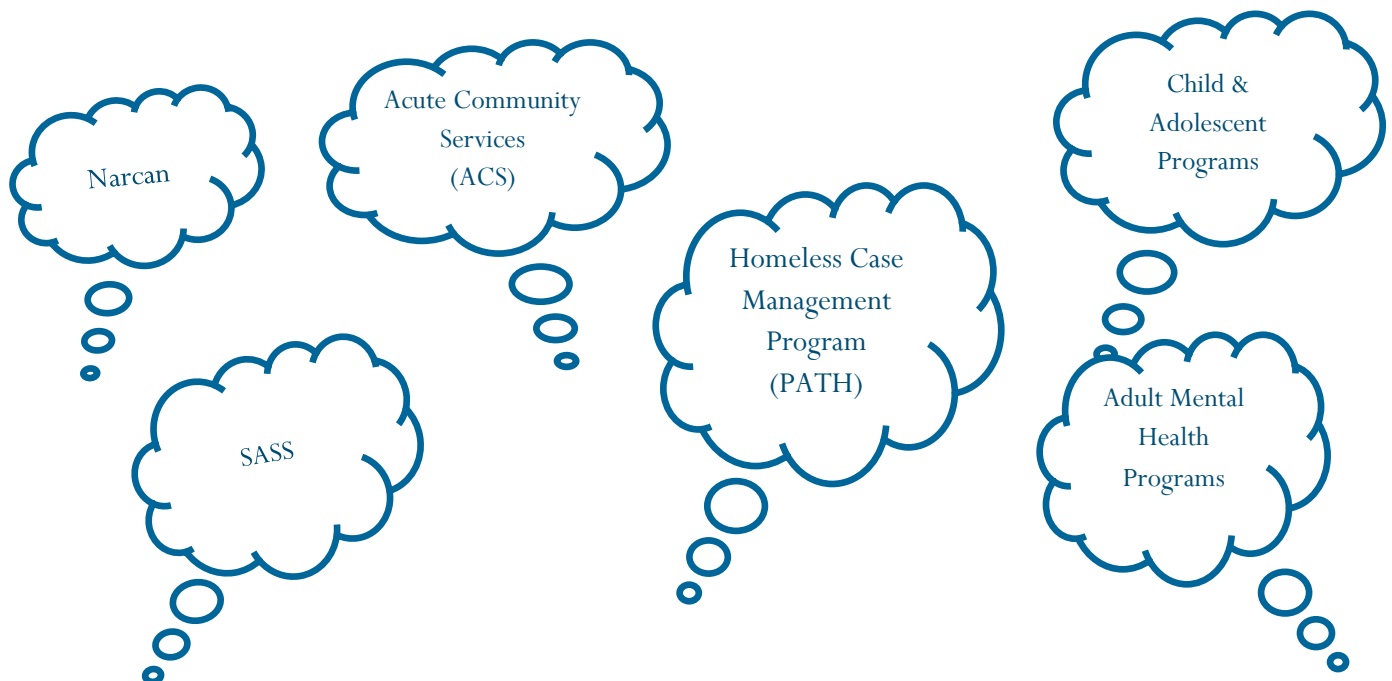
The State of Illinois Department of Human Services, Mental Health Division in State Fiscal Year 2016 had eliminated funding for Psychiatric Leadership. In response to these changes the Adult Psychiatric Program was successfully moved to the Community Health Center.

In 2016, the State of Illinois facilitated at the University of Chicago and in Springfield a “Town Hall on the Health and Human Services Transformation”. The town hall meeting was unprecedented in that all the state’s Directors were together addressing the behavioral health issues across departments, which is a first. Governor Bruce Rauner in his “State-of-the-State” address shared the following transformation strategy: “Our transformation puts a strong new focus on prevention and public health pays for value and outcomes rather than volume and services; makes evidence-based and data driven decisions; and moves individuals from institutions to community care, to keep them more closely connected with their families and communities.”

To reduce the wait time for services the division has created Orientation Groups for adult clients who would like to access our Adult Mental Health Program. Adult clients who request access to mental health treatment will be scheduled into an orientation group that meets twice weekly in Joliet and once weekly for the satellite offices in Monee and Bolingbrook. Individuals who attend the orientation group will then be scheduled to meet with a counselor and initiate treatment. This process has decreased the amount of time in accessing mental health services and decrease the failure rate of the first appointment with the counselors.

The division has significantly upgraded its practice management tool to include the capacity for storage of electronic patient records. This has resulted in increased patient and staff access to patient records and reduce work flow inefficiencies. This includes the implementation of our electronic medical record upgrade; including the capacity to convert paper records to electronic records.

In May, the division closed the Acute Community Care Program because of non-payment from the State of Illinois. Many of the services provided by ACS will be provided by the Adult Mental Health Program. The pre-doctoral clinical psychology internship program also had to be suspended because of the lack of state funding.



BEHAVIORAL HEALTH STATISTICS

	2016	2015	%Increase/Decrease
Hours of Service			
Adult Services	6,574	9,317	-29.4%
Correctional Services	1,331	3,575	-62.7%
Children and Adolescent Services	6,781	8,125	-16.5%
Screening Assessment and Support Services (SASS)	8,535	8,806	-3.0%
Individual Care Grant – Community	184	200	-8.0%
Psychiatric Leadership Services	1,432	2,337	-38.7%
Pre-Admission Screenings/Mental Health:			
# of Nursing Home Screenings	184	218	-15.5%
# of Nursing Home Resident Reviews	68	49	+38%
Money Follows the Person:			
# of MFP Resident Reviews	9	18	-50%
Acute Community Services	512	1,528	-66%

EMERGENCY PREPAREDNESS & RESPONSE

Will County Health Department (WCHD) is the primary response agency for a public health emergency, for example disease outbreak and/or bioterrorism event. Through federal grants funneled through Illinois Department of Public Health (IDPH) from the Centers for Disease Control (CDC), EP&R continually works to update and maintain public health emergency plans to respond to public health events. Trainings, drills, and exercises enable us to not only better prepare our staff, volunteers, and public and private agencies but, also to assess our plans for a more rapid and efficient response to public health emergencies.

This past year brought new leadership into our department. Katie Weber is our Emergency Response Coordinator and Barbara Agor is our Emergency Response Specialist. However, the overarching goal in the event of a public health emergency remains the same. Whether bioterrorism or disease outbreak, there is a means for mass distribution of medication to all Will County residents. The active collaboration of local government agencies, first responders, fire departments, law enforcement agencies, hospitals, health care providers, corporations, schools, and private organizations continues to be crucial to the success of our emergency plans.

EP&R participated in a state wide Full Scale Medical Countermeasures Exercise on June 14, 2016.

During this exercise Federal, State and Local agencies and hospitals participated across the state of Illinois. In Will County, we simulated an activation of our Pharmaceutical Open POD Distribution plan at Lockport East High School. We had 64 WCHD staff and 107 volunteers assist in our simulated activation where we were able to provide 2,676 people acting as Will County residents with medication within two hours.



EP&R continues the ongoing effort to recruit businesses to be included in our Medical Countermeasures planning. Closed PODs are Points of Dispensing for a specific group of people, like a company or organization. Currently, our total number of Closed PODs is 79 serving 122,769 people. The company operates in partnership with WCHD and follows the guidelines established by the health department to dispense medication to their employees and the employees' immediate family members during a declared public health emergency. This lowers the number of Will County residents relying on the Health Department to receive their medication.

EP&R focused on Incident Management training for all WCHD employees.

This year we achieved 100% compliance with all employees being trained in the grant required courses and implemented a new method of orienting and training any new employees.

EP&R has a robust group of volunteers enrolled in their Medical Reserve Corps (MRC) program. Our volunteers come from a variety of different backgrounds. Volunteers assist with health fairs, exercises, and also train year round for a variety of different emergencies. The MRC program is always accepting new volunteers, both medical and non-medical.

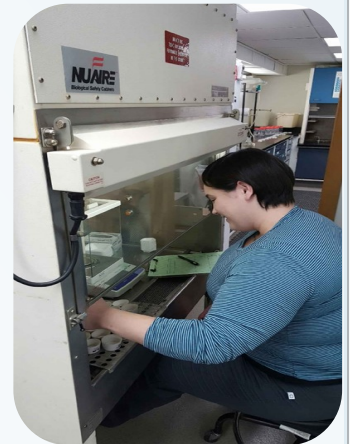


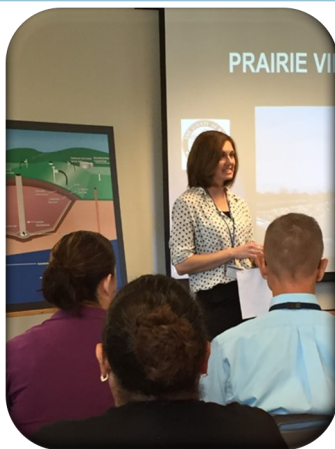
ENVIRONMENTAL HEALTH

- ◇ WCHD amended the Will County Food Service and Retail Food Store Sanitation Ordinance. Those amendments became effective November 1st.
- ◇ WCHD amended the Will County Chapter 53 Water Well Permit and Water Supply Ordinance. Those amendments became effective July 21st.
- ◇ WCHD amended the Will County Sewage Treatment and Disposal Ordinance. Those amendments became effective September 1st.
- ◇ The EH Division is an active member of the Northern Illinois Public Health Consortium (NIPHC). The NIPHC monitors legislation and works with local health departments to provide comments on legislation regarding programs and concerns. Two sanitarians are on the NIPHC Food Subcommittee while WCHD's geologist is part of the NIPHC Sewage and Water Subcommittee. The Division Director, Program Coordinators and manager in EH are also NIPHC committee members.
- ◇ All EH management staff is part of the WCHD Emergency Preparedness & Response Team.
- ◇ The EH Director is an active member of the NIPHC Retail Food subcommittee. The purpose of the Retail Food subcommittee is to discuss food safety issues in retail food establishments.

****WCHD's EH division offers Illinois Food Handler Training to restaurants and non-restaurants. EH staff provided the food handler training to 215 restaurant and non-restaurant workers in 2016.***

- ◇ The Environmental Health Division conducted more than 206 plan reviews, approximately 183 pre-operational inspections, and approximately 279 opening inspections for new and remodeled County food establishments.
- ◇ WCHD EH Division hosted 47 attendees at our annual free fall seminar on October 13th. Topics included "Understanding the Impact of Food Allergies in Food Service," "Non-Community Program Updates," "Biosolids 101," "Elements of the Food Safety Plan: What Food Companies Need to Comply with the Food Safety Modernization Act," "Analyzing Food Products for the Presence of Salmonella, Listeria, and Pathogenic Escherichia Coli," and "Guide to Portable Restroom Excellence."
- ◇ The WCHD Environmental Health Laboratory was certified on October 4 and 5, 2016 by TNI's (The Nelac Institute) Illinois Environmental Laboratory Accreditation Program. The laboratory was certified for nitrate and fluoride chemistry analyses with ISE probe and hardness chemistry analysis with titration. The certification officers look through all quality assurance plans, standard operating procedures, quality controls, book work, reports, results, chemicals, etc... and discuss all analyses with the Laboratory Program Coordinator and analysts. The laboratory passed their accreditation with a few, minor deviations.
- ◇ The WCHD Environmental Health Laboratory ran a total of 33,489 samples in 2016. This is 2,521 more samples than were ran in 2015. The laboratory ran 1,048 fecal coliform samples in June 2016. That many fecal coliform samples had not been ran since 2004. The laboratory ran a total of 8,333 fecal coliform samples in 2016, and of those 8,333 samples 78.1% had results that were in compliance (fecal coliform results < 400/ 100mL) with the Will County Sewage Treatment and Disposal Ordinance. In addition, 69.2% of the fecal coliform samples were < 100/ 100mL, meaning there was no bacterial growth found. The county continues to do an excellent job monitoring its discharging wastewater treatment systems.
- ◇ The Environmental Health Division participated in numerous public outreach events to showcase our programs and resources to potential clients and customers including; the Plainfield Community Resource Fair, the JJC Seniors in Motion Expo, the Health and Safety Expo at Lincolnway West in New Lenox, Village of Monee Health and Service Fair, Homer Glen's Earth Day/Arbor Day, Community Assistance Day at the Will County Community Health Center, the Will County Fair in Peotone, and the JJC Wellness and Resource Fair. EH Division continues to update our website pages and Facebook with new information weekly.





Two of our EH Coordinators are part of the Northeastern Illinois Regional Groundwater Protection Planning Committee. This committee includes Will, DuPage, Kankakee, Kane, and Kendall Counties. Each year a different county hosts a field day to educate and provide continuing education (CEU) hours for sanitarians and other individuals.



Will County hosted the field day at Prairie View Landfill on September 20, 2016. Topics discussed were Prairie View Landfill operations, landfill and groundwater protection, and Prairie View Landfill operating/ host agreement. In addition, a tour of the landfill was held after the seminar.

About Our Grants/Funding

- ◇ On March 4th, an EH representative went to the 2016 Radon Networking Day in Oakbrook to share information about this Department's radon program and learn about other statewide radon programs and grants. The EH licensed Radon Measurement professionals participate in monthly radon calls with numerous agencies and the Illinois Department of Public Health.
- ◇ In 2016, the EH Division sold 143 radon test kits, in comparison to 111 sold in 2015.
- ◇ The EH Division has 2 Dosimetry control officers.
- ◇ Illinois Department of Public Health (IDPH) provides a small grant for the annual Summer Feeding Program which allows this Department to conduct inspections at each of the 34 feeding sites.
- ◇ WCHD EH Division received a small grant for a Child and Adult Care Food Program. The objective of this grant is to provide inspections for Child and Adult Care Food Program sites to decrease the diseases and prolonged health issues that may occur with users of these types of establishments. In 2016, there were four sites in Will County.
- ◇ The West Nile Virus Vector Surveillance and Control Grant allows the EH Division to provide larvicide to units of local government in Will County. In 2016, 63 cases of Natular were purchased and provided to 18 units of local government.
- ◇ The Environmental Health Division conducted a West Nile Virus Seminar attended by 72 people on March 17th for local health department staff and municipal organizations. This included Department of Agriculture one hour larvicide application training from IDPH.
- ◇ Our WNV surveillance program included monitoring 6 gravid traps throughout the county, collecting and submitting for analysis suspected bird specimens, operating our WNV Hotline (815-740-7631), and maintaining current information of our website (willcountyhealth.org), Twitter, and Facebook. In 2016, we collected and tested 169 mosquito batches producing a total of 12 WNV positive tests from traps in Bolingbrook, New Lenox, Mokena, Manhattan, Lockport, and Joliet. Thirty-seven additional positive batches were identified in Will County by City of Naperville, Reed Mosquito Abatement District, Village of Monee, and IDPH. Will County had nine human cases and four positive birds.
- ◇ The EH Division has two licensed pest control operators to oversee the West Nile Virus Program.
- ◇ The EH Division Director participated in District 86 Principal for a Day on December 1st at Farragut Elementary School in Joliet.
- ◇ On October 24th 2016, the EH division went live with conducting electronic inspections in the field using Envision Connect Remote (ECR). Sanitarians will now utilize tablets in the field to conduct electronic inspections for food service establishments, tanning, body art, and swimming pools and beaches. The operator's signature will also be captured electronically and the inspection forms will now be provided to operators via email in the field.

	2016	2015
PRIVATE WATER SUPPLIES		
Permits Issued	113	131
Inspections/Re-inspections	519	525
Samples Collected	157	177
Consultations	968	927

PRIVATE SEWAGE DISPOSAL

Soil Evaluations	47	44
Inspections/Re-inspections	794	1,074
Consultations	216	307
Permits Issued	130	138
Land Use Consultations	97	140
Subdivision Consultations	3	6

PUBLIC WATER SUPPLIES

Supplies	342	337
Samples Collected	828	548
Completed Surveys	197	147

FOOD SANITATION PROGRAM

Restaurants/Retail Food Stores	2,844	2,841
Inspections/Educational Presentations	6,537	7,806
Consultations	3,653	3,441

SWIMMING POOL/BEACH PROGRAM

Inspections	957	1,250
Swimming Facility Features	225	229
Bathing Beaches	12	12
Consultations	303	371
Beach Samples	118	186

TANNING FACILITY PROGRAM

Inspections	34	38
Tanning Facilities	48	49
Consultations	43	45

NUISANCE COMPLAINT PROGRAM

Complaints Received	730	746
Investigations/Consultations	4,191	4,453

ENVIRONMENTAL HEALTH LAB

Specimens Processed	33,489	30,968
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BODY ART PROGRAM

Inspections/Consultations	28	32
Facilities	28	18



FAMILY HEALTH



Will County Health Department Family Health Services Administrative Assistant Peggy Todd says this year's Bring Your Child to Work Day was yet another day of success.



Diabetes Alert Day was observed around the world on Tuesday March 28th. At the Will County Health Department Community Health Center, it was a chance for the public to have their blood glucose level checked and also learn some very important information.



The Will County Health Department's Better Birth Outcomes program is designed to help pregnant women with a variety of different factors that place their pregnancy at risk for complications. Just a small sample of the qualifying conditions would include having a medical condition (diabetes, high blood pressure, asthma, etc.), smoking/vaping, being under or overweight, under 15 or over 40 years of age, a victim of domestic violence, homeless or in temporary housing, and other factors as well.

Will County All Our Kids Early Childhood Network

All Our Kids (AOK) Early Childhood Network is a community-based collaboration that is committed to developing a high-quality, well-coordinated, easily-accessible system of care that will promote positive growth and development for children 0-5 and their families. The overall goal of the AOK Network is to ensure that all children five and under and their families have the opportunity to receive the services they need.

The Will County AOK started in 2004 with funding from Illinois State Board of Education. Current AOK subcommittees are Family Engagement, Early Childhood Mental Health, Developmental Screenings and Membership and Engagement.

2016 program highlights:

- ◇ Coordinated 9th Annual Early Childhood Mental Health Conference with over 100 professionals in attendance, one of the largest events to date.
- ◇ Five Head Start Centers participated in the Early Childhood Mental Health Awareness Artwork Calendar.
- ◇ On average 30 agencies attend AOK monthly meetings representing diverse community sectors including health, social services, faith-based, early learning and care, parent support, and social emotional/mental health.

Immunization Program and International Travel Immunization Clinic

- ◇ 5,115 doses of vaccine were administered to eligible infants and children through the Vaccines For Children (VFC) Program in Walk-In Immunization Clinic Joliet.
- ◇ 421 doses of VFC vaccine were administered to VFC-eligible children at the NBO, Bolingbrook.
- ◇ 89 doses of VFC vaccine were administered to VFC-eligible children at the EBO, Monee.
- ◇ 450 doses of purchased vaccine were administered to adults.
- ◇ 130 travel consultations were provided to 178 people. Consultations include individualized destination-specific information regarding current circulating diseases, vaccination/medication recommendations, and measures for safe travel. Three hundred and seventy seven vaccinations and 75 bottles of medication were provided to International Travel Clinic clients in 2016.
- ◇ 64 yellow fever vaccinations were administered in 2016. Will County Health Department Travel Clinic is a designated yellow fever vaccination center by the Centers for Disease Control and the Illinois Department of Public Health.

Chronic Disease and School Health

The purpose of the Chronic Disease and School Health (CDASH) grant is for local health departments to lead the implementation of diabetes, heart disease and obesity prevention and promote school health in their communities. WCHD will have lead responsibility for working with local federally qualified health centers, school districts, worksites, hospitals and early childhood education centers on the implementation of:

- * Improved nutrition and physical activity standards.
- * Promoting awareness of hypertension and diabetes and link patients at risk of developing and/or with diabetes to the National Diabetes Prevention Program and Diabetes Self-Management Education programs.

2016 Program Highlights:

- ◇ Developed healthy meeting recommendations in collaboration with the Will County Health Department Employee Wellness Committee.
- ◇ Assessed Harvey Brooks Foundation's Early Childhood Centers and Laraway School District's nutrition and physical activity environment; Worked with both to develop and implement improvement plans that will have a positive impact on the youth at both locations.
- ◇ Partnered with Silver Cross Hospital to create and pass a Total Nutrition Policy that will positively impact 25,000 employees, patients, and visitors.
- ◇ 27 organizations were provided with technical assistance and chronic disease education materials.
- ◇ Participated in 15 presentations/health fairs reaching 1,131 people with Rethink Your Drink and chronic disease education.
- ◇ 237 media messages were distributed to educate the public on chronic disease and prevention methods.

Teen Pregnancy Prevention Program

The Will County Health Department, in partnership with the Valley View School District, was awarded the Teen Pregnancy Prevention grant from the Illinois Department of Human Services in 2016. Ten Illinois communities were funded, including one in Will County, the Village of Bolingbrook. This is a five-year grant funded through June 30, 2020.

The goal of this grant is to have a significant impact on reducing the high rate of teen pregnancy and sexually transmitted infections in Bolingbrook, by replicating evidence-based Teen Pregnancy Prevention programs to scale in at least three settings (middle, high and alternative schools).

In 2016, three Community Health Educators were hired to implement two evidence-based curricula (Making a Difference! and Making Proud Choices!) in health classes at the following schools:

- ◊ Hubert Humphrey Middle School: 275 8th grade students
- ◊ Bolingbrook High School: 1,050 9th grade students
- ◊ Phoenix Experience Alternative School: 75 9th – 12th grade students

The 13-module curricula focus on providing adolescents with the information, skills, and confidence necessary to reduce their risk of sexually transmitted infections (STIs) and pregnancy.

In addition, the program will establish a Community Advisory Group and a Teen Leadership Council to lead the community mobilization efforts.

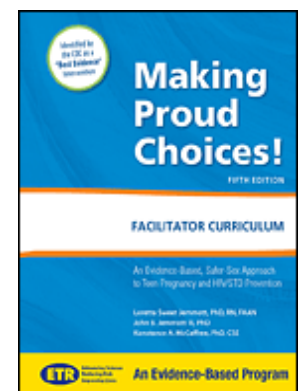
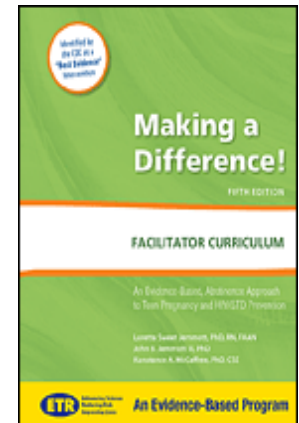
2016 Program Highlights:

The key to the success of the Teen Pregnancy Prevention program in 2016 was the collaboration with Valley View School District (VVSD).

Will County hosted the Making a Difference! and Making Proud Choices! Statewide curricula trainings in the fall. Attendees from Will County included three Health Department Community Health Educators and 17 VVSD teachers. Staff successfully piloted both the Making a Difference! and Making Proud Choices! curricula in both the middle and alternative schools.

Full implementation of the curricula took place in the 2016-17 school year. In 2016, Health Educators taught 242 modules, reaching 1,241 students in the 8th grade and high school health classes at Humphrey Middle School and Bolingbrook High School.

In addition, program staff convened a Community Advisory Group, which consists of 29 people who represent various sectors of the community.



Program	2016	2015	2014
Teen Pregnancy Prevention Program			
# of students ages 11-19 served in Bolingbrook	1,241	N/A	N/A
# of community education/ collaboration meetings	38	N/A	N/A
# of media messages	49	N/A	N/A

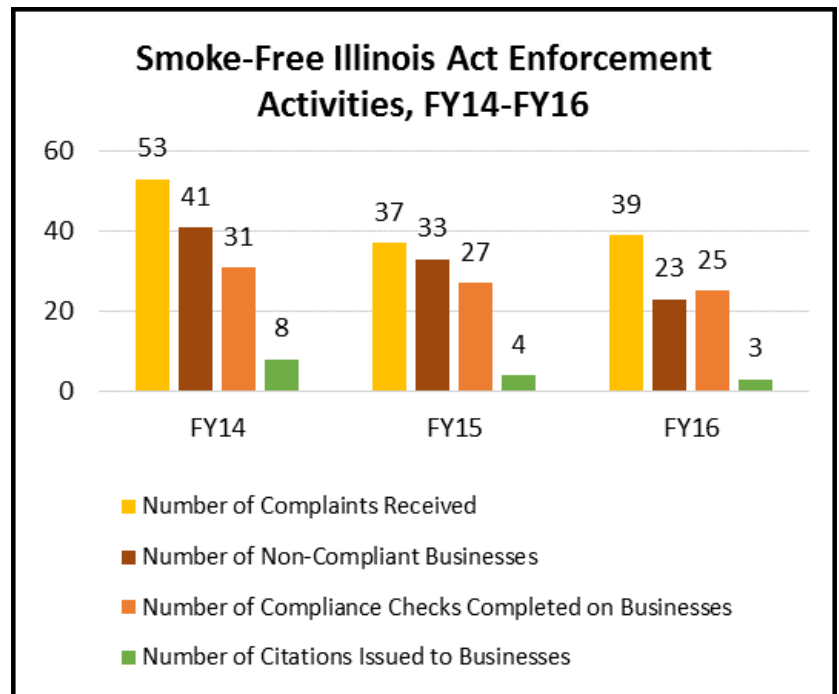
Teen Births				
	Year	Total Births	Teen Births (Mother Ages <19)	% of Total Births
Will County	2014	7,947	437	4.4
	2015	7,803	395	3.9
	2016	n/a	n/a	n/a
Illinois	2014	158,556	9,684	6.1
	2015	158,116	8,848	5.6
	2016	n/a	n/a	n/a

Tobacco Control & Prevention

In 2016, the Tobacco Control & Prevention (TC&P) program focused on policy work that will reduce or restrict tobacco use in parks, multi-unit housing buildings, worksites, and schools. With the use of media campaigns, outreach, education and technical assistance, policies are being passed and both the youth and adult tobacco use rates are dropping in Will County.

2016 Program Highlights:

- ◇ Smoke-Free Illinois Education and Enforcement: Since 2008, the TC&P Program has coordinated Smoke-Free Illinois Act enforcement activities. We educate the Will County community on the law, respond to complaints, and conduct compliance checks on non-compliant businesses. As a result of these activities, there is a clear downward trend in the number of complaints received and the number of non-compliant businesses between FY14 and FY16, demonstrating continuing compliance of the law.
- ◇ Smoke-Free Housing: Seven multi-unit housing facilities and Will County residents were provided with technical assistance to aid them in developing and implementing a smoke-free housing policy or speaking to their landlord.



Social norms campaign: The social norms campaign focuses on positive messages about healthy behaviors and attitudes, while using current, accurate information about the intended audience. In 2016, in collaboration with the Wilmington Coalition for a Healthy Community, local teens in Wilmington created a campaign called "Just Don't Do It" using data from the 2016 Illinois Youth Survey. This campaign is aimed at reducing tobacco and e-cigarette use in the community.

- ◇ Tobacco-Free and Smoke-Free Parks: Program staff assisted two municipalities to adopt a smoke/tobacco-free policy. The Village of Monee passed a smoke-free outdoor ordinance. With the assistance of the Braidwood REALITY IL, a teen tobacco policy advocacy group, the Braidwood Park District unanimously passed a Tobacco-Free Parks ordinance. Fifty-five percent of Will County outdoor parks and recreation currently have a partial or 100% smoke/tobacco-free policy.
- ◇ Tobacco-Free Worksites: 122 surveys were mailed to local worksites to assess their tobacco policies and encourage all businesses to adopt a 100% tobacco-free campus. Of the surveys returned, there was a positive trend of local businesses already having a comprehensive tobacco-free worksite policy.
- ◇ Tobacco-Free Schools: The TC&P program has been working to enhance the tobacco policies of schools to include the prohibition of all electronic nicotine delivery systems (ENDS) on all school properties.
- ◇ Media messages: In 2016, 142 tobacco-free messages were created and posted on the WCHD Facebook and Twitter pages. Messages included prevention and educational information, along with promoting the Illinois Tobacco Quitline. Since we began tracking the number of people reached five months ago, we have impacted over 22,000 people with our messages.

For information and statistics on other Family Health services and programs, please visit our website www.willcountyhealth.org.



MAPP (Mobilizing for Action through Planning and Partnerships) is a community-driven strategic planning process for improving community health. The Will County MAPP Collaborative developed a new mission, vision and value statements with broad community input, which are listed below:

Vision Statement: Achieving equitable and optimal health in body and mind for all Will County residents.

Mission Statement: The Will County MAPP Collaborative will assess the health needs of the community and develop, implement and evaluate initiatives to promote the highest quality of life for all residents.

VALUE STATEMENTS:

Health Equity: All individuals have the opportunity to realize their full potential and to achieve the highest quality of life.

Collective Impact: We strive to be a progressive community that maximizes the use of community partnerships and collaboration among all sectors to ensure, enhance and promote comprehensive, quality and equitable education, healthcare and social services.

Respect: Every life has value.

Communication: We commit to sharing our data, assessments and plans in order to educate and engage the community.

Quality: We believe in evaluation, continuous improvement and innovation.

Inclusiveness: We are a community rich in diversity, where involvement and commitment have deep roots among our residents.

The Will County MAPP Collaborative convenes three Action Teams to address the identified health priorities: Behavioral Health, Chronic Care and Primary Health Care. The Behavioral Health Action Team completed the Will County Behavioral Health Capacity Assessment community survey and created a two-page document called the Will County Behavioral Health Landscape summarizing the results. This document is being used to educate stakeholders, legislators and the public about Behavioral Health issues.

The Primary Health Care Action Team implemented the Know Where to go campaign which included a website, PACE bus and shelter advertising, community outreach and print materials available to residents and organizations.

KNOW WHERE TO GO! Save time. Save money. Get personalized care. Choose a Medical Home over the ER! Learn more at WillKnowWheretoGo.org

RETHINK YOUR DRINK! WILL COUNTY

#1 ARE THE SOURCE OF ADDED SUGAR IN OUR DIETS. MAPP Illinois Alliance to Prevent Obesity

Can you commit to healthy drinks for **30** days? Sugary drinks contribute to obesity, diabetes, cancer and heart disease.

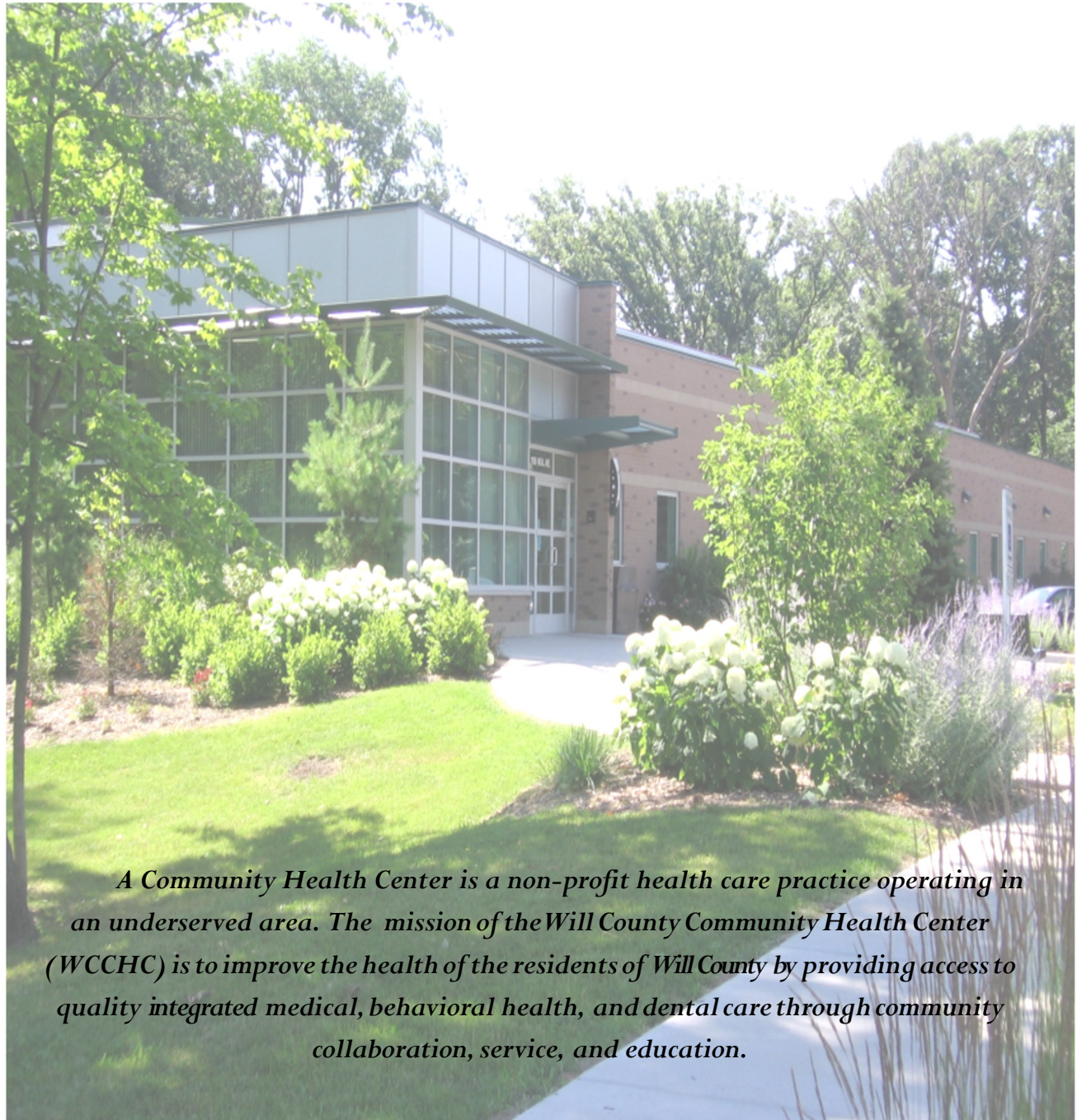
Take the 30-Day Challenge! PLEDGE ONLINE AT: WillRethinkYourDrink.org

The Chronic Care Action Team piloted the Rethink Your Drink Campaign which included a website (WillRethinkYourDrink.org).

COMMUNITY HEALTH CENTER

1106 Neal Avenue

Joliet, IL 60433



A Community Health Center is a non-profit health care practice operating in an underserved area. The mission of the Will County Community Health Center (WCCHC) is to improve the health of the residents of Will County by providing access to quality integrated medical, behavioral health, and dental care through community collaboration, service, and education.

Mary Maragos, MS, APN
Chief Executive Officer

Jennifer Byrd, MD
Chief Medical Officer

The Will County Community Health Center has been caring for the underinsured and uninsured residents of Will County since 1995. The Center received its Federal designation in May 2001 and evolved from the Clinic Service Division of the Will County Health Department, replacing fragmented clinic care with holistic primary care services. The WCCHC is dedicated to its role as a safety net provider, serving all residents regardless of age, race, national origin or ability to pay.

PRIMARY CARE SERVICES

Family Practice
Internal Medicine
Pediatrics
Family Planning
Sexually Transmitted Infection screening and treatment
Women's Health Services
Prenatal Care and Hospital Deliveries
Gynecological Surgeries (at Silver Cross Hospital)
Behavioral Health Counseling and Case Management
Psychiatric Care for adults and children (*new*)
Social Services (i.e. food pantries, clothing closets, other area resources)
Reach Out and Read- Pediatric Literacy Program
Patient Health Education
Illinois Breast and Cervical Cancer Program
Outreach and Enrollment (Affordable Care Act) Counselors
Prescription Assistance
Affordable prescription 340B discount drug program
Laboratory Services on-site
Pharmacy On-site

FOR A MEDICAL OR BEHAVIORAL HEALTH APPOINTMENT CALL 815-727-8670 24-HOUR ANSWERING SERVICE

MOBILE DENTAL UNIT

Complete Oral Examinations
Oral Cancer Screening
Cleanings
Sealants
Fluoride Treatments
Fillings
Simple Extractions
Oral Health Education

DENTAL CARE

Oral Care for Children and Adults
Complete Oral Examinations
Oral Cancer Screening
School Exams
Fluoride Treatments
Dental Sealants
Fillings
Cleanings
Treatment of Gum Disease
Minor Extractions
Emergency Care

FOR A DENTAL APPOINTMENT, CALL 815-774-7300



****Mobile Dental Services are provided to Will County elementary schools, Head Start programs, Health Fairs, Homeless and Domestic Violence shelters, and other sites as needed.****

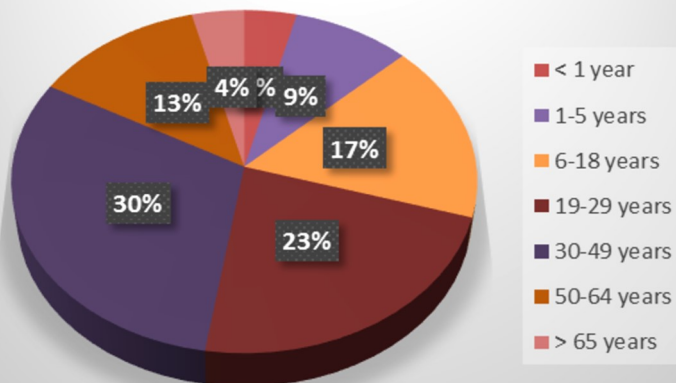
TO MAKE ARRANGEMENTS FOR THE MOBILE MEDICAL OR DENTAL UNIT, CALL 815-774-7300

PROGRAM HIGHLIGHTS 2016

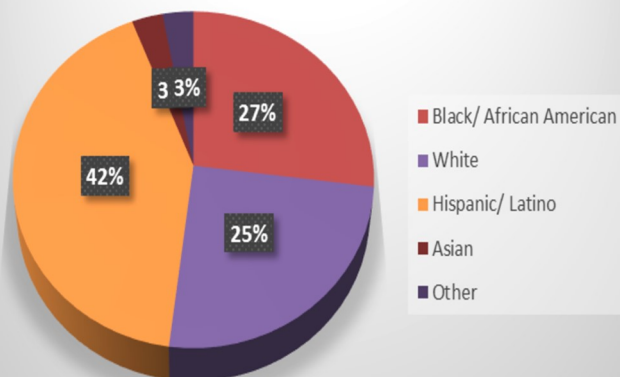
- ◇ A Teen Clinic was initiated in 2016, with open walk-in hours specifically for teens for family planning services, STD testing and treatment. It occurs every Monday afternoon from 3:00-6:00pm. Confidentiality is ensured.
- ◇ Three Affordable Care Act counselors assisted 5611 individuals in 2016. Three thousand four hundred & fourteen applications were submitted to the Marketplace or Medicaid, and of these, 3409 previously uninsured individuals were enrolled with a new insurance plan.
- ◇ Because of its Patient-Centered Medical Home recognition, the Center received annual supplemental funding from the US Dept. of Health and Human Services' Health Resources and Services Administration (HRSA) in the amount of \$78,813.
- ◇ The Center is proud of its dedicated providers and staff who continue to provide quality care. In August 2016, the Center received \$55,444 from HRSA for improvements in clinical quality measures from 2014 to 2015.
- ◇ The IL Dept. of Public Health conducted a 3-day site visit in April for review of the CHC's Family Planning/ Title X program. Finding compliance with grant requirements, funding was renewed for another year.
- ◇ Our 340B discount prescription drug program is growing to include eight Walgreens Pharmacy locations, allowing patients of the Center to receive prescriptions at little to no cost based upon their level of income, and subsidized by the Center.
- ◇ The United Way of Will County granted the Center \$12,200 for providing dental care to 210 residents of area shelters from July 2016 to June 2017, with the use of the mobile dental unit.
- ◇ The Orland Park Dental Services partnered with the WCCHC for a Community Benefit Grant from IL Dept. of Public Health in the amount of \$18,000 to provide mobile dental services to area schools and shelters.
- ◇ For the third year, the Center has achieved Meaningful Use for its providers and was given an award of \$119,000. The Centers for Medicare and Medicaid Services (CMS), through the State of IL, rewards health care providers if they can demonstrate Meaningful Use of the electronic health record, according to several criteria.
- ◇ The Center assimilated the approximately 801 adult psychiatric patients from the Will County Health Department when they were forced to close those services due to lack of State funding. A new Behavioral Health Manager was hired, and processes were established to fully integrate all primary care, OB/gyn and Behavioral Health services.
- ◇ Through a lengthy application and review process, the WCCHC was granted an additional three years of federal grant funding from the U.S. Dept. of Health & Human Services' Health Resource Services Administration. This funding allows us to provide very affordable and quality health care to individuals without regard for their ability to pay.
- ◇ The Health Center received \$61,280 in Delivery System Health Information Investment funding from the US Dept. of HHS, for enhancements to electronic health records, including software for population health management.
- ◇ The Pediatric and Family Practice providers distributed 180 handmade blankets through Project Linus to seriously ill and traumatized children in 2014. Since the program's inception we have distributed 5737 blankets.
- ◇ The Center was one of six state-wide applicants for a highly competitive \$6965 grant from the IL Dept. of Public Health to improve diabetes outcomes in our community. It provided funding for one of our Nurse Practitioners, Dolly Agba, to obtain training and certification as a Diabetic Educator. Group diabetic education classes and a diabetic specialty clinic is planned for 2017.
- ◇ The Reach Out and Read Pediatric Literacy Program at the Center, was the recipient of several generous donations totaling \$10,634 in new books and also gently used children's books from: Macy's in Joliet, IL, Barnes and Noble in Bolingbrook, National Hook-Up for Black Women, and Scholastic Inc. The pediatric providers distributed 3867 brand new story books at wellness exams in 2016. Since the program's inception in 2001 we have distributed 73,838 books to our pediatric patients.
- ◇ The WCCHC received an Oral Health Workforce Grant of \$30,000 from the IL Dept. of Public Health. We will participate in the education of Dental Hygiene students from Prairie State University, who will provide oral health education in the community.
- ◇ The WCCHC provided oversight and educational clinical experiences to 125 students in 2016, including 42 fourth year dental students from Midwestern University College of Dental Medicine, 64 nursing students from Joliet Junior College, two students from Northern Illinois University's Adult and Women's Health Advanced Practice Nurse (APN) Program, one student from UIC's Advanced Practice Nurse program, three students from University of St. Francis in Joliet's APN program, one student from the APN nursing program of the University of St. Francis in Fort Wayne, IN, four doctoral psychology students – from Adler University, Chicago School of Professional Psychology, Boston University, and Roosevelt University, one APN student from the University of Cincinnati Women's Health, two APN students from Lewis University, one DNP student from Lewis University, three Spanish interpreter students from Wabunsee Community College, and 1 Masters of Public Health student from Florida A & M University.
- ◇ The Community Health Center welcomed six new health care providers in 2016:
 - *Paul Carter, M.D., Psychiatrist
 - *Janel Draxler, MSN, Behavioral Health Nurse Practitioner
 - *William Udrow, Ph.D, Clinical Psychologist
 - *Michael McDowell, DNP, Family Practice Nurse Practitioner
 - *Carletha Hughes, M.D., Pediatrician
 - *Jing Lee, M.D., Family Practice Physician
- ◇ Jennifer Byrd, MD, Physician specializing in Family Medicine and Geriatrics, became our new Chief Medical Officer, replacing the retiring Dr. Howard Ehrman. Dr. Byrd started at the WCCHC in 2014, providing patient care full time until her promotion. She has 11 years of previous experience as a Medical Director in a very large Illinois FQHC.
- ◇ Walgreens Pharmacy vacated its site inside the WCCHC in August, after 3 years of community service. After a competitive bidding process, the local Basingers' Pharmacy was selected to take its place. Basingers' will be included in the Center's affordable 340B prescription program.

2016 PATIENT DEMOGRAPHICS & STATISTICS

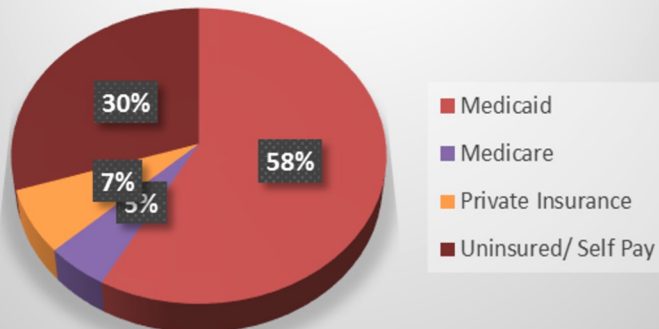
Patients' Ages



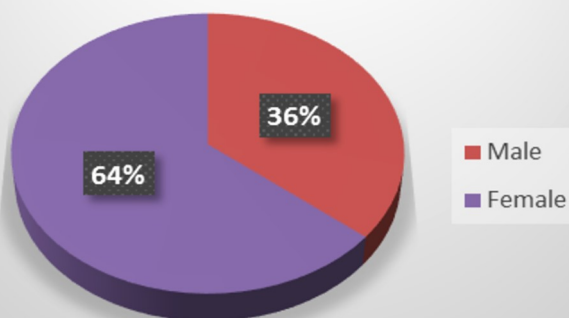
Patients' Race/Ethnicity



Patients' Source of Payment



Patients' Gender



Medical Visits	2016	2015
Family Practitioners/Internal Medicine	2,712	8,089
Obstetricians/ Gynecologists	14,394	12,528
Pediatricians	3,016	2,404
Nurse Practitioners/Nurse Midwives	12,506	9,797
Psychiatrists	1,351	n/a
Psychologists/Social Workers	1,464	345
TOTAL	35,443	33,163

Dental Visits	2016	2015
Clinic	5,486	5,393
Mobile Dental Van	1,056	1,077
TOTAL	6,542	6,470

FEES

We accept Medicaid, Medicare, and Private insurance. Uninsured patients are charged according to a Sliding Fee Scale, based upon income. Credit and debit cards accepted. Laboratory and prescription discounts are available to eligible and established patients of the Center.

Community Health Center Re-Dedication Week!



Will County Health Department

501 Ella Avenue

Joliet, IL 60433

MAIN (815) 727-8480

TDD (815) 727-8690

FAX (815) 727-8484

Website: www.willcountyhealth.org

Email: info@willcountyhealth.org



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Monee IL 60449

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Fax: 708-534-3455

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323 Quadrangle Drive

Bolingbrook IL 60440

Ph: 630-679-7000

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